



postal bulletin

Published Since March 4, 1880

PB 21749—November 2, 1989—64 Pages

ELM Revision

Privacy Act Fees

EMPLOYEE AND LABOR RELATIONS MANUAL (ELM) 310 is revised to include new language on fees that the Postal Service may charge for Privacy Act requests for records. The new language makes these fees consistent with the Freedom of Information Act fee schedule, which was changed pursuant to the Office of Management and Budget guidelines. The changes also reflect the increase to the Postal Service in the direct cost (from 10 cents to 15 cents per page) for duplicating records.

A future revision of the ELM will include the following changes:

Chapter 3 Employment and Placement

310 General Provisions

313.64 Fees. No fee is charged an individual for the process of retrieving, reviewing, or amending a record pertaining to that individual. A fee of 15 cents per page may be charged for duplicating any paper or micrographic record or publication or computer report, except that the first 100 pages furnished in response to a particular request are furnished without charge. Copying fees collected as a result of Privacy Act requests are deposited in Account Identifier Code (AIC) 127. Further guidance regarding fees is covered in chapter 3 of the ADMINISTRATIVE SUPPORT MANUAL (ASM).

—Employee Relations Dept., 11-2-89.

Registered and Insured Mail Claims

The St. Louis Postal Data Center (PDC) is receiving an increasing number of registered and insured mail claims that do not include proof of loss. Do not send any registered or insured claims for loss to the St. Louis PDC for adjudication unless the customer provides proof that a loss has actually occurred. (See DOMESTIC MAIL MANUAL sections 149.412 and 149.312.)

Under no circumstances should a post office obtain proof of loss for a customer, including sending a claim form to the addressee at postal expense; completing, without charge, Form 3811-A, *Request for Return Receipt (After Mailing)*, when no return receipt was sent on the original piece; using Form 1510, *Mail Loss/Rifling Report*; sending a Routing Slip, Item 0-13, requesting delivery information; or other such practices.

—Rates and Classification Dept., 11-2-89.

Pay Date—November 9

Because Veterans Day 1989 occurs on Saturday, the holiday will be observed by many employees on Friday, November 10, 1989. Since Friday is also the regular pay day for Pay Period (PP) 23-89, we will follow the customary procedure of preparing salary checks for distribution 1 day earlier. Salary checks for PP 23-89 will be dated November 9, 1989.

Postmasters and other installation heads should plan for distribution of salary checks on Thursday, November 9, 1989.

—Dept. of the Controller, 11-2-89.

CONTENTS

\$1 Classic Mail Transportation Souvenir Sheet.....	6
\$1.80 Future Mail Transportation Souvenir Sheet.....	6
\$3.60 WORLD STAMP EXPO '89 Souvenir Sheet.....	5
APO/FPO Changes.....	5
AUTOPOST™ Postage Strip.....	5
Bargaining Unit COLA Increases.....	4
Business Reply Mail: Government Agencies Handbooks F-1/DM-103 and DMM Revisions).....	12
Days Assigned Carrier Absent Codes (Correction).....	7
Domestic Orders.....	32
Endorsements on Penalty Mail.....	4
Express Mail International Service—Aruba (IMM, Hbk., DM-201, Pub. 273 Revisions).....	8
Express Mail International Service—El Salvador (IMM, Hbk. DM-201, Pub. 273 Revisions).....	2
Express Mail International Service—Panama.....	9
Health Benefits Open Season.....	35
Invalid Express Mail Corporate Account Numbers.....	60
Library Rate (DMM Notice).....	4
Maintenance Information Orders, Modification Work Orders, Software Modification Orders.....	32
Merchandise Return (DMM Notice).....	7
Missing Children Poster.....	25
Missing Money Orders—Canadian.....	33
Nonbargaining Unit COLA Increases.....	10
Pay Date—November 9.....	1
POSTAL BULLETIN INDEX (July–September 1989).....	27
Privacy Act Fees (ELM Revision).....	1
Rate Markings: First- and Third-Class ZIP + 4/ZIP + 4 Barcoded Categories.....	11
Registered Mail—Payment of Fees and Postage (DMM Notice).....	4
Registered and Insured Mail Claims.....	1
Relocation Expense—Lot Size (Handbook F-10 Revision).....	7
Second-Class Brown Sack Conversion.....	4
Self-Adhesive Stamp Booklet.....	3
Stamp Poster 89-39 (WORLD STAMP EXPO '89 Souve- nir Sheet).....	13
Stamp Poster 89-40 (Classic Mail Transportation Com- memorative Stamps).....	15
Stamp Poster 89-41 (Montgomery Blair Aerogramme).....	17
Stamp Poster 89-42 (Future Mail Transportation Souvenir Sheet).....	19
Stamp Poster 89-43 (Future Mail Transportation Airmail Stamps).....	21
Stamp Poster 89-44 (Classic Mail Transportation Souvenir Sheet).....	23

IMM, Hbk. DM-201, Pub. 273 Revisions

EXPRESS MAIL INTERNATIONAL SERVICE—EL SALVADOR

Effective October 30, 1989, On Demand and Custom Designed Service is available to El Salvador. The basic features of Express Mail International Service (EMS) to El Salvador follow.

Services Available

Custom Designed Service
On Demand

Note: In El Salvador, Express Mail Service is called EMS.

Weight and Size Limits

Maximum weight—33 lbs (15 kilograms),
Maximum length—36 in (900 millimeters),
Maximum combined length and girth—79 in (2 m).

Areas Served

EMS in El Salvador is available only to San Salvador.

Delivery

EMS items will generally be delivered within 24 hours of receipt at the foreign exchange office. Limited pickup service is available on Saturday. There is no delivery on Sundays and national holidays.

No Service Guarantee

Postal employees must tell customers that there is no service guarantee on any EMS item.

Country Code: SV

Numerical Data Entry Code: 107

Air Stop Code: (SAL) San Salvador

City Code: (SAL) San Salvador

Custom Designed Initial Shipment Date

The initial shipment date (Item 3 of Form 5637, *Express Mail Service Leg*) for Custom Designed Service agreements should be 17 days after the date one copy of the agreement is sent to:

Central EMS Service Office
Centro de Gobierno
San Salvador
EL SALVADOR

Acceptable Items

Correspondence, business papers, and documents are admissible in EMS to El Salvador. Merchandise with and without commercial value is prohibited. See the Country Conditions of Mailing for

El Salvador in the INTERNATIONAL MAIL MANUAL (IMM) for specific prohibitions and restrictions.

Acceptable Items and Customs Declarations

Items	Customs forms/required endorsements
Correspondence and business papers.	Form 2976, <i>Customs-Douane C1</i> (green label). Endorse item clearly next to mailing label as Business Papers.

Note: Merchandise with and without commercial value is prohibited. Coins; banknotes; currency notes (paper money); traveler's checks; platinum, gold, and silver (manufactured or not); precious stones; jewelry; and other valuable articles are prohibited in EMS shipments to El Salvador.

Rates—Rate Group 2

Pounds (up to and including)	On demand	Custom designed
½	\$10.75	\$26.00
1	21.00	29.00
2	25.50	33.50
3	30.00	38.00
4	34.50	42.50
5	39.00	47.00
6	43.50	51.50
7	48.00	56.00
8	52.50	60.50
9	57.00	65.00
10	61.50	69.50
11	66.00	74.00
12	70.50	78.50
13	75.00	83.00
14	79.50	87.50
15	84.00	92.00
16	88.50	96.50
17	93.00	101.00
18	97.50	105.50
19	102.00	110.00
20	106.50	114.50
21	111.00	119.00
22	115.50	123.50
23	120.00	128.00
24	124.50	132.50
25	129.00	137.00
26	133.50	141.50
27	138.00	146.00
28	142.50	150.50
29	147.00	155.00
30	151.50	159.50
31	156.00	164.00
32	160.50	168.50
33	165.00	173.00

Future issues of the INTERNATIONAL MAIL MANUAL; Handbook DM-201, *Express Mail Service*; and Publication 273, *Express Mail International Service Guide*, will include this revision.

—Marketing Dept., 11-2-89.

SELF-ADHESIVE STAMP BOOKLET

An EXTRAordinary foldable booklet of self-adhesive stamps goes on sale November 10 in Virginia Beach, Virginia, during VAPEX, the Virginia Philatelic Exhibition National Stamp Show, November 10-12. This deluxe booklet, containing 18 of the 25-cent self-adhesive stamps, sells for \$5 and includes these *extra* features: no tearing, extra convenience, extra humidity resistance, and extra strong adhesive.

The foldable booklet will be test-marketed for 30 days (November 11 to December 11, 1989) in 15 test cities and sales will be restricted to stations, branches, contract stations, and vending machines at these locations. The test cities are: Atlanta, Georgia; Chicago, Illinois; Cleveland, Ohio; Co-

lumbus, Ohio; Dallas, Texas; Denver, Colorado; Houston, Texas; Indianapolis, Indiana; Kansas City, Missouri; Los Angeles, California; Miami, Florida; Milwaukee, Wisconsin; Minneapolis, Minnesota; Phoenix, Arizona; and St. Louis, Missouri.

A package of instructions for window clerks, accountable paper supervisors, self-service postal center technicians (SSPC), and other personnel servicing vending equipment also will include lobby posters and counter cards. The field division general manager/postmaster at each test city will receive this package for distribution to appropriate staff. The package also will contain survey forms that must be made available to all customers purchasing this new product.

Do Not Place on Sale Before November 11, 1989.

Self-adhesive EXTRAordinary Stamps™

EXTRA convenient: No licking!

EXTRA humidity resistant: Won't stick together!

EXTRA strong adhesive: Stays put on envelopes!

EXTRA easy to use: No tearing!

\$5 buys 18 First-Class stamps plus all the EXTRA features.

Eighteen Stamps \$5

0 15645 89609 5

Copyright U.S. Postal Service 1989

A future issue will include collector information.

Supply. Only 15 test cities will receive automatic distributions of the EXTRAordinary foldable booklet of self-adhesive stamps. Distribution quantities of these booklets (*Item No. 6609*) are based on a 30-day supply of \$5 booklets. The 15 test cities will supply their philatelic centers, stations, branches, contract stations, and all personnel servicing vending equipment with an automatic distribution for a 30-day supply. These same units must also have a supply of regular \$5 booklets to allow the customer a choice.

The new foldable stamp booklets are shrink-wrapped in units of 100 with separators between each unit of 25. Shipments will be made in master cartons of 3,000 foldable booklets. Test cities may order additional quantities of this item from their regional accountable paper depositories. Offices should continue to sell any stock remaining in inventory after December 11 until they deplete the stock.



Nontest Divisions and Post Offices

Instructions intended for offices not included among the 15 test cities:

Window clerks receiving inquiries on the availability of this foldable booklet should advise customers to address mail orders at \$5 per unit to: U.S. Postal Service, Philatelic Sales Division, Washington, DC 20265-9997. Mail orders are subjected to the usual \$10 minimum and 50-cent handling fee per order.

Endorsements on Penalty Mail

Endorsements such as Forwarding and Address Correction Requested must appear in either the upper left corner of the address side of the piece or the upper left corner of the addressing area of the piece, directly below the return address. Endorsements must be no smaller than 8-point type. Endorsements and return addresses must be printed so that they read in the same direction as the delivery address. There must be a clear space at least ¼ inch above and below the endorsement, as explained in DOMESTIC MAIL MANUAL (DMM) 122.17.

The words, Official Business, Penalty for Private use, \$300, required to be printed on penalty mail, must be placed below the return address as explained in DMM 137.272a(1). The proper place for an endorsement such as Forwarding and Address Correction Requested is below these words as shown in the following example:

Agency Name
Delivery Address
City, State, Zip Code
Official Business
Penalty for Private use \$300

Forwarding and Address Correction
Requested

—Rates and Classification Dept., 11-2-89.

Second-Class Brown Sack Conversion

Effective November 1, 1989, all second-class publications originating within the Western Region will be authorized to use brown sacks. Sack flow patterns, sack equipment availability, including availability for second-class news publications (regardless of location) will be evaluated by Headquarters prior to expanding this program to other regions.

Authorization to use brown sacks must not be extended to mailers whose publications originate outside the Western Region. The phase-in of other regions will begin when inventory permits.

—Delivery, Distribution, and
Transportation Dept., 11-2-89.

DMM Notice

Library Rate

Effective with DOMESTIC MAIL MANUAL (DMM) Issue 33, 12-17-89, the words *at the library rate* will be added to section 725.4d for clarity. This change is consistent with the meaning of the regulation and does not impose a new limitation. Section 725.4d will read as follows:

Books may not be returned at the library rate to a publisher or distributor by a school, college, university, or public library.

—Rates and Classification Dept., 11-2-89.

Bargaining Unit COLA Increases

A chart showing the cost-of-living adjustment (COLA) increases for bargaining unit employees appears on page 34. The field division offices will distribute the new salary schedules.

Application. These instructions apply to employees who are covered by the:

1. 1987-1990 U.S. Postal Service-American Postal Workers Union/National Association of Letter Carriers (USPS-APWU/NALC) National Agreement and paid under the Postal Service (PS) schedule (RSC P or P1); or

2. 1987-1990 USPS-Mail Handlers' (USPS-MH) National Agreement and paid under the Mail Handlers' (MH) Schedule (RSC M or M1);

3. 1988-1990 USPS-National Rural Letter Carriers (USPS-NRLCA) National Agreement and paid under the rural carrier (RC) schedules (RSC B, B1, R, or R1);

4. 1987-1991 USPS-National Postal Professional Nurses (USPS-NPPN) National Agreement and paid under the Postal Nurses' Schedule (PNS), RSC G or G1;

5. 1987-1991 USPS-Federation of Postal Police Officers (USPS-FPPO) National Agreement and paid under the Postal Police Officers' (PPO) Schedule (RSC Y or Y1).

COLA Increase. Effective November 4, 1989, Pay Period (PP) 24-89, eligible employees in the Retiree Eligible (RES) and regular (or Non-RES) versions of the schedules mentioned above will receive a new temporary COLA, upward. Refer to the chart on page 34 for annual and hourly COLA increase amounts. Also shown on the chart are COLA amounts applicable to nonnational agreements covering data centers; mail transport equipment centers (MTEC); mail equipment shops and supply centers (MESCC); and the tool and die shop (TDS).

Exclusions. The following employees are not eligible for the COLA increases discussed in this Bulletin and will continue at their current rate of pay:

1. Casual employees;
2. Rural Carrier Relief (RCR) and Rural Carrier Associate (RCA) employees.

Implementation. The COLA increases discussed in the Bulletin are effective on November 4, 1989 (PP 24-89), and will appear in paychecks distributed on November 24, 1989.

—Employee Relations Dept., 11-2-89.

DMM Notice

Registered Mail—Payment of Fees and Postage

Effective with DOMESTIC MAIL MANUAL (DMM) Issue 33, 12-17-89, section 911.22, Payment of Fees and Postage, is revised to include the requirement that whenever a permit is used on registered mail, the exact amount of postage and fees paid must be shown within the imprint.

—Rates and Classification Dept., 11-2-89.

\$3.60 WORLD STAMP EXPO '89 SOUVENIR SHEET

The \$3.60 imperforate WORLD STAMP EXPO '89 souvenir sheet goes on sale November 17 in Washington, DC. The issuance of the souvenir sheet inaugurates WORLD STAMP EXPO '89, the first international philatelic exhibition directly sponsored by the Postal Service that takes place November 17-20 and November 24-December 3. It will be held in conjunction with the 20th Congress of the Universal Postal Union.

The WORLD STAMP EXPO '89 souvenir sheet is the first issued by the Postal Service since the one commemorating the Sixth International Philatelic Exhibition in 1966. The souvenir sheet features

Do Not Place on Sale Before November 18, 1989



Copyright U.S. Postal Service 1989

Collector information is on page 13.

four reproductions of the 90-cent Lincoln stamp issued in 1869. The sheet contains a version of the stamp as it appeared originally and three trial color proofs.

Because the souvenir sheet contains a block of four 90-cent Lincoln stamps, it will cost \$3.60.

Supply. Only post offices with authorized philatelic centers will receive an automatic distribution. Accordingly, the quantities of stamps to be furnished follow:

Offices receiving four-position stock in these quantities	Will receive souvenir sheets in these quantities
20,000 stamps.....	1,600 stamps.
40,000 stamps.....	3,200 stamps.
125,000 stamps.....	8,000 stamps.
250,000 stamps.....	16,000 stamps.

Limited quantities will be available for reordering. Post offices with authorized philatelic centers requiring additional quantities should immediately submit Form 3356, *Stamp Requisition—Bulk Quantities*, to the Bureau of Engraving and Printing using **Item 5532**. The Bureau will shrinkwrap 400 souvenir sheets (1,600 stamps) with pink dividers between each unit of 100 souvenir sheets (400 stamps). Offices must submit requisitions in the following ordering quantities: 1,600 stamps, 3,200 stamps, 8,000 stamps, 16,000 stamps, and multiples of 16,000 stamps. *Personnel must not remove individual stamps from the souvenir sheets.*

Before requisitioning additional stock, consider that offices must deplete the stock before March 28, 1990.

—*Philatelic and Retail Services Dept., 11-2-89.*

AUTOPOST™ Postage Strip

A temporary AUTOPOST installation will be operational during the meeting of the Universal Postal Union (UPU) Congress in Washington, DC, from November 13, 1989 through December 14, 1989. Therefore, the list of valid sites for issuing AUTOPOST postage strips is extended to include Washington, DC 20289 for that period only.

Earlier announcements, in POSTAL BULLETIN (PB) 21727, 6-1-89 and PB 21740, 8-31-89, limited strips only to those issued at Kensington, MD 20895 and Washington, DC 20043. Format of the postage strips is unchanged.

—*Technology Resource Dept., 11-2-89.*

APO/FPO Changes

Please make the following pencil changes to the table entitled Conditions Applied to Mail Addressed to Military Post Offices Overseas, listed in POSTAL BULLETIN 21746, 10-12-89, page 3:

APO/FPO	Actions	Effective date	Mailing restrictions	EMMS network
09598	Change.....	Immediately	None	No

All field division postmasters/general managers must notify acceptance units of these changes.

—*Delivery, Distribution, and Transportation Dept., 11-2-89.*



INTELPOST

SM

\$1 CLASSIC MAIL TRANSPORTATION SOUVENIR SHEET

The \$1 imperforate Classic Mail Transportation souvenir sheet goes on sale November 28 in Washington, DC. The souvenir sheet is being issued during WORLD STAMP EXPO '89, the first international philatelic exhibition directly sponsored by the Postal Service that takes place November 17-20 and November 24-December 3.

The souvenir sheet commemorates the 20th Congress of the Universal Postal Union, held in conjunction with WORLD STAMP EXPO '89. The imperforate sheet contains a block of four Classic Mail Transportation stamps that feature vehicles that delivered mail from colonial America into the early 20th century. The colorful quartet displays four of the most common means of transporting mail across America since the middle of the 18th century: the stagecoach, steamboat, biplane, and automobile.

Because the souvenir sheet contains a block of four 25-cent Classic Mail Transportation airmail stamps, it will cost \$1.

Do Not Place on Sale Before November 29, 1989



Copyright U.S. Postal Service 1989

Collector information is on page 23.

Supply. Only post offices with authorized philatelic centers will receive an automatic distribution. Accordingly, the quantities of stamps to be furnished follow:

Offices receiving four-position stock in these quantities	Will receive souvenir sheets in these quantities
20,000 stamps.....	1,600 stamps
40,000 stamps.....	3,200 stamps
125,000 stamps.....	8,000 stamps
250,000 stamps.....	16,000 stamps

Limited quantities will be available for reordering. Post offices with authorized philatelic centers requiring additional quantities should immediately submit Form 3356, *Stamp Requisition—Bulk Quantities*, to the Bureau of Engraving and Printing using *Item 5530*. The Bureau will shrinkwrap 400 souvenir sheets (1,600 stamps) with pink dividers between each unit of 100 souvenir sheets (400 stamps). Offices must submit requisitions in the following ordering quantities: 1,600 stamps, 3,200 stamps, 8,000 stamps, 16,000 stamps, and multiples of 16,000 stamps. *Personnel must not remove individual stamps from the souvenir sheets.*

Before requisitioning additional stock, consider that offices must deplete the stock before March 28, 1990.

—*Philatelic and Retail Services Dept., 11-2-89.*

Notify your supervisor if your equipment does not provide proper security for funds and stamp stock.

\$1.80 FUTURE MAIL TRANSPORTATION SOUVENIR SHEET

The \$1.80 imperforate Future Mail Transportation souvenir sheet goes on sale November 24 in Washington, DC. The souvenir sheet is being issued during WORLD STAMP EXPO '89, the first international philatelic exhibition directly sponsored by the Postal Service that takes place November 17-20 and November 24-December 3.

The souvenir sheet commemorates the 20th Congress of the Universal Postal Union, held in conjunction with WORLD STAMP EXPO '89. The

Universal Postal Union is a specialized agency of the United Nations comprised of 169 member nations. Delegates representing member countries convene every 5 years at an international Congress to review and revise regulations governing the exchange of mail between nations. Results of the Congress dictate how member countries will process and charge for foreign mailings during the following 5 years.

Because the souvenir sheet contains a block of

\$1.80 FUTURE MAIL TRANSPORTATION SOUVENIR SHEET—Continued

four 45-cent Future Mail Transportation airmail stamps, it will cost \$1.80.

Do Not Place on Sale Before November 25, 1989

20th Universal Postal Congress

A glimpse at several potential mail delivery methods of the future is the theme of these four stamps issued by the U.S. in commemoration of the convening of the 20th Universal Postal Congress in Washington, D.C. from November 13 through December 14, 1989. The United States, as host nation to the Congress for the first time in ninety-two years, welcomed more than 1,000 delegates from most of the member nations of the Universal Postal Union to the major international event.



Copyright U.S. Postal Service 1989

Collector information is on page 19.

Supply. Only post offices with authorized philatelic centers will receive an automatic distribution.

Accordingly, the quantities of stamps to be furnished follow:

Offices receiving four-position stock in these quantities	Will receive souvenir sheets in these quantities
20,000 stamps	1,600 stamps
40,000 stamps	3,200 stamps
125,000 stamps	8,000 stamps
250,000 stamps	16,000 stamps

Limited quantities will be available for reordering. Post offices with authorized philatelic centers requiring additional quantities should immediately submit Form 3356, *Stamp Requisition—Bulk Quantities*, to the Bureau of Engraving and Printing using *Item 5531*. The Bureau will shrinkwrap 400 souvenir sheets (1,600 stamps) with pink dividers between each unit of 100 souvenir sheets (400 stamps). Offices must submit requisitions in the following ordering quantities: 1,600 stamps, 3,200 stamps, 8,000 stamps, 16,000 stamps, and multiples of 16,000 stamps. *Personnel must not remove individual stamps from the souvenir sheets.*

Before requisitioning additional stock, consider that offices must deplete the stock before March 28, 1990.

—*Philatelic and Retail Services Dept., 11-2-89.*

DMM Notice

Merchandise Return

Effective with DOMESTIC MAIL MANUAL (DMM) Issue 33, 12-17-89, part 919, Merchandise Return, is amended to authorize the use of merchandise return service to provide reshipment, via Priority Mail, for mail sent to post office box addresses at one or more other postal facilities. Reshipment is available only to the post office where the merchandise return permit is held. These changes will also be made to part 326, Priority Mail.

—*Rates and Classification Dept., 11-2-89.*

Correction

Days Assigned Carrier Absent Codes

The article, Days Assigned Carrier Absent Codes, in POSTAL BULLETIN 21748, 10-26-89 (page 4), included incorrect wording in the first paragraph. The first two sentences in paragraph one should read:

Two new days assigned carrier absent (DACA) codes have been established to include specific rural carrier assignments not in the rural carrier craft. The codes will be added to the back of Form 1314, *Regular Rural Carriers Time Certificate*.

—*Dept. of the Controller, 11-2-89.*

Handbook F-10 Revision

Relocation Expense—Lot Size

Handbook F-10, *Travel*, section 771.2.f., is clarified by establishing a specific maximum lot size for real estate expense reimbursement purposes. Previous policy limited lot size to a "reasonable amount required for the residence site." Section 771.2.f as revised is restated below:

f. You actually paid the expenses. If the residence is a multiple-occupancy dwelling and you occupy only part of it, your expenses will be reimbursed on a prorated basis. In addition, your reimbursement will be limited to a reasonable amount required for the residence site. In no event will you be reimbursed for the purchase and/or sale of more than five (5) acres.

—*Dept. of the Controller, 11-2-89.*

Submit bulk stamp requisitions within prescribed ordering cycle. Out-of-cycle requisitions increase processing costs.

IMM, Hbk. DM-201, Pub. 273 Revisions

EXPRESS MAIL INTERNATIONAL SERVICE—ARUBA

Effective October 16, 1989, On Demand and Custom Designed Service is available to Aruba. The basic features of Express Mail International Service (EMS) to Aruba follow.

Note: The conditions of mailing as indicated in the INTERNATIONAL MAIL MANUAL for the Netherlands Antilles and Aruba prevail for all classes of international mail other than EMS. EMS regulations to Aruba are separate from those for the Netherlands Antilles.

Services Available

Custom Designed Service
On Demand

Note: In Aruba, Express Mail Service is called EMS.

Weight and Size Limits

Maximum weight—44 lbs (20 kilograms),
Maximum length—36 in (900 millimeters),
Maximum combined length and girth—79 in (2 m).

Areas Served

EMS is available to all locations in Aruba.

Delivery

EMS items will be delivered within 24 hours of arrival at the foreign exchange office. Limited pickup service is available on Saturday. There is no delivery on Sundays and national holidays.

No Service Guarantee

Postal employees must tell customers that there is no service guarantee on any EMS item.

Country Code: AW

Numerical Data Entry Code: 106

Air Stop Code: (AUA) Oranjestad

City Code: (AUA) Oranjestad

Custom Designed Initial Shipment Date

The initial shipment date (Item 3 of Form 5637, *Express Mail Service Leg*) for Custom Designed Service agreements should be 17 days after the date one copy of the agreement is sent to:

Director of Postal Services
Oranjestad
ARUBA

Acceptable Items

All items admissible in international mail to Aruba are accepted in EMS, including correspondence, business papers, merchandise samples, and

merchandise. See the Country Conditions of Mailing for Netherlands in the INTERNATIONAL MAIL MANUAL (IMM) for specific prohibitions and restrictions.

Acceptable Items and Customs Declarations

Items	Customs forms/required endorsements
Correspondence and business papers.	Form 2976, <i>Customs-Douane C1</i> (green label). Endorse item clearly next to mailing label as Documents Without Commercial Value.
Merchandise samples without commercial value.	Form 2976, <i>Customs-Douane C1</i> (green label).
Merchandise and all articles subject to customs duty.	Form 2966-A, <i>Parcel Post Customs Declaration—United States of America</i> . A commercial invoice must be included in each item.

Note: Coins; banknotes; currency notes (paper money); traveler's checks; platinum, gold, and silver (manufactured or not); precious stones; jewelry; and other valuable articles are prohibited in EMS shipments to Aruba.

Rates—Rate Group 2

Pounds (up to and including)	On demand	Custom designed
½	\$10.75	\$26.00
1	21.00	29.00
2	25.50	33.50
3	30.00	38.00
4	34.50	42.50
5	39.00	47.00
6	43.50	51.50
7	48.00	56.00
8	52.50	60.50
9	57.00	65.00
10	61.50	69.50
11	66.00	74.00
12	70.50	78.50
13	75.00	83.00
14	79.50	87.50
15	84.00	92.00
16	88.50	96.50
17	93.00	101.00
18	97.50	105.50
19	102.00	110.50
20	106.50	114.50
21	111.00	119.00
22	115.50	123.50
23	120.00	128.00
24	124.50	132.50
25	129.00	137.00
26	133.50	141.50
27	138.00	146.00
28	142.50	150.50
29	147.00	155.00
30	151.50	159.50
31	156.00	164.00
32	160.50	168.50

EXPRESS MAIL INTERNATIONAL SERVICE—ARUBA—Continued

Rates—Rate Group 2—Continued

Pounds (up to and including)	On demand	Custom designed
33.....	165.00	173.00
34.....	169.50	177.50
35.....	174.00	182.00
36.....	178.50	186.50
37.....	183.00	191.00
38.....	187.50	195.50
39.....	192.00	200.00
40.....	196.50	204.50
41.....	201.00	209.00
42.....	205.50	213.50

Rates—Rate Group 2—Continued

Pounds (up to and including)	On demand	Custom designed
43.....	210.00	218.00
44.....	214.50	222.50

Future issues of the INTERNATIONAL MAIL MANUAL; Handbook DM-201, *Express Mail Service*; and Publication 273, *Express Mail International Service Guide*, will include this revision.

—Marketing Dept., 11-2-89.

EXPRESS MAIL INTERNATIONAL SERVICE—PANAMA

Effective November 9, 1989, Express Mail International Service (EMS) is resumed between Panama and the United States. The next issue of the INTERNATIONAL MAIL MANUAL will include the following information on EMS to Panama.

Weight Limit: 44 lbs.

Size Limits: Length: 36 in., length and girth: 79 in.

Destinations Served:

Aguadulce	David
Anton	Las Tablas
Balboa	Panama City
Chitre	Penonome
Chorrera	Santiago
Colon	Zona Libre de Colon
Cristobal	(Free Zone of Colon)

Acceptable Items and Customs Declarations

Items	Customs forms/required endorsements
Correspondence, business papers, and computer data.	Endorse item clearly next to mailing label as Business Papers.
Merchandise samples without commercial value.	Form 2976, <i>Customs-Douane CI</i> (green label).

Note: Merchandise and all articles with commercial value are prohibited.

Rates—Rate Group 2

Pounds (up to and including)	On demand	Custom designed
¼.....	\$10.75	\$26.00
1.....	21.00	29.00
2.....	25.50	33.50
3.....	30.00	38.00

Rates—Rate Group 2—Continued

Pounds (up to and including)	On demand	Custom designed
4.....	34.50	42.50
5.....	39.00	47.00
6.....	43.50	51.50
7.....	48.00	56.00
8.....	52.50	60.50
9.....	57.00	65.00
10.....	61.50	69.50
11.....	66.00	74.00
12.....	70.50	78.50
13.....	75.00	83.00
14.....	79.50	87.50
15.....	84.00	92.00
16.....	88.50	96.50
17.....	93.00	101.00
18.....	97.50	105.50
19.....	102.00	110.00
20.....	106.50	114.50
21.....	111.00	119.00
22.....	115.50	123.50
23.....	120.00	128.00
24.....	124.50	132.50
25.....	129.00	137.00
26.....	133.50	141.50
27.....	138.00	146.00
28.....	142.50	150.50
29.....	147.00	155.00
30.....	151.50	159.50
31.....	156.00	164.00
32.....	160.50	168.50
33.....	165.00	173.00
34.....	169.50	177.50
35.....	174.00	182.00
36.....	178.50	186.50
37.....	183.00	191.00
38.....	187.50	195.50
39.....	192.00	200.00
40.....	196.50	204.50
41.....	201.00	209.00
42.....	205.50	213.50
43.....	210.00	218.00
44.....	214.50	222.50

—Marketing Dept., 11-2-89.

NONBARGAINING UNIT COLA INCREASES

A chart showing the cost-of-living adjustment (COLA) increases for nonbargaining employees appears below. The field division offices will distribute the new salary schedules.

Application. These instructions apply to career nonbargaining unit employees in the:

1. Executive and Administrative (EAS) Step Schedule (RSC-E);
2. EAS Nonstep Schedule (RSC-E);
3. EAS A-E Postmaster Schedule (RSC-F);
4. Attorney Pay Schedule (RSC-U); and the
5. Structured Management Development Schedule (RSC-J).

COLA Increase. Effective November 4, 1989, Pay Period (PP) 24-89, employees covered by the above schedules will receive a new temporary COLA increase as follows:

1. EAS Step Schedule—\$436 per year (21 cents per hour), applied to all grades and steps;
2. EAS Nonstep Schedule—\$436 per year (21 cents per hour) for all employees with an annual basic salary of less than \$64,192 (the maximum basic salary for EAS-26). However, where a combination of basic salary and COLA would exceed \$64,192, the employee will receive only that portion of the COLA necessary to bring the total up to \$64,192.
3. EAS A-E Postmaster Schedule—EAS A-E postmasters will receive a pro rata COLA increase

based upon their annual service hours as a percentage of a 2,080-hour service year as follows:

- EAS-A \$131 (30 percent of full \$436 COLA)
- EAS-B \$197 (45 percent of full \$436 COLA)
- EAS-C \$262 (60 percent of full \$436 COLA)
- EAS-D \$328 (75 percent of full \$436 COLA)
- EAS-E \$393 (90 percent of full \$436 COLA)

4. Attorney Pay Schedule—\$436 per year (21 cents per hour) for all employees with an annual basic salary of less than \$64,192. However, where a combination of basic salary and COLA would exceed \$64,192, the employee will receive only that portion of the COLA necessary to bring the total up to \$64,192.

5. Structured Management Development Schedule—\$436 per year (21 cents per hour).

COLA is not part of basic salary and is not included in retirement and life insurance determinations.

Employees With a Saved or Protected Rate. Employees with a saved or protected rate (including those red-circled) will receive the same COLA increase as other EAS employees.

Temporary and Casual Employees. Temporary and casual employees are excluded from receiving these pay changes and will continue at their current rates of pay.

Implementation. The new COLA amounts are effective November 4, 1989 (PP 24-89), and will appear in paychecks distributed on November 24, 1989.—*Employee Relations Dept., 11-2-89.*

NONBARGAINING UNIT COST-OF-LIVING ADJUSTMENTS (COLA) EFFECTIVE NOVEMBER 4, 1989 (PP 24-89)

RSC	Salary Schedule	Current COLA		COLA Increase		Cumulative COLA	
		Hourly	Annual	Hourly	Annual	Hourly	Annual
E	EAS	\$0.62	\$1,290	\$0.21	\$436	\$0.83	\$1,726
U	Attorney Pay Schedule	0.62	1,290	0.21	436	0.83	1,726
J	SMD	0.62	1,290	0.21	436	0.83	1,726
F	EAS-A Postmaster	0.62	387	0.21	131	0.83	518
F	EAS-B Postmaster	0.62	580	0.21	197	0.83	777
F	EAS-C Postmaster	0.62	774	0.21	262	0.83	1,036
F	EAS-D Postmaster	0.62	967	0.21	328	0.83	1,295
F	EAS-E Postmaster	0.62	1,161	0.21	393	0.83	1,554

NOTE: An employee with a basic salary of \$64,192 or more does not receive COLA. If an employee has a basic salary of less than \$64,192, the base salary, including COLA, cannot exceed \$64,192.

RATE MARKINGS: FIRST- AND THIRD-CLASS ZIP + 4/ ZIP + 4 BARCODED CATEGORIES

Effective with DOMESTIC MAIL MANUAL (DMM) Issue 33, 12-17-89, DMM sections 362.4, 362.5, 365.25, 662.4, 662.5, and 662.6 are revised to modify the rate markings required on pieces mailed at ZIP + 4 Barcoded rates. Mailers may, however, prepare mailings according to these new marking requirements immediately.

First-Class

Mail entered at the nonpresorted ZIP + 4 rate only needs to be marked First-Class. The marking Presorted First-Class is all that will be required on pieces mailed at the Presorted ZIP + 4 and ZIP + 4 Barcoded rates. Mailers may, if they wish, continue to submit pieces bearing the preferred marking ZIP + 4 or ZIP + 4 Presort. Until January 1, 1991, mailers may continue to submit pieces in ZIP + 4 Barcoded mailings that are marked First-Class and ZIP + 4 Barcoded. After January 1, 1991, the required marking will be Presorted First-Class with the option of also showing the ZIP + 4 Barcoded marking.

Mailers are asked, however, to substitute the Presorted First-Class endorsement for the First-Class endorsement in ZIP + 4 Barcoded mailings as soon as possible, but not later than January 1, 1991. Changing to the Presorted First-Class endorsement will avoid confusion and eliminate ambiguity regarding the rates claimed at the time of mailing. The Postal Service believes that the January 1, 1991, date is more than sufficient time to exhaust stocks of envelopes and other materials that bear the First-Class and ZIP + 4 Barcoded endorsements.

Third-Class

Mail entered at the basic ZIP + 4, 5-Digit ZIP + 4, and ZIP + 4 Barcoded rates is only required to show the appropriate Bulk Rate or Nonprofit Organization rate marking. Mailers may, if they wish, continue to submit pieces that also bear the more specific ZIP + 4, 5-Digit ZIP + 4, or ZIP + 4 Barcoded rate markings.

Manifest Mailing System

Mailers authorized to mail letter-size pieces under a Manifest Mailing System (MMS), DMM 145.7, are not affected by these modifications. Mail submitted under MMS must continue to use the specific rate abbreviations in the keyline as specified in the MMS agreements.

Postage Payment

Mailers have three methods to choose from to pay postage: (1) affix postage to each piece at the exact rate for which the piece qualifies as currently permitted; (2) affix postage to all pieces in the mail-

ing at the lowest rate for which any piece qualifies as currently described in DMM 365.3, 366.5, 382.2, and 681.3; or (3) have postage affixed at different rates under the procedures in new sections DMM 382.4 and 681.32.

Under the optional procedures in new sections DMM 382.4 and 681.32, mailers will be allowed to submit mailings that contain pieces on which the affixed postage is at several different rates, whether or not it is the correct rate. This procedure will be allowed only if the postage paid on the mailing is computed as if the lowest rate affixed to any piece in the mailing is affixed to all pieces. Additional postage must then be paid for the difference between the lowest rate affixed to any piece and the appropriate rate for each piece based upon the required documentation for the mailing. Mailers who choose to use this optional postage payment procedure may waive any claim they might have to a refund of postage on any piece where postage is affixed at a rate higher than the lowest rate claimed for or affixed to any piece.

These changes in postage payment and rate marking requirements will result in situations where mail may have postage affixed at a rate lower than the rate that corresponds to the rate marking on the piece. For example, mail bearing the Presorted First-Class rate marking may have postage affixed at the ZIP + 4 Barcoded rate. For this reason, once mail is released from the bulk mail acceptance unit, postal employees are not to rate any mailpieces that bear a Presorted First-Class, Bulk Rate, or Nonprofit Organization marking as postage due as long as there is at least enough postage on the mailpieces to satisfy payment at the appropriate First- or third-class ZIP + 4 Barcoded rate. If the postage affixed is less than the ZIP + 4 Barcoded rate on such a mailpiece, postage due charges will be assessed based upon an assumption that the piece was entered at the appropriate ZIP + 4 Barcoded rate.

Mailpieces bearing *only* the First-Class mark must not be rated postage due if the address bears a ZIP + 4 code (or the piece bears a ZIP + 4 barcode), and there is sufficient postage on the piece to satisfy payment at the nonpresorted ZIP + 4 rate. If a mailpiece that bears only the First-Class marking and bears a ZIP + 4 code has less than the appropriate nonpresorted ZIP + 4 rate affixed, postage due charges will be assessed based upon an assumption that the piece was entered at the nonpresorted ZIP + 4 rate. If a mailpiece bears only the First-Class marking and does not bear a ZIP + 4 code, it will be treated as having been entered at the full single-piece First-Class rate. Mailpieces bearing no rate markings will be treated as having been entered at the full single-piece First-Class rate.—*Rates and Classification Dept., 11-2-89.*

Handbooks F-1/DM-103 and DMM Revisions

BUSINESS REPLY MAIL: GOVERNMENT AGENCIES

During the last 18 months, government agency employees have worked with USPS Headquarters to create a national listing for government locations that will receive business reply mail (BRM). All post offices, stations, and/or branches that will continue to process BRM for government agencies should have received a listing from their division/management sectional center (MSC) indicating which government agencies will be receiving BRM at that location (Permit/ZIP Code).

Handbook F-1, *Post Office Accounting Procedures*, part 563, Handbook DM-103, *Penalty Mail*, part 263, and DOMESTIC MAIL MANUAL (DMM) 917 will detail these procedural changes. Until these publications are revised, this article serves as official notification of the changes.

Payment Options

Government agencies will now have the same payment options as commercial BRM customers. They may pay upon delivery with penalty mail stamps, penalty meter strips, or cash. All offices must assess the appropriate First-Class postage in addition to a 40 cent per piece surcharge for government agencies using the pay upon delivery option. There are no separate recording requirements for this BRM and personnel *must not* include this activity on any Official Mail Accounting System (OMAS) reports.

The majority of government agency locations will be using the BRM account option. All offices will record this activity by using the current OMAS procedures. Assess the appropriate First-Class postage in addition to an 8-cent per piece surcharge (5-cent per piece if using BRMAS). Report the activity (using regular OMAS batches) to the division/MSC accounting office every Accounting Period on Form 3630-G, *Penalty Business Reply Mail Accounting Period Report*. Do not send copies of these reports to USPS Headquarters.

Post offices will assess the annual BRM permit and accounting fee (\$260) for government locations using the BRM account option. Post offices must complete Form 3636-G, *Fee Assessment for Official Mail*, for each government agency using the BRM account option at that post office. It is essential to complete and submit these forms in OMAS batches in a timely and accurate manner. Division/MSC personnel entering OMAS information should be aware that the OMAS data base will be updated on November 1, 1989. At that time, the system will accept entry of the information on Form 3636-Gs and will reflect the changes on the listings sent to post offices.

Cancelled Permits and Locations

A number of agencies have cancelled BRM permits. Additionally, the majority of agencies that re-

tained permits cancelled large numbers of existing locations. It is likely that many of these locations will continue to receive small volumes of BRM. An office that receives BRM for agency permits/locations that have been cancelled must make every effort to contact local agency representatives to determine if they wish to receive the BRM. If they do wish to receive the BRM, the agency representative must complete Form 3614-A, *Application for a BRM Permit*, indicating the payment option they wish to use at that location.

If the agency representative indicates no wish to receive the BRM, post offices should follow the instructions in DMM section 917.23 c,d. Treat BRM cards as waste. Forward all other BRM pieces to the post office that holds the permit. The majority of mail will be forwarded to Washington, DC. However, some mail will be forwarded to other cities.

Exception for the SSA

The Social Security Administration (SSA) (Agency Code 276) is currently in the process of eliminating all its permit numbers with the exception of 18452. However, large volumes of mail will probably continue to come through the mailstream with the older permit numbers (18428-18451). Do not treat any of this mail as if the permit were cancelled. Regardless of the permit number on the envelope, record all of the BRM for the SSA as bearing BRM permit number 18452. Also, although the listings provided to post offices may indicate multiple listings and/or cancellations for 18452, consider the permit active at each SSA location and charge only one \$260 fee.

Additional Notes

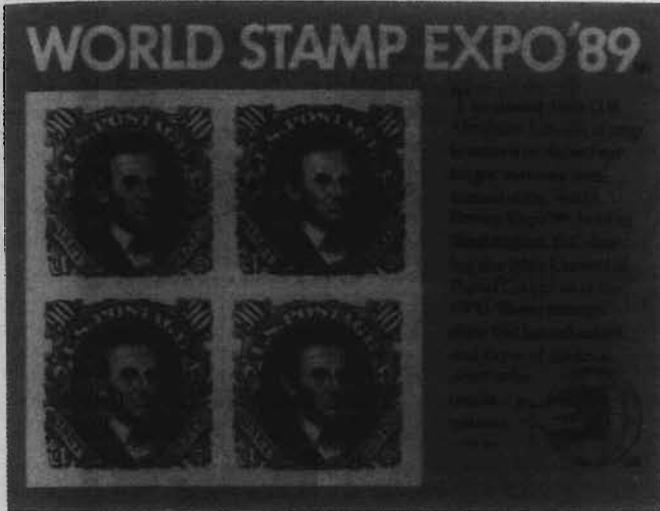
The Department of the Navy (Agency Code 043 using BRM permit 12503) cancelled all locations and informed all local commands to determine if they wanted to continue using BRM. Any Navy command choosing BRM must complete Form 3614-A before receiving any mail.

All active locations for the Railroad Retirement Board (Agency Code 188 using BRM permit 12086) should be considered as using the BRM account option, not pay upon delivery.

Several of the listings received by post offices showed a cancellation date of September 30, 1989, and indicated a choice of payment options. In all instances of this type, the cancellation date is valid and the location is cancelled.

The above is a major change in procedure for both government agencies and the USPS. Managers must make certain that all affected employees are aware of these changes. All employees processing government BRM should make every effort to expedite the processing of this mail and provide all necessary assistance to agency representatives.

—Dept. of the Controller, 11-2-89.



Copyright U.S. Postal Service 1989

WORLD STAMP EXPO '89 Souvenir Sheet

A new \$3.60 imperforate souvenir sheet celebrating WORLD STAMP EXPO '89 will be issued November 17, the first day of the exhibition, at the Washington, DC, Convention Center. Postmaster General Anthony M. Frank will be the featured speaker.

WORLD STAMP EXPO '89, the first international philatelic exhibition directly sponsored by the U.S. Postal Service in its 214-year history, takes place November 17-20 and November 24-December 3. It will be held in conjunction with the 20th Congress of the Universal Postal Union.

The WORLD STAMP EXPO Souvenir Sheet features four reproductions of the 90-cent Lincoln stamp issued in 1869. The sheet contains a version of the stamp as it appeared originally and three trial color proofs. In 1869, the 90-cent Lincoln stamp was the highest value U.S. stamp. Today, 90 cents meets the 1-ounce rate for international airmail.

Customers may use the entire \$3.60 imperforate sheet for postage or cut out each of the 90-cent stamps and use them separately. This is the first souvenir sheet issued by the Postal Service since the one commemorating the Sixth International Philatelic Exhibition in 1966.

After George Washington and Benjamin Franklin, Abraham Lincoln has appeared more often on

Issue Date: November 17, 1989

First Day City: Washington, DC

Designer and Typographer: Richard D. Sheaff,
Design Coordinator, Citizens' Stamp Advisory
Committee

Art Director: Jack Williams,
Program Manager for Philatelic Design

Postal Service Manager: Joe Brockert,
Program Manager for Philatelic Design

Engraver: Andy H. Shu,
Bureau of Engraving and Printing (BEP)

Printing Process: Offset/intaglio (D Press, BEP)

Colors: Red, blue, green, scarlet, gray,
and black (offset);

Black, brown, and blue (intaglio)

Size: 3.25 x 4.25 in/82.5 x 107.5 mm

Stamps per Sheet: Four (imperforate)

Marginal Markings: ©U.S. Postal Service 1989
WORLD STAMP EXPO '89,
Logo and Text

U.S. postage stamps than any other person. The portrait reproduced on this sheet appeared on the first Lincoln stamp issued April 15, 1866, the first anniversary of his death. Based on an 1861 photograph of the President, the 1866 stamp was framed in black and was generally known as a mourning stamp.

Customers Affixing Stamps. The Postal Service encourages customers to purchase the WORLD STAMP EXPO '89 souvenir sheets and affix them to their envelopes. Covers bearing stamps receive preferential service. Due to the size of the souvenir sheet, customers should use envelopes larger than size 6¾ to create their covers. Requests must be postmarked by December 17 and addressed: Customer Affixed Envelopes, WORLD STAMP EXPO '89 Souvenir Sheets, P.O. Box 96801, Washington, DC 20090-6801. No remittance is required.

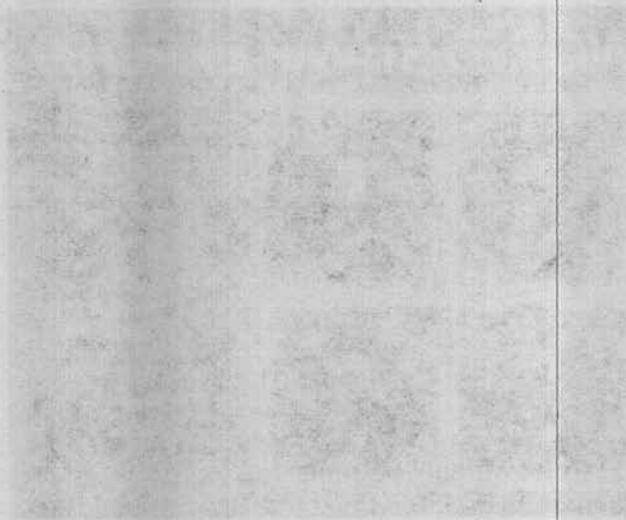
Postal Service Affixing Stamps. The price is \$3.60 per souvenir sheet. Due to the size of the souvenir sheet, customers should send covers larger than size 6¾. The Postal Service accepts checks in the exact amount up to the limit of 50 envelopes. Customers should not send cash or postage stamps. Orders must be postmarked by December 17 and addressed: WORLD STAMP EXPO '89 Souvenir Sheet, P.O. Box 96802, Washington, DC 20090-6802.

After offices deplete local stocks of the item, it is available from all philatelic centers and by mail order from the Philatelic Sales Division for approximately 1 year after the date of issue. A *Philatelic Catalog*, listing all available stamps and other philatelic items, is available here or from the Philatelic Sales Division, Washington, DC 20265-9997.

USPS Stamp Poster 89-39
Remove after December 17

PLEASE POST ON BULLETIN BOARD





World Stamp Expo '89

WORLD STAMP EXPO '89 Government Sheet

The Government Sheet is a special feature of the World Stamp Expo '89. It is a collection of stamps issued by the Government of the United States of America. The sheet is designed to be used as a souvenir for collectors and as a means of raising funds for the United States Postal Service. The sheet is available in a variety of denominations and is sold at a special price. The sheet is a valuable addition to any stamp collection and is a must-have for collectors of United States stamps.

The Government Sheet is a special feature of the World Stamp Expo '89. It is a collection of stamps issued by the Government of the United States of America. The sheet is designed to be used as a souvenir for collectors and as a means of raising funds for the United States Postal Service. The sheet is available in a variety of denominations and is sold at a special price. The sheet is a valuable addition to any stamp collection and is a must-have for collectors of United States stamps.



Copyright U.S. Postal Service 1989

Issue Date: November 19, 1989
 First Day City: Washington, DC
 Designer: Mark Hess, Katonah, New York
 Art Director and Typographer:
 Richard D. Sheaff, Design Coordinator,
 Citizens' Stamp Advisory Committee
 Postal Service Manager: Jack Williams,
 Program Manager for Philatelic Design
 Engraver: Michael J. Ryan (lettering and
 denomination), Bureau of Engraving and
 Printing (BEP)
 Modeler: V. Jack Ruther (BEP)
 Printing Process: Offset/intaglio (D Press, BEP)
 Colors: Yellow, magenta, cyan, and black (offset);
 Dark blue (intaglio)
 Size: 1.075 x 1.075 in/27.3 x 27.3 mm
 Plate Numbers: Four offset, one intaglio
 Stamps per Pane: 40
 Marginal Markings: ©U.S. Postal Service 1989
 Use Correct ZIP Code®

Classic Mail Transportation Commemorative Stamps

A new block of four 25-cent commemorative stamps—vehicles that delivered mail from colonial America into the 20th century—will be issued November 19 in Washington, DC. The dedication ceremony will be held during WORLD STAMP EXPO '89 at the Washington, DC, Convention Center. Assistant Postmaster General Gordon C. Morison will be the featured speaker.

WORLD STAMP EXPO '89, the first international philatelic exhibition directly sponsored by the U.S. Postal Service, takes place November 17-20 and November 24-December 3 in conjunction with the 20th Congress of the Universal Postal Union.

The colorful quartet displays four of the most commonly used means of transporting mail across the American landscape since the middle of the 18th century: the stagecoach, steamboat, biplane, and automobile. Stagecoaches were first used officially to carry mail between New York and Philadelphia in 1756.

As early as 1813, steamboats provided regular service on the Mississippi River between Natchez and New Orleans. The age of flight brought enormous potential for rapid mail transport and the world's first airmail route was established May 15, 1918, between New York and Washington, with a

stop in Philadelphia. As early as 1896, the horseless wagon was used experimentally for mail delivery. By 1901, it carried mail under contract between the Pan American Exposition Grounds in Buffalo, New York, and the post office 4½ miles away.

Customers Affixing Stamps. The Postal Service encourages customers to purchase the Classic Mail Transportation stamps and affix them to their envelopes. Covers bearing stamps receive preferential service. Customers must address envelopes on the right side at least 5/8 inch from the bottom and affix stamps approximately 1/4 inch from the top and right edges. Requests must be postmarked by December 19 and addressed: Customer Affixed Envelopes, Classic Mail Transportation Stamps, P.O. Box 96811, Washington, DC 20090-6811. No remittance is required.

Postal Service Affixing Stamps. The price is 25 cents per stamp and \$1 for each block of four. The Postal Service accepts checks in the exact amount up to the limit of 50 envelopes. Customers should not send cash or postage stamps. Orders must be postmarked by December 19 and addressed: Classic Mail Transportation Stamps, P.O. Box 96812, Washington, DC 20090-6812.



After offices deplete local stocks of the item, it is available from all philatelic centers and by mail order from the Philatelic Sales Division for approximately 1 year after the date of issue. A *Philatelic Catalog*, listing all available stamps and other philatelic items, is available here or from the Philatelic Sales Division, Washington, DC 20265-9997.

USPS Stamp Poster 89-40
 Remove after December 31

USPS Stamp Poster 89-40
 Remove after December 19



Copyright U.S. Postal Service 1989

Issue Date: November 20, 1989
 First Day City: Washington, DC
 Designer: Ned Seidler, Hampton Bay, New York
 Typographer and Art Director:
 Howard Paine, Design Coordinator,
 Citizens' Stamp Advisory Committee
 Postal Service Manager: Jack Williams,
 Program Manager for Philatelic Design
 Modeler: Frank J. Waslick,
 Bureau of Engraving and Printing (BEP)
 Printing Process: Offset (BEP)
 Colors: Magenta, cyan, yellow, and black
 Size: 3 $\frac{1}{16}$ x 7 $\frac{1}{2}$ in (folded)
 Marginal Markings: ©U.S. Postal Service 1989

Montgomery Blair Aerogramme

A striking new 39-cent aerogramme honoring Montgomery Blair will be issued November 20 in Washington, DC. The dedication ceremony will be held during WORLD STAMP EXPO '89 at the Washington, DC, Convention Center. Associate Postmaster General Edward E. Horgan will be the featured speaker. WORLD STAMP EXPO '89 will be held in conjunction with the 20th Congress of the Universal Postal Union.

When Montgomery Blair joined President Lincoln's cabinet as Postmaster General in 1861, he found a department in disarray, struggling under the abuse of political patronage and a large deficit. The Civil War was placing unprecedented demands on the system. Blair attacked all fronts with innovation and revolutionized postal service in the United States and the world. In 3 $\frac{1}{2}$ years, Blair effected more changes and accomplishments than all of his predecessors since Benjamin Franklin.

One of Blair's far-reaching innovations was the railway post office, a railroad car in which mail is sorted and distributed en route. This major improvement in mail processing efficiency was an integral part of the postal system until the 1970s.

Procedures for ordering first-day cancellations follow.

Customers Providing Stationery. The Postal Service encourages customers to purchase the Montgomery Blair aerogrammes at post offices and philatelic centers and submit them for cancellation. Customers who provide their own items receive preferential service. Customers must fold aerogrammes properly and address them on the right side at least $\frac{5}{8}$ inch from the bottom. Pressure-sensitive return address labels are acceptable. Requests for the aerogramme must be postmarked by December 20 and addressed: Customer-Provided Stationery, Montgomery Blair Aerogramme, P.O. Box 96821, Washington, DC 20090-6821. No remittance is required.

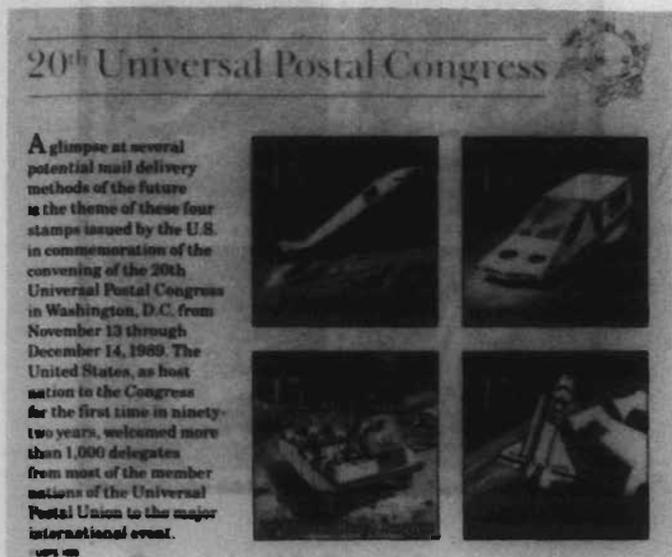
Postal Service Providing Stationery. Customers should provide a peelable return label for each postal card. The price is 39 cents per aerogramme, and the Postal Service accepts personal checks in the exact amount up to the limit of 50 items. Customers should not send cash or postage stamps. Orders must be postmarked by December 20 and addressed: Montgomery Blair Aerogramme, P.O. Box 96822, Washington, DC 20090-6822.



A *Philatelic Catalog*, listing all available stamps and other philatelic items, is available here or from the Philatelic Sales Division, Washington, DC 20265-9997.

USPS Stamp Poster 89-41
 Remove after December 20

PLEASE POST ON BULLETIN BOARD



Copyright U.S. Postal Service 1989

Issue Date: November 24, 1989
 First Day City: Washington, DC
 Designer of Stamps: Ken Hodges, Los Alamitos, California
 Designer of Sheet and Art Director: Richard D. Sheaff, Design Coordinator, Citizens' Stamp Advisory Committee
 Art Director and Postal Service Manager: Jack Williams, Program Manager for Philatelic Design
 Engraver: Michael J. Ryan (lettering and denomination), Gary Slaght (lettering), Bureau of Engraving and Printing (BEP)
 Modeler: V. Jack Ruther (BEP)
 Printing Process: Offset/intaglio (D Press, BEP)
 Colors: Magenta, cyan, yellow, and black (offset); Light blue and gray (intaglio)
 Size: 3.25 x 4 in/82.6 x 101.6 mm
 Stamps per Sheet: four (imperforate)
 Marginal Markings: ©U.S. Postal Service 1989
 Use Correct ZIP Code®
 20th Universal Postal Congress, Logo and text

Future Mail Transportation Souvenir Sheet

A \$1.80 imperforate souvenir sheet commemorating the 20th Universal Postal Congress will be issued November 24 in Washington, DC. The dedication ceremony will be held during WORLD STAMP EXPO '89 at the Washington, DC, Convention Center. Former Apollo astronaut Edwin E. (Buzz) Aldrin, Jr. and Soviet cosmonaut Gherman S. Titov will join Deputy Postmaster General Michael S. Coughlin and postal officials of the Soviet Union in dedicating the souvenir sheet.

WORLD STAMP EXPO '89, the first international philatelic exhibition directly sponsored by the U.S. Postal Service, takes place November 17-20 and November 24-December 3. It will be held in conjunction with the 20th Congress of the Universal Postal Union.

Ken Hodges of Los Alamitos, California, makes his philatelic design debut with these colorful stamps that offer a glimpse at what mail transportation may be like in the future. The stamps feature a hypersonic airliner soaring through space, a shuttle involved in a mid-space mail transfer at a space station, a surface rover vehicle delivering to a space colony, and a hovercraft.

Customers may use the entire imperforate sheet for postage or cut out each of the 45-cent stamps and use them separately.

Customers Affixing Stamps. The Postal Service encourages customers to purchase the souvenir sheets and affix them to their envelopes. Covers bearing stamps receive preferential service. Due to the size of the souvenir sheet, customers should use envelopes larger than size 6¾ to create their covers. Requests must be postmarked by December 24 and addressed: Customer Affixed Envelopes, Future Mail Transportation Souvenir Sheets, P.O. Box 96841, Washington, DC 20090-6841. No remittance is required.

Postal Service Affixing Stamps. The price is \$1.80 per souvenir sheet. Due to the size of the souvenir sheet, customers should send covers larger than size 6¾. The Postal Service accepts checks in the exact amount up to the limit of 50 envelopes. Customers should not send cash or postage stamps. Orders must be postmarked by December 24 and addressed: Future Mail Transportation Souvenir Sheet, P.O. Box 96842, Washington, DC 20090-6842.



After offices deplete local stocks of the item, it is available from all philatelic centers and by mail order from the Philatelic Sales Division for approximately 1 year after the date of issue. A *Philatelic Catalog*, listing all available stamps and other philatelic items, is available here or from the Philatelic Sales Division, Washington, DC 20265-9997.

USPS Stamp Poster 89-42
 Remove after December 24



Copyright U.S. Postal Service 1989

Future Mail Transportation Airmail Stamps

A block of four 45-cent airmail stamps commemorating the 20th Universal Postal Congress will be issued November 27 in Washington, DC. The dedication ceremony will be held during WORLD STAMP EXPO '89 at the Washington, DC Convention Center. Assistant Postmaster General Thomas E. Leavey will be the featured speaker.

WORLD STAMP EXPO '89, the first international philatelic exhibition directly sponsored by the U.S. Postal Service, takes place November 17-20 and November 24-December 3. It will be held in conjunction with the 20th Congress of the Universal Postal Union.

Ken Hodges of Los Alamitos, California, makes his philatelic design debut with this colorful quartet that offers a glimpse at what mail transportation may be like in the future. The stamps feature a hypersonic airliner soaring through space, a shuttle involved in a mid-space mail transfer at a space station, a surface rover vehicle delivering to a space colony, and a hovercraft zooming along on a cushion of air.

Issue Date: November 27, 1989
 First Day City: Washington, DC
 Designer of Stamps: Ken Hodges, Los Alamitos, California
 Designer of Sheet and Typographer:
 Richard D. Sheaff, Design Coordinator,
 Citizens' Stamp Advisory Committee
 Art Director and Postal Service
 Manager: Jack Williams, Program Manager
 for Philatelic Design
 Engraver: Michael J. Ryan (lettering and
 denomination), Gary J. Slaght (lettering),
 Bureau of Engraving and Printing (BEP)
 Modeler: V. Jack Ruther (BEP)
 Printing Process: Offset/intaglio (D Press, BEP)
 Colors: Magenta, cyan, yellow, and black (offset);
 Light blue and gray (intaglio)
 Image Area: 1.075 x 1.075 in/27.3 x 27.3 mm
 Stamps per Pane: 40
 Marginal Markings: ©U.S. Postal Service 1989
 Use Correct ZIP Code®

Procedures for ordering first-day cancellations follow.

Customers Affixing Stamps. The Postal Service encourages customers to purchase the Future Mail Transportation stamps and affix them to their envelopes. Covers bearing stamps receive preferential service. Customers must address envelopes on the right side at $\frac{5}{8}$ inch from the bottom and affix stamps approximately $\frac{1}{4}$ inch from the top and right edges. Requests must be postmarked by December 27 and addressed: Customer Affixed Envelopes, Future Mail Transportation Stamps, P.O. Box 96871, Washington, DC 20090-6871. No remittance is required.

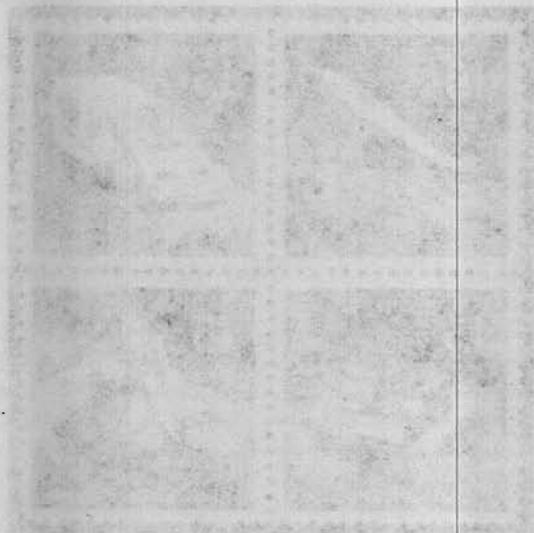
Postal Service Affixing Stamps. The price is 45 cents per stamp and \$1.80 for each block of four. The Postal Service accepts checks in the exact amount up to the limit of 50 envelopes. Customers should not send cash or postage stamps. Orders must be postmarked by December 27 and addressed: Future Mail Transportation Stamps, P.O. Box 96872, Washington, DC 20090-6872.

After offices deplete local stocks of the item, it is available from all philatelic centers and by mail order from the Philatelic Sales Division for approximately 1 year after the date of issue. A *Philatelic Catalog*, listing all available stamps and other philatelic items, is available here or from the Philatelic Sales Division, Washington, DC 20265-9997.



USPS Stamp Poster 89-43
 Remove after December 27

PLEASE POST ON BULLETIN BOARD



Copyright U.S. Postal Service 1989

Structure Mail Transposition

Structure Mail Transposition is a new way to send mail. It's a postage stamp that's designed to be used in a special mailbox. The stamp is placed in the mailbox, and the mailbox is then closed. The mail is then sent to the post office. The postage stamp is then used to pay for the mail. The postage stamp is then used to pay for the mail. The postage stamp is then used to pay for the mail.

Structure Mail Transposition is a new way to send mail. It's a postage stamp that's designed to be used in a special mailbox. The stamp is placed in the mailbox, and the mailbox is then closed. The mail is then sent to the post office. The postage stamp is then used to pay for the mail. The postage stamp is then used to pay for the mail. The postage stamp is then used to pay for the mail.

After office hours, call 1-800-375-3737. If you have any questions, call 1-800-375-3737. If you have any questions, call 1-800-375-3737. If you have any questions, call 1-800-375-3737.

20th Universal Postal Congress

A review of historical methods of delivering the mail in the United States is the theme of these four stamps issued in commemoration of the convening of the 20th Universal Postal Congress in Washington, D.C. from November 13 through December 14, 1989. The United States, as host nation to the Congress for the first time in ninety-two years, welcomed more than 1,000 delegates from most of the member nations of the Universal Postal Union to the major international event.



Copyright U.S. Postal Service 1989

Issue Date: November 28, 1989
 First Day City: Washington, DC
 Designer of Stamps: Mark Hess, Katonah, New York
 Designer of Sheet, Art Director, and Typographer: Richard D. Sheaff, Design Coordinator, Citizens' Stamp Advisory Committee
 Postal Service Manager: Jack Williams, Program Manager for Philatelic Design
 Engraver: Michael J. Ryan (lettering and denomination), Bureau of Engraving and Printing (BEP)
 Modeler: V. Jack Ruther (BEP)
 Printing Process: Offset/intaglio (D Press, BEP)
 Colors: Yellow, magenta, cyan, and black (offset); Dark blue and gray (intaglio)
 Size: 3.25 x 4 in./82.6 x 101.6 mm
 Stamps per Sheet: 4 (imperforate)
 Marginal Markings: ©U.S. Postal Service 1989
 Use Correct ZIP Code®
 20th Universal Postal Congress, Logo and text

Classic Mail Transportation Souvenir Sheet

A new \$1 imperforate souvenir sheet containing four stamps that feature vehicles that delivered mail from colonial America into the early 20th-century will be issued November 28 in Washington, DC. The dedication ceremony will be held during WORLD STAMP EXPO '89 at the Washington, DC, Convention Center. Senior Assistant Postmaster General John G. Mulligan will be the featured speaker.

WORLD STAMP EXPO '89, the first international philatelic exhibition directly sponsored by the U.S. Postal Service, takes place November 17-20 and November 24-December 3, held in conjunction with the 20th Congress of the Universal Postal Union.

The stamp designs, by Mark Hess of Katonah, New York, are based on photographs from the National Philatelic Collection at the Smithsonian Institution in Washington, DC.

Pictured on the stamps are four of the most commonly used means of transporting mail across the American landscape since the middle of the 18th century: the stagecoach, steamboat, biplane, and automobile.

Customers may use the entire imperforate sheet for postage or cut out each of the 25-cent stamps and use them separately.

Customers Affixing Stamps. The Postal Service encourages customers to purchase the souvenir sheets and affix them to their envelopes. Covers bearing stamps receive preferential service. Due to the size of the souvenir sheet, customers should use envelopes larger than size 6¾ to create their covers. Requests must be postmarked by December 27 and addressed: Customer Affixed Envelopes, Classic Mail Transportation Souvenir Sheets, P.O. Box 96861, Washington, DC 20090-6861. No remittance is required.

Postal Service Affixing Stamps. The price is \$1 per souvenir sheet. Due to the size of the souvenir sheet, customers should send covers larger than size 6¾. The Postal Service accepts checks in the exact amount up to the limit of 50 envelopes. Customers should not send cash or postage stamps. Orders must be postmarked by December 27 and addressed: Classic Mail Transportation Souvenir Sheet, P.O. Box 96862, Washington, DC 20090-6862.

After offices deplete local stocks of the item, it is available from all philatelic centers and by mail order from the Philatelic Sales Division for approximately 1 year after the date of issue. A *Philatelic Catalog*, listing all available stamps and other philatelic items, is available here or from the Philatelic Sales Division, Washington, DC 20265-9997.

USPS Stamp Poster 89-44
 Remove after December 27

PLEASE POST ON BULLETIN BOARD



NOVEMBER 1989

POSTAL BULLETIN INDEX

July-September 1989

Have you seen any of these children?

Participate in the NALC/USPS Child Alert Program. Tear out this page and carry it with you. If you have information on any of these missing children, tell your postal supervisor.



Jennifer Lynn Adams
 Born: 1-9-89
 Date Missing: 6-13-89
 From: Ann Arbor, MI



Michael Omas Masaoay
 Born: 6-25-72
 Date Missing: 1-25-89
 From: San Francisco, CA



Daryoush Parsia
 Born: 10-18-84
 Date Missing: 1-25-89
 From: South Burlington, VT



Christopher Addison Rose
 Born: 5-2-69
 Date Missing: 9-16-86
 From: San Rafael, CA



Lisa Marie Scozari
 Born: 9-7-76
 Date Missing: 8-26-79
 From: Newport Beach, CA



Daffany S. Tullos
 Born: 11-2-80
 Date Missing: 7-26-88
 From: Jackson, MS

**Please Call the National Center for Missing and Exploited Children—
 HOT LINE 1-800-843-5678**

NOVEMBER 1989

Have you seen any of these children?

Participate in the NATIONAL'S Gold Alert Program. For our top performers, we will
you. If you have information on any of these missing children, call your postal supervisor.

Missing Children Poster Display Instructions

Please display this poster prominently on bulletin boards in retail lobbies of main post offices, classified stations and branches. Please remove and discard previous versions. At their option, operators of contract postal units may display this poster.

Companion posters, authorized for display on bulletin boards maintained by employee organizations, appear periodically in *The Postal Record*, a publication for members of the National Association of Letter Carriers.

This poster is published in cooperation with the National Center for Missing and Exploited Children, the United States Department of Justice, and the National Association of Letter Carriers. Information appearing on this poster is selected solely by the National Center for Missing and Exploited Children. For policy and information on Postal Service support in efforts to recover missing children, see POSTAL BULLETIN 21536, page 1, October 17, 1985.

Missing Children Posters are available from the U.S. Postal Service *only* through periodic issues of the POSTAL BULLETIN.

Chicagoer Address Book
Date Missing 9-10-85
From San Rafael, CA

Los Angeles County
Date Missing 1-20-85
From Newport Beach, CA

Dallas 2
Date Missing 1-2-85
From Jackson, MS

Hot Line 1-800-843-5378
Please Call the National Center for Missing and Exploited Children

POSTAL BULLETIN INDEX

July-September 1989
21732-21744

The following articles are updated regularly in the *Postal Bulletin* and are not listed in the Index:

1. Invalid Express Mail Corporate Account Numbers
2. Missing Money Orders—U.S.
3. Missing Money Orders—Canadian

ADDRESSES

- Second Generation Address
- Change Service 21744 (09-28-89)
- NCOA Service for Small Address
- Lists..... 21740 (08-31-89)

BULK MAIL

- Bulk Business Mail—It's Our
- Business 21738 (08-17-89)
- National Bulk Rate Mail
- Verification Program 21742 (09-14-89)
- Postage Payment for ZIP + 4 Bulk
- Third-Class Mail (*DMM Notice*) .. 21739 (08-24-89)

CANCELLATIONS

- Special Cancellations 21744 (09-28-89)
- Special Cancellations 21737 (08-10-89)

CHRISTMAS

- Christmas Mailing Dates..... 21741 (09-07-89)

COMMUNITY SERVICE

- American Energy Awareness
- Month..... 21742 (09-14-89)
- Missing Children Poster 21732 (07-06-89)
- Missing Children Poster 21737 (08-10-89)
- Missing Children Poster 21741 (09-07-89)
- Perception Poster 21743 (09-21-89)
- Radio Public Service
- Announcements 21732 (07-06-89)
- Radio Public Service
- Announcements 21737 (08-10-89)

COMPUTERS

- Computer Paper Stock Availability.. 21739 (08-24-89)

CUSTOMER SERVICES

- Perception Poster 21743 (09-21-89)

DELIVERY SERVICES (See also Vehicles.)

- AUTOPOST Postage Strip 21740 (08-31-89)
- Domestic Return Receipt 21733 (07-13-89)
- Highway Contract Route Box
- Delivery Service 21741 (09-07-89)

DIRECTIVES

Domestic Mail Manual (DMM) Revisions

- Alternate Mailing Systems (*DMM Notice*) 21744 (09-28-89)
- Distribution Labeling List Exhibit
- Changes (*DMM Notice*)..... 21744 (09-28-89)
- Plus Issues (*DMM Notice*)..... 21744 (09-28-89)
- Registry Fees (*DMM Notice*)..... 21744 (09-28-89)

Revenue Deficiencies (DMM

- Notice*) 21743 (09-21-89)
- Second-Class Mail for Foreign
- Destinations (*DMM Notice*) 21744 (09-28-89)
- Supplements and Related Issue
- (*DMM Notice*) 21744 (09-28-89)
- Additional Entry and Reentry
- Applications (*DMM Revision*) 21739 (08-24-89)
- Ancillary Service Endorsements:
- Payment Obligation (*DMM Notice*) 21732 (07-06-89)
- DMM Mail Alert 21738 (08-17-89)
- DMM on Magnetic Tape (*DMM Notice*) 21738 (08-17-89)
- Eliminating Forms 15/15-E Filing
- Requirements (*DMM Notice*) 21735 (07-27-89)
- First-Class Mail
- Endorsement/Handling
- Undeliverable Fourth-Class Mail
- (*DMM Notice*) (*Correction*)..... 21733 (07-13-89)
- Franked Mail (*DMM Notice*) 21733 (07-13-89)
- Merchandise Return (*DMM Notice*) 21739 (08-24-89)
- Metered Reply Express Mail
- (*DMM Notice*) 21732 (07-06-89)
- Postage Meter Regulations (*DMM Notice*) 21741 (09-07-89)
- Postage Payment for ZIP + 4 Bulk
- Third-Class Mail (*DMM Notice*) .. 21739 (08-24-89)
- Postal Cards and Postcards (*DMM Notice*) 21732 (07-06-89)
- Undeliverable Postal and Postcards
- (*DMM Notice*) 21737 (08-10-89)

Employee and Labor Relations Manual (ELM) Revisions

- Ill/Injured Employees (*ELM Notice*) 21743 (09-21-89)
- Back Pay (*ELM Revision*) 21734 (07-20-89)
- Back Pay (*ELM Revision*) 21737 (08-10-89)
- Back Pay (*ELM Revision*)
- (*Correction*) 21738 (08-17-89)
- Employee and Labor Relations
- Manual (*ELM Revision and Distribution*) 21732 (07-06-89)
- Uniform Program (*ELM Revision*) .. 21737 (08-10-89)

International Mail Manual (IMM) Revisions (See also Express Mail.)

- International Mailability (*IMM Revision*) 21734 (07-20-89)
- International Money Order Service
- (*IMM Revision*) 21738 (08-17-89)

Postal Bulletin Index (continued)

Postal Operations Manual (POM) Revisions

Regulation of Conduct on Postal
Property (POM/Poster 7
Revision) 21735 (07-27-89)

Handbooks and Publications (See also Express Mail.)

Handbook AS-707F Availability 21740 (08-31-89)
Indebtedness Payroll Deduction
(Handbook F-1 Reminder) 21735 (07-27-89)
Noncompetitive Purchasing
(Publication 41 Revision) 21733 (07-13-89)
Postage Due Invoice System (F-1
Revision) 21737 (08-10-89)
Postmaster Selection Procedures
(EL-311 Revision) 21738 (08-17-89)
Postmaster Selection Procedures
(EL-311 Revision) 21739 (08-24-89)

General

Directives Update 21743 (09-21-89)
Directives Update 21740 (08-31-89)
Directives Update 21735 (07-27-89)

DOMESTIC ORDERS

Domestic Order 21735 (07-27-89)
Domestic Order 21741 (09-07-89)
Domestic Orders 21743 (09-21-89)
Domestic Orders 21732 (07-06-89)
Domestic Orders 21733 (07-13-89)
Domestic Orders 21734 (07-20-89)
Domestic Orders 21736 (08-03-89)
Domestic Orders 21740 (08-31-89)

EXPRESS MAIL

EMS—Saudi Arabia 21732 (07-06-89)
EMS—Colombia 21732 (07-06-89)
EMS—Colombia 21742 (09-14-89)
EMS—Italy 21732 (07-06-89)
EMS—Liechtenstein 21732 (07-06-89)
EMS—Mali 21732 (07-06-89)
EMS—Morocco 21732 (07-06-89)
EMS—New Zealand 21732 (07-06-89)
EMS—Pakistan (IMM, Hbk.
DM-201, Pub. 273 Revision) 21742 (09-14-89)
EMS—Papua New Guinea 21732 (07-06-89)
EMS—Switzerland (Liechtenstein) 21742 (09-14-89)
EMS—Trinidad and Tobago (IMM,
Hbk. DM-201, Pub. 273
Revision) 21742 (09-14-89)
EMS—Uganda (IMM, Hbk.
DM-201, Pub. 273 Revision) 21742 (09-14-89)
EMS—Japan 21742 (09-14-89)
EMS—Kuwait 21732 (07-06-89)
EMS—Zimbabwe 21732 (07-06-89)
Express Mail Acceptance
Employees EMCA Charge Back
Codes 21738 (08-17-89)
Express Mail International
Service—India 21732 (07-06-89)

Express Mail International
Service—Turkey 21732 (07-06-89)
Express Mail International
Service—Iraq 21732 (07-06-89)
Express Mail International
Service—Mexico 21742 (09-14-89)
Express mail International
Service—Turkey (IMM, Hbk.
DM-201, Pub. 273 Revisions) 21742 (09-14-89)
Metered Reply Express Mail
(DMM Notice) 21732 (07-06-89)
Sri Lanka—No EMS 21742 (09-14-89)

FINANCE (See also Payroll.)

Accountbooks/Statements of
Account: PFY 1990 21736 (08-03-89)
Certification and Submission of
Invoices for Payment 21737 (08-10-89)
Postal Fiscal Year 1989: Closing
Instructions 21739 (08-24-89)

FIRST CLASS MAIL

First-Class Mail
Endorsement/Handling
Undeliverable Fourth-Class Mail
(DMM Notice) (Correction) 21733 (07-13-89)
First-Class ZIP + 4 Barcoded Rate .. 21738 (08-17-89)

FOREIGN

Foreign Order No. 272 21733 (07-13-89)
Foreign Order No. 273 21734 (07-20-89)
Foreign Order No. 274 21736 (08-03-89)
Foreign Order No. 275 21738 (08-17-89)
Foreign Order No. 276 21739 (08-24-89)
Foreign Order No. 277 21740 (08-31-89)
Foreign Order No. 278 21741 (09-07-89)
Foreign Order No. 279 21742 (09-14-89)
Foreign Order No. 280 21743 (09-21-89)
Foreign Order No. 281 21744 (09-28-89)

FORMS

Forms Update 21743 (09-21-89)
Form 1769, Accident Report (All
Safety Offices) 21740 (08-31-89)
Form 3813-P: Receipt for Insured
Mail 21742 (09-14-89)
Forms Update 21735 (07-27-89)
Forms Update 21739 (08-24-89)
ISDBIS Forms (All Inspection
Service Offices) 21742 (09-14-89)

FOURTH-CLASS MAIL

First-Class Mail
Endorsement/Handling
Undeliverable Fourth-Class Mail
(DMM Notice) (Correction) 21733 (07-13-89)

GOVERNMENT AGENCIES (See also Treasury

Checks.)
American Energy Awareness
Month 21742 (09-14-89)

Postal Bulletin Index (continued)

Army ROTC Mailings..... 21736 (08-03-89)

HOLIDAY

Holiday Poster (*Labor Day*) 21738 (08-17-89)
 Holiday Poster (*Columbus Day*) 21742 (09-14-89)

INSPECTION SERVICE

ISDBIS Forms (*All Inspection Service Offices*) 21742 (09-14-89)
 Postal Inspector Recruitment 21734 (07-20-89)
 Postal Inspector Recruitment (*Correction*) 21735 (07-27-89)

INSURANCE

Insured Mail 21744 (09-28-89)
 Registry Fees (*DMM Notice*) 21744 (09-28-89)
 Insured Mail 21733 (07-13-89)

INTERNATIONAL MAIL (See also Express Mail.)

Country Changes

Argentina—Suspension of Special Delivery Service 21736 (08-03-89)
 Brazil—Insured Parcel Post 21733 (07-13-89)
 Canada—Special Lettermail 21739 (08-24-89)
 INTELPOST Service—Bangladesh 21738 (08-17-89)
 International Mail—British Virgin Islands 21736 (08-03-89)

General

International Mailability (*IMM Revision*) 21734 (07-20-89)
 International Mailing Systems—CMRS 21732 (07-06-89)
 International Priority Airmail: Improper Handling 21736 (08-03-89)

MAIL ALERTS

Mail Alert 21744 (09-28-89)
 Mail Alert 21735 (07-27-89)
 Mail Alert 21737 (08-10-89)
 Mail Alert 21740 (08-31-89)

MAIL PROCESSING

Distribution Labeling List Exhibit Changes (*DMM Notice*) 21744 (09-28-89)
 Railway Mail Service Day (*Message from the Postmaster General*) 21738 (08-17-89)

MAINTENANCE

Maintenance Bulletins, Modification Work Orders, Software Modification Orders 21734 (07-20-89)

MATERIEL DISTRIBUTION CENTERS

Form 7380, *MDC Supply Requisition* 21739 (08-24-89)

MILITARY MAIL

APO Changes 21734 (07-20-89)
 APO/FPO Changes 21732 (07-06-89)
 APO/FPO Changes 21736 (08-03-89)

MONEY ORDERS

International Money Order Service (*IMM Revision*) 21738 (08-17-89)
 U.S.—Canada Money Order Conversion Rates 21737 (08-10-89)

OFFICIAL MAIL

Franked Mail (*DMM Notice*) 21733 (07-13-89)
 Special Print Envelopes Ordering Procedures 21739 (08-24-89)

PAYROLL

Pay Changes—Postal Police Officers 21744 (09-28-89)
 Back Pay (*ELM Revision*) 21734 (07-20-89)
 Back Pay (*ELM Revision*) 21737 (08-10-89)
 Back Pay (*ELM Revision*) (*Correction*) 21738 (08-17-89)
 Earnings Statement: CS/SS 21740 (08-31-89)
 Indebtedness Payroll Deduction (*Handbook F-1 Reminder*) 21735 (07-27-89)
 Nonbargaining Unit Pay Changes 21732 (07-06-89)
 Pay Changes—Bargaining Units 21732 (07-06-89)
 Recording LWOP Hours (*Reminder*) 21734 (07-20-89) (See also Training, Rural Carriers.)

PERSONNEL

Benefits

Ill/Injured Employees (*ELM Notice*) 21743 (09-21-89)
 National Retirement Counseling System 21738 (08-17-89)

Procedures

Annual Summary: Occupational Injuries/Illnesses 21740 (08-31-89)
 Performance Evaluation—EAS 20 and Above 21743 (09-21-89)

PHILATELY

Current Products

Postal Service Guide to U.S. Stamps: 15th Edition 21744 (09-28-89)
 Legends Baseball Scrapbook and Stamp Album 21735 (07-27-89)

General

National Stamp Collecting Month—Update 21744 (09-28-89)
 1989 National Stamp Collecting Month 21734 (07-20-89)
 Benjamin Franklin Stamp Club Program 21740 (08-31-89)
 Pictorial Cancellations: Proper Treatment 21734 (07-20-89)
 Postal Quarter IV Philatelic Products Report 21738 (08-17-89)
 Postal Service Guide to U.S. Stamps 21741 (09-07-89)

Postal Bulletin Index (continued)

New Issues

1989 Christmas Special Issue	
Stamps	21743 (09-21-89)
15-Cent America the Beautiful	
Postal Card	21743 (09-21-89)
25-Cent AMERICA	
Commemorative Stamp	21743 (09-21-89)
15-Cent America the Beautiful	
Postal Card	21740 (08-31-89)
15-Cent America the Beautiful	
Postal Card (Correction)	21741 (09-07-89)
15-Cent Hull House Postal Card	21738 (08-17-89)
15-Cent Woodlands Postal Card	21732 (07-06-89)
25-Cent Drafting of the Bill of	
Rights Commemorative Stamp	21740 (08-31-89)
25-Cent Letter Carriers	
Commemorative Stamp	21735 (07-27-89)
25-Cent Love Stamped Envelope	21740 (08-31-89)
25-Cent North Carolina Statehood	
Stamp	21732 (07-06-89)
25-Cent Prehistoric Animals	
Commemorative Stamps	21742 (09-14-89)
28-Cent Sitting Bull Regular Stamp	21738 (08-17-89)
45-Cent AMERICA Airmail Stamp ..	21743 (09-21-89)
\$2.40 Moon Landing Priority Mail	
Stamp	21732 (07-06-89)
Moon Landing Souvenir Envelope ..	21734 (07-20-89)

New Products

\$5 Christmas Booklets	21743 (09-21-89)
Dinosaur Sale Poster	21743 (09-21-89)
Our World: International Images	
of Nature	21743 (09-21-89)
Our World: International Images	
of Nature (Correction)	21744 (09-28-89)
Stampin' Board Game	21743 (09-21-89)
USPS Stamp Ornaments	21743 (09-21-89)
Dinosaur Sale Poster	21741 (09-07-89)
Fall 1989 Commemorative Stamp	
Pack	21739 (08-24-89)
Space Sale Poster	21734 (07-20-89)

Removed From Sale

Stamps Recalled From Philatelic	
Outlets	21740 (08-31-89)

Stamp Posters

Stamp Poster 89-23 (\$2.40 Moon	
Landing Priority Mail Stamp)	21732 (07-06-89)
Stamp Poster 89-24 (25-Cent North	
Carolina Statehood	
Commemorative Stamp)	21732 (07-06-89)
Stamp Poster 89-24 (Correction)	21735 (07-27-89)
Stamp Poster 89-25 (Woodlands	
Postal Card)	21732 (07-06-89)
Stamp Poster 89-26 (Letter Carriers	
Commemorative Stamp)	21735 (07-27-89)
Stamp Poster 89-26 (Sitting Bull	
Regular Stamp)	21738 (08-17-89)
Stamp Poster 89-27 (Hull House	
Postal Card)	21738 (08-17-89)

Stamp Poster 89-28 (Love Stamped	
Envelope)	21740 (08-31-89)
Stamp Poster 89-29 (Drafting of the	
Bill of Rights Commemorative	
Stamp)	21740 (08-31-89)
Stamp Poster 89-30 (Philadelphia	
City Postal Card)	21742 (09-14-89)
Stamp Poster 89-31 (Prehistoric	
Animals Commemorative Stamps)	21742 (09-14-89)
Stamp Poster 89-32 (Baltimore City	
Postal Card)	21743 (09-21-89)
Stamp Poster 89-33 (AMERICA	
Commemorative Stamp)	21744 (09-28-89)
Stamp Poster 89-34 (AMERICA	
Airmail Stamp)	21744 (09-28-89)

POST OFFICE BOXES

NDCBU Repair Fees Reporting	21737 (08-10-89)
-----------------------------------	------------------

POST OFFICES

Perception Poster	21743 (09-21-89)
Regulation of Conduct on Postal	
Property (POM/Poster 7	
Revision)	21735 (07-27-89)

POSTAGE METERS

Postage Meter Regulations (DMM	
Notice)	21741 (09-07-89)

POSTAL BULLETIN INDEX

Postal Bulletin Index (April-June	
1989)	21735 (07-27-89)

POSTMASTERS

Postmaster Appointment	
Certificate	21739 (08-24-89)
Postmaster Selection Procedures	
(EL-311 Revision)	21738 (08-17-89)
Postmaster Selection Procedures	
(EL-311 Revision)	21739 (08-24-89)
Postmaster Selection Procedures	
(Correction)	21741 (09-07-89)

PROCUREMENT AND SUPPLY

Postmarking Ring Dies/Die Hubs	21744 (09-28-89)
Printed Stamped Envelope	
Distribution (Correction)	21744 (09-28-89)
Handbook AS-707F Availability	21740 (08-31-89)
Interest Rate-Contract Claims	21732 (07-06-89)
Noncompetitive Purchasing	
(Publication 41 Revision)	21733 (07-13-89)
Printed Stamped Envelope	
Distribution	21742 (09-14-89)
Ring Dies and Die Hubs	21735 (07-27-89)
Wall Calendars	21737 (08-10-89)

RATES

Alternate Mailing Systems (DMM	
Notice)	21744 (09-28-89)
Revenue Deficiencies (DMM	
Notice)	21743 (09-21-89)

Postal Bulletin Index (continued)

Ancillary Service Endorsements:
 Payment Obligation (DMM Notice) 21732 (07-06-89)
 Merchandise Return (DMM Notice) 21739 (08-24-89)
 Optional Procedure Mailing System 21742 (09-14-89)
 Postage Due Invoice System (F-1 Revision) 21737 (08-10-89)

RETAIL PRODUCTS
 Retail Product Line Poster 21733 (07-13-89)

RURAL CARRIERS
 Rural Carrier Guarantee Period 21740 (08-31-89)
 Rural Routes-EMA Schedules 21735 (07-27-89)

RURAL DELIVERY
 Inspection of Rural Routes (All Offices With Rural Delivery) 21735 (07-27-89)
 National Count of Mail on All Rural Routes (All Offices With Rural Delivery) 21735 (07-27-89)
 National Count of Mail on All Rural Routes (Correction) 21740 (08-31-89)

SAFETY AND HEALTH (See also Personnel-Benefits, Procedures.)
 Fire Prevention Week (Message From the Postmaster General) 21744 (09-28-89)
 Drug Screening Policy Statement 21732 (07-06-89)
 Safety Bulletin 89-3: Avoiding Heat-Related Injury or Illness 21736 (08-03-89)
 Safety Bulletin 89-4: Fire Drills 21739 (08-24-89)

SECOND-CLASS MAIL
 Plus Issues (DMM Notice) 21744 (09-28-89)
 Second-Class Mail for Foreign Destinations (DMM Notice) 21744 (09-28-89)
 Supplements and Related Issue (DMM Notice) 21744 (09-28-89)
 Additional Entry and Reentry Applications (DMM Revision) 21739 (08-24-89)
 Eliminating Forms 15/15-E Filing Requirements (DMM Notice) 21735 (07-27-89)

STAMPS/STAMPED PAPER
 Plain Stamped Envelope Requisitions 21736 (08-03-89)
 Plain Stamped Envelope Requisitions (Correction) 21740 (08-31-89)
 Printed Stamped Envelopes 21736 (08-03-89)

Printed Stamped Envelopes (Correction) 21738 (08-17-89)
 Special Print Envelopes Ordering Procedures 21739 (08-24-89)

TRAINING
 Keyer Enhancement Program 21740 (08-31-89)

TRAVEL/RELOCATION
 High Cost Per Diem Localities 21733 (07-13-89)

TREASURY DEPT. CHECKS
 Cashing U.S. Treasury Checks 21743 (09-21-89)
 Treasury Department Checks 21743 (09-21-89)
 Treasury Department Checks 21739 (08-24-89)

UNDELIVERABLE MAIL
 Undeliverable Postal and Postcards (DMM Notice) 21737 (08-10-89)

UNIFORM PROGRAM
 Uniform Program (ELM Revision) .. 21737 (08-10-89)
 Uniform Program Requirements 21741 (09-07-89)

UNIVERSAL POSTAL UNION
 World Post Day (Message From the Postmaster General) 21743 (09-21-89)
 World Post Day-October 9 21743 (09-21-89)

VENDING MACHINES
 Vending Machine Report (All Postmasters/Installation Heads) 21744 (09-28-89)

WITHHOLDING OF MAIL ORDERS
 Withholding of Mail Order 21732 (07-06-89)
 Withholding of Mail Orders 21733 (07-13-89)
 Withholding of Mail Orders 21734 (07-20-89)
 Withholding of Mail Orders 21736 (08-03-89)
 Withholding of Mail Order 21737 (08-10-89)
 Withholding of Mail Order 21738 (08-17-89)
 Withholding of Mail Order 21739 (08-24-89)
 Withholding of Mail Orders 21740 (08-31-89)
 Withholding of Mail Order 21741 (09-07-89)
 Withholding of Mail Orders 21742 (09-14-89)

ZIP CODE
 Coding Accuracy Support System 21743 (09-21-89)
 Coding Accuracy Support System 21734 (07-20-89)
 Coding Accuracy Support System (CASS) 21739 (08-24-89)
 Notice to Mailers-Melbourne, FL 32904 21736 (08-03-89)

MAINTENANCE INFORMATION ORDERS, MODIFICATION WORK ORDERS, SOFTWARE MODIFICATION ORDERS

Published Quarter IV, Fiscal Year 1989

Number	Date	Subject
MAINTENANCE INFORMATION ORDERS		
MMO-25-89	6-07-89	Maintenance Support of Detecto Scales Models 2204DF and 2262DE9.
MMO-26-89	6-12-89	Official Definition of Maintenance Capable Office.
MMO-27-89	6-27-89	Hourly Rates for Maintenance.
MMO-28-89	7-03-89	The 1986 Amendments to the Safe Drinking Water Act.
MMO-29-89	7-05-89	Revision of Distribution of MMOs, MWOs, and SMOs.
MMO-30-89	7-18-89	Update to Acronym and Assembly Codes.
MMO-31-89	7-14-89	MODS Scale Interim Maintenance Criteria.
MMO-32-89	7-14-89	Postal Source Data System (PSDSII) Management Station Interim Maintenance Criteria.
MMO-33-89	7-19-89	Postal Source Data System (PSDSII) Interim Maintenance Criteria.
MMO-34-89	7-20-89	RL02 Disk Removal and Replacement.
MMO-35-89	7-20-89	RA80 Disk Drive Removal and Replacement.
MMO-36-89	8-29-89	Stacker Ball Bushings for ECA Multiline OCR/CS and Pitney Bowes OCR/CS.
MMO-37-89	8-18-89	Small Parcel and Bundle Sorter (SPBS) Maintenance Criteria.
MMO-38-89	9-21-89	Correction to MWO-10-89: Revised Functional Test Procedures for Bar Code Interference Adapter (BCIA) on ECA 880 Bar Code Sorter.
MMO-39-89	9-19-89	Electrical Plug Lockout Device.
MODIFICATION WORK ORDERS		
MWO-7-89	6-27-89	ECA MLOCR Cover Handles (ECBD 87-E076).
MWO-8-89	8-02-89	Slack Cable Limit Switch Relocation A and AA Conveyors (ECBD-88-E051) (Not published.)
MWO-9-89	8-21-89	Interference Adapter.
MWO-10-89	9-08-89	ACDCS Continuous Flow Systems (CFS) Emergency Stop Switch Modification (270970-01) ECB Directive 87-C086.
SOFTWARE MODIFICATION ORDERS		
SMO-5-89	6-19-89	Burroughs/Compaq Software Release ECBD #89-S100.
SMO-6-89	8-17-89	Computer Forwarding System (CFS II) Software Release 0200a, ECBD.

—Engineering and Technical Support Dept., 11-2-89.

DOMESTIC ORDERS

Lottery. Enforced by postmaster at city listed.

State/city	Names covered	Product
NY, New York 10008-3702	Applebey, Noble & Co., Inc., 27 W. 20th St., P.O. Box 3702, Church St. Sta.	Various sweepstakes promotions.
NY, New York 10008-3703	Poole's Beauty Boutique, 89 Fifth Ave., P.O. Box 3703, Church St. Sta.	Various sweepstakes promotions.
NY, New York 10008-3701	Poole's Fifth Ave., 89 Fifth Ave., P.O. Box 3701, Church St. Sta.	Various sweepstakes promotions.
NY, New York 10008-3700	Willson & Whyte, 27 W. 20th St., P.O. Box 3700, Church St. Sta.	Various sweepstakes promotions.
NY, New York 10008-3706	Poole's Fifth Ave., P.O. Box 3706, Church St. Sta.	Various sweepstakes promotions.

—Judicial Officer, 11-2-89.

**A motorist should always drive so that his license
will expire before he does!**

Warning Notice—Unrecovered Missing Canadian Money Order Forms

(To be posted and used by window clerks. As directed, destroy previous notices. Insert any interim notices in sequence.)

The following money orders are void and should not be cashed: (1) All card type orders. (2) New Style orders 000,000,001-399,999,999. Advise holders to send them to Canada Post Office, Ottawa, Canada, K1A 0B1.

The new money order serial numbers consist of the first nine digits. The 10th digit is a check digit only. Destroy the PB 21747 article.

541,097,901 to 8,200	557,669,191 to 9,200	572,380,133 to 0,145	584,963,232 to 3,300
543,289,525 to 290,200	557,711,743 to 1,800	572,380,203 to 0,258	585,948,403 to 9,000
543,305,301 to 5,600	557,786,836 to 6,860	573,666,236 to 6,294	586,432,013 to 2,500
544,194,216 to 4,700	558,228,301 to 8,400	574,217,901 to 7,925	586,543,860 to 3,900
544,619,721 to 620,100	558,638,801 to 9,000	574,415,253 to 5,300	586,830,748 to 0,800
544,999,729 to 9,800	559,562,701 to 2,742	574,526,901 to 7,000	589,005,217 to 5,300
545,553,528 to 3,800	559,565,818 to 6,000	574,810,201 to 1,200	589,876,801 to 6,900
545,775,152 to 5,200	559,736,353 to 6,400	574,982,801 to 3,500	590,230,567 to 0,600
547,276,820 to 7,000	559,841,401 to 1,700	575,311,297 to 7,400	590,242,301 to 2,400
547,457,901 to 8,300	560,473,901 to 3,922	575,913,143 to 3,200	590,973,597 to 4,000
547,469,676 to 9,700	561,223,101 to 3,400	575,977,151 to 7,200	591,724,456 to 4,500
547,542,271 to 3,000	561,249,012 to 9,200	576,674,701 to 4,800	591,778,901 to 9,000
547,578,870 to 8,900	561,265,399 to 5,500	577,385,856 to 6,100	591,860,001 to 0,100
547,923,901 to 4,000	562,601,501 to 1,600	577,907,201 to 7,800	592,371,801 to 2,100
548,988,201 to 8,300	563,184,500 to 4,700	578,365,863 to 5,900	593,389,186 to 0,200
549,641,019 to 1,100	563,957,851 to 7,860	578,649,083 to 9,100	594,724,301 to 4,900
549,670,720 to 0,800	564,299,834 to 300,000	578,857,401 to 7,600	594,768,672 to 8,700
550,092,673 to 2,700	564,319,659 to 9,700	578,988,972 to 9,400	594,952,701 to 953,400
550,355,949 to 6,100	565,045,232 to 5,245	579,017,876 to 7,900	596,073,100 to 3,500
551,144,112 to 4,400	565,045,232 to 5,245	579,052,035 to 2,057	596,172,159 to 2,200
551,698,301 to 8,320	565,145,850 to 5,875	579,541,273 to 1,299	596,308,901 to 9,100
551,961,814 to 1,880	565,868,534 to 8,549	579,877,101 to 7,200	597,044,346 to 044,400
552,222,532 to 3,800	566,078,033 to 8,100	580,207,301 to 7,770	597,188,140 to 8,142
553,468,301 to 8,400	567,422,270 to 2,600	580,335,207 to 5,300	597,253,460 to 3,500
553,853,051 to 3,100	568,505,097 to 5,100	580,337,901 to 8,000	599,664,001 to 665,700
554,939,152 to 9,200	568,574,080 to 4,099	580,473,401 to 4,000	600,439,001 to 0,100
554,998,701 to 8,800	568,574,080 to 4,099	580,562,401 to 2,500	601,652,701 to 3,300
555,144,758 to 4,770	569,537,631 to 8,000	580,899,103 to 9,200	604,020,801 to 0,900
556,084,478 to 4,500	569,791,703 to 1,730	581,171,918 to 2,400	605,949,901 to 950,000
556,250,024 to 0,200	569,793,491 to 3,510	581,341,293 to 1,400	
556,351,291 to 1,600	569,915,309 to 5,320	581,986,501 to 6,600	
556,508,870 to 8,900	570,275,601 to 5,700	584,314,756 to 5,000	
557,669,091 to 9,100	571,065,984 to 6,600	584,834,505 to 4,600	
	571,106,886 to 7,200	584,862,862 to 3,900	
	571,123,771 to 3,900	584,947,247 to 7,300	
	572,226,617 to 6,700		

IT IS NEVER TOO LATE

★ TO JOIN THE TEAM ★

BUY U.S. SAVINGS BONDS

**BARGAINING UNIT COST-OF-LIVING ADJUSTMENTS (COLA)
REGULAR (NON-RES) SALARY SCHEDULES
EFFECTIVE NOVEMBER 4, 1989 (PP 24-89)**

RSC	Salary Schedule	Steps	Current COLA		COLA Increase		Cumulative COLA	
			Hourly	Annual	Hourly	Annual	Hourly	Annual
P	Postal Service (PS)	Steps A-C	\$1.04	\$2,163	\$0.21	\$437	\$1.25	\$2,600
		Steps D-O	1.23	2,558	0.21	437	1.44	2,995
M	Mail Handlers' (MH)	Steps A-C	1.04	2,163	0.21	437	1.25	2,600
		Steps D-O	1.23	2,558	0.21	437	1.44	2,995
R	Rural Carrier (RC) *	Steps B-C	1.12	2,330	0.21	436	1.33	2,766
		Steps 1-12	1.31	2,725	0.21	437	1.52	3,162
N	Data Centers (DCS)	Steps B-C	1.04	2,163	0.21	437	1.25	2,600
		Steps D-P	1.23	2,558	0.21	437	1.44	2,995
Y	Postal Police Officers (PPO)	Steps B-C	1.15	2,392	0.21	437	1.36	2,829
		Steps D-O	1.41	2,933	0.21	437	1.62	3,370
G	Postal Nurses (PNS)	Steps 1-12	1.62	3,370	0.20	416	1.82	3,786
T	Tool & Die Shop (TDS)	Steps B-C	1.04	2,163	0.21	437	1.25	2,600
		Steps D-O	1.23	2,558	0.21	437	1.44	2,995
A	Mail Trans. Equip. Ctrs. (MTEC)	Steps A-C	1.04	2,163	0.21	437	1.25	2,600
		Steps D-O	1.23	2,558	0.21	437	1.44	2,995
C	Mail Equip. Shops/Area Supply Centers (MESC)	Steps A-C	1.04	2,163	0.21	437	1.25	2,600
		Steps D-O	1.23	2,558	0.21	437	1.44	2,995

**BARGAINING UNIT COST-OF-LIVING ADJUSTMENTS (COLA)
RETIREE ELIGIBLE (RES) SALARY SCHEDULES
EFFECTIVE NOVEMBER 4, 1989 (PP 24-89)**

RSC	Salary Schedule	Steps	Current COLA		COLA Increase		Cumulative COLA	
			Hourly	Annual	Hourly	Annual	Hourly	Annual
P1	Postal Service (PS)	All Steps	\$0.62	\$1,290	\$0.21	\$436	\$0.83	\$1,726
M1	Mail Handlers' (MH)	All Steps	0.62	1,290	0.21	436	0.83	1,726
R1	Rural Carrier (RC) *	All Steps	0.49	1,019	0.21	437	0.70	1,456
N1	Data Centers (DCS)	All Steps	0.62	1,290	0.21	436	0.83	1,726
Y1	Postal Police Officers (PPO)	All Steps	0.72	1,498	0.21	436	0.93	1,934
G1	Postal Nurses (PNS)	All Steps	0.92	1,914	0.20	416	1.12	2,330
T1	Tool & Die Shop (TDS)	All Steps	0.62	1,290	0.21	436	0.83	1,726
A1	Mail Trans. Equip. Ctrs. (MTEC)	All Steps	0.62	1,290	0.21	436	0.83	1,726
C1	Mail Equip. Shops/Area Supply Centers (MESC)	All Steps	0.62	1,290	0.21	436	0.83	1,726

* The COLAs shown are those for the 40-Hour Evaluated Schedule, for the Rural Carrier Mileage Schedule, and for the Rural Auxiliary Schedule. Other evaluated routes and 6-Day, 5-1/2 Day, and 5-Day substitutes are paid a proportionate amount of COLA based on their hours.

HEALTH BENEFITS OPEN SEASON

These instructions supplement information on the health benefits open season in POSTAL BULLETIN 21747, 10-19-89.

Comprehensive Medical Plans. The Comprehensive Medical Plans (listed by state) that follow are approved for participation in the Federal Employees' Health Benefits (FEHB) Program in 1990, in addition to the plans in the table labeled Comprehensive Health Plan Enrollment. The service areas and contact points for ordering materials are on pages 40 to 59.

Comprehensive Plan Enrollment. A list showing the number of employees currently enrolled in comprehensive plans is on pages 36 to 39. For instructions on estimating eligible employees and requesting comprehensive plan brochures see POSTAL BULLETIN 21747, page 25. When ordering prepaid plan brochures installations should consider individuals enrolled under the Spouse Equity Act provisions.

—Employee Relations Dept., 11-2-89.

1989 HEALTH PLAN ADDITIONS

Plan name	Enrollment code
Arizona	
Health Horizons of Arizona.....	SB
California	
Cigna Private Practice.....	SK
Partners of California.....	RG
Delaware	
Delaware Valley HMO.....	SP
Principal Health Care of Delaware.....	RV
Louisiana	
Principal of Louisiana.....	RP
Missouri	
Partners Health Plan of Missouri.....	RN

Plan name	Enrollment code
North Dakota	
Heart of America HMO.....	RU
New York	
Capital District Physicians Health Plan.....	SG
Community Health Plan of NY (Region II).....	SM
Ohio	
Magnacare Health Plan.....	RE
Western Ohio HCP.....	RH
South Carolina	
Companion Health Care.....	SE
Texas	
Harris Methodist Health Plan.....	SC
Pacificare—Texas (Austin).....	SL

TERMINATIONS

Terminations. The following health benefits plans will not participate in the FEHB program during 1990.

Plan name	Enrollment code
ACT.....	Y3
AETNA.....	20
Arizona Health Plan/Phoenix.....	AG
Arizona Health Plan/Tucson.....	JE
CIGNA Baton Rouge.....	AJ
CIGNA DE, NJ, PA.....	DT
CIGNA NJ, PA, DE.....	PP
CIGNA PA, DE, NJ.....	KG
CIGNA Health Plan Midatlantic-MD.....	AR
CIGNA Illinois.....	AN
CIGNA Kansas City.....	AP
CIGNA No. Louisiana.....	HX
CIGNA St. Louis.....	GR
CIGNA Washington.....	AZ
Equicor California.....	BK
Equicor Dallas.....	BV
Family Health Plan of Kansas.....	HH
HMO Delaware.....	DX
Health Maintenance of Oregon.....	PF
HealthPlus of Michigan.....	K4
Healthwin Florida.....	ER
Metlife Colorado.....	FD
Metlife Florida/No. Florida.....	FF
Metlife Florida/So. Florida.....	FL

Plan name	Enrollment code
Metlife Georgia.....	M7
Metlife Illinois.....	FS
Metlife Kansas City.....	FW
Metlife Kentucky.....	FZ
Metlife New Jersey.....	M8
Metlife New York.....	NB
Metlife Texas.....	F1
Metlife Wisconsin.....	F2
Patients' Choice of AZ.....	BB
Principal Health Care-AZ.....	A4
Prucare Colorado.....	G3
Prucare Massachusetts.....	G8
Prucare Missouri.....	H7
Prucare New York.....	NC
Prucare San Antonio.....	UD
Southwest Health Plan.....	HL
Total Health Plus of Delaware.....	DZ
Travelers-Fresno.....	B2
Virginia Mason Health Plan.....	L7
Washington Physicians Service.....	83
Wellcare of New England.....	NN
Maxicare Ohio.....	QZ

TERMINATIONS—Continued

The enrollment of any person enrolled in a health plan listed above will terminate on January 12, 1990. New enrollments must not be accepted for these plans. Installation heads must advise current enrollees that they (or their eligible family members) must enroll, during the open season, in another plan of their choice for which they are eligible. If the employee does not elect to change coverage, the enrollment will terminate and there will be no temporary extension of coverage or a conversion privilege. Counselors must advise enrollees that failure to enroll in another health plan could result in serious financial hardship because FEHB health insurance will no longer cover affected enrollees.

COMPREHENSIVE HEALTH PLAN ENROLLMENT

Health Plan Code	Health Plan Title	Total Employees	Health Plan Code	Health Plan Title	Total Employees
AC	IL American HMO—IL	61	DF	AL—Partners National Health Plan of AL.	524
AF	OR Foundation Health Plan of OR.	299	DJ	MA—Health New England	715
AL	CT CIGNA Health Plan, CT	1,704	DM	CT—Kaiser Foundation Health Plan of Connecticut, Inc.	203
AT	OH CIGNA Health Plan of Ohio, Inc. (Columbus/Cleveland).	556	DP	CT—Physicians Health Services of CT.	1,506
AX	CA Health Plan of America (Central Valley).	81	DT	DE—CIGNA Health Plan (NJ, PA, DE).	105
AY	OH PruCare-Central OH	111	DU	KY—Healthwise of KY, Ltd.....	88
A3	AZ FHP of Arizona	924	D1	FL—AmeriPlan—Jacksonville	117
A7	AZ InterGroup Prepaid Health Svcs. AZ.	552	D2	KY—Humana Health Plan KY.....	273
BA	MI Care Choices/Muskeogon (Grand Rapids).	213	D3	FL—Health Options—Central FL..	95
BE	CA ValuCare/Central Valley Health Plan.	239	D5	FL Health Options—Pensacola	28
BG	CA CareAmerica Health Plan.....	255	D6	CO—Comprecare Health Plan.....	3,552
BH	CA Health Plan of America (California).	225	D7	FL—Health Options Tampa Bay....	183
BL	MD Chesapeake Health Plan Inc....	71	D8	PA—Independent Health Association.	160
BN	CT Constitution Health Network...	388	EA	FL—Capital Health of Tallahassee.	134
BU	CA—Bay Pacific Health Plan.....	758	EB	NY—Independent Prepaid Health Plan—NY.	375
B1	AZ—CIGNA Health Plan of Arizona, Inc., Tucson.	428	EC	FL PruCare—Jacksonville	242
B8	AZ—Equicor Health Plan—AZ.....	161	ED	PA—Keystone Health Plan—East...	492
CC	CA—IPM (Institute for Preventive Medicine).	233	EE	FL Humana Medical Plan—Miami ..	1,127
CD	CA—Lifeguard Health Plan.....	659	EF	PA Keystone Health Plan—West....	311
CE	NY—Foundation Health Plan of NY.	166	EG	MI M-Care—Michigan	122
CF	CA—Heals—The Personal Care Physician Health Plan.	668	EH	FL—Prucare of Orlando	262
CK	TX—Greater Amarillo Health (Firstcare)—TX.	147	EJ	FL—CIGNA Health Plan of South Florida, Inc., Tampa.	234
CM	CA—Maxicare—Southern California.	518	EK	FL—CIGNA Health Plan of South Florida/Miami.	263
CQ	CA—PacifiCare, Inc.....	418	EM	Florida Av-Med Health Plan.....	808
CR	GA—HMO Georgia, Inc.....	151	EN	Florida CIGNA Health Plan of Florida, Inc., Orlando.	246
CS	OH—Kaiser Ohio—Akron.....	77	EU	IL Dreyer HMO.....	174
CU	ME—HMO Maine	168	EV	Medical Value Plan, Inc.....	334
CV	WI—HMO Midwest (Wisconsin)....	183	EZ	GA—PruCare of Atlanta (Prudential Health Care Plan).	375
CW	CA—Health Plan of the Redwoods.	316	E3	DC—Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc., Baltimore.	1,992
CX	CA—MaxiCare Health Plan (Northern, CA).	197	E4	NJ—MedicGroup HMO	321
CY	CA—Peak California	979	E5	DC—George Washington University Health Plan.	492
C1	NY—Independent Health Assoc. Hudson Valley.	76	E6	DC—Capitalcare	539
C2	FL—Medical Center Health Plan of FL.	36	E7	MD Kaiser Found Health Plan of Mid-Atlantic States—Baltimore, MD.	86
C4	CA—United Health.....	32	E8	FL Health Options—Jacksonville ..	108
C6	CA—Foundation Health Plan.....	1,326	FA	IA Care Choices/Sioux City, IA	77
C8	PA—HMO of Northeastern PA	184	FE	MI—Care Choices—Lansing, MI....	108
DA	RI—HMO Rhode Island Inc	291	FG	KY—HMO Kentucky	603
DD	CO—Peak Health Plan	610	FH	FL—PruCare—Tampa Bay	258
			FJ	IL—Chicago HMO Ltd.....	886

COMPREHENSIVE HEALTH PLAN ENROLLMENT—

Continued

Health Plan Code	Health Plan Title	Total Employees
FN	FL Health Options—So. FL (Palm Beach).	32
FP	IL—Shore Health Plan of Illinois Inc.	1,263
FR	FL Health Options Health Plan So. FL (Miami).	170
FV	IL—Maxicare Illinois	304
FX	IL—CarleCare	569
FY	IL HMO Great Lakes	1,175
F3	GA MedCenters of Georgia	496
F4	NY Mid-Hudson, NY	40
F6	HI—HMSA's Community Health	100
F8	GA Kaiser Foundation Health Plan—GA.	1,153
F9	HI Island Care (Hawaii)	30
GA	NY—Mohawk Valley Health Plan NY.	312
GC	NY Oxford Health Plans—NY	50
GE	IL Personal Care HMO	303
GF	TX Pacificare—TX (San Antonio) ..	297
GH	IN—Key Health Plan	771
GK	IN—Maxicare Health Plan	856
GL	PA Partners Health Plan—(PA)	61
GU	NE Principal Healthcare of NE	310
GQ	IL Health Chicago	184
GS	IA—Shore Health Plan of Iowa, Inc.	435
GV	NY—Preferred Care of NY	935
G2	IN Arnett HMO—IN	162
G4	IL—PruCare of Illinois	397
G6	MA CIGNA Health Plan—MA	420
G7	MI Blue Care Network Great Lakes—(No. MI).	52
G9	TX—PruCare—North TX	592
HA	KS—Kaiser Foundation Health Plan of Kansas City.	179
HC	KS—Health Care Plus, Wichita	251
HG	Riverside Health Plan	185
HK	NY—Sansus Health Plan of Greater NY.	766
HM	KS—HMO Kansas—Capital Area Service Area.	100
HN	CA St. Joseph's Omni Health Plan—CA.	107
HP	KS—HMO Kansas—Central Kansas Service Area.	118
HR	KY—Independence Healthplan of Kentucky.	312
HT	TN Tennessee First	96
HU	NY Total Health	216
HW	FL AV-Med Jacksonville	74
H1	CT—U.S. HealthCare, Inc.	323
H2	PA Vista Health Plan—PA	68
H3	IN Welborn HMO—IN	130
H5	FL AV-Med—Tampa	110
H8	MO Sanus of Missouri	479
H9	KS Equicor Health Plan of KS—Salina.	40
JA	LA—Maxicare of Louisiana	430
JB	MD—Johns Hopkins Health Plan ..	335
JC	NY US HealthCare—New York	1,380
JF	FL AV-Med—Gainesville	42
JH	FL—Humana Medical Plan—Tampa.	424
JJ	MA—North Shore Health Plan—MA.	121
JK	GU—FHP Guam	84
JL	IL HMO IL—Downstate	42

COMPREHENSIVE HEALTH PLAN ENROLLMENT—

Continued

Health Plan Code	Health Plan Title	Total Employees
JM	MD—Potomac Health (MaxiCare) ..	468
JN	MD—Health Plus, Inc.—Maryland.	1,073
JP	MD—IPA—The Quality Care Health Plan.	871
JQ	MD CareFirst of Maryland	530
JT	MA Medical East Community Health Plan.	465
JU	MA Pilgrim Health Care	799
JV	MA—Fallin Community Health Plan.	615
JW	MD Healthplus, Inc. (Metro/Balt.).	52
JX	MA—Lahey Clinic—BC/BS Health Maintenance Plan.	349
JY	MA—Healthway Medical Plan, Inc..	317
JZ	MA—Medical West Community Health Plan.	866
J1	MA—Central Massachusetts	538
J2	NH—Health Source—NH	105
J6	NY Choice Care	163
J7	NY Community Blue	1,347
KA	MI—Michigan HMO Plans, Inc	549
KF	MI—Health Circle	321
KH	MA—Berkshire Health Plan	64
KJ	PA Freedom Health Care (Montgomery, Chester, Delaware Co's).	101
KL	PA—HMO—PA (U.S. Health Care of Pittsburgh).	688
KR	MI—Western Michigan Health Care Network.	144
KU	UT—FHP Utah	333
KW	MA Bay State Health Care—MA ..	956
KZ	MI—CareChoices/Ann Arbor	123
K1	MA—Valley Health Plan	176
K2	MA—Tufts Associated Health Plan.	926
K3	MI—Comprehensive Health Services of Detroit, Inc.	210
K5	MI—Group Health Service of Michigan.	262
K6	MI—Group Health Plan of Southeast Michigan.	1,131
K7	FL Hip Network of FL	229
LB	CA—Health Net	2,089
LC	CA—Takecare	718
LD	MD—Free State Health Plan	495
LF	IL—HAP of HMO Illinois, Inc	346
LG	IL—Foundation Program	405
LH	IL—Blackhawk Health Assurance Plan.	289
LN	MI—Health Central	368
LX	MI—Health Care Network	535
LZ	MO—Total Health Care	437
L2	CO—HMO Colorado	152
L4	OH—HMO Health Ohio	1,000
MB	OH Advacare of OH	46
MC	IN Partners National Health Plan ..	69
MG	OH Licking Memorial Hospital Plan of OH.	42
MK	NY Bluechoice of NY	131
MM	MO—Group Health Plan of Greater St. Louis.	941
MR	DE Healthcare DE	52
MS	MO—Prime Health of MO	504

**COMPREHENSIVE HEALTH PLAN ENROLLMENT—
Continued**

Health Plan Code	Health Plan Title	Total Employees
M1	MN—Physicians Health Plan of Minnesota.	2,145
M3	SC Healthsource—SC.....	51
M4	MO Bluechoice	453
M6	In HMO Amerca-IN Inc	78
M9	NY Mohawk Valley Health Plan Central/North/South Central Div.	42
NE	MA US Healthcare—MA	408
NF	NE—Share Health Plan of Nebraska.	189
NM	NV—Health Plan of Nevada, Las Vegas/Reno.	266
NS	AL Humana Health Plan—Huntsville (AL).	58
NW	PA Silver Spring Health Plan	57
NX	NH—Matthew Thornton Health Plan.	504
NQ	PA—Healthguard of Lancaster.....	133
N1	OK—Pacifcare—OK	205
N2	MI Total Health Care, Inc.....	36
N3	MO—Health Plan of Mid-America.	50
N5	OK Blulincs HMO—OK City	127
N7	OR The Good Health Plan	90
N9	PA Gesinger Health Plan.....	826
PA	NJ—Rutgers Community Health Plan.	1,098
PB	NJ—Southshore HMO.....	365
PC	NJ—Healthways, Inc.....	1,085
PD	NY—Physicians Health Plan of NY.	43
PE	OK Pacifcare of OK City	55
PQ	KS HMO KS-Greater Wichita	58
PR	NJ OmniCare/The HMO	66
PW	NY—Capitol Area Community Health Plan.	1,128
PX	NM—New Mexico Health Plan.....	219
P2	NM FHP—New Mexico	277
P3	NJ—NMO of New Jersey.....	5,448
P4	NJ—COMED, Inc	953
P5	FL Humana Medical Plan—Orlando.	133
P7	FL Humana Medical Plan—Daytona.	145
P9	NJ—HIP of Greater New Jersey Inc.	1,454
QA	NY—Independent Health Association.	568
QB	NY—Health Shield, Inc	197
QE	NY—Prepaid Health Plan	282
QH	NY—Kaiser Foundation Health Plan of the Northeast.	396
QT	NC—Kaiser Foundation Health Plan of North Carolina.	521
Q1	NM—Lovelace Health Plan	762
Q4	NC—PruCare Charlotte.....	207
Q5	NC—HealthAmerica of North Carolina.	334
Q8	NY—Health Care Plan, Inc	427
RA	OH—Health Maintenance Plan/Warren-Youngstown.	98
RB	AR American HMO—AR	341
RC	CA Kaiser Foundation Health Plan Southern CA (Bakersfield).	171
RD	OH—Western Reserve Health Plan.	147

**COMPREHENSIVE HEALTH PLAN ENROLLMENT—
Continued**

Health Plan Code	Health Plan Title	Total Employees
RF	OH—Marion, HMO.....	94
RR	OK—PruCare of Oklahoma, Inc	397
RS	OK—PruCare of Tulsa	156
RT	OK—Health Care Plus—Oklahoma.	53
RX	OK—TakeCare of Oklahoma Tulsa.	218
R4	OH—Health One.....	441
R5	OH—Health Maintenance Plan—OH.	219
R8	OH—Peak Health Plan of Ohio	715
SD	OR—Select Care.....	440
SN	PA—Delaware Valley HMO.....	1,445
ST	PA—Keystone Health Plan LeHigh Area.	55
SU	PA—HMO of Pennsylvania	6,990
SW	PA—HealthAmerica of Penn. (Central).	422
SZ	TN—Equicor TN.....	375
S1	NY Empire Blue Cross/Blue Shield Health Network (Region I).	212
S2	NY Empire Blue Cross/Blue Shield Health Network (Region II).	246
S4	PA—Keystone HealthPlan Harrisburg.	73
S7	NY Empire Blue Cross/Blue Shield Health Network (Region III).	997
TA	SC—Health America of South Carolina.	449
TB	TX—Mid Texas Health Plan	126
TM	WA—Foundation of WA	342
TW	TX—Central Texas Health Plan	326
TX	TX—Humana—Corpus Christi	253
TZ	TX—Humana—San Antonio	278
T5	TX Coastal Bend Health Plan	37
UA	TN—PruCare of Nashville.....	244
UB	TN—PruCare of Memphis.....	312
UF	TX—Scott and White Health Plan, Inc.	539
UG	TX—CIGNA Health Plan of Texas, Inc. Dallas.	1,272
UH	TX—CIGNA Health Plan of Texas, Inc. Houston.	264
UK	TX—Kaiser Foundation Health Plan of Texas.	1,202
UM	TX—Maxicare Texas, Inc.....	957
UN	TX—PruCare of Austin	417
UP	TX—PruCare of Houston.....	1,480
UR	TX—Health America of Texas.....	580
UZ	TX—Sanus Texas Health Plan (Houston).	114
VR	WA—Group health of Spokane.....	372
VI	TX—United Medical Plan of Texas, Inc.	434
V2	TX—Sanus Texas Health Plan (Dallas).	418
V5	VA—HealthAmerica of Virginia.....	424
V6	VA—PruCare of Richmond.....	266
V7	VA—HMO VA—Hampton Roads	43
V8	VA—Network Health Plan.....	471
V9	VA—Optima Health Plan	311
WB	WA—Pacific Health of WA	81
WD	WI—Deancare HMO	774
WG	WI—MaxiCare Health Insurance Co.	153

COMPREHENSIVE HEALTH PLAN ENROLLMENT—
Continued

COMPREHENSIVE HEALTH PLAN ENROLLMENT—
Continued

Health Plan Code	Health Plan Title	Total Employees
WH	WI—Family Health Plan.....	583
WJ	WI—Group Health Cooperative of South Central Wisconsin.	421
WK	WI—Samaritan Health Plan.....	662
WY	WI—Greater Marshfield Community Health Plan.	198
W2	VA—United Medical Plan of VA (Hampton Rd. Svc. Area).	84
W3	VA—United Medical Plan of VA (Richmond Svc. Area).	317
W4	WI HMO Wisconsin.....	201
W5	WI Middlefort Clinic Health Plan....	265
X1	WI—Wisconsin Health Organization.	226
X8	VA—HMO Plus—Richmond.....	202
X9	VA—Physicians Care—VA.....	35
11	MN—Share Health Plan.....	1,563
12	MO—Healthcare Network—Medical Care Group.	522
14	OH—Health Maintenance Plan Cincinnati.	502
15	NY—BC/BS of Greater New York HMO.	142
16	AZ—CIGNA Health Plan of Arizona Inc., Phoenix.	1,365
17	IL—Anchor Organization for Health Maintenance.	1,131
18	KY—Health America of Kentucky Louisville Service Area.	151
21	NY—Genesee Valley Group Health Association.	347
24	PA—Central America Medical Health Services, Inc.	547
26	PA—Health America of Pittsburgh (GPP).	1,945
27	PA—The Philadelphia Health Plan.	432

Health Plan Code	Health Plan Title	Total Employees
49	PA—Health America of Philadelphia.	457
50	DC—Group Health Association.....	1,761
51	NY—Health Insurance Plan of Greater NY (HIP/HMO).	9,737
52	MI—Health Alliance Plan.....	2,784
53	MN—Group Health, Inc.....	3,271
54	WA—Group Health Cooperative of Puget Sound.	3,438
57	OR—Kaiser Foundation Health Plan of the Northwest.	2,375
59	CA—Kaiser Foundation Health Plan Northern California.	15,497
61	CA—Ross-Loos Medical Group.....	702
62	CA—Kaiser Foundation Health Plan, Southern California.	18,444
63	HI—Kaiser Foundation Health Plan, Hawaii Region.	412
64	OH—Kaiser Foundation Health Plan of Ohio.	1,284
65	CO—Kaiser Foundation Health Plan of Colorado.	1,698
66	CA—FHP.....	1,705
67	MD—Columbia Medical Plan.....	244
68	MA—Harvard Community Health Plan.	3,195
69	WI—Compare Health Service (GPP).	1,334
70	RI—Right Health Plan.....	1,791
71	CT—Community Health Care Plan, New Haven.	1,146
75	IL—Michael Reese Health Plan.....	3,647
76	IL—Union Health Service.....	148
80	NY—GHI Health Plan.....	24,590
87	HI—HMSA Plan.....	1,655
88	CO—Rocky Mountain HMO.....	106
89	PR—SSS Plan—Puerto Rico.....	2,844

COMPREHENSIVE MEDICAL PLAN BROCHURES

Comprehensive Medical Plans are listed alphabetically by State. Plan name, brochure number ("RI" number), service area, and contact point for ordering cost-free material is given for each plan.

ALABAMA

Complete Health of Alabama (RI 73-532)

Serves: Portions of Alabama

Contact: Kim Spencer, Senior Account Representative, Complete Health of Alabama, 2160 Highland Avenue, Suite 100, Birmingham, AL 35205—Phone (205) 933-7661

Humana Health Plan of Alabama (RI 72-529)

Serves: Huntsville, Montgomery, and Northern Alabama

Contact: David Lewis, Sales Manager, Humana Health Plan of Alabama, 500 Lowell Drive, Suite F, Huntsville, AL 35801—Phone (205) 534-8411

Medical Center Health Plan (RI 73-355)

Serves: Southern Alabama

Contact: Chuck Trinchitella, Marketing Manager, Medical Center Health Plan, 8201 University Parkway, Pensacola, FL 32514—Phