Allen Kane
Chief Marketing Officer
Senior Vice Prifident

## UNITED STATES

POSTAL SERVICE
April 2000

## TO ALL CAREER EMPLOYEES

Once again, l'm reminded of why l'm proud of my association with the Postal Service. The answer is you.

We asked, and you responded-11,000 times!
Yes, back in January, we asked for your solutions to address how we keep the Postal Service's core products relevant and productive as we enter this new millennium. We described what daunting challenges we see in the near future and how fundamentally we believe these challenges would change the way our customers do business, the way our competitors do business, and the way we do business. We then called for you, our most valuable asset, to give us your thoughts on how we should meet these challenges.

Without question, you took our request seriously. You thought about what we need to do. You took the time and effort to put your thoughts down and send them to us- 11,000 times.

As we've done an initial reading of your submissions, three facts have become absolutely clear:
You get it. You understand that profound changes are taking place on the economic and communications landscape of the United States and how gravely they will impact the Postal Service.

You care. You care deeply about the future of the Postal Service and of its continuing to be successful and a bulwark to the American economy.

You've got good ideas. Some are small, some are huge, some lower costs, some raise revenue and some position us for new opportunities, but almost all reveal your understanding of the many pieces of our business.

With the submission time completed, the evaluation teams are poring through these 11,000 ideas over the month of April, with the huge task of selecting the 250 best ideas. While they pursue that mission, Id like to take this opportunity to thank you all for your very gratifying display of caring and creativity. Your participation will result in the "better than I could have imagined" success of the Smart Solutions program.

But most importantly, your participation will result in the "don't count us out cause we're gonna be around a long time" success of YOUR USPS.

Thank you.




Please post on bulletin boards.

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## Administrative Services

## Directives and Forms Update

Effective immediately, Publication 223, Directives and Forms Catalog (June 1999), is revised. The tables below contain the document ID, edition date, title, national stock number (NSN), and the postal and public supply source for all new, revised, and obsolete directives and forms. Use this article to keep Publication 223 current. Information on how to order directives and forms can be found in chapter 1 of Publication 223.

IWEB = Intranet = http://blue.usps.gov; click on Information, then Policies and Procedures, and then Publications.

WWW = USPS Web page = http://www.usps.com.
PE = Postal Explorer = http://pe.usps.gov.
F3 = F3 Fill Software.

## New Directives

| Document ID | Edition <br> Date | Title | NSN | Org | USPS <br> Source | Public <br> Source |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| LAB 30 | $12 / 99$ | SDPV Hood Caution | $7690-04-000-8867$ | ENG | MDC | R |
| MI EL-730-2000-3 | $3 / 13 / 00$ | Standard Training Course Numbering Guidelines | $7690-05-000-0334$ | HR | MDC | N/A |
| MI EL-810-2000-1 | $1 / 25 / 00$ | Hearing Conservation Programs | $7690-05-000-0326$ | HR | MDC, <br> IWEB | N/A |
| MI FM-640-2000-1 | $3 / 9 / 00$ | Employer Tax Reporting Responsibilities -_ <br> Conference, Meeting, and Training Session Mementos <br> or Gifts | $7690-05-000-0324$ | FIN | IWEB | MDC |
| MOP HR-2-25-2000 | $2 / 25 / 00$ | Contractor Safety and Health Issues Interim Guidance | N/A | HR | IWEB | N/A |
| MOP PG-2-18-2000 | $2 / 18 / 00$ | Foreign Travel | N/A | PMG | IWEB | N/A |
| PUB 170 | $10 / 1 / 99$ | Security Control Officer Program (Folder) | $7610-05-000-0362$ | IS | MDC | N/A |

## Revised Directives

| Document ID | Edition <br> Date | Title | NSN | Org | USPS <br> Source | Public <br> Source |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| HBK EL-307 | $1 / 00$ | Guidelines on Reasonable Accommodations | $7610-01-000-9071$ | HR | MDC | N/A |
| NOT 38 | $3 / 99$ | Approaches to Curbside Mailboxes | $7610-03-000-9147$ | O | MDC | N/A |
| POS 296 | $2 / 1 / 00$ | Notice of Reward | $7690-03-000-9335$ | IS | MDC, <br> IWEB | WWW |
| PUB 257 | $2 / 1 / 00$ | Misleading Advertisements: Media Guidelines | $7610-03-000-9174$ | IS | MDC, <br> IWEB | P/F, <br> WWW |
| PUB 281 | $2 / 1 / 00$ | Don't Take the Bait | $7610-02-000-9388$ | IS | MDC, <br> IWEB | P/F |
| PUB 318 | $1 / 00$ | Reasonable Accommodation Interactive Process | $7610-04-000-8893$ | HR | MDC, <br> IWEB | N/A |
| PUB 401 | $1 / 00$ | Guide to the Manifest Mailing System (MMS) | $7610-03-000-9196$ | MKT | MDC | P/F |
| TAG 8 | $6 / 95$ | Global Priority Mail | $7690-03-000-9498$ | IB | HQO | N/A |

Obsolete Directives

| Document ID | Edition <br> Date | Title | Obsolete Date | Replaced By |
| :--- | :--- | :--- | :--- | :--- |
| Not 41 | $3 / 01 / 89$ | National Deliverability Index | $3 / 27 / 00$ | N/A |

## Revised Forms

| Form <br> Number | Edition <br> Date | Oldest <br> Usable <br> Date | Title | NSN | Where <br> Used | Unit of <br> Issue | Org | USPS <br> Source | Public <br> Source |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| PS 3651 | $3 / 00$ | $5 / 99$ | Postage Statement — International <br> Permit Imprint Mail | $7530-02-000-8043$ | PU | SH | IB | MDC | PBC |
| PS 7355 | $3 / 00$ | $3 / 00$ | Cleaning Agreement | N/A | DC | SH | PM | IWEB | N/A |
| PS 8076 | $3 / 00$ | $6 / 95$ | Authorization to Hold Mail | $7530-02-000-8028$ | PU | EA | O | IWEB, <br> WWW | WWW |
| PS 8099 | $2 / 00$ | $7 / 99$ | Receipt for Recorded Delivery <br> (For Int'I Mail, No Insurance <br> Coverage Provided) | $7530-02-000-7238$ | PU | EA | MKT | MDC | P/F |

Corrections (changes highlighted in bold)

|  | Edition <br> Date | Title |  | NSN |  | Org |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | SSPS | Public |
| :--- |
| Socument ID |

## Customer Relations

## All Offices With City Motorized, Rural, or Highway Contract Box Delivery Routes

## Mailbox Improvement Week, May 15-20

Each year, the Postal Service designates the third full week of May to encourage customers on city motorized, rural, or highway contract box delivery routes to examine and, where necessary, improve the appearance of their mailboxes. Neat, attractive mailboxes make a significant contribution to the appearance of the countryside and to streets in suburban areas. Mailbox Improvement Week, May 15-20, calls attention to the need for providing mailboxes that are:

1. Approved by the Postmaster General.
2. Designed to protect the mail from weather.
3. Safe to use.
4. Conveniently located.
5. Neat in appearance.

Mailboxes that meet these five important requirements help delivery and collection operations and improve service to the entire route. There are two approved styles of curbside mailboxes: (1) traditional design, in three standard sizes (see Exhibit A); and (2) contemporary design, also in three sizes (see Exhibit B). USPS Std 7, which governs the design of curbside mailboxes, is currently being revised and is expected to be issued in July 2000. The new specification will include provisions for improved quality of the product and a new category, locked mailboxes. Further information will be announced in upcoming editions of the Postal Bulletin.

## Notice 209

Postmasters should send Notice 209, Mailbox Improvement Week, to all rural and highway contract box delivery route customers the week before Mailbox Improvement Week to alert them of the event. Notice 209 can be requisitioned from the material distribution center (MDC) as follows:

- Use Touch Tone Order Entry by calling 1-800-332-0317, option 1, then option 2.
- Send an F3Fill-completed PS Form 7380, MDC Supply Requisition, by cc:Mail to MDC Customer Service @ TOKS001L.
- Mail a completed PS Form 7380 to the following address:

[^0]The relevant ordering information for Notice 209 is as follows:
PSN: 7610-03-000-9145
PSIN: NOT209
Unit of Issue: EA
Quick Pick \#: 496
Bulk Pack Quantity: 4,000
Price: \$.0108
Edition Date: July 1997

## City Motorized, Rural, and Highway Contract Box Delivery Routes

Customers must use only approved traditional or contemporary curbside mailboxes for new installations or replacements. However, a customer may use a custom-built curbside mailbox if the local postmaster gives prior approval and the mailbox conforms generally to the same requirements as approved manufactured curbside mailboxes relative to the flag, size, strength, and quality of construction. Carriers on motorized city routes may continue to serve mailboxes that are designed primarily for use by customers receiving door delivery and that have been erected and served under previous regulations (see Exhibit C). However, carriers should advise customers they may use only approved curbside mailboxes when replacing these types of mailboxes. A list of approved manufacturers of traditional curbside mailboxes appears on pages 11-12.

For motorized city routes, and where the use of street names and house numbers is authorized on rural and highway contract box delivery routes, the mailbox must display the number on the side of single mailboxes or on the door of grouped mailboxes. If the mailbox is on a street other than the one on which the customer resides, the street name and house number must be on the mailbox. When rural and highway contract box delivery route customers have assigned box numbers, the numbers must appear on the side of single mailboxes or on the doors of grouped mailboxes, visible to the approaching carrier. The street number, box number, and/or any other address information must be inscribed in contrasting color in neat letters and numerals not less than 1 inch in height. In all instances, placing the owner's name on the box is optional.

Motorized city, rural, and highway contract box delivery route customers should be encouraged but not required to group mailboxes whenever practical, especially where many mailboxes are located at or near crossroads, service turnouts, or similar locations. Customers should also paint mailboxes and supports/posts and keep them rust-free. Advertising on mailboxes and supports/posts is prohibited.

In areas where snow removal is a problem, the Postal Service suggests using a semi-arch or extended arm-type support (see Exhibit D), which allows snowplows to sweep
near or under mailboxes without damaging supports and provides easy access to the mailboxes by carriers and customers.

## Exhibit D



Generally, mailboxes are installed at a height of 3.5-4.0 feet from the road surface to the bottom of the mailbox or point of mail entry. Mailboxes are set back 6-8 inches from the front face of the curb or road edge to the mailbox door. However, because of varying road and curb conditions and other factors, the Postal Service recommends that customers contact the postmaster or carrier before erecting or replacing mailboxes and supports.

## Location

Customers must place mailboxes on motorized city, rural, and highway contract box delivery routes so a carrier can safely and conveniently serve them without leaving his or her vehicle. The mailboxes must be on the right-hand side of the road in the carrier's travel direction in all cases where traffic conditions make it dangerous for the carrier to drive to the left to reach the mailboxes, or where doing so would constitute a violation of traffic laws and regulations (Postal Operations Manual (POM) 632.6 exempts apartment houses and other multiple dwellings from this rule). On new rural and highway contract box delivery routes, all mailboxes must be on the right-hand side of the road in the direction of the route line of travel. Mailbox placement must conform with state laws and highway regulations. City motorized, rural, and highway contract box delivery route carriers are subject to the same traffic laws and regulations as other motorists. Customers must remove obstructions, including vehicles, trash cans, and snow, that impede efficient delivery. Except when a mailbox is temporarily blocked, carriers must have access to the mailbox without leaving the vehicle unless authorized to dismount.

## Mailbox Supports

The Postal Service does not regulate mailbox supports in any way except for purposes of carrier safety and delivery efficiency. Posts and other supports for curbside mailboxes are owned and controlled by customers, who are responsible for ensuring that posts are neat and adequate in strength and size. Heavy metal posts, concrete posts, and miscellaneous items of farm equipment, such as milk cans filled with concrete, are examples of potentially dangerous supports. The ideal support is an assembly that bends or falls away when struck by a vehicle. Post or support designs may not represent effigies or caricatures that disparage or ridicule any person. Customers may attach the box to a fixed or movable arm. POM 632.5 specifies postal regulations regarding construction and placement of mailboxes and supports on motorized city, rural, and highway contract box delivery routes.

The Federal Highway Administration (FHWA) has determined that mailbox supports no larger than 4 inches by 4 inches, or a 2 -inch diameter standard steel or aluminum pipe, buried no more than 24 inches, should safely break away if struck by a vehicle. According to FHWA, the mailbox must also be securely attached to its post to prevent separation if struck. See Exhibits E (page 10 and $F$ (page 10 for examples of mailbox mountings and supports suggested by the FHWA.

## CBUs and All-Weather Parcel Lockers

During Mailbox Improvement Week, postmasters and managers or their designees must review all cluster box units (CBUs), neighborhood delivery and collection box units (NDCBUs), and all-weather parcel lockers in their delivery areas to identify any hazards or irregularities, and they must record the results of the review. PS Form 8143, Equipment Checklist and Follow-up Review, is the suggested format to use in conducting and recording the reviews. PS Form 8143 is available only in this Postal Bulletin (see Exhibit G on page 17, and must be reproduced locally. Employees conducting the reviews must complete PS Form 1624, Delivery/Collection Equipment Work Request, for any equipment that poses a safety hazard to postal customers or employees. Requisition PS Form 1624 from the MDC using normal ordering procedures (described previously). The relevant ordering information for PS Form 1624 is as follows:

| PSN: | 7530-01-000-9392 |
| :--- | :--- |
| PSIN: | PS1624 |
| Unit of Issue: | SE |
| Quick Pick \#: | N/A |
| Bulk Pack Quantity: | 10,000 |
| Price: | $\$ .0411$ |
| Edition Date: | July 1992 |

PSIN: PS1624
Unit of Issue: SE
Quick Pick \#: N/A
Bulk Pack Quanty: 10,000
Edition Date: July 1992

## Equipment Review Procedure

Employees must use the CBU and parcel locker equipment checklist and follow-up review procedure when examining the condition of CBUs, NDCBUs, and parcel lockers. They must:

1. List the unit location, type, and manufacturer in the left-hand column. If you are able to access the back of the unit, list the unit's serial number.
2. Assign each checklist item one of the following ratings:
a. OK - Equipment does not need attention for this item.
b. X - Equipment needs attention for this item.
c. NA - Item does not apply to this particular piece of equipment.
3. When examining the equipment, use the instructions below to complete PS Form 8143:
a. Check equipment. It should be straight, vertical, and firmly mounted with the customer compartments facing away from the street. Attempt to shake the unit; it should hardly move. If equipment is not firmly mounted, note whether it is the connection at ground level that is loose or the connection between the pedestal and customer compartments that needs attention.
b. Check visible welds. Make note of cracked, broken, or rusted welds. For NDCBUs and OPLs only, tap the pedestal with a lightweight hammer, especially along the seams, to check for corrosion from the inside out or perforated corrosion.
c. Observe whether the carrier access door is locked and secure. Open it and observe whether it is bowed or warped and whether the door and locking bar operate smoothly. With the carrier access door open, check whether restraining devices prevent the door from blowing closed. These devices, which may have to be set manually, should be serviceable.
d. Ensure that the arrow lock operates smoothly and that the mounting screws are tight. For NDCBUs and OPLs, the cover that protects the arrow lock from customer tampering must be serviceable and firmly attached.
e. Ensure that all customer access doors are present, closed, and locked with no visible damage or signs of forced entry. Check that customer door numbers are readable.
f. Ensure that the exterior surface of the unit is free from rust and graffiti.

Exhibit E
Cantilever Mailbox Supports


Exhibit F
Single and Double Mailbox Installations



## Curbside Mailboxes Approved By The Postmaster General

The following list of curbside mailboxes approved by the Postmaster General supercedes all previously published lists of approved manufacturers.

## Manufacturers and Models

ARMADILLO ENCLOSURES INC PO BOX 462199
ESCONDIDO CA 92046-2199
1000F [T2]
1000R [T2]

AMERICAN MAILBOX CORP
35 CENTURY TRL
HARRISON NY 10528-1717
LARGE DOMED ROOF [C2]
ARMOR PLATE MAILBOX INC
PO BOX 1060
STERLING HEIGHTS MI 48311-1060 MB-001-COLOR [C2]

BACOVA GUILD LTD
1 MAIN ST GENERAL DELIVERY
BACOVA VA 24122-9999
\#122 [T1]
\#128 [T2]
\#121 [T3]
BERARDI AND COMPANY 15745 CRABBS BRANCH WAY
ROCKVILLE MD 20855-2634 DESIGNER 474 [C1]

BERKELEY PRODUCTS INC
14680 ALONDRA BLVD
LA MIRADA CA 90638-5603 M1000 (ALUMINUM) [ ${ }^{\mathrm{N}}$ A] M1000AG (ALUMINUM) [ $\mathrm{N} / \mathrm{A}]$ M1000AR (ALUMINUM) [ $\mathrm{N} / \mathrm{A}$ ] M4000 (ALUMINUM) [C1] M4000P (ALUMINUM) [C1] M5000 (ALUMINUM) [C1]

BRANDON INDUSTRIES INC
1601 W WILMETH RD
MCKINNEY TX 75069-8250
M1 [C2]
M2 [C2]

CARMEL WOOD PRODUCTS 24723 UPPER TRL
CARMEL CA 93923-8343
C1 [C1]
CLAPPER SUPPLY
320 E LYNN CREEK DR
ARLINGTON TX 76002-5455
SECURED MAILBOX [ $\mathrm{N} / \mathrm{A}$ ]
CUTLER MANUFACTURING CORP
3240 FLIGHTLINE DR
LAKELAND FL 33811-2844
MAILMASTER [ $\mathrm{N} / \mathrm{A}$ ]
1012 M [ $\mathrm{N} / \mathrm{A}$ ]
$1013 \mathrm{M}[\mathrm{N} / \mathrm{A}$ ]

FLAMBEAU AIRMOLD CORP
PO BOX 610
ROANOKE RAPIDS NC 27870-0610
POST MAX [C1]

FLAMBEAU PRODUCTS CORP
15981 VALPLAST RD
PO BOX 97
MIDDLEFIELD OH 44062-0097
6529 [C1]
6530 [C1]
6531 [C1]

FULTON CORP
303 EIGHTH AVE
FULTON IL 61252-1632
T1 [T1]
T2 [T2]
T3 [T3]
GDM COMPANY
1316 1/2 CLEVELAND RD
SANDUSKY OH 44870-4213
HB1 [C1]
HB2 [C2]
HT2 [C2]
HB3 [C3]

GER-IVA BERRY COMPANY
1400 INDUSTRIAL AVE
HIAWATHA IA 52233-1159
SECURE MAILBOX [ $\mathrm{N} / \mathrm{A}$ ]
HOME IMPRESSIONS
1923 TATE BLVD SE
HICKORY NC 28602-1430
POSTMASTER [C1]
MB-700 [C2]

IMPERIAL MAIL BOX SYSTEMS INC
3901 NORRIS DR
MILLBROOK AL 36054-2433
STYLE 001 [C2]

## JANZER CORP

9 CHELTEN WAY
TRENTON NJ 08638-5000
STONEY BRAE [C2]
J \& J MAILBOX
20594 OTTAWA RD
APPLE VALLEY CA 92308-6253
LETTER LOCKER [ $\mathrm{N} / \mathrm{A}$ ]
JAMESTOWN ADVANCED PRODUCTS INC
2855 GIRTS RD
JAMESTOWN NY 14701-9666
23 [C1]
27 [C1]
29 [C2]
44 [C1]
49 [C1]
54 [C2]
56 [C2]
86 [C2]

MAIL SYSTEMS NW INC
12365 SW TOOZE RD
SHERWOOD OR 97140-7205
SENATOR [N/A]
BEL AIRE [N/A]
BEL AIRE REAR DOOR [ $\mathrm{N} / \mathrm{A}$ ]

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MB CLASSICS
909 CENTENNIAL RD
NARBETH PA 19072-1407
    CONTEMPORARY STYLE [C1]
MCDOWELL FABRICATIONS INC
PO BOX }41
MUSTANG OK 73064-0411
    SAFETMAIL
MR TWO-DOOR MAILBOX INC
9750 PAGE RD
STREETSBORO OH 44241-5014
    TWO DOOR [C2]
    BOXGLOW [C2]
NORTHWEST METAL PRODUCTS
PO BOX }1
KENT WA 98035-0010
    TRADITIONAL #1 [T1]
```


## RUBBERMAID

```
1147 AKRON RD
WOOSTER OH 44691-6000
    7 2 7 1 ~ E C O N O ~ M A I L B O X ~ [ C 1 ] ~
    7 2 7 2 \text { SMALL [C1]}
    7273 LARGE [C2]
    7276 [C1]
SHELLTER INC
PO BOX 30011
INDIANAPOLIS IN 46230-0011
RURAL MAILBOX SIZE 1 [C1]
```

g. Examine the unit. Check it for defects or damage and whether it reflects a proper Postal Service image.
h. Check whether the unit and/or any protecting structure appears watertight and in good repair. Check whether there are any noticeable water marks inside the unit or any wet mail.
i. Note any other conditions that require attention. Also, look for signs of vandalism such as pry marks on doors and locks.
4. Record the results of the inspection on the checklist.
5. Submit the completed PS Form 1624 for each unit reviewed to the maintenance office responsible for CBU installation and/or repair in the area.
Carriers must note equipment deficiencies and report them to the postmaster, supervisor, or designee. The postmaster or designee must then submit PS Form 1624 reporting the equipment defects. In addition, carriers should complete PS Form 1767, Report of Hazard, Unsafe Condition, or Practice, for items that pose an immediate threat to safety, such as an improperly secured or leaning CBU. PS Form 1767 should be ordered from the MDC using normal ordering procedures. The relevant ordering information for PS Form 1767 is as follows:

```
PSN: 7530-01-000-9422
PSIN: PS1767
Unit of Issue: SE
Quick Pick #: 141
```

The postmaster or supervisor must immediately notify by telephone the office responsible for repair of reported hazards. The postmaster or supervisor must follow up to ensure that the work is satisfactorily completed and documented. The office responsible for repair should use its local buying authority to accomplish the repairs.

Effective April 2000, the following are approved manufacturers of centralized delivery equipment. This list supercedes all previously published lists of approved manufacturers.

## Approved Manufacturers Revision A (January 19, 2000)

## Cluster Box Units (CBUs) <br> USPS-B-1118E, June 1, 1994

AMERICAN LOCKER GROUP INC
608 ALLEN ST
JAMESTOWN NY 14701-3966
Contact: Jim Lange
800-828-9118
716-664-9600
716-483-2822 (fax)
Contract \#072368-96-B-0741
Unit is painted plastic - pedestal is painted plastic.

USPS-B-1118E, June 1, 1994

## AUTH-FLORENCE MANUFACTURING CO

591 MITCHELL RD
GLENDALE HEIGHTS IL 60139-2582
Contact: Mike Langford
800-275-1747
630-545-1784
630-545-1896 (fax)
Contract \#072368-96-B-0743
Unit is anodized, painted aluminum - pedestal is anodized, painted aluminum

CUTLER MANUFACTURING CORP
3240 FLIGHTLINE DR
LAKELAND FL 33811-2844
Contact: Donna Pinello
800-237-2312
863-644-3573
863-646-4517 (fax)
Contract \#072368-96-B-0742
Unit is anodized, painted aluminum - pedestal is anodized, painted aluminum.

SECURITY MANUFACTURING CORP
815 SOUTH MAIN ST
GRAPEVINE TX 76051-5535
Contact: Jane D'Addio
800-762-6937
817-329-1600
817-481-3993 (fax)
No contract.
Unit is anodized, painted aluminum - pedestal is anodized, painted aluminum

## Outdoor Parcel Locker (OPL)

USPS-B-1116A, September 13, 1989
Unit is anodized aluminum - pedestal is anodized aluminum.
Pending Approval:
Unit is anodized aluminum - pedestal is anodized aluminum.

AMERICAN LOCKER GROUP INC
608 ALLEN ST
JAMESTOWN NY 14701-3966
Contact: Jim Lange
800-828-9118
716-664-9600
716-483-2822 (fax)
Contract \#072368-96-B-0741
Unit is plastic - pedestal is anodized aluminum. (Note:
Pedestal can only be used on American Locker units.)

CUTLER MANUFACTURING CORP
3240 FLIGHTLINE DR
LAKELAND FL 33811-2844
Contact: Donna Pinello
800-237-2312
941-644-3573
941-646-4517 (fax)
Contract \#072368-96-B-0742
Unit is anodized aluminum - pedestal is anodized aluminum. (Note: Pedestal can be used only on Cutler units.)

Replacement Pedestals - NDCBU Universal
Can be used on all manufacturers' units.
AUTH-FLORENCE MANUFACTURING CO
591 MITCHELL RD
GLENDALE HEIGHTS IL 60139-2582
Contact: Mike Langford
800-275-1747
630-545-1784
630-545-1896 (fax)
Contract \#072368-96-B-0743
Pedestal is anodized aluminum.
CULTURE MANUFACTURING CORP
3240 FLIGHTILY DR
LAKELAND FL 33811-2844
Contact: Donna Penile
800-237-2312
863-644-3573
863-646-4517 (fax)
Contract \#072368-96-B-0742
Pedestal is anodized aluminum.
PAGE SPECIALTY COMPANY
5877 S FULTON WAY
ENGLEWOOD CO 80111-3719
Contact: Bob Page
800-327-7439
303-770-2842
303-771-6837 (fax)
No national contract.
Pedestal is painted aluminum. (Note: Page is a small business.)

SECURITY MANUFACTURING CORP
815 SOUTH MAIN ST
GRAPEVINE TX 76051-5535
800-762-6937
817-329-1600
817-481-3993 (fax)
No national contract.
Pedestal is painted aluminum. (Note: Security is a woman-owned business.)

GREG'S BODY \& FABRICATING
PO BOX 813
FRUITLAND PARK FL 34731-0813
Contact: Hansdel Gregory Swanson
352-787-6262
352-787-6262 (fax)
No national contract.
Pedestal is painted aluminum. (Note: Greg's is a small business.)

```
Replacement Pedestals - OPL
    AMERICAN LOCKER GROUP INC
    608 ALLEN ST
    JAMESTOWN NY 14701-3966
    Contact: Jim Lange
    800-828-9118
    716-664-9600
    716-483-2822 (fax)
    Contract #072368-96-B-0741
    Pedestal is anodized aluminum. (Note: Can only be
    used on American Locker units.)
    CUTLER MANUFACTURING CORP
    3240 FLIGHTLINE DR
    LAKELAND FL 33811-2844
    Contact: Donna Pinello
    800-237-2312
    863-644-3573
    863-646-4517 (fax)
    Contract #072368-96-B-0742
    Pedestal is anodized aluminum. (Note: Can only be
    used on Cutler units.)
Replacement Pedestals - Carousel/Rotating
    PAGE SPECIALTY COMPANY
    5877 SOUTH FULTON WAY
    ENGLEWOOD CO 80111-3719
    Contact: Bob Page
    800-327-7439
    303-770-2842
    303-771-6837 (fax)
    No national contract.
    Pedestal is painted steel. (Note: Page is a small
    business.)
Apartment House Mail Receptacles - Horizontal
and Vertical
USPS Publication 17, April }198
USPS-STD-4B(RDD), Effective May 1, }197
AMERICAN DEVICE MANUFACTURING
591 MITCHELL RD
GLENDALE HEIGHTS IL 60139-2582
Contact: Mike Langford
800-275-1747
630-545-1784
630-545-1896 (fax)
AUTH-FLORENCE MANUFACTURING CO
591 MITCHELL RD
GLENDALE HEIGHTS IL 60139-2582
Contact: Mike Langford
800-275-1747
630-545-1784
630-545-1896 (fax)
BOMMER INDUSTRIES INC
PO BOX 187
LANDRUM SC 29356-0187
Contact: W.J. "Digit" Laughridge III
800-334-1654
864-457-3301
864-457-5370 (fax)
```

CUTLER MANUFACTURING CORP
3240 FLIGHTLINE DR
LAKELAND FL 33811-2844
Contact: Donna Pinello
800-237-2312
863-644-3573
863-646-4517 (fax)
JENSEN INDUSTRIES INC
1946 E 46TH ST
LOS ANGELES CA 90058-2096
Contact: John Forbesj800-325-8351
323-235-6800
800-882-6489 (fax)
SECURITY MANUFACTURING CORP
815 S MAIN ST
GRAPEVINE TX 76051-5535
Contact: Janie D’Addio
800-762-6937
817-329-1600
817-481-3993 (fax)
AMERICAN EAGLE MANUFACTURING CO
3017 WHEELOCK ST
DALLAS TX 75220-2944
Contact: Abel Lozano
214-358-5544
214-358-3066 (fax)
Horizontal only.
MAIL SECURITY
714 W FLORENCE AVE
LOS ANGELES CA 90044-6106
Contact: James Benefield
213-750-7844
213-750-3433 (fax)
Vertical only.
SALSBURY INDUSTRIES
1010 E 62ND ST
LOS ANGELES CA 90001-1598
Contact: Dennis Fraher
800-323-3003
213-232-6181
800-725-9393 (fax)
Vertical only.
THE SALVATION ARMY
ECONOMIC RECOVERY PROGRAM
5600 RICKENBACKER RD
BELL CA 90201-6418
Contact: John Horne
213-263-1206
213-626-4786
213-263-8543 (fax)
Rear loading 35 compartment 5x7 only; manufacturer's product \#9274111-4.

```
Locks & Cams, CBU/NDCBU
PSIN 0910A and B (locks) & PSIN 0913A through
K (cams)
USPS-L-1172B, March 2, 1992
    ESP LOCK PRODUCTS INC
    375 HARVARD ST
    LEOMINSTER MA 01453-3499
    Contact: Sari Phibault
    978-537-6121
    978-537-1699 (fax)
    No national contract.
HUDSON LOCK INC
81 APSLEY ST
HUDSON MA 01749-1547
Contact: Joanna Smith
978-562-3481
978-562-9859 (fax)
No national contract.
HURD CORPORATION
503 BOHANNON AVE
PO BOX }14
GREENEVILLE TN 37744-1450
423-787-8800
423-787-8817 (fax)
No national contract.
NATIONAL CABINET LOCK
2 0 0 \text { OLD MILL RD}
PO BOX 200
MAULDIN SC 29662-0200
Contact: Teresa Gilstrap
803-297-6655
803-297-9987 (fax)
Contract #266351-98-B-0553 and #266351-98-B-0933
WIND CORPORATION
14 FINANCE DR
DANBURY CT 06810-4132
Contact: Patrick Wind
203-778-1001
203-778-1006 (fax)
Contract #266351-99-B-0987
```


## Locks, Interlocking System, Parcel Locker, PSIN 0306P

```
USPS-L-1294A, November 19, 1996
ILCO UNICAN CORPORATION
400 JEFFREYS RD
PO BOX 2627
ROCKY MOUNT NC 27802-2627
Contact: Don Herman (x256)
800-334-1381
252-446-3321
252-446-4702 (fax)
No national contract.
```


## AMERICAN LOCKER GROUP INC

## 608 ALLEN ST

JAMESTOWN NY 14701-3966
Contact: Jim Lange
800-828-9118
716-664-9600
716-483-2822 (fax)
No national contract.
Note: Apartment-style boxes are approved for installation; however, the Postal Service is prohibited from purchasing this equipment. You may order replacement parts for postal-owned equipment that was installed in the past.

## State and Local Regulations

Some states have enacted laws that are more stringent and specific about the type of mailbox that may be used, the post or support that must be used to mount the mailbox, and the location of the delivery equipment. Regulations and recommendations published in this notice might not reflect appropriate requirements for your area. When providing guidance to the general public concerning mailbox placement and replacement, advise them not only of postal regulations but also of any mailbox regulations that you know have been enacted by state or local authorities.

## Publicity

Postmasters should give these guidelines and suggestions maximum local publicity. Consult your area Public Affairs and Communications representative for further guidance and assistance in publicizing Mailbox Improvement Week. The news release on page 19 s provided for postmasters to distribute to daily or weekly newspapers or broadcast stations in their delivery area to promote Mailbox Improvement Week. Postmasters should retype the release double-spaced on Postal Service letterhead. It may also be helpful to alert the media to locations of particularly interesting mailboxes in your delivery area.

## Responsibility

Motorized city, rural, and highway contract box delivery route carriers must cooperate to ensure the success of this endeavor and later report the results to the postmaster. Also, postmasters should use the most up-to-date list of approved manufacturers and mailbox suppliers when providing motorized city, rural, or highway contract box delivery route customers with information about the type of box to install.
— Delivery Policies and Programs, Delivery, 4-6-00

## Exhibit G

United States Postal Service
Equipment Checklist and Followup Review


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FOR IMMEDIATE RELEASE [INSERT DATE]

Contact: [INSERT YOUR NAME]
[INSERT YOUR PHONE NUMBER]
Internet: www.usps.com

## Mailbox Improvement Week Arrives in Time for Spring Cleaning

The U.S. Postal Service is asking all [city name] homeowners to inspect and repair their mailboxes during Mailbox Improvement Week, May 15-20, says Postmaster [full name].
"Repairing suburban and rural mailboxes improves the appearance of our community and makes delivering and receiving mail safer for our carriers and customers," [last name] says.

The Postal Service makes this annual request because of the wear and tear that occurs to mailboxes every year. "This is especially important after the effects of last winter," [he/she] adds [if applicable].

Some of the typical activities that may need to be done include:

- Replacing loose hinges on a mailbox door.
- Repainting a mailbox that may have rusted or started peeling.
- Remounting a mailbox post if loosened.
- Replacing or adding house numbers.
"If a homeowner plans to install a new mailbox or replace a worn one, he or she must use only Postal Service-approved traditional or contemporary mailboxes," said [last name]. "Customers should be careful when purchasing curbside mail receptacles because the use of unapproved boxes is prohibited. Customers may use a custom-built mailbox, but they must consult with my office to ensure it conforms to guidelines applying to flag, size, strength, and quality of construction."

For more information on the use of names or numbers on mailboxes, or answers to any other questions, contact Postmaster [full name] at [phone number] or call your local postmaster at [phone number].

## Electronic Mail Alert

Testing of the electronic Mail Alert program associated with ADVANCE has proven to be a success, and it is complete. This new application was officially introduced at the National Postal Forum and made available to our qualifying customers effective March 24, 2000.

Customer qualifications are:

- Produce mailings with a minimum of 400,000 pieces per mailing.
- Provide the required data files to the National Customer Support Center (NCSC) a minimum of five business days prior to the system posting date of the mailpiece to the participating delivery units.
- Provide an image of the mailpiece or sample piece along with the facing slip if one is used in the mailing. (Note: An actual mailpiece sample is preferred, rather than a scanned image.)

Specific customer qualifications for the new electronic Mail Alert applications are available in the ADVANCE Notification \& Tracking System Technical Guide, available on RIBBS via the Internet at http://www.ribbs.usps.gov/files/ advance/ADVTECH.PDF.

Questions or comments about the ADVANCE Notification \& Tracking System Technical Guide should be directed to Pamela Boaz at the National Customer Support Center, 800-458-3181.

The Postal Service will continue to publish Mail Alert information via the Postal Bulletin. Mailers wishing to participate in the nationwide manual Postal Bulletin Mail Alert for Standard Mail (A) mailings (only) with a minimum of 1 million pieces must contact Headquarters Business Service Network at 800-419-2769.

- Business Service Network Operations, Sales, 4-6-00


## Mail Alert

The mailings below will be deposited in the near future. Offices should honor the requested home delivery dates. Mailers wishing to participate in these alerts, for mailings of 1 million pieces or more, should contact Business Service Network Operations at 800-419-2769 at least
one month preceding the requested delivery dates. The Postal Service also offers electronic Mail Alerts via ADVANCE. For more information, see the article above or contact the National Customer Support Center at 800-458-3181.

| Title of Mailing | Class and Type of Mail | Requested Delivery Dates | Number of Pieces (Millions) | Distribution | Presort Level | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| April Sears Days Mailer | Standard A/ <br> Flat | 4/1-4/4 | 18.0 | National | Enhanced CarRt, Basic | Harte-Hanks |
| JC Penney Sweet Sale | Standard A/ Postcard | 4/11-4/13 | 13.4 | National | CarRt | Harte-Hanks |
| JC Penney Home Decorating Sale | Standard A/ Catalog | 4/15-4/20 | 11.4 | National | CarRt | RR Donnelley |
| Eddie Bauer April Home | Standard A/ Flat | 4/17-4/19 | 1.5 | National | CarRt, 3/5-Digit | RR Donnelley, Warsaw, IN |
| JC Penney Privilege Newsletter | Standard A/ <br> Letter | 4/17-4/19 | 4.6 | National | CarRt | Harte-Hanks |
| Carol Wright | Standard A/ <br> Letter | 4/17-4/20 | 20.0 | National | CarRt | Cox Target Media, Inc., 800-237-6266 <br> (Postal Affairs) |
| Current Spring 22000 | Standard A/ Flat | 4/17-4/21 | 1.0 | National | CarRt, 3/5-Digit, Basic | Quad Graphics, Saratoga Springs, NY |
| Service Merchandise Diamond Month | Standard A/ Flat | 4/24-4/25 | 6.0 | National | CarRt, 3/5-Digit, Basic | Quebecor World |
| JC Penney Red Alert Clearance | Standard A/ Letter | 4/24-4/26 | 7.4 | National | CarRt | Harte-Hanks |
| The Territory Ahead (Summer 2) | Standard A/ Flat | 4/24-4/26 | 1.6 | National | CarRt, 3/5-Digit | RR Donnelley, <br> Lancaster, PA; 72 pages |
| Sally Beauty Supply | Standard A/ <br> Letter | 4/27-4/29 | 2.5 | National | CarRt, 3/5-Digit | Compass Print \& Mail Services, Dallas, TX |

## Domestic Mail

## DMM Revision

## PVDS Procedures for Standard Mail Destination Entry Mailings

Effective April 6, 2000, Domestic Mail Manual (DMM) E651.3.8 and E652.4.7 are revised and E652.4.9 is added to make PVDS procedures consistent with Publication 804, Drop Shipment Procedures. This change supercedes the DMM revisions published in Postal Bulletin 22019 (3-9-00).

On March 12, 2000, new standards went into effect for scheduling recurring appointments. Since these standards went into effect, the Postal Service has received feedback from mailers as to where they should submit their request for recurring appointments. To address those concerns more fully, these DMM standards are reworded for clarification.

This revision will appear in the printed version of DMM Issue 56 and in the online version available via Postal Explorer (httpll:pe.usps.gov).

## Domestic Mail Manual (DMM)



### 3.8 Recurring Appointments

## [Revise 3.8 to read as follows:]

Recurring refers to a drop shipment that is delivered to a destination office with a frequency of at least once a week on the same time and day(s). Mailings must be of a comparable product in terms of mail class, size, volume, and containerization (pallets, pallet boxes, etc.). A request to establish recurring appointments must be written on company letterhead to the postal facility manager/postmaster. The drop shipment appointment control office/postmaster will respond to all requests within 10 days. Recurring appointments may be made for a period not to exceed 6
months. Thereafter, a new application must be submitted to ensure that up-to-date mailer information is on file. To request an additional 6 months, a written request may be submitted within 60 days prior to the expiration of a current arrangement. Failure to adhere to scheduled appointments or other abuse of the procedures will result in revocation of recurring appointment privileges. Requests for recurring appointments must include the following:
a. Name, address, and telephone number of the mailer.
b. Transportation agent's name (contact person) and telephone number(s).
c. Mail volume and preparation (trays/sacks/parcels).
d. Containerization.
e. Size and type of trailer(s) transporting mail.
f. Frequency/schedule.

E652 Parcel Post

### 4.0 DEPOSIT

### 4.7 Advance Scheduling

[Revise the opening of 4.7 to read as follows. Renumber items c through e as d through f, respectively. Add new item c as follows:]
A mailer must schedule deposit of destination rate mailings at least 24 hours in advance by contacting the proper district, BMC control center, or destination delivery unit. Appointments at delivery units must be made by calling the delivery unit at least 24 hours in advance. Appointments for ASFs, SCFs, or for any multistop loads must be made through the USPS district control center. Appointments for BMC loads must be scheduled by the proper BMC control center. When making an appointment, or as soon as available, the mailer must provide the control center or DDU with the following information:
c. Where the mailing was verified.

[Renumber current 4.9 through 4.12 as 4.10 through 4.13, respectively. Add new 4.9 to read as follows:]

### 4.9 Recurring Appointments

Recurring refers to a drop shipment that is delivered to a destination office with a frequency of at least once a week on the same time and day(s). Mailings must be of a comparable product in terms of mail class, size, volume, and containerization (pallets, pallet boxes, etc.). A request to establish recurring appointments must be written on company letterhead to the postal facility manager/postmaster. The drop shipment appointment control office/postmaster will respond to all requests within 10 days. Recurring appointments may be made for a period not to exceed 6 months. Thereafter, a new application must be submitted to ensure that up-to-date mailer information is on file. To request an additional 6 months, a written request may be
submitted within 60 days prior to the expiration of a current arrangement. Failure to adhere to scheduled appointments or other abuse of the procedures will result in revocation of recurring appointment privileges. Requests for recurring appointments must include the following:
a. Name, address, and telephone number of the mailer.
b. Transportation agent's name (contact person) and telephone number(s).
c. Mail volume and preparation (trays/sacks/parcels).
d. Containerization.
e. Size and type of trailer(s) transporting mail.
f. Frequency/schedule.

- Operational Requirements,

Operations Planning and Processing, 4-6-00

## DMM Revision

## Nonmailable Written, Printed, and Graphic Matter

Effective, May 4, 2000, Domestic Mail Manual (DMM) C031 is revised to include changes and additions as a result of the Deceptive Mail Prevention and Enforcement Act, P.L. 106-168, 39 U.S.C., sub-section 3001.

This revision will appear in the next printed version of the DMM and is included in the monthly update of the online DMM available via Postal Explorer (http://pe.usps.gov).

## Domestic Mail Manual (DMM)

C Characteristics and Content
C000 General Information

*     *         *             *                 * 

C030 Nonmailable Written, Printed, and Graphic
C031 Written, Printed, and Graphic Matter
Generally
2.0 SOLICITATIONS DECEPTIVELY IMPLYING

FEDERAL CONNECTION, APPROVAL, OR ENDORSEMENT (39 USC 3001(H) AND 3001(I); 39 USC 3005)


### 2.2 Nonmailable by Government Misrepresentation

A solicitation that misrepresents a government entity is nonmailable subject to these conditions:
a. Matter that contains a solicitation for products, services, information, or funds which imply any federal government connection, approval, or endorsement through the use of a seal, insignia, reference to the Postmaster General, citation to a federal statute, name of a federal agency, department, or commission, or program, trade, or brand name, or any other term or symbol; or contains any reference to the Postmaster General or a citation to a federal statute that misrepresents either the identity of the mailer or the protection or status afforded such matter by the federal government is nonmailable unless it conforms to 2.3. A nonconforming solicitation constitutes prima facie evidence of violation of 39 USC 3005. Compliance with 2.3 does not avoid violation of 39 USC 3005 if the solicitation or accompanying information misrepresents material fact such as the nature, value, quantity, quality, or efficacy of the products or services offered for sale, or of the activities of an organization asking for information or monetary contributions.
b. Such solicitations must not contain a false representation that federal government benefits or services will be affected by whether or not the recipient makes a purchase or contribution.
c. Solicitations for payment for services otherwise available to the recipient free of charge from the federal government are nonmailable unless they contain a clear and conspicuous statement giving notice of that fact.

### 2.3 Permitted Solicitations

A solicitation described in 2.2(a) may be mailable if it meets at least one of these conditions (see Exhibit 2.3):
[No other changes to current $a, b$, and c.]

## [Add new 6.0 to read as follows:]

### 6.0 SWEEPSTAKES MATTER (39 USC § 3001(K)(3)(A))

### 6.1 Definition

The term sweepstakes means a game of chance for which no consideration is required to enter.

### 6.2 Mailable Matter

Sweepstakes matter is mailable only if it discloses all of the following:
a. In the body, in the rules, and on the order or entry form that no purchase is necessary.
b. In the body, in the rules, and on the order or entry form that a purchase will not increase the odds of winning.
c. All terms and conditions, including rules and entry procedures of the sweepstakes.
d. The sponsor or mailer, with the principal place of business or address at which the sponsor or mailer may be contacted.
e. Sweepstakes rules, including the odds of winning, quantity, value, and nature of the prize and the schedule of any payments over time.

### 6.3 Nonmailable Matter

Sweepstakes matter is nonmailable if it does any of the following:
a. Represents that individuals not making a purchase may be disqualified from receiving future solicitations.
b. Requires that the entry be accompanied by an order or payment for a product or service previously ordered.
c. Represents that the recipient has won a prize unless that individual has won such prize.
d. Otherwise contradicts or is inconsistent with any disclosure required by 6.2 or 6.3.

### 7.0 SKILL CONTESTS (39 USC 3001(K)(3)(B))

### 7.1 Definition

The term skill contest means a puzzle, game, competition, or other contest in which a prize is awarded, the outcome depends upon the skill of the contestant, and for which a payment, purchase, or donation is required to enter.

### 7.2 Mailable Matter

Skill contests are mailable only if they include all of the following:
a. Disclose the terms and conditions of the contest, including the rules and entry procedures.
b. Disclose the sponsor or mailer, with the principal place of business or address at which the sponsor or mailer may be contacted.
c. Contain rules that state all of the following:
(1) Number of rounds or levels and the cost to enter each round.
(2) If subsequent rounds will be more difficult.
(3) Maximum cost to enter all rounds.
(4) Number of entrants or percentage expected to correctly solve the contest.
(5) Identity or qualifications of the judges, if judged by other than the sponsor.
(6) Method of judging.
(7) Dates the winners will be determined and the prizes awarded.
(8) Quantity, value, and nature of the prize.
(9) Schedule of any payments over time.

### 8.0 FACSIMILE CHECKS (39 USC § 3001(K)(3)(C))

A facsimile check is nonmailable unless it states on the face of the check that it is not a negotiable instrument and has no cash value

### 9.0 EXCLUSIONS AND DISCLOSURES (39 USC §§ 3001(K)(4) \& 3001 (K)(5))

### 9.1 Mailable Matter

Matter described in 6.0, 7.0, and 8.0 is mailable if it appears in a magazine, newspaper, or other periodical if the promotions are not directed to a named individual, or the promotions do not include the opportunity to make a payment or order a product or service.

### 9.2 Notices and Disclaimers

Any notice or disclaimer required under $6.0,7.0$, or 8.0 shall be clearly and conspicuously displayed. Disclaimers required by 6.2 a and 6.2 b must be more conspicuously displayed than any other disclaimer.

### 10.0 REMOVAL OF NAMES FROM MAILING LISTS (39 USC § 3001(L))

### 10.1 Lists

In general, any person who uses the mails for any mailing falling under $2.0,6.0,7.0$, or 8.0 shall adopt reasonable practices or procedures to prevent the mailing of such matter to any person who, personally or through their legal representative, submits a written request that no such matter shall be mailed to that person. Such request may be made either to the mailer, or the Attorney General, or their representative, of the appropriate state. Such requests shall be honored for a period of five years from the date of the request. The mailer shall maintain a record of all such written requests.

### 10.2 Special Requirements for Sweepstakes and Skill Contests (Effective December 12, 2000)

Any promoter of sweepstakes or skill contests must make a clear and conspicuous disclosure of the address or toll-free telephone number by which an individual, or their duly authorized representative, may notify a promoter to have that individual's name and address removed from all lists of names and addresses used by that promoter to mail any skill contest or sweepstakes. Promoters have 60 days from the date of receipt of the removal request to effect the removal of the name and address from all mailing lists used by that promoter for any skill contest or sweepstakes.

- Mail Preparation and Standards, Pricing and Product Design, 4-6-00


## Order to Destroy Old PS Form 3849, Delivery Notice/Reminder/Receipt, and Old PS Form 3883, Firm Delivery Book for Accountable Mail

In the very near future, we will be launching the new signature capture program that will eliminate manual filing of delivery records at individual post offices for inquiry purposes. All delivery records for domestic deliveries will be stored electronically and will include the appropriate signature information collected for each record. Each delivery office will receive specific training and instructions on this process prior to program activation.

At this time, you must recycle the following outdated stock:

| PS Form 3849 | - Dates prior to October 1998 <br> - Forms printed from other than USPS sources (material distribution center and area print contracts) |
| :---: | :---: |
| PS Form 3883 | Dates prior to November 1999 |

In addition, ensure that non-barcoded versions of Certified, COD, Numbered Insured, Registered, and Return Receipt for Merchandise labels are destroyed as soon as the barcoded replacements are in place.
_ Expedited/Package Services, 4-6-00

## Notice

## Commercial Mail Receiving Agency (CMRA) Regulations

Under standards for delivery of mail to commercial mail receiving agencies published on March 25, 1999, and subsequent extensions, mail addressed to private mailboxes was to include the "PMB" designation by April 26, 2000. This deadline has been extended until August 26, 2000.

## Finance

## Handbook F-1 Revision

## Redesigned PS Form 3613

Effective immediately, 631.11, 631.12, and 722.32 of Handbook F-1, Post Office Accounting Procedures, are revised to clarify the usage of the redesigned PS Form 3613, Refunds From Advance Deposit Accounts. The previous edition of PS Form 3613 was titled Cancellation of Permit.

## Handbook F-1, Post Office Accounting Procedures

[Revise title and text of 631.11 as follows:]

### 631.11 Nonautomated Permit System Units

1> When you receive a written request for a refund of all or part of the unused balance of a customer advance deposit account, the business mail entry unit (BMEU) must complete PS Form 3613, Refunds From Advance Deposit Accounts.

[Revise title of 631.12 as follows:]

### 631.12 Automated Permit System Units

[Revise text of 722.3 as follows:]

### 722.3 Verifying Reported Revenue

2> In non-SFAP units, verify totals of PS Forms 3541-N, Postage Statement - Periodicals - Nonprofit Rates; 3541-NC, Postage Statement - Periodicals - Classroom Rates; 3541-R, Postage Statement - Periodicals - Regular and Science-ofAgriculture Rates; and 3613, Refunds From Advance Deposit Accounts, to withdrawals of the appropriate column.


NEW MI

## Management Instruction FM-610-2000-2, Compliance With the Prompt Payment Act

Management Instruction (MI) FM-610-2000-2, Compliance With the Prompt Payment Act, has been posted on the Postal Service Intranet at http://blue.usps.gov (click on Information, then Policies and Procedures, then Management Instructions, then either By Document ID Number or By Title, and then scroll down to the desired MI - the exact URL is http://blue.usps.gov/cpim/ftp/manage/f610002.pdf).

This instruction provides guidance in the handling of documents to ensure prompt payment of debts owed by the Postal Service to suppliers for equipment, supplies, and
services. It also gives guidance for handling issues raised by the Prompt Payment Act (PPA) when purchases are made under delegated buying authority. This instruction applies to all postal installations. Payments made locally rather than through an accounting service center (ASC) are also discussed. This instruction does not replace or supercede policy or procedure contained in the Purchasing Manual (PM) or any other relevant handbooks or manuals.

- Corporate Accounting, Finance, 4-6-00


## Fraud Alert

## Withholding of Mail Orders

Withholding of mail orders is enforced by the postmasters at the cities listed below:

| State/City | Names Covered |
| :--- | :--- |
| AR, Lincoln 72744-0816 | Any And All Of Various Names Except The Surname Leeders, P.O. Box 816 |
| AR, Lincoln 72744-8566 | Any And All Of Various Names Except The Surname Leeders, 412 E. Rogers Street |
| CA, Lakewood 90712-1736 | Any And All Names Except the Name Christopher R. Rice, 4427 Candlewood Street, \#174 |
| CA, San Francisco 94121-1922 | CRB, 2416 Clement Street \#112 |
| CA, San Francisco 94142-6317 | J. or Jeff Harrington, P.O. Box 426317 |
| CA, San Ysidro 92173-3117 | Any And All Names, 4630 Border Village Rd., \#N347 |
| FL, Eaton Park 33840-2120 | Any And All Of Various Known And Unknown Names Except Sherrie A. Elliott, P.O. Box 2120 |
| NC, Greensboro 27406-2362 | Any And All Of Various Names Other Than The Surname Roach, 401 East Florida Street, Apt. B |
| TX, Lewisville 75029-3118 | Any And All Names Except The Surnames Bandoh And Wolfert, P.O. Box 293118 |

- Recorder's Office, Judicial Officer, 4-6-00


## Domestic Orders

False representation is enforced by postmaster at the city listed below:

| State/City | Names Covered | Product |
| :--- | :--- | :--- |
| CA, Downey 90242-0434 | The Tenth Circuit Court Of The United States, <br> The Ninth Circuit Court Of The United States, <br> P.O. Box 2434 | A U.S. Court scheme. |

## Missing, Lost, or Stolen U.S. Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service employees responsible for accepting and cashing Postal money orders. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin. The
actual serial numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.


| 3868838936 | to | 8999 |
| :---: | :---: | :---: |
| 3873145574 | to | 5599 |
| 3878376300 | to | 6399 |
| 3888280656 | to | 0699 |
| 3896962400 | to | 2799 |
| 3898463104 | to | 3135 |
| 3898463145 | to | 3195 |
| 3898879211 | to | 9230 |
| 3898879234 | to | 9299 |
| 3900013182 | to | 3199 |
| 3900013500 | to | 3699 |
| 3905455974 | to | 5999 |
| 3911046146 | to | 6199 |
| 3915741466 | to | 1499 |
| 3917833020 | to | 3599 |
| 3917926100 | to | 6199 |
| 3926682956 | to | 2999 |
| 3928548500 | to | 8899 |
| 3935847566 | to | 7699 |
| 3936500074 | to | 0099 |
| 3938388316 | to | 8499 |
| 3938936007 | to | 6099 |
| 3941266907 | to | 6999 |
| 3941890405 | to | 0599 |
| 3948223243 | to | 3278 |
| 3949901810 | to | 1899 |
| 3953433264 | to | 3299 |
| 3953733035 | to | 3099 |
| 3953969649 | to | 9799 |
| 3959703240 | to | 3299 |
| 3976224054 | to | 4099 |
| 3978198902 | to | 8999 |
| 3981497200 | to | 7699 |
| 3990700872 | to | 0899 |
| 3991567119 | to | 7199 |
| 3992035064 | to | 5099 |
| 3992969910 | to | 9999 |
| 3993968935 | to | 8999 |
| 3997927775 | to | 7799 |
| 3997928300 | to | 8399 |
| 4004271051 | to | 1999 |
| 4010451505 | to | 1549 |
| 4010451571 | to | 1599 |
| 4012942700 | to | 2799 |
| 4013109505 | to | 9599 |
| 013825312 | to | 5399 |


| 4025787876 | to | 7899 |
| :---: | :---: | :---: |
| 4031256744 | to | 6799 |
| 4032607000 | to | 7499 |
| 4032806470 | to | 6499 |
| 4036858600 | to | 8699 |
| 4040030300 | to | 0399 |
| 4040418838 | to | 8899 |
| 4040714268 | to | 4299 |
| 4043475356 | to | 5399 |
| 4043475548 | to | 5599 |
| 4047264500 | to | 4599 |
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## Missing, Lost, or Stolen Canadian Money Order Forms

## Do Not Cash — Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service employees responsible for accepting and cashing Postal money orders. Destroy any interim notices when the numbers listed appear in the Postal Bulletin. The new money order serial numbers consist of the first nine digits. The 10th digit is a check digit only.


| 725464591 | to | 4920 | 732188649 | to | 8670 | 739740151 | to | 0180 | 749137381 | to | 7410 |
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| 725711057 | to | 1070 | 732201241 | to | 1390 | 739793527 | to | 3550 | 749685421 | to | 5450 |
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| 725981311 | to | 1430 | 732355201 | to | 5380 | 739999231 | to | 9320 | 749993131 | to | 3580 |
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| 727749241 | to | 9780 | 734389273 | to | 9290 | 741764431 | to | 4520 | 752139516 | to | 9570 |
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| 728954280 | to | 4310 | 735123061 | to | 3690 | 742684849 | to | 4890 | O08 | O |  |
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| 729838940 | to | 9070 | 735803401 | to | 3430 | 742921891 | to | 1980 | 754161061 | to | 1120 |
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| 732067972 | to | 8370 | 739530511 | to | 0540 | 748874988 | to | 5030 | 757291591 | to | 2730 |

## Counterfeited Canadian Money Order Forms

## Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin.

| $671,819,086$ | $686,794,382$ |
| :--- | ---: |
| $676,612,640$ | $686,794,426$ |
| $677,891,039$ | $686,794,427$ |
| $678,282,493$ | $686,794,431$ |
| $678,916,031$ | $687,262,502$ |
| $679,552,215$ | $687,262,503$ |
| $679,694,334$ | $687,262,525$ |
| $679,751,983$ | $687,262,526$ |
| $679,800,207$ | $687,287,578$ |
| $681,130,536$ | $687,287,581$ |
| $681,844,376$ | $687,287,582$ |
| $683,594,542$ | $694,063,898$ |
| $684,683,610$ | $694,063,899$ |
| $686,619,878$ | $694,063,980$ |
| $686,619,886$ | $701,321,725$ |

- Postal Inspection Service, 4-6-00


## 800 Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing an 800 number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 1-800-563-0444.

This 800 number is printed on the back of the Canadian Postal Money Orders.

- Postal Inspection Service, 4-6-00


## Invalid Express Mail Corporate Account Numbers

These numbers are to be posted and used by retail/ acceptance clerks. This listing supersedes all previous notices, which must be recycled. Retail/acceptance clerks must not accept Express Mail shipments bearing any of the invalid numbers (listed below) in the "customer number" or "agreement number" section of the label or form.

| 5064 | 010456 | 40 | 020488 | 02 | 12 | 028737 | 08 | 05 | 068436 | 071076 | 077012 | 085618 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 005115 | 010480 | 016735 | 020512 | 023473 | 027003 | 028739 | 032125 | 061059 | 068454 | 071102 | 077262 | 20 |
| 005135 | 010493 | 018100 | 020533 | 023494 | 027106 | 028815 | 038043 | 061153 | 069195 | 071592 | 077335 | 085676 |
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| 005598 | 011026 | 018124 | 020578 | 023541 | 027397 | 028874 | 038215 | 061445 | 069381 | 071956 | 077381 | 088243 |
| 005821 | 012081 | 018288 | 021002 | 023620 | 027474 | 028903 | 038231 | 66 | 0693 | 075044 | 077386 | 8506 |
| 005899 | 012255 | 018366 | 021040 | 023622 | 027522 | 028906 | 038275 | 064368 | 069447 | 07510 | 07770 | 28 |
| 005946 | 012320 | 018547 | 021060 | 23636 | 027543 | 028920 | 040013 | 064393 | 695 | 075266 | 078189 | 56 |
| 5968 | 01445 | 018601 | 0211 | 02521 | 027560 | 028957 | 042031 | 064860 | 069 | 0752 | 782 | 088679 |
| 006641 | 014902 | 018603 | 021159 | 025301 | 027652 | 028967 | 048024 | 065276 | 069609 | 075358 | 078238 | 089148 |
| 006972 | 015094 | 018718 | 021371 | 025387 | 027735 | 028996 | 050013 | 065308 | 68 | 57 | 20 | 19 |
| 007026 | 015210 | 018731 | 021487 | 025432 | 027791 | 029567 | 050018 | 0 | 82 | 075547 | 79053 | 089723 |
| 007121 | 015436 | 018822 | 021959 | 025443 | 027857 | 029576 | 051091 | 065728 | 06970 | 75703 | 7913 | 090645 |
| 6 | 015451 | 018959 019359 | 022201 | 025453 | 027872 | 029579 | 051093 | 31 | 069805 | 075730 | 079792 | 092226 |
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| 009639 | 015650 | 020157 | 023064 | 026484 | 028342 | 029970 | 060212 | 068170 | 070587 | 076187 | 080466 | 094479 |
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| 095342 | 107285 | 119484 | 152801 | 207481 | 245222 | 303825 | 330330 | 335262 | 350035 | 372073 | 447104 | 473050 |
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| 098899 | 112128 | 139606 | 178067 | 210488 | 286091 | 322170 | 331404 | 339046 | 352610 | 395213 | 452817 | 483722 |
| 098973 | 112278 | 142052 | 179061 | 210599 | 286125 | 322223 | 331446 | 339229 | 352620 | 400068 | 452821 | 484041 |
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| 102771 | 115451 | 146030 | 191926 | 220074 | 296434 | 324013 | 332322 | 340344 | 358032 | 410057 | 462484 | 490064 |
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| 532684 | 602626 | 631469 | 671028 | 711037 | 76 | 78 | 80 | 841153 | 898060 | 268 | 918654 | 930308 |
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| 537265 | 602790 | 631542 | 672282 | 722198 | 765547 | 782727 | 802251 | 841217 | 900247 | 912447 | 918710 | 931142 |
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| 14 | 606039 | 641386 | 679002 | 731598 | 70441 | 782997 | 805596 | 852165 | 902620 | 91541 | 921600 | 939126 |
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| 206 | 606701 | 641437 | 681115 | 735080 | 70614 | 785489 | 09042 | 853067 | 90316 | 915703 | 921800 | 940304 |
| 71124 | 606757 | 641453 | 681122 | 735086 | 770700 | 785492 | 809043 | 853139 | 903260 | 917037 | 921898 | 940308 |
| 1129 | 606845 | 641481 | 681138 | 740186 | 770852 | 785509 | 809050 | 853213 | 903417 | 917178 | 922115 | 940345 |
| 02 | 607662 | 641485 | 681177 | 740444 | 71097 | 785524 | 809109 | 853262 | 034 | 91720 | 922265 | 40355 |
| 81214 | 607834 | 641518 | 681181 | 740535 | 771387 | 785534 | 809134 | 853298 | 903666 | 917237 | 922267 | 940526 |
| 84202 | 608066 | 641549 | 681248 | 740611 | 771715 | 786093 | 809150 | 853306 | 0367 | 917273 | 922327 | 940552 |
| 11 | 608103 | 641565 | 681280 | 740756 | 71782 | 787028 | 0916 | 853349 | 904252 | 917307 | 924398 | 40665 |
| 85284 | 608206 | 641579 | 681295 | 740870 | 771817 | 787461 | 810040 | 853407 | 90426 | 917311 | 924606 | 940808 |
| 85297 | 608306 | 641588 | 681343 | 741120 | 771848 | 787468 | 810069 | 853469 | 045 | 917331 | 924611 | 941041 |
| 15 | 608536 | 641600 | 681346 | 741231 | 71868 | 787527 | 811015 | 853581 | 0460 | 91736 | 925229 | 41252 |
| 045 | 609323 | 641608 | 68135 | 741234 | 772630 | 787578 | 812012 | 853598 | 90461 | 917506 | 926061 | 941337 |
| 591155 | 610141 | 641620 | 681358 | 741525 | 773038 | 787606 | 813209 | 853605 | 90462 | 917530 | 926146 | 941414 |
| 50 | 611224 | 641675 | 68136 | 741614 | 73467 | 787686 | 813273 | 856230 | 04630 | 91753 | 92618 | 41612 |
| 730 | 614022 | 641709 | 68137 | 741618 | 773488 | 787825 | 14048 | 856395 | 904728 | 9175 | 926236 | 941652 |
| 29 | 615020 | 641726 | 681373 | 741642 | 773491 | 787935 | 814073 | 856483 | 90609 | 917596 | 926349 | 941719 |
| 7 | 616160 | 641731 | 68137 | 741982 | 774018 | 787942 | 81421 | 875019 | 0629 | 91760 | 92647 | 41965 |
| 547 | 617194 | 641784 | 681433 | 743037 | 774022 | 791036 | 15254 | 891200 | 00638 | 917607 | 926492 | 945245 |
| 599552 | 624063 | 641792 | 681479 | 744064 | 774325 | 800325 | 816016 | 891202 | 90651 | 917617 | 926562 | 945432 |
| 00160 | 626 | 641867 | 681481 | 44072 | 75010 | 0046 | 81602 | 891238 | 06656 | 91765 | 92660 | 45625 |
| 600301 | 626023 | 641897 | 681603 | 749180 | 75241 | 800553 | 816040 | 891305 | 906816 | 917666 | 926640 | 945761 |
| 6 | 627122 | 641898 | 681607 | 750089 | 775286 | 80056 | 816196 | 891447 | 90683 | 91768 | 926663 | 945983 |
| 422 | 627131 | 641922 | 685058 | 750394 | 75313 | 800569 | 81620 | 891465 | 06841 | 91769 | 926706 | 946353 |
| 600432 | 627132 | 641927 | 685073 | 750406 | 775347 | 801245 | 816243 | 891616 | 906860 | 917703 | 926771 | 946393 |
| 75 | 628089 | 641948 | 685081 | 750466 | 775378 | 801302 | 816267 | 891745 | 906886 | 917709 | 926864 | 946423 |
| 0617 | 628131 | 641972 | 685088 | 750715 | 77012 | 801307 | 816353 | 891818 | 906920 | 917750 | 926955 | 946499 |
| 600709 | 628135 | 641977 | 685089 | 751071 | 778002 | 801345 | 816575 | 891822 | 906927 | 917762 | 927094 | 946510 |
| 132 | 628136 | 648103 | 685110 | 752139 | 780002 | 801374 | 820607 | 891856 | 906928 | 917899 | 927198 | 946519 |
| 133 | 628137 | 648192 | 685128 | 752175 | 780022 | 801519 | 823481 | 891864 | 906939 | 917923 | 927230 | 947062 |
| 601264 | 631050 | 652115 | 685144 | 752207 | 781048 | 801522 | 825501 | 891880 | 07003 | 918081 | 927241 | 948060 |
| 601269 | 63106 | 652220 | 685260 | 752274 | 781064 | 801628 | 826663 | 895013 | 907143 | 918177 | 927277 | 948194 |
| 601318 | 631096 | 652295 | 688004 | 752320 | 782011 | 801674 | 832098 | 895049 | 07291 | 918198 | 927431 | 948239 |
| 601368 | 631145 | 652355 | 693009 | 752572 | 82014 | 801717 | 833103 | 895095 | 07364 | 918208 | 927643 | 948252 |
| 601519 | 631150 | 652385 | 693505 | 752602 | 782023 | 801731 | 833207 | 895115 | 907479 | 918356 | 928231 | 948336 |
| 601521 | 631159 | 652420 | 701123 | 752631 | 782025 | 801742 | 833504 | 895229 | 907603 | 918375 | 928327 | 948347 |
| 601553 | 631201 | 657106 | 701228 | 752719 | 782038 | 801750 | 840444 | 895385 | 907614 | 918394 | 928373 | 948351 |
| 601884 | 631206 | 658129 | 701319 | 756003 | 782065 | 801760 | 840468 | 895417 | 907636 | 918395 | 928380 | 948371 |
| 601955 | 631229 | 658206 | 701769 | 757240 | 782187 | 802090 | 840530 | 895424 | 907754 | 918458 | 928403 | 948380 |
| 602180 | 631231 | 662179 | 701808 | 757363 | 782384 | 802141 | 840600 | 895444 | 907816 | 918469 | 928685 | 948429 |
| 602306 | 631326 | 662481 | 705210 | 760123 | 782533 | 802142 | 840601 | 895530 | 907872 | 918477 | 928810 | 948434 |
| 602405 | 631380 | 662626 | 708350 | 760451 | 782547 | 802162 | 840609 | 895561 | 910222 | 918561 | 928845 | 948476 |
| 602544 | 631433 | 662650 | 708581 | 761144 | 782557 | 802180 | 841087 | 895569 | 910259 | 918604 | 928848 | 948492 |


| P |  |  |  |  |  |  |  |  | Postal Bulletin 22021 (4-6-00) |  |  |  |
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| 948502 | 950311 | 950926 | 951747 | 960055 | 968964 | 970777 | 980164 | 980649 | 981761 | 982248 | 992223 | 993005 |
| 948532 | 950315 | 950936 | 951837 | 960090 | 969070 | 970785 | 980196 | 980687 | 981789 | 982278 | 992226 | 995125 |
| 948536 | 950331 | 950938 | 951843 | 967144 | 969151 | 970791 | 980201 | 980722 | 981943 | 982285 | 992291 | 995161 |
| 948584 | 950347 | 951107 | 951854 | 967219 | 970105 | 970802 | 980209 | 980745 | 981999 | 982295 | 992302 | 995352 |
| 948591 | 950362 | 951109 | 951871 | 967263 | 970193 | 970841 | 980222 | 980812 | 982005 | 982361 | 992402 | 995377 |
| 948592 | 950391 | 951150 | 951873 | 967273 | 970369 | 970876 | 980270 | 980830 | 982056 | 982407 | 992448 | 995595 |
| 948620 | 950522 | 951172 | 951910 | 967400 | 970383 | 972431 | 980309 | 980864 | 982064 | 982414 | 992472 | 995625 |
| 949461 | 950526 | 951224 | 953332 | 968168 | 970425 | 972566 | 980368 | 980866 | 982082 | 983075 | 992524 | 995826 |
| 950007 | 950562 | 951338 | 958342 | 968201 | 970453 | 972609 | 980401 | 980880 | 982106 | 984102 | 992539 | 997061 |
| 950149 | 950689 | 951380 | 958384 | 968361 | 970466 | 972623 | 980417 | 980894 | 982126 | 985210 | 992596 |  |
| 950183 | 950767 | 951506 | 958469 | 968380 | 970605 | 972655 | 980422 | 980918 | 982131 | 988046 | 992655 |  |
| 950255 | 950800 | 951569 | 958732 | 968388 | 970623 | 972661 | 980424 | 980919 | 982156 | 989074 | 992657 |  |
| 950273 | 950802 | 951572 | 958833 | 968722 | 970627 | 972873 | 980454 | 980981 | 982164 | 992084 | 992703 |  |
| 950275 | 950830 | 951583 | 958899 | 968832 | 970646 | 974022 | 980572 | 980999 | 982210 | 992164 | 992707 |  |
| 950289 | 950842 | 951708 | 958928 | 968915 | 970711 | 976068 | 980600 | 981697 | 982213 | 992169 | 992718 |  |
| 950310 | 950874 | 951737 | 958948 | 968919 | 970731 | 980012 | 980608 | 981755 | 982232 | 992181 | 992723 |  |

## International Mail

## IMM Revision

## International Mail - Mailing to Kazakhstan

Effective April 6, 2000, the Individual Country Listing for Kazakhstan is revised to eliminate special delivery service. This revision will be incorporated into both the printed version of International Mail Manual (IMM) Issue 23 and the online IMM, which can be accessed via Postal Explorer (http://pe.usps.gov).

## International Mail Manual (IMM)

Country Conditions for Mailing — Kazakhstan
[Revise Special Delivery to read as follows:]

## SPECIAL DELIVERY (370)

NOT available

- Finance and Classification, International Business, 4-6-00


## ICM Update

## International Customized Mail

On July 7, 1999, the U.S. Postal Service (USPS) entered into an International Customized Mail (ICM) service Agreement with a qualifying mailer. In accordance with International Mail Manual (IMM) 294, the Postal Service hereby makes public the following information concerning the Agreement:
a. Term: July 17, 1999, through July 31, 2000. This agreement will automatically renew for a ninety (90) day period, unless written notification of change is given by either party sixty (60) days prior to the aforementioned expiration date.
b. Type of mail: Letter Mail and Admail. Every item must conform to the mailing requirements set forth in the IMM for all qualifying Global Direct - Canada Admail and Global Direct - Canada Letter Mail.
c. Destination country: Canada.
d. Service provided by the Postal Service: The Postal Service has agreed to:

1. Furnish the mailer with the equipment and supplies necessary to prepare qualifying mail.
2. Provide the mailer, or mailing agent, with the training necessary to prepare ICM qualifying mail according to the requirements for qualifying mail.
3. Arrange for appropriate air and surface transportation for qualifying mail.
e. Minimum revenue commitment: The mailer has agreed to a minimum annual revenue requirement of five (5) million pieces of qualifying mail.
f. Worksharing: The mailer has agreed to:
4. Prepare and sort mail in accordance with the applicable Postal Service requirements and in accordance with Canada Post requirements for Global Direct — Canada Admail and Global Direct — Canada Letter Mail.
2 Pay postage in accordance with permit imprint payment methods, subject to the general conditions stated in Domestic Mail Manual (DMM) P040 and P710.2.4.
5. Be responsible for any surcharges from Canada Post on Address Accuracy for Non-Qualifying Mail.
6. Tender Qualifying Mail to the appropriate and designated USPS international facilities.
7. Provide the USPS with an advance schedule of all mailings.
g. Rates: The Mailer will pay the applicable Canada Post Corporation postage, converted to U.S. dollars at a conversion rate specified by the USPS, plus a handling charge. The postage and handling charge are included in the rates that follow:

| Letter Mail - ICM Incentive Rate | @ US $\$ 0.33$ per piece |
| :--- | :--- |
| Letter Mail - Standard Rate | @ US $\$ 0.43$ per piece |


| Admail: Letter Carrier Presort (LCP) |  |
| :--- | :---: |
| L/C Direct | Us 1.76 oz. $(49.9 \mathrm{~g})$ |
| Station | US $\$ 0.220$ |
| Direct Rural | US $\$ 0.246$ |
| City | US $\$ 0.265$ |
| DCF | US $\$ 0.265$ |
| FCP | US $\$ 0.298$ |
| Residue | US $\$ 0.298$ |

## ICM UPdATE

## International Customized Mail

On October 5, 1999, the U.S. Postal Service (USPS) entered into an International Customized Mail (ICM) service Agreement with a qualifying mailer. In accordance with International Mail Manual (IMM) 294, the USPS hereby makes public the following information concerning the Agreement:
a. Term: October 19, 1999, through October 19, 2001.
b. Type of mail: Express Mail International Service (EMS). Every item must conform to the mailing requirements set forth in the IMM for qualifying mail.
c. Destination countries: Australia, Bahamas, Barbados, Bermuda, Canada, Cayman Islands, Hong Kong, Japan, Netherlands, New Zealand, Singapore, Trinidad \& Tobago, and United Kingdom.
d. Service provided by the Postal Service: The Postal Service has agreed to:

1. Furnish the mailer, or mailing agent, with the equipment and supplies necessary to prepare qualifying mail.
2. Provide the mailer, or mailing agent, with the training necessary to prepare qualifying mail in conformity with Postal Service requirements.
3. Provide a Corporate Account mailing statement at the end of each Postal Accounting Period.
4. Arrange for appropriate air and surface transportation for qualifying mail.
e. Minimum volume commitment: The mailer has agreed to tender a minimum annual volume requirement of 70,000 EMS pieces annually. The mailer has also agreed to use the USPS for all of its international mailings of mailable parcels.
f. Worksharing: The mailer has agreed to:
5. Prepare mail in accordance with the applicable USPS requirements.
6. Pay postage for qualifying mail in accordance with payment methods as referenced in the IMM and the Domestic Mail Manual (DMM) for Express Mail Corporate Accounts (EMCA).
7. Tender Qualifying Mail to the appropriate USPS facility in accordance with instructions the USPS provides.
8. Provide a schedule of mailings including the date of tender, weight, volume, and location where mail will originate in accordance with instructions provided by the USPS.
g. Rates: The mailer will pay the following rates for EMS shipments to:

| Canada | US $\$ 13.43$ per piece plus |
| :--- | :--- |
|  | $\$ 1.10$ per pound |
| US $\$ 11.95$ per piece plus |  |
|  | \$3.01 per pound |
| US $\$ 17.07$ per piece plus |  |
| Netherlands | U2.55 per pound |
| United Kingdom | US $\$ 17.20$ per piece plus <br> $\$ 1.66$ per pound |

The mailer will pay the following rates for EMS shipments to the country groups defined as follows:

| Asia-Pacific |  |
| :---: | :---: |
| Australia | US $\$ 11.49$ per piece plus $\$ 3.37$ per pound |
| Hong Kong | US $\$ 11.49$ per piece plus $\$ 3.37$ per pound |
| New Zealand | US $\$ 11.49$ per piece plus $\$ 3.37$ per pound |
| Singapore | US $\$ 11.49$ per piece plus $\$ 3.37$ per pound |
| Caribbean |  |
| Bahamas | US $\$ 14.26$ per piece plus $\$ 1.50$ per pound |
| Barbados | US $\$ 14.26$ per piece plus $\$ 1.50$ per pound |
| Bermuda | US $\$ 14.26$ per piece plus $\$ 1.50$ per pound |
| Cayman Islands | US $\$ 14.26$ per piece plus $\$ 1.50$ per pound |
| Trinidad \& Tobago | US $\$ 14.26$ per piece plus $\$ 1.50$ per pound |

In the event the costs associated with USPS EMS service increase in excess of ten (10) percent, the USPS shall notify the mailer, in writing, and renegotiate rates. Either party may terminate the Agreement after giving a sixty (60) day written notification.

- Marketing and Sales, International Business, 4-6-00


## ICM UPDATE

## International Customized Mail

On January 14, 2000, the U.S. Postal Service (USPS) entered into an International Customized Mail (ICM) service Agreement with a qualifying mailer. In accordance with International Mail Manual (IMM) 294, the USPS hereby makes public the following information concerning the Agreement:
a. Term: February 9, 2000, through December 31, 2000.
b. Type of mail: Express Mail International Service (EMS). Every item must conform to the mailing requirements set forth in the IMM for qualifying mail.
c. Destination country: Japan.
d. Service provided by the Postal Service: The Postal Service has agreed to:

1. Furnish the mailer, or mailing agent, with the equipment and supplies necessary to prepare qualifying mail.
2. Provide the mailer, or mailing agent, with the training necessary to prepare qualifying mail in conformity with Postal Service requirements.
3. Provide, at the end of each Postal Accounting Period, a Corporate Account mailing statement.
4. Arrange for appropriate air and surface transportation for qualifying mail.
e. Minimum volume commitment: The mailer has agreed to a minimum annual volume requirement of

182,000 EMS pieces to Japan. The mailer has also agreed to use the USPS for all of its international mailings of mailable parcels.
f. Worksharing: The mailer has agreed to:

1. Prepare mail in accordance with the applicable USPS requirements.
2. Pay postage for qualifying mail in accordance with payment methods as referenced in the IMM and the Domestic Mail Manual (DMM) for Express Mail Corporate Accounts (EMCA).
3. Tender Qualifying Mail to the appropriate USPS facility in accordance with instructions the USPS provides.
4. Provide a schedule of mailings including the date of tender, weight, volume, and location where mail will originate in accordance with instructions provided by the USPS.
g. Rates: The mailer will pay a rate of $\$ 12.50$ per piece plus $\$ 2.50$ per pound for EMS shipments to Japan. In the event the costs associated with USPS EMS service increase in excess of ten (10) percent, the USPS shall notify the mailer, in writing, and renegotiate rates or terminate the Agreement within sixty (60) days after receipt of the written notification.

- Marketing and Sales,

International Business, 4-6-00

## ICM UPDATE

## International Customized Mail

On January 24, 2000, the U.S. Postal Service (USPS) amended an International Customized Mail (ICM) service Agreement dated December 6, 1999. The Amendment modifies the Agreement to include Express Mail International Service (EMS) rates for additional countries. In accordance with International Mail Manual (IMM) 294, the Postal Service previously announced entering into an International Customized Mail service Agreement with this qualifying mailer and hereby makes public the following information regarding this Amendment:
a. Term: December 6, 1999, through December 31, 2000.
b. Type of mail: Express Mail International Service (EMS). Every item must conform to the mailing requirements set forth by the USPS for all qualifying EMS and to the requirements set forth in the IMM for all qualifying EMS mail.
c. Destination countries: Australia, Canada, China, Japan, Korea, Singapore, and United Kingdom.
d. Service provided by the Postal Service: The USPS has agreed to:

1. Furnish the mailer with the equipment and other supplies necessary to prepare qualifying mail.
2. Provide the mailer, or mailing agent, with the training necessary to prepare ICM mail in conformity with the requirements for qualifying mail.
3. Arrange for appropriate air and surface transportation for qualifying mail.
4. Provide a system that will include a computer workstation, in-line scale, printers, and manifesting software.
5. Provide on-call and scheduled pickup service where the pickup fee is included in the ICM rate.
e. Minimum volume commitments: The mailer has agreed to a minimum of 33,000 pieces annually of qualifying EMS mail.
f. Worksharing: The mailer has agreed to:
6. Package mail in accordance with the applicable USPS mail preparation and sorting requirements for qualifying EMS.
7. Pay postage for qualifying mail in accordance with the IMM, using USPS-approved manifesting software.
8. Maintain an established number of pieces over the course of the service Agreement.
9. Coordinate a schedule of mailings and provide notification as specified in the service Agreement.
g. Rates: The postage and handling charges are included in the rates that follow:

| Japan | US $\$ 11.96$ per piece plus $\$ 3.40$ per pound |
| :---: | :---: |
| Canada | US $\$ 14.59$ per piece plus $\$ 2.05$ per pound |
| United Kingdom | US $\$ 18.50$ per piece plus $\$ 3.01$ per pound |
| Australia | US $\$ 12.87$ per piece plus $\$ 3.78$ per pound |
| China | US $\$ 12.87$ per piece plus $\$ 3.78$ per pound |
| Korea | US $\$ 12.87$ per piece plus $\$ 3.78$ per pound |
| Singapore | US $\$ 12.87$ per piece plus $\$ 3.78$ per pound |

- Marketing and Sales, International Business, 4-6-00


## ICM Update

## International Customized Mail

On September 20, 1999, the U.S. Postal Service (USPS) amended an International Customized Mail (ICM) service Agreement dated October 7, 1998. The Amendment modifies the Agreement by defining Letter Mail or Letter Class Mail as Global Direct - Canada Letter Mail. The Amendment changes the location where Global Direct Canada Letter Mail will be tendered. It also modifies the mailing agent for the mailer. In accordance with International Mail Manual (IMM) 294, the Postal Service hereby makes public the following information:
a. Term: October 14, 1998, through October 14, 2000.
b. Type of mail: Letter Mail, Admail. Every item must conform to the mailing requirements set forth in the IMM for all qualifying Global Direct - Canada Admail and relevant USPS regulations for Global Direct Canada Letter Mail.
c. Destination country: Canada.
d. Service provided by the Postal Service: The USPS has agreed to:

1. Furnish the mailer with the equipment and other supplies necessary to prepare qualifying mail.
2. Provide the mailer, or mailing agent, with the training necessary to prepare ICM mail in conformity with the requirements for qualifying mail.
3. Arrange for appropriate air and surface transportation for qualifying mail.
e. Minimum volume commitments: The mailer has agreed to tender a minimum of 20 million pieces annually of qualifying mail.
f. Worksharing: The mailer has agreed to:
4. Tender qualifying mail to the Postal Service at the designated Postal Service facility.
5. Prepare and sort mail in accordance with the applicable United States Postal Service and Canada Post Corporation requirements.
6. Pay postage to the USPS for qualifying mail in accordance with payment methods in Domestic Mail Manual (DMM) P040 and P700.
7. Work in cooperation with the USPS to ensure cost-effective management of operational resources.
8. Provide the USPS with schedules of all mailings as soon as such schedules are determined.
g. Rate: Rate for delivery of Global Direct - Canada Letter Mail.

| USPS Service | Rate Per Piece (U.S. Dollars) |
| :---: | :---: |
| Global Direct - <br> Canada Letter Mail | $\$ 0.335$ |

- Marketing and Sales, International Business, 4-6-00


## ICM UPdate

## International Customized Mail

On October 21, 1999, the U.S. Postal Service (USPS) amended an International Customized Mail (ICM) service Agreement dated September 24, 1999. The Amendment modifies the aforementioned Agreement to expand the mailer's use of International Customized Mail service for expedited parcels. In accordance with International Mail Manual (IMM) 294, the Postal Service previously announced entering into an International Customized Mail service Agreement with this qualifying mailer and hereby makes public the following information regarding this Amendment:
a. Term: October 21, 1999, through October 1, 2001.
b. Type of mail: Express Mail International Service (EMS). Every item must conform to the mailing requirements set forth by the USPS in the IMM for all qualifying EMS mail.
c. Destination countries: Asia-Pacific (Philippines, Taiwan, Malaysia, Australia, and Hong Kong), Canada, Europe (Netherlands, Finland, Sweden, and Norway), Japan, Mexico, and South America (Costa Rica, Panama, and Venezuela).
d. Service provided by the Postal Service: The USPS has agreed to:

1. Furnish the mailer with the equipment and other supplies necessary to prepare qualifying mail.
2. Provide the mailer, or mailing agent, with the training necessary to prepare ICM mail in conformity with the requirements for qualifying mail.
3. Arrange for appropriate air and surface transportation for qualifying mail.
4. Provide a system that will include a computer workstation, in-line scale, printers, and manifesting software.
5. Provide on-call and scheduled pickup service where the pickup fee is included in the ICM rate.
e. Minimum volume commitments: The mailer has agreed to tender a minimum of 72,000 pieces annually of qualifying EMS mail.
f. Worksharing: The mailer has agreed to:
6. Prepare mail in accordance with the applicable USPS requirements.
7. Pay postage for qualifying mail in accordance with payment methods as referenced the IMM and the Domestic Mail Manual (DMM) for Express Mail Corporate Accounts (EMCA).
8. Tender qualifying mail to the appropriate USPS facility in accordance with instructions the USPS provides.
9. Provide a schedule of mailings including the date of tender, weight, volume, and location where mail will originate in accordance with instructions provided by the USPS.
g. Rates: The postage and handling charges are included in the rates that follow:

| Asia-Pacific | US \$12.04 per piece plus $\$ 3.12$ per pound |
| :---: | :---: |
| Canada | US $\$ 13.20$ per piece plus \$1.26 per pound |
| Europe | US $\$ 19.30$ per piece plus \$2.42 per pound |
| Japan | US \$13.14 per piece plus $\$ 2.64$ per pound |
| Mexico | US $\$ 13.78$ per piece plus $\$ 1.70$ per pound |
| South America | US $\$ 14.05$ per piece plus $\$ 1.69$ per pound |

— Marketing and Sales, International Business, 4-6-00

## International Customized Mail

On September 24, 1999, the U.S. Postal Service (USPS) entered into an International Customized Mail (ICM) service Agreement with a qualifying mailer. In accordance with International Mail Manual (IMM) 294, the USPS hereby makes public the following information concerning the Agreement:
a. Term: October 1, 1999, through October 1, 2001.
b. Type of mail: Express Mail International Service (EMS). Every item must conform to the mailing requirements set forth in the IMM for qualifying mail.
c. Destination country: Japan.
d. Service provided by the Postal Service: The Postal Service has agreed to:

1. Furnish the mailer, or mailing agent, with the equipment and supplies necessary to prepare qualifying mail.
2. Provide the mailer, or mailing agent, with the training necessary to prepare qualifying mail in conformity with Postal Service requirements.
3. Provide, at the end of each Postal Accounting Period, a statement of the status of the mailer's Corporate Account.
4. Arrange for appropriate air and surface transportation for qualifying mail.
e. Minimum volume commitment: The mailer has agreed to tender a minimum annual volume of 72,000 EMS pieces to Japan. The mailer has also agreed to use the USPS for all of its international mailings of mailable parcels.
f. Worksharing: The mailer has agreed to:
5. Prepare mail in accordance with the applicable USPS requirements.
6. Pay postage for qualifying mail in accordance with payment methods as referenced in the IMM and the Domestic Mail Manual (DMM) for Express Mail Corporate Accounts (EMCA).
7. Tender Qualifying Mail to the appropriate USPS facility in accordance with instructions the USPS provides.
8. Provide a schedule of mailings including the date of tender, weight, volume, and location where mail will originate in accordance with instructions provided by the USPS.
g. Rates: The mailer will pay a rate of $\$ 13.14$ per piece plus $\$ 2.64$ per pound for EMS shipments to Japan. In the event the costs associated with USPS EMS service increase in excess of ten (10) percent, the USPS shall notify the mailer, in writing, and renegotiate rates or terminate the Agreement within sixty (60) days after receipt of the written notification.
— Marketing and Sales, International Business, 4-6-00

## Philately

## Stamp Announcement 00-16

## Celebrate The Century ${ }^{\circledR}$ 1990s Commemorative Stamps

The Postal Service will issue a $\$ 4.95$ Celebrate The Century ${ }^{\circledR}$ 1990s Souvenir Sheet, in a gummed pane of 15 (Item Number 554900), on May 2, 2000, in Escondido, CA. The stamps go on sale nationwide the same day and will be sold only as a souvenir sheet. No individual stamps are available. Sales of the souvenir stamp sheet must be recorded in AIC 085.

Designed by Howard Paine of Delaplane, VA, and illustrated by Drew Struzan of Pasadena, CA, the souvenir sheet features 1990s subjects from the following categories: People and Events, Arts and Entertainment, Lifestyles, Sports, and Science and Technology. The 15 commemorative stamps on this sheet are titled: New Baseball Records; Gulf War; Seinfeld; Extreme Sports; Improving Education; Computer Art and Graphics; Recovering Species; Return to Space; Special Olympics; Virtual Reality; "Jurassic Park"; "Titanic"; Sport Utility Vehicles; World Wide Web; and Cellular Phones.

## How to Order the First Day of Issue Postmark

Customers have 30 days to obtain the first day of issue postmark by mail. They may purchase the new stamps at their local post offices, affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

## CELEBRATE THE CENTURY 1990 STAMPS <br> POSTMASTER <br> PO BOX 509505 <br> SAN DIEGO CA 92150-9505

After applying the first day of issue postmark, the Postal Service will return the envelopes through the mail. For orders of fewer than 50, there is no charge for the postmark. All orders must be postmarked by June 2, 2000.

Stamp Fulfillment Services also offers first day covers for new stamp issues and postal stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog item number and is offered in the quarterly USA Philatelic catalog. Customers may request a free catalog by telephoning 1800 STAMP-24 or by writing to:

INFORMATION FULFILLMENT
US POSTAL SERVICE
DEPT 6270
PO BOX 219014
KANSAS CITY MO 64121-9014
First day covers remain on sale for at least one year after the stamp's issuance.

| Issue: | Celebrate The Century 1990s |
| :---: | :---: |
| Item Number: | 554900 |
| Denomination \& |  |
| Type of Issue: | 33-cent Commemorative |
| Format: | Water-activated Pane of 15 (15 designs) |
| Series: | Celebrate The Century |
| Issue Date \& City: | May 2, 2000, Escondido, CA 92027 |
| Designer: | Howard Paine, Delaplane, VA |
| Engraver: | N/A |
| Illustrator: | Drew Struzan, Pasadena, CA |
| Photographer: | Robert McClintock (Special Olympics stamp) |
| Art Director: | Howard Paine, Delaplane, VA |
| Typographer: | Tom Mann, Vancouver, WA |
| Modeler: | Joseph Sheeran |
| Manufacturing Process: | Offset |
| Printer: | Ashton-Potter (USA) Ltd. (APU) |
| Printed at: | APU, Williamsville, NY |
| Press Type: | Stevens Variable Size Security Press |
| Stamps per Coil/Pane: | 15 |
| Print Quantity: | 82.5 million stamps |
| Paper Type: | Non-phosphored Type III Spot Tagging |
| Gum Type: | Water-activated PVA |
| Processed at: | APU, Williamsville, NY |
| Colors: | Cyan, Magenta, Yellow, Black (Back-Black) |
| Image Area ( $w \times h$ ): | $1.075 \times 1.075 \mathrm{in} . / 27.31 \times 27.31 \mathrm{~mm}$ |
| Overall Size ( $\mathrm{w} \times \mathrm{h}$ ): | $1.225 \times 1.225 \mathrm{in} . / 31.12 \times 31.12 \mathrm{~mm}$ |
| Full Pane Size ( $\mathrm{w} \times \mathrm{h}$ ): | $\begin{aligned} & 9.000 \times 7.500 \mathrm{in} . / 228.60 \times \\ & 190.50 \mathrm{~mm} \end{aligned}$ |
| Plate Size: | 60 stamps per revolution |
| Plate Numbers: | N/A |
| Marginal Markings: | N/A |
| Catalog Item Number(s): | 554940 Full Pane of 15 - \$4.95 |
|  | 554962 Full Pane First Day Cancellation - $\$ 6.95$ |
|  | 554984 Press Sheet - \$19.80 |
|  | 554972 Mint Set w/ Stamp - \$34.95 |
|  | 554878 Stampers Cards - \$7.00 |
| Sale Date: | May 2, 2000 |
| Nationwide Sale Date: | May 2, 2000 |

## Distribution

Stamp distribution offices (SDOs) and stamp distribution networks (SDNs) will receive approximately three-fourths the standard automatic distribution for gummed sheet stamps. Distributions are rounded up to the nearest master carton size ( 750 individually packaged souvenir sheets, a total of 11,250 stamps).

## Initial Supply for Post Offices

SDOs and SDNs will make a subsequent automatic distribution to post offices for one-half of their standard automatic distribution quantities using PS Form 3309, Advice of Shipment/Stamp Invoice, or PS Form 17, Stamp Requisition. SDOs and SDNs must not distribute stamps to post offices before April 25, 2000.

## Philatelic Requirement

SDOs and SDNs will not receive a separate quantity of this souvenir sheet for their authorized philatelic centers. The Philatelic Centers must be supplied their quantities from the initial standard automatic distribution made to the SDOs and SDNs.

## Additional Supply

Post offices requiring additional souvenir sheets must requisition them from their designated SDO or SDN using PS Form 17. SDOs requiring additional souvenir sheets must order them from the appropriate APD using PS Form 17. All accountable paper depositories (APDs), with the exception of the Denver APD, will receive 37,500 souvenir sheets for filling supplemental orders. The Denver APD will receive 18,750 additional souvenir sheets and the Dulles SDN will receive 75,000 additional souvenir sheets for filling supplemental orders.

The Kansas City SDN will receive 513,750 additional souvenir sheets for filling supplemental orders from APDs.

## Sales Policy

All post offices must acquire and maintain a supply of each new Celebrate The Century (CTC) souvenir sheet. All Celebrate The Century souvenir sheet issues will remain on sale at post offices for the life of the Celebrate The Century program. If supplies run low, post offices must reorder additional quantities using their normal ordering procedures. Other Celebrate The Century souvenir sheets now available for reordering include: CTC 1900s (Item Number 5537); CTC 1910s (Item Number 5538); CTC 1920s (Item Number 5541); CTC 1930s (Item Number 5542); CTC 1940s (Item Number 554300); CTC 1950s (Item Number 554500); CTC 1960s (Item Number 554600), CTC 1970s (Item Number 554700); and CTC 1980s (Item Number 554800). Sales for all Celebrate The Century souvenir sheets must be recorded in AIC 085.

## Distinguished Soldiers Commemorative Stamps



## Copyright USPS 1999

The Postal Service will issue four 33-cent Distinguished Soldiers commemorative stamps (Item Number 441000) in Washington, DC, on May 3, 2000. These stamps will be sold nationwide the same day. Designed by Phil Jordan of Falls Church, VA, these stamps feature black-and-white photographs of soldiers Alvin C. York, John L. Hines, Audie L. Murphy, and Omar N. Bradley.

These men are commemorated by the Postal Service for their heroism and leadership in World War I and World War II.

Alvin C. York was awarded the Medal of Honor for his single-handed capture of German soldiers during World War I. General John L. Hines was awarded the Distinguished Service Cross and the Distinguished Service Medal for his bravery and leadership in combat in World War I; he went on to become Army Chief of Staff.

Audie L. Murphy received the Medal of Honor for saving the troops in his company and single-handedly breaking up a German attack toward the end of World War II. General Omar N. Bradley commanded the First Army during the 1944 Allied landing in Normandy, later serving as Army Chief of Staff and as the first Chairman of the Joint Chiefs of Staff.

## How to Order the First Day of Issue Postmark

Customers have 30 days to obtain the first day of issue postmark by mail. They may purchase the new stamps at their local post office, affix the stamps to envelopes of their choice, address the envelopes (to themselves or others),

| Issue: | Distinguished Soldiers |
| :---: | :---: |
| Item Number: | 441000 |
| Denomination \& |  |
| Type of Issue: | 33-cent Commemorative |
| Format: | Pane of 20 (four designs) with header |
| Series: | N/A |
| Issue Date \& City: | May 3, 2000, Washington, DC |
| Designer: | Phil Jordan, Falls Church, VA |
| Photographer: | N/A |
| Engraver: | N/A |
| Illustrator: | N/A |
| Art Director: | Phil Jordan, Falls Church, VA |
| Typographer: | Phil Jordan, Falls Church, VA |
| Modeler: | Joseph Sheeran |
| Manufacturing Process: | Offset |
| Printer: | Sterling Sommer |
| Printed at: | Tonawanda, NY |
| Press Type: | Akiyama, 628 |
| Stamps per Coil/Pane: | 20 |
| Print Quantity: | 55 million stamps |
| Paper Type: | Nonphosphored, Type III |
| Gum Type: | Water-activated |
| Processed at: | Ashton Potter (USA) Ltd. |
| Colors: | Black, Cyan, Magenta, Yellow |
| Stamp Orientation: | Horizontal |
| Image Area ( $w \times h$ ): | $1.42 \times 1.085 \mathrm{in} . / 36.068 \times 27.559 \mathrm{~mm}$ |
| Overall Size ( $\mathrm{w} \times \mathrm{h}$ ): | $1.56 \times 1.225 \mathrm{in} . / 39.624 \times 31.115 \mathrm{~mm}$ |
| Full Pane Size ( $\mathrm{w} \times \mathrm{h}$ ): | $\begin{aligned} & 7.421 \times 7.539 \mathrm{in} . / 188.493 \times \\ & 191.491 \mathrm{~mm} \end{aligned}$ |
| Plate Size: | 120 stamps per revolution |
| Plate Numbers: | "P" followed by four (4) single digits |
| Marginal Markings: | "© USPS 1999" • Plate Block (6 positions) • Price • Plate Numbers Selvage text • Header • Barcode |
| Catalog Item Number(s): | 401020 Block of 4 - \$1.32 |
|  | 401030 Block of $10-\$ 3.30$ |
|  | 401040 Full Pane of $20 \mathrm{w} /$ plate no. - $\$ 6.60$ |
|  | 401062 First Day Cancellation, Block of 4 - $\$ 1.53$ |
|  | 401063 First Day Cancellation, Set of 4 - \$2.16 |
| First Day of Sale: | May 3, 2000 |
| Nationwide Sale Date: | May 3, 2000 |

and place them in a larger envelope addressed to:

[^1]After applying the first day of issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark. All orders must be postmarked by June 2, 2000.

Stamp Fulfillment Services (SFS) also offers first day covers for new stamp issues and postal stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog. Customers may request a free catalog by telephoning 1800 STAMP-24 or writing to:

## INFORMATION FULFILLMENT

## DEPT 6270

US POSTAL SERVICE
PO BOX 219014
KANSAS CITY MO 64121-9014
First day covers remain on sale for at least one year after the stamp's issuance.

## Philatelic Products

There are no philatelic products associated with this stamp.

## Distribution

Stamp distribution offices will receive one-quarter of their standard automatic distribution quantities for a gummed commemorative stamp. Distributions are rounded up to the nearest master carton size (50,000 stamps).

## Initial Supply to Post Offices

SDOs will make a subsequent automatic distribution to post offices for one-quarter of their standard automatic distribution quantities using PS Form 3309, Advice of Shipment/Stamp Invoice, and PS Form 17, Stamp Requisition. SDOs must not distribute stamps to post offices before April 28, 2000.

## Additional Supply

Post offices requiring additional stamps must requisition them from their designated SDO using PS Form 17. SDOs requiring additional stamps must order them from the appropriate accountable paper depository (APD) using PS Form 17.

For filling supplemental orders from SDOs, the San Francisco, CA, APD will receive $2,000,000$ additional stamps; the New York, NY, APD will receive 1,850,000 additional stamps; the Washington, DC, Memphis, TN, and Chicago, IL, APDs will receive 1,800,000 additional stamps; and the Denver, CO, APD will receive 1,300,000 additional stamps.

## Philatelic Requirement

SDOs with authorized philatelic centers will receive an automatic distribution of these stamps in six positions for subsequent distribution to each philatelic window.

| SDOs That Serve This Many <br> Philatelic Windows | Will Receive This Quantity of <br> the Distinguished Soldiers <br> Commemorative Stamps, <br> Item Number 441000 |
| :---: | :---: |
| 1 | 12,000 |
| 2 | 24,000 |
| 3 | 36,000 |
| 4 | 48,000 |
| 5 | 60,000 |
| 6 | 72,000 |
| 7 | 84,000 |
| 8 | 96,000 |
| 9 | 108,000 |
| 12 | 144,000 |
| 14 | 168,000 |
| 16 | 192,000 |
| 19 | 228,000 |
| 20 | 240,000 |

## Sales Policy

All post offices must acquire and maintain a supply of each new commemorative stamp until the stamp is officially withdrawn from sale. If supplies run low, post offices must reorder additional quantities using their normal ordering procedures. This stamp pane can be broken and the stamps sold individually.

## Summer Sports Commemorative Stamp



## Copyright USPS 1999

The Postal Service will issue a 33-cent Summer Sports commemorative stamp (Item Number 440600) in Spokane, WA, on May 5, 2000. The stamp, designed by Richard Sheaff of Scottsdale, AZ, and based on a photograph by David Madison of Portola Valley, CA, goes on sale nationwide May 6, 2000.

Summer, with its warm weather and long daylight hours, is an excellent time to attend, watch, or participate in a wide range of sporting events. Track is representative of the summer season's invigorating athletic activities and competitions. The stamp design graphically portrays the swift pace of a summer track event. The camera captured only a blur of legs as the runners raced past.

## How to Order the First Day of Issue Postmark

Customers have 30 days to obtain the first day of issue postmark by mail. They may purchase the new stamps at their local post office, affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

## SUMMER SPORTS COMMEMORATIVE STAMP <br> POSTMASTER <br> 904 W RIVERSIDE <br> SPOKANE WA 99201-9991

After applying the first day of issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark. All orders must be postmarked by June 5, 2000.

Stamp Fulfillment Services (SFS) also offers first day covers for new stamp issues and postal stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog. Customers may

| Issue: | Summer Sports |
| :---: | :---: |
| Item Number: | 440600 |
| Denomination \& |  |
| Type of Issue: | 33-cent Commemorative |
| Format: | Pane of 20 (one design) |
| Series: | N/A |
| Issue Date \& City: | May 5, 2000, Spokane, WA 99210 |
| Illustrator: | N/A |
| Photographer: | David Madison, Portola Valley, CA |
| Designer: | Richard Sheaff, Scottsdale, AZ |
| Engraver: | N/A |
| Illustrator: | N/A |
| Art Director: | Richard Sheaff, Scottsdale, AZ |
| Typographer: | Richard Sheaff, Scottsdale, AZ |
| Modeler: | Joseph Sheeran |
| Manufacturing Process: | Offset/Microprint (USPS) |
| Printer: | Ashton Potter (USA) Ltd. (APU) |
| Printed at: | Williamsville, NY |
| Press Type: | Stevens, Security Press |
| Stamps per Coil/Pane: | 20 |
| Print Quantity: | 90.6 million stamps |
| Paper Type: | Nonphosphored, Type III, Block tagging |
| Gum Type: | Water-activated |
| Processed at: | Ashton Potter (USA) Ltd. |
| Colors: | Black, Cyan, Magenta, Yellow |
| Stamp Orientation: | Horizontal |
| Image Area ( $w$ x h ): | $1.41 \times .84 \mathrm{in} . / 35.814 \times 21.336 \mathrm{~mm}$ |
| Overall Size ( $\mathrm{w} \times \mathrm{h}$ ): | $1.56 \times .991 \mathrm{in} . / 39.624 \times 25.171 \mathrm{~mm}$ |
| Full Pane Size ( $w \times h$ ): | $\begin{aligned} & 7.24 \times 5.946 \mathrm{in} . / 183.896 \mathrm{x} \\ & 151.028 \mathrm{~mm} \end{aligned}$ |
| Plate Size: | 120 stamps per revolution |
| Plate Numbers: | "P" followed by four (4) single digits |
| Marginal Markings: | "© USPS 1999" • Plate Block (6 positions) • Price • Plate Numbers Selvage Image - Barcode |
| Catalog Item Number(s): | 400620 Block of 4 - \$1.32 <br> 400630 Block of 10 - $\$ 3.30$ <br> 400640 Full Pane of 20 w/ <br> plate no. - \$6.60 <br> 400661 First Day Cancellation - <br> \$0.54 |
| Sale Date: | May 5, 2000 |
| Nationwide Sale Date: | May 6, 2000 |

request a free catalog by telephoning 1800 STAMP-24 or writing to:

```
INFORMATION FULFILLMENT
DEPT }627
US POSTAL SERVICE
PO BOX 219014
KANSAS CITY MO 64121-9014
```

First day covers remain on sale for at least one year after the stamp's issuance.

## Philatelic Products

There are no philatelic products associated with this stamp.

## Distribution

Stamp distribution offices (SDOs) will receive full standard automatic distribution quantities for a gummed sheet stamp. Distributions are rounded up to the nearest master carton size (70,000 stamps).

## Initial Supply to Post Offices

SDOs will make a subsequent automatic distribution to post offices for one-half of their standard automatic distribution quantities using PS Form 3309, Advice of Shipment/ Stamp Invoice, and PS Form 17, Stamp Requisition. SDOs must not distribute stamps to post offices before May 1, 2000.

## Additional Supply

Post offices requiring additional stamps must requisition them from their designated SDO using PS Form 17. SDOs requiring additional stamps must order them from the appropriate accountable paper depository (APD) using PS Form 17.

For filling supplemental orders from SDOs, the San Francisco, CA, APD will receive 1,190,000 additional stamps; the New York, NY, and Washington, DC, APDs will receive 1,050,000 additional stamps; the Chicago, IL, APD will receive 910,000 additional stamps; the Memphis, TN, APD will receive 840,000 additional stamps; and the Denver, CO, APD will receive 560,000 additional stamps.

## Philatelic Requirement

SDOs with authorized philatelic centers will receive an automatic distribution of these stamps in six positions for subsequent distribution to each philatelic window.

| SDOs That Serve This Many <br> Philatelic Windows | Will Receive This Quantity <br> of the Summer Sports <br> Commemorative Stamp, <br> Item Number 440600 |
| :---: | :---: |
| 1 | 12,000 |
| 2 | 24,000 |
| 3 | 36,000 |
| 4 | 48,000 |
| 5 | 60,000 |
| 6 | 72,000 |
| 7 | 84,000 |
| 8 | 96,000 |
| 9 | 108,000 |
| 12 | 144,000 |
| 14 | 168,000 |
| 16 | 192,000 |
| 19 | 228,000 |
| 20 | 240,000 |

## Sales Policy

All post offices must acquire and maintain a supply of each new commemorative stamp until the stamp is officially withdrawn from sale. If supplies run low, post offices must reorder additional quantities using their normal ordering procedures. This pane may be split and the stamps can be sold individually.

## Adoption Commemorative Stamp



Copyright USPS 1999
The Postal Service will issue a 33-cent Adoption commemorative stamp (Item Number 447100) in Los Angeles, CA, on May 10, 2000. The stamp, designed and illustrated by Greg Berger of Bethesda, MD, goes on sale nationwide May 11, 2000.

With the issuance of the Adoption stamp, the Postal Service continues its tradition of raising awareness of social issues. Each year in the United States more than 100,000 children are available for adoption.

The stamp design combines the colorful art of Greg Berger with text. Berger, who was adopted himself, provides his personal interpretation of this issue. This graphic design conveys the hope and meaning of providing a family for a child.

## How to Order the First Day of Issue Postmark

Customers have 30 days to obtain the first day of issue postmark by mail. They may purchase the new stamps at their local post office, affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

```
ADOPTION COMMEMORATIVE STAMP
POSTMASTER
7001 S CENTURY AVE RM 051
LOS ANGELES CA 90052-9991
```

| Issue: | Adoption |
| :---: | :---: |
| Item Number: | 447100 |
| Denomination \& |  |
| Type of Issue: | 33-cent Commemorative |
| Format: | Self-adhesive Pane of 20 (one design) |
| Series: | N/A |
| Issue Date \& City: | May 10, 2000, <br> Los Angeles, CA 90001 |
| Illustrator: | Greg Berger, Bethesda, MD |
| Designer: | Greg Berger, Bethesda, MD |
| Engraver: | N/A |
| Art Director: | Ethel Kessler, Bethesda, MD |
| Typographer: | Greg Berger, Bethesda, MD |
| Modeler: | Banknote Corporation of America, Inc. (BCA) |
| Manufacturing Process: | Offset/Microprint |
| Printer: | Banknote Corporation of America, Inc. (BCA) |
| Printed at: | BCA, Browns Summit, NC |
| Press Type: | Goebel, 670 |
| Stamps per Coil/Pane: | 20 |
| Print Quantity: | 200 million stamps |
| Paper Type: | Phosphor Tagged, Nonphosphored Type III, Block |
| Gum Type: | Self-adhesive |
| Processed at: | BCA, Browns Summit, NC |
| Colors: | Magenta, Cyan, Yellow, Black, Cyan (selvage) |
| Stamp Orientation: | Vertical |
| Image Area ( $w \times h$ ): | $1.11 \times 1.44 \mathrm{in} . / 28.19 \times 36.58 \mathrm{~mm}$ |
| Overall Size (wxh): | $1.23 \times 1.56 \mathrm{in} . / 31.24 \times 39.62 \mathrm{~mm}$ |
| Full Pane Size (wxh): | $7.63 \times 7.74 \mathrm{in} . / 193.80 \times 196.60 \mathrm{~mm}$ |
| Plate Size: | 120 stamps per revolution |
| Plate Numbers: | "B" followed by five (5) single digits |
| Marginal Markings: | "© USPS 1999" • Plate Position <br> Diagram • Price • Plate Numbers • <br> Barcode • Printed selvage |
| Catalog Item Number(s): | 407120 Block of 4 - \$1.32 <br> 407130 Block of 10 - $\$ 3.30$ <br> 407140 Full Pane - $\$ 6.60$ <br> 407161 First Day Cancellation - <br> \$0.54 <br> 407166 Set of 10 Stamped Cards - <br> \$6.95 |
| Sale Date: | May 10, 2000 |
| Nationwide Sale Date: | May 11, 2000 |

After applying the first day of issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark. All orders must be postmarked by June 9, 2000.

Stamp Fulfillment Services (SFS) also offers first day covers for new stamp issues and postal stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog. Customers may request a free catalog by telephoning 1800 STAMP-24 or writing to:

## INFORMATION FULFILLMENT

DEPT 6270
US POSTAL SERVICE
PO BOX 219014
KANSAS CITY MO 64121-9014
First day covers remain on sale for at least one year after the stamp's issuance.

## Philatelic Products

The Postal Service will issue the 33-cent Adoption commemorative stamp in Los Angeles, CA, on May 10, 2000. In addition, a set of 10 stamped cards featuring the Adoption stamp design will be available at post offices and postal retail stores nationwide on May 11, 2000.

Stamped Cards (10): Item Number 989200, \$6.95.
Stamped Cards (10): Item Number 989201, \$6.95 (Postal retail stores).
Stamped Cards (10): Item Number 407166, \$6.95 (USA Philatelic catalog).
The Adoption stamped cards may be ordered by telephone at 1800 STAMP-24, by fax at 816-545-1212, and by mail from:

STAMP FULFILLMENT SERVICES
US POSTAL SERVICE
PO BOX 7247
PHILADELPHIA PA 19101-9014

## Distribution

Stamp distribution offices (SDOs) will receive a full automatic distribution quantity for a PSA commemorative stamp. Distributions are rounded up to the nearest master carton size ( 40,000 stamps).

## Initial Supply to Post Offices

SDOs will make a subsequent automatic distribution to post offices for a full automatic distribution quantity using PS Form 3309, Advice of Shipment/Stamp Invoice, and PS Form 17, Stamp Requisition. SDOs must not distribute stamps to post offices before May 5, 2000.

## Additional Supply

Post offices requiring additional stamps must requisition them from their designated SDO using PS Form 17. SDOs requiring additional stamps must order them from the appropriate accountable paper depository (APD) using PS Form 17.

For filling supplemental orders from SDOs, the New York, NY, Washington, DC, Memphis, TN, Chicago, IL, and San Francisco, CA, APDs will receive 2,280,000 additional stamps and the Denver, CO, APD will receive 1,080,000 additional stamps.

## Philatelic Requirement

SDOs with authorized philatelic centers will receive an automatic distribution of these stamps in six positions for subsequent distribution to each philatelic window.

| SDOs That Serve This Many <br> Philatelic Windows | Will Receive This Quantity <br> of the Adoption <br> Commemorative Stamp, <br> Item Number 447100 |
| :---: | :---: |
| 1 | 12,000 |
| 2 | 24,000 |
| 3 | 36,000 |
| 4 | 48,000 |
| 5 | 60,000 |
| 6 | 72,000 |
| 7 | 84,000 |
| 8 | 96,000 |
| 9 | 108,000 |
| 12 | 144,000 |
| 14 | 168,000 |
| 16 | 192,000 |
| 19 | 228,000 |
| 20 | 240,000 |

## Sales Policy

All post offices must acquire and maintain a supply of each new commemorative until the stamp is officially withdrawn from sale. If supplies run low, post offices must reorder additional quantities using their normal ordering procedures. This pane may be split and the stamps may be sold individually.

## Middlebury College Stamped Card



## Copyright USPS 1999

The Postal Service will issue a 20 -cent Middlebury College stamped card (Item Number 226800) in Middlebury, VT, on May 19, 2000. The stamped card, designed by Howard Paine of Delaplane, VA, and illustrated by Arnold Holeywell of Warrenton, VA, goes on sale nationwide May 20, 2000.

This stamped card commemorates the 200th anniversary of Middlebury College in November 2000. The charter for the college was officially granted on November 1, 1800, and classes began five days later. Middlebury College is the oldest operating institution of higher education in Vermont and is a private liberal arts college.

The Middlebury College stamped card features a painting by Arnold Holeywell of the east side of Old Stone Row, which was placed on the National Register of Historic Places on September 18, 1997. These buildings embody the architectural characteristics of the early nineteenth century stone mill building type, as adapted to educational purposes.

## How to Order the First Day of Issue Postmark

Customers have 30 days to obtain the first day of issue postmark by mail. They may purchase the new stamped cards at their local post office, address the stamped cards (to themselves or others), and place them in a larger envelope addressed to:

```
MIDDLEBURY COLLEGE STAMPED CARD
POSTMASTER
10 MAIN ST
MIDDLEBURY VT 05753-9991
```

| Issue: | Middlebury College Stamped Card |
| :--- | :--- |
| Item Number: | 226800 |
| Denomination \& |  |
| Type of Issue: | 20-cent Stamped Card |
| Format: | Stamped Card |
| Series: | Historic Preservation |
| Issue Date \& City: | May 19, 2000, Middlebury, VT 05753 |
| Illustrator: | Arnold Holeywell, Warrenton, VA |
| Photographer: | N/A |
| Designer: | Howard Paine, Delaplane, VA |
| Engraver: | N/A |
| Art Director: | Howard Paine, Delaplane, VA |
| Typographer: | Tom Mann, Vancouver, WA |
| Modeler: | N/A |
| Manufacturing Process: | Offset |
| Printer: | Government Printing Office (GPO) |
| Printed at: | GPO, Washington, DC |
| Press Type: | Offset |
| Stamps per Coil/Pane: | N/A |
| Print Quantity: | 4 million stamped cards |
| Paper Type: | $22-l b$. bright white |
| Gum Type: | N/A |
| Processed at: | GPO, Washington, DC |
| Colors: | Magenta, Yellow, Cyan, Black |
| Card Orientation: | Horizontal |
| Image Area $(\mathrm{w} \times \mathrm{h}):$ | $2.25 \times 1.25$ in./57.11 x 31.78 mm |
| Overall Size $(\mathrm{w} \times \mathrm{h}):$ | $5.5 \times 3.5$ in./139.59 $\times 88.83 \mathrm{~mm}$ |
| Full Pane Size $(\mathrm{w} \times \mathrm{h}):$ | N/A |
| Plate Size: | N/A |
| Plate Numbers: | N/A |
| Marginal Markings: | "© USPS 1999" • Recycled logo |
|  | followed by "recycled" |
| Catalog Item Number(s): | 226840 Stamped Card - \$0.21 |
|  | 226861 First Day Cancellation - |
| Sale Date: | \$0.31 |
| Nationwide Sale Date: | May 19, 2000 |
|  |  |

After applying the first day of issue postmark, the Postal Service will return the stamped cards through the mail. There is no charge for the postmark. All orders must be postmarked by June 19, 2000.

Stamp Fulfillment Services (SFS) also offers first day covers for new stamp issues and postal stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog. Customers may request a free catalog by telephoning 1800 STAMP-24 or writing to:

[^2]First day covers remain on sale for at least one year after the stamp's issuance.

## Philatelic Products

There are no philatelic products associated with this stamped card.

## Distribution

The 20-cent Middlebury College stamped card is to be sold only within the state of Vermont; through Stamp Fulfillment Services (SFS) in Kansas City, MO; and at postal retail and authorized philatelic centers nationwide. Distribution of the stamped card will correspond with this sales policy.

Only stamp distribution offices serving the state of Vermont will receive an automatic distribution of the 20-cent stamped card for subsequent distribution to post offices.

## Initial Supply to Post Offices

To obtain an initial supply of the Middlebury College stamped card, all Vermont post offices must immediately submit a separate PS Form 17, Stamp Requisition, to their designated SDOs. SDOs must not distribute these stamped cards to post offices before May 15, 2000.

## Philatelic Requirement

SDOs with authorized philatelic centers will receive an automatic distribution of these stamped cards for subsequent distribution to each philatelic window.

| SDOs That Serve This Many <br> Philatelic Windows | Will Receive This Quantity <br> of the Middlebury College <br> 20-cent Stamped Card, <br> Item Number 226800 |
| :---: | :---: |
| 1 | 5,000 |
| 2 | 10,000 |
| 3 | 15,000 |
| 4 | 20,000 |
| 5 | 25,000 |
| 6 | 30,000 |
| 7 | 35,000 |
| 8 | 40,000 |
| 9 | 45,000 |
| 12 | 60,000 |
| 14 | 70,000 |
| 16 | 80,000 |
| 19 | 95,000 |
| 20 | 100,000 |

## Additional Supply

The Government Printing Office (GPO) will disburse all of these stamped cards; therefore, they will not have any cards available for reordering. Vermont post offices requiring additional stamped cards must requisition them from the White River Junction SDO using a separate PS Form 17.

## Sales Policy

Only offices in Vermont and authorized philatelic centers nationwide must acquire and maintain a supply of this new stamped card. It will remain on sale at Vermont post offices and philatelic centers until it is officially withdrawn from sale.

## Correction

## Stamp Announcement 00-14

The Wile E. Coyote and Road Runner commemorative stamp announcement on page 60 of Postal Bulletin 22020 (3-23-00) listed incorrect automatic distribution quantities for stamp distribution offices and subsequent automatic distributions initially supplied to post offices. The corrected distribution information is as follows:

## Distribution: Item 559100, Wile E. Coyote and Road Runner, PSA Souvenir Sheet of 10

Stamp distribution offices (SDOs) will receive approximately double their standard automatic distribution quantities for pressure sensitive adhesive (PSA) sheet stamps.

Distributions are rounded up to the nearest master carton size (2,000 panes).

## Initial Supply to Post Offices

SDOs will make a subsequent automatic distribution to post offices for their full standard automatic distribution quantities using PS Form 3309, Advice of Shipment/Stamp Invoice, and PS Form 17, Stamp Requisition. SDOs must not distribute stamps to post offices before April 19, 2000.

## Additional Supply

Post offices requiring additional stamps must requisition them from their designated SDO using PS Form 17. SDOs requiring additional stamps must order them from the appropriate accountable paper depository (APD) using PS Form 17.

The Chicago, IL, Memphis, TN, Washington, DC, and New York, NY, APDs will receive 958,000 additional souvenir sheets; the San Francisco, CA, APD will receive 964,000 additional souvenir sheets; and the Denver, CO, APD will receive 300,000 additional souvenir sheets for filling supplemental orders from SDOs.

## Philatelic Requirement

SDOs will not receive a separate quantity of this commemorative pane for their authorized philatelic centers. Philatelic centers must be supplied their quantities from the initial automatic distribution made to SDOs.

## Sales Policy

All post offices must acquire and maintain a supply of each new commemorative until the stamp is officially withdrawn from sale. If supplies run low, post offices must reorder additional quantities using their normal ordering procedures.

Note: Sales of the Wile E. Coyote and Road Runner souvenir sheet must be recorded in AIC 097.

- Stamp Services, 4-6-00


## Pictorial Cancellations Announcement

As a community service, the Postal Service offers pictorial cancellations to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial cancellations are authorized appears below. If available, the sponsor of the pictorial cancellation appears in italics under the date. Also provided, as space permits, are illustrations of those cancellations that were reproducible and available at press time.

People attending these local events may obtain the cancellation in person at the temporary post office station established there. Those who cannot attend the event, but who wish to obtain the cancellation, may submit a mail order request. Pictorial cancellations are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial cancellation date.

All requests must include a stamped envelope or postcard bearing at least the minimum First-Class Mail postage ( 33 cents per envelope or 20 cents per postcard).

Items submitted for cancellation may not include postage issued after the date of the requested cancellation. Such items will be returned unserviced.

Customers wishing to obtain a cancellation should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: PICTORIAL CANCELLATIONS, followed by the NAME OF THE STATION, ADDRESS, CITY, STATE, ZIP + 4 CODE, exactly as listed below (using all capitals and no punctuation, except the hyphen in the ZIP + 4 code).

After applying the pictorial cancellation, the Postal Service returns the envelope or postcard through the mail. Customers who want their serviced item returned under protected cover should include a larger, stamped, selfaddressed envelope.

The following pictorial cancellation has been amended (change highlighted in bold type):




March 27, 2000
CENSUS 2000 STATION
POSTMASTER
200 S GEORGE ST
YORK PA 17405-9998
March 11, 2000
CAMPFIRE STATION
POSTMASTER
2100 N 13TH ST
READING PA 19612-9998

March 18, 2000
American Society of Landscape Architects AR Chapter
ASLA CENTENNIAL STATION
POSTMASTER
335 SECTION LINE RD
HOT SPRINGS AR 71913-9998


March 27, 2000
GRAND OPENING STATION
POSTMASTER
PO BOX 9998
LONDONDERRY VT 05148-9998


March 28, 2000
US SUB VETS WISCONSIN CHAPTERS
STATION
POSTMASTER
PO BOX 9998
RACINE WI 53404-9998


April 3, 2000
JULESBURG HOME STATION POSTMASTER
319 PINE ST
JULESBURG CO 80737-9998


March 28, 2000
OFFUTT AFB STATION
POSTMASTER
1124 PACIFIC ST
OMAHA NE 68108-9998


March 30, 2000
CONSERVATION STATION
POSTMASTER
PO BOX 9998
RACINE WI 53404-9998

April 1, 2000
Fort Worth Post Office
FORT WORTH CENSUS 2000 STATION
POSTMASTER
4600 MARK IV PKY 76161-9998

April 1, 2000
John Lutz
CROSSROADS STAMP STATION
POSTMASTER
195 SYKES MOUNTAIN AVE WHITE RIVER JUNCTION VT 05001-9998

April 1-2, 2000
Park Forest Stamp Club PARFOREX STATION POSTMASTER
123 INDIANWOOD BLVD
PARK FOREST IL 60466-9998


April 3, 2000
MARYSVILLE PONY EXPRESS STATION POSTMASTER 109 S 9TH ST MARYSVILLE KS 66508-9998


April 3, 2000
HOLLENBERG PONY EXPRESS STATION
POSTMASTER
PO BOX 9998
HANOVER KS 66945-9998


PONY EXPRESS




April 3, 2000
Palmyra City Officials
GARDNER HOUSE STATION
POSTMASTER
323 S MAIN ST
PALMYRA MO 63461-9998

## April 3, 2000

Pony Express 140th Anniversary
PONY EXPRESS STATION
OSTMASTER
302 INDUSTRIAL RD
NORTH PLATTE NE 69101-9998

April 3, 2000
Pony Express Committee
SENECA SMITHS HOTEL STATION
OSTMASTER
SENECA KS 66578-999

## April 7, 2000

Hardin Simmons University MOSAIC OF TEXAS CULTURE STATION POSTMASTER
341 PINE ST
ABILENE TX 79604-9998

April 7, 2000
Kings Bay Naval Base
SUBMARINE CENTENNIAL STATION
OOSTMASTER
724 CHARLEY SMITH SR HWY
SAINT MARYS GA 31558-9998

April 7-9, 2000
GLENEXPO Magna Shows
GLENPEX 00 STATION
POSTMASTER
1824 N 25TH AVE
MELROSE PK IL 60160-9998

April 7-9, 2000
US Postal Service
FIVE-STAR STATION
POSTMASTER
401 DFW TPKE
DALLAS TX 75260-9998
April 7-9, 2000
US Postal Service
EXHIBITION STATION
POSTMASTER
401 DFW TPKE


April 11, 2000
Richard Hall Ret USMC
US SUBMARINE SERVICE SUB STATION ASTER
601 NO MAIN ST
SO BOSTON VA 24592-9998

## 



April 8, 2000
CALDWELL COUNTY COURTHOUSE STATION
POSTMASTER
217 W MARKE
LOCKHART TX 78644-9998

April 8, 2000
FIRST US SUBMARINE BASE STATION POSTMASTER
PO BOX 9998
NEW SUFFOLK NY 11956-9998

April 8-9, 2000
TUSCOPEX STATION
POSTMASTER
210 N BROADWAY
NEW PHILADELPHIA OH 44663-9998


April 10, 2000
Molalla Historical Society
150TH ANNIVERSARY STATION
POSTMA
MOLALLA OR 97038-9998

April 10, 2000
Goddard Space Flight Center Stamp Club GODDARD SPACE FLIGHT CENTER 10TH ANNIVERSARY STATION
POSTMASTER
119 CENTERWAY
GREENBELT MD 20770-9998

April 10, 2000
State University of New York at Stony Brook
HUBBLE DEEP FIELD STATION
POSTMASTER
PO BOX 9998
STONY BROOK NY 11790-9998

April 11, 2000
HOLLAND STATION
POSTMASTER
194 WARD ST
PATTERSON NJ 07510-9998

April 11, 2000
RACINE ASTRONOMICAL SOCIETY
STATION
POSTMASTER
PO BOX 9998
PO BOX 9998
RACINE WI 53404-9998


April 15, 2000
US Postal Service
FIESTA DAYS STATION
POSTMASTER
38400 N SCHOOL HOUSE RD
CAVE CREEK AZ 85327-9998
April 15, 2000
City of Beebe
QUASQUICENTENNIAL STATION
POSTMASTER
201 E CENTER ST
BEEBE AR 72012-9998
April 15, 2000
Benton-Carroll QWL-EL Team
bLUEGRASS AND FIDDLERS JAMBOREE HOLLADAY STATION
POSTMASTER
PO BOX 2500
HOLLADAY TN 38341-9998

Earth Day Station
April 15, 2000
Abitene, TX 79601
April 15, 2000
Abilene Zoological Gardens
EARTH DAY STATION
POSTMASTER
PO BOX 9998
ABILENE TX $76604-9998$
April $15-16,2000$
Button Gwinnett Stamp Club
BUTTPEX STATION
POSTMASTER
4370 HWY 29
LILBURN GA $30047-9998$
April 15-16, 2000
Vietnam Veterans
WICKHAM PARK STATION
POSTMASTER
681 ST CLAIR ST
MELBOURNE FL 32935-9998


April 15-16, 2000
Orange Blossom Festival
EESTIVAL STATION
OSTMASTER
150 CHICAGO AVE
RIVERSIDE CA 92507-9998

 (FRIN IL ECOMB


April 17, 2000
US Postal Service
LAST NIGHT LATE NIGHT STATION POSTMASTER
PO BOX 9998
GREAT FALLS MT 54901-9998


April 18, 2000
Coahoma Elementary School QUAIL DOBBS RODEO CLOWN STATION POSTMASTER
102 S 1ST ST
COAHOMA TX 79511-9998

April 19, 2000
Oklahoma Memorial Foundation NATIONAL MEMORIAL STATION POSTMASTER
320 SW 5TH ST RM 204 OKLAHOMA CITY OK 73125-9998


April 19, 2000
US Army Corps of Engineers
WILLIAM CARL GARNER VISITOR CENTER STATION
POSTMASTER
1215 HWY 25B
HEBER SPRINGS AR 72543-9998

## April 19, 2000

Y2K STATION
POSTMASTER
1900 E ST
1900 E ST
FRESNO CA 93706-7019

## Special Cancellation Die Hubs

Postmasters and plant managers who have any of the special cancellation die hubs listed below may use them for the periods designated. At the end of the period, these die
hubs must be withdrawn and stored. Postmasters and plant managers who do not have these special die hubs may not request them from the sponsors.

| Cancellation | Period of Use |
| :--- | :--- |
| Easter Seals, Fight Crippling | March 1-April 22 |
| April Is Child Abuse Prevention Month | April 1-April 30 |
| April Is Organ Donor Awareness Month — Donors Make Miracles | April 1-April 30 |
| Law Day USA Freedom Under Law, May 1 | April 1-April 30 |
| Strike Back at Cancer, Give to the American Cancer Society | April 1-May 6 |
| National Carih Asthma Week | April 1-Oct. 31 |
| Only You Can Prevent Forest Fires | May 1-May 31 |
| National Salvation Army Week, 4t Week in May | May 1-May 31 |
| Support Research for "NF," Neurofibromatosis | May 1-May 31 |
| Support Your Mental Health Association | May 1-June 14 |
| National Flag Day, June 14, Pause for the Pledge | May 1-June 30 |
| Goodwill Industries - Our Business Works So People Can | May 9-May 15 |
| Support National Historic Preservation Week | May 14-May 20 |
| National Transportation Week | May 15-June 15 |
| Fight Disease, Support City of Hope Pilot Medical Center | May 15-June 17 |
| Defeat Muscular Dystrophy, Support MDAA | May 17-June 17 |
| Conquer Multiple Sclerosis | Sept. 1-Sept. 30 |
| Conquer Cystic Fibrosis | Sept. 1-Oct. 31 |
| Peace Corps Anniversary, Making a Difference | Sept. 1-Nov. 30 |
| Employ People With Disabilities | Sept. 15-Nov. 15 |
| Give to the United Way | Oct. 1-Oct. 31 |
| Learn About Lupus, October Is Lupus Awareness Month | Oct. 1-Oct. 31 |
| Radon Action Week, Protect Your Family, Test Your Home | Oct. 1-Nov. 30 |
| Support Infection Control Week | Nov. 1-Nov. 30 |
| Help Retarded Children | Nov. 1-Nov. 30 |
| Military Families Recognition Day | Nov. 1-Nov. 30 |
| National Adoption Month | Nov. 1-Nov. 30 |
| National Philanthropy Day, Love of Humankind | Nov. 8-Dec. 31 |
| Use Christmas Seals, Support Your Lung Association | Nov. 10-Nov. 30 |
| Support American Education Week | Dec. 1-Dec. 31 |
| Autistic Children, Hope Through Research and Education |  |

## Post Offices

## Post Office Changes

| Old/ <br> New | Finance No. | $\begin{aligned} & \text { ZIP } \\ & \text { Code } \end{aligned}$ | State | P.O. Name | County/ Parish | Station/Branch/ Unit | Unit Type | Effective Date | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Old New | 04-2034 | $\begin{aligned} & 72032 \\ & 72034 \end{aligned}$ | AR AR | Conway <br> Conway | Faulkner <br> Faulkner | Main Office <br> West | Post Office <br> Classified Station | $\begin{aligned} & 07 / 01 / 2000 \\ & 07 / 01 / 2000 \end{aligned}$ | Establish a new ZIP Code for a delivery area. Use Conway AR 72034 as last line of address for a portion of the deliveries previously in ZIP Code 72032. |
| Old New | $05-7620$ $05-7620$ | $\begin{aligned} & 94086 \\ & 94085 \end{aligned}$ | CA CA | Sunnyvale <br> Sunnyvale | Santa Clara <br> Santa Clara | Main Office <br> Main Office | Post Office <br> Post Office | 07/01/2000 | Establish a new ZIP Code for a delivery area. Use Sunnyvale CA 94085 as last line of address for a portion of the deliveries previously in ZIP Code 94086. |
| Old New | $\begin{aligned} & 05-7884 \\ & 05-7884 \end{aligned}$ | $\begin{aligned} & 95376 \\ & 95304 \end{aligned}$ | CA <br> CA | $\begin{aligned} & \text { Tracy } \\ & \text { Tracy } \end{aligned}$ | San Joaquin San Joaquin | Main Office <br> Tracy | Post Office <br> Carrier <br> Annex | $\begin{aligned} & 07 / 01 / 2000 \\ & 07 / 01 / 2000 \end{aligned}$ | This announcement expands the use of ZIP Code 95304 to include delivery. |
| Old New | 05-7884 | 95376 95304 | CA CA | Tracy <br> Tracy | San Joaquin <br> San Joaquin | Main Office <br> Tracy | Post Office <br> Carrier <br> Annex | 07/01/2000 | Realign ZIP Code boundaries. Use Tracy CA 95304 as last line of address for a portion of the deliveries previously in ZIP Code 95376. |
| Old New | $05-7884$ $05-7884$ | $\begin{aligned} & 95376 \\ & 95377 \end{aligned}$ | CA CA | Tracy <br> Tracy | San Joaquin <br> San Joaquin | Main Office <br> Tracy | Post Office <br> Carrier <br> Annex | 07/01/2000 | Establish a new ZIP Code for a delivery area. Use Tracy CA 95377 as last line of address for a portion of the deliveries previously in ZIP Code 95376. |
| Old New | $05-7884$ $05-7884$ | $\begin{aligned} & 95376 \\ & 95391 \end{aligned}$ | CA CA | Tracy <br> Tracy | San Joaquin <br> San Joaquin | Main Office <br> Tracy | Post Office <br> Carrier <br> Annex | $\begin{aligned} & 07 / 01 / 2000 \\ & 07 / 01 / 2000 \end{aligned}$ | Establish a new ZIP Code for a delivery area. Use Tracy CA 95391 as last line of address for a portion of the deliveries previously in ZIP Code 95376. |
| Old New | 07-1044 | $\begin{aligned} & 80601 \\ & 80602 \end{aligned}$ | $\begin{aligned} & \mathrm{CO} \\ & \mathrm{CO} \end{aligned}$ | Brighton <br> Brighton | Adams <br> Adams | Main Office <br> Main Office | Post Office <br> Post Office | $\begin{aligned} & 07 / 01 / 2000 \\ & 07 / 01 / 2000 \end{aligned}$ | Establish a new ZIP Code for a delivery area. Use Brighton CO 80602 as last line of address for a portion of the deliveries previously in ZIP Code 80601. |
| Old New | 07-1044 | $\begin{aligned} & 80601 \\ & 80603 \end{aligned}$ | CO CO | Brighton <br> Brighton | Adams <br> Adams | Main Office <br> Main Office | Post Office <br> Post Office | $\begin{aligned} & 07 / 01 / 2000 \\ & 07 / 01 / 2000 \end{aligned}$ | Establish a new ZIP Code for a delivery area. Use Brighton CO 80603 as last line of address for a portion of the deliveries previously in ZIP Code 80601. |
| Old New | 07-2574 | 81301 81303 | CO CO | Durango <br> Durango | La Plata <br> La Plata | Main Office <br> Main Office | Post Office <br> Post Office | 07/01/2000 07/01/2000 | Establish a new ZIP Code for a delivery area. Use Durango CO 81303 as last line of address for a portion of the deliveries previously in ZIP Code 81301. |

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| Old/ New | Finance No. | $\begin{aligned} & \mathrm{ZIP} \\ & \text { Code } \end{aligned}$ | State | P.O. Name | County/ Parish | Station/Branch/ Unit | Unit Type | Effective Date | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Old New | 12-5170 | $\begin{aligned} & 30058 \\ & 30039 \end{aligned}$ | GA GA | Lithonia <br> Snellville | DeKalb <br> Gwinnett | Main Office <br> Centerville | Post Office <br> Classified Branch | $\begin{aligned} & 02 / 28 / 2000 \\ & 02 / 28 / 2000 \end{aligned}$ | Establish a new ZIP Code for a delivery area. Use Snellville GA 30039 as last line of address for a portion of the deliveries previously in ZIP Code 30058. |
| Old New | 18-2412 | $\begin{aligned} & 50317 \\ & 50327 \end{aligned}$ | IA <br> IA | Des Moines <br> Des Moines | Polk <br> Polk | Pleasant Hill <br> Pleasant Hill | Classified Branch <br> Classified Branch | $\begin{aligned} & \text { 07/01/2000 } \\ & 07 / 01 / 2000 \end{aligned}$ | Establish a new ZIP Code for a delivery area. Use Pleasant Hill IA 50327 as last line of address for a portion of the deliveries previously in ZIP Code 50317. |
| Old New | 16-0096 | $\begin{aligned} & 60102 \\ & 60156 \end{aligned}$ | IL <br> IL | Algonquin <br> Algonquin | McHenry <br> McHenry | Main Office <br> Main Office | Post Office <br> Post Office | $\begin{aligned} & 07 / 01 / 2000 \\ & 07 / 01 / 2000 \end{aligned}$ | Establish a new ZIP Code for a delivery area. Use Lake in the Hills IL 60156 as last line of address for a portion of the deliveries previously in ZIP Code 60102. |
| Old New | $16-3654$ $16-3654$ | $\begin{aligned} & 60523 \\ & 60523 \end{aligned}$ | IL | Hinsdale <br> Oak Brook | Dupage <br> Dupage | Main Office <br> Main Office | Post Office <br> Classified Branch | $\begin{aligned} & 07 / 01 / 2000 \\ & \text { 07/01/2000 } \end{aligned}$ | This announcement changes the name of the Hinsdale IL Post Office to the Oak Brook IL Post Office. Use Oak Brook IL 60523 as last line of address. |
| Old New | $16-4410$ $16-4410$ | $\begin{aligned} & 60440 \\ & 60440 \end{aligned}$ | IL | Lemont <br> Bolingbrook | Will <br> Will | Main Office <br> Main Office | Post Office <br> Post Office | $\begin{aligned} & 07 / 01 / 2000 \\ & 07 / 01 / 2000 \end{aligned}$ | This announcement changes the name of the Lemont IL Post Office to the Bolingbrook IL Post Office. Use Bolingbrook IL 60439 as last line of address. |
| Old New | 28-8316 | $\begin{aligned} & 65583 \\ & 65584 \end{aligned}$ | $\begin{aligned} & \mathrm{MO} \\ & \mathrm{MO} \end{aligned}$ | Waynesville <br> Fort Leanard Wood | Pulaski <br> Pulaski | Main Office <br> Main Office | Post Office <br> Post Office | $\begin{aligned} & 07 / 01 / 2000 \\ & 07 / 01 / 2000 \end{aligned}$ | Establish a new ZIP Code for a delivery area. Use Saint Robert MO 65584 as last line of address for a portion of the deliveries previously in ZIP Code 65583. |
| Old New | $37-0944$ $37-0944$ | $\begin{aligned} & 58501 \\ & 58503 \end{aligned}$ | ND <br> ND | Bismarck <br> Bismarck | Burleigh <br> Burleigh | Main Office <br> Main Office | Post Office <br> Post Office | $\begin{aligned} & 07 / 01 / 2000 \\ & 07 / 01 / 2000 \end{aligned}$ | Establish a new ZIP Code for a delivery area. Use Bismarck ND 58503 as last line of address for a portion of the deliveries previously in ZIP Code 58501. |
| Old New | $33-6690$ $33-6690$ | 07060 <br> 07069 | NJ <br> NJ | Plainfield <br> Plainfield | Union Union | Main Office <br> Watchung | Post Office <br> Classified Branch | 07/01/2000 | Establish a new ZIP Code for a delivery area. Use Watchung NJ 07069 as last line of address for a portion of the deliveries previously in ZIP Code 07060. |
| Old New | $33-9015$ $33-9015$ | 07675 07676 | NJ <br> NJ | Westwood <br> Westwood | Bergen <br> Bergen | Main Office <br> Township of Washington | Post Office <br> Classified <br> Branch | 07/01/2000 | Establish a new ZIP Code for a delivery area. Use Township of Washington NJ 07676 as last line of address for a portion of the deliveries previously in ZIP Code 07675. |
| Old New | $33-9015$ $33-9015$ | 07675 07677 | NJ NJ | Westwood Westwood | Bergen <br> Bergen | Main Office <br> Woodcliff Lake | Post Office <br> Classified <br> Branch | 07/01/2000 | Establish a new ZIP Code for a delivery area. Use Woodcliff Lake NJ 07677 as last line of address for a portion of the deliveries previously in ZIP Code 07675. |

## This office

# will be closed 

 Monday,
## May 29, 2000,

## to observe <br> Memorial Day.

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## This office

# will be closed 

 Monday,
## May 29, 2000,

## to observe <br> Memorial Day.

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## Purchasing and Materials

## Revision

## Purchasing Manual 1.7.12.b.2 and Clause 1-9

Effective immediately, the Postal Service Purchasing Manual (PM) 1.7.12.b.2(c) is revised to remove the reference to "components of Canadian origin" and replace it with "Canadian end products." In addition, a new subparagraph $(\mathrm{g})$ has been added to provide a definition of Canadian end products, and Clause 1-9, Preference for Domestic Suppliers, has been revised to conform the clause to these revisions.

These revisions will be included in the next printed edition of the Purchasing Manual, and Clause 1-9 will also be included in the relevant contract writing system. These revisions will also be incorporated in the incremental update of the PM on the Policies and Procedures page of the Postal Service Intranet (http://blue.usps.gov/cpim) and the Postal Internet (www.usps.com; click on Get Info, then Postal Periodicals and Publications).

## Purchasing Manual (PM)

1 Authority, Responsibility, and Policy
1.7 General Policies

### 1.7.12 Buy American Policy <br> * * *

### 1.7.12.b.Supplies

2. Definitions
(c) Domestic Source End Products. An unmanufactured end product mined or produced in the United States or an end product manufactured in the United States, if the cost of its components mined, produced, or manufactured in the United States exceeds 50 percent of the cost of all of its components. The cost of components includes transportation costs to the place of incorporation into the end product and, in the case of components of foreign origin, duty (whether or not a duty-free entry certificate is issued). For purchases in excess of \$25,000, Canadian end products are treated as domestic source end products. The articles and materials listed in 1.7.12.d are considered to have
been mined, produced, or manufactured in the United States, regardless of their source in fact.
(g) Canadian End Product. An article that is wholly the growth, product, or manufacture of Canada or, in the case of an article consisting in whole or in part of materials from another country, has been substantially transformed in Canada into a new and different article of commerce distinct from that from which it was transformed. For purposes of calculating the value of the end product, it includes the value of services (except transportation services) incidental to the article, provided that the value of the incidental services does not exceed the value of the article itself.

## Appendix B Contract Clauses

Clauses

Clause 1-9 Preference for Domestic Supplies (April 2000)
a. A 6 percent proposal evaluation preference will be given to domestic-source end products in accordance with chapter 1 , section 7 of the USPS Purchasing Manual. For the purposes of this clause:
(1) End products. Articles, materials, and supplies to be acquired under this contract for Postal Service use;
(2) Components. Articles, materials, and supplies directly incorporated in the end products; and
(3) Domestic-source end product. This is (a) an unmanufactured end product mined or produced in the United States, or (b) an end product manufactured in the United States the cost of whose components mined, produced, or manufactured in the United States exceeds 50 percent of the cost of all its components. For procurements in excess of \$25,000, Canadian end products are treated as domestic. Components of foreign origin of the kind referred to in subparagraphs b.(2) or b.(3) below will be treated as components mined, produced, or manufactured in the United States.
b. The contractor agrees that there will be delivered under this contract only domestic-source end products, except end products:
(1) That the Postal Service determines are not mined, produced, or manufactured in the United States in sufficient and reasonably available commercial quantities and of a satisfactory quality;
(2) For which the vice president of Purchasing and Materials determines that domestic preference is inconsistent with the interest of the Postal Service; or
(3) For which the vice president of Purchasing and Materials determines the cost to the Postal Service to be unreasonable.

## Retail

## What's PROP Larel । <br> means Neat : Clean

Spring is bursting all over. Let's make sure lobbies are not bursting with clutter and are retail clean. Everyone deserves a clean and neat working environment. Not only does retail clean make employees feel good about where they work; it also gives a positive image. What is clean to us may not appear clean to our customers.

So what is retail clean? Here are some helpful tips:

- Well organized merchandise, promotional materials, packaging, and product displays.
- Neat and clean merchandisers, slatwalls, mobiles, and gondolas.
- Counterlines free from dust and litter.
- Walls free of scuffs and marks.
- Walls free from taped signs, handwritten or personal notes.
- Neatly displayed informational notices/brochures.
- Windows free from spots and smudges.
- Swept and mopped floors.
- Clean and vacuumed carpets.
- Replace ceiling lights as needed.

Here are several tools that will guide you:

- Quick Reference Guide for Postal Retail Lobby Upkeep, Handbook PO-205
- Retail Operations_Focus on Retail, Handbook PO-208 (Facility Readiness Checklist)
Thank you for taking pride in your retail lobbies. You, your customers, and fellow employees deserve a clean, fresh place to do business.
Retail merchandise reminder

For the Spring 2000 Drive Period, about 12,000 offices nationwide are receiving retail merchandise depicting the Pacific Coast Rain Forest stamp design, as well as a Millennium Rose spring product offering featuring previously released spring stamp designs.
In addition, retail merchandise depicting the Warner stamp designs is due in about 12,000 offices nationwide in mid April.

Help in managing retail activities is only a glance away. The Ready, Set, Retail Manager's Guide and the Retail Calendar are important tools. They feature P.O.P. display instructions and retail tips as well as new retail promotions and products for each drive period. Make them your friends.

## What's in Store

Vending machines Branded look Debit/credit cards

## Plastic money

Retail recently completed deployment of 2,000 stamp machines that showcase a new look. The deployment of 1,000 booklet stamp machines currently is under way. The goal is to help build corporate identity through branding.
Why is it so important to ask customers if they would like to use debit or credit cards?
The Postal Service began offering customers the option of using debit or credit cards to pay for products and services in 1995. However, many customers are still unaware that this convenience is available to them. In fact, recent Mystery Shopper results indicate 65 percent of our customers are not being informed that the Postal Service accepts these cards for payment. Some customers are pleasantly surprised to learn the Postal Service accepts credit/debit cards for payment while others expect nothing less.
The availability of these forms of payment can contribute to customer satisfaction since many customers prefer to hold on to their cash and readily agree to use debit or credit cards upon learning of those options. In today's world of quick transactions and "plastic" money, many people don't carry a lot of cash.
As an added incentive to using debit cards, the Postal Service recently implemented a Cash Back Program, whereby customers may receive up to $\$ 50$ cash back when they use their on-line ATM/debit card to pay for their transactions. By simply asking the customer if they would like to use debit or credit cards, we not only have the opportunity to increase revenue but we educate our customers on payment options available.
Still not convinced? Just ask the South Georgia District, where a focused effort to ask the customer if they would like to use credit or debit cards has resulted in a dramatic increase in both the number of transactions and dollars being spent.

## Catch this train

On track
Feedback

The Celebrate The Century Express is ready to roll again. Year 2000 launch events are set for April 20-22 in Little Rock, AR. After that, it's on to Mineola, TX (April 28-30), Temple, TX (May 57), Fullerton, CA (May 12-14), and San Diego, CA (May 19-21).

Send comments and questions to:
What's in Store
US Postal Service
475 L’Enfant Plaza SW Rm 5801
Washington DC 20260-2418

## What's in Store



## What's in Store



MAY STAMP RELEASES: Middlebury College (Stamped Card), Summer Sports, Celebrate The Century 1990s, Adoption, Distinguished Soldiers, Youth Team Sports

Refer to your 90-Day Retail Calendar Swingroom Poster for additional information. Dates that include "Last day to mail dates" are dependent on drop-off location, time, and destination.
*The number and type of elements in P.O.P. Kits vary by location.

## What's in Store



JUNE STAMP RELEASES: The Stars and Stripes
Refer to your 90-Day Retail Calendar Swingroom Poster for additional information. Dates that include "Last day to mail dates" are dependent on drop-off location, time, and destination. *The number and type of elements in P.O.P. Kits vary by location.

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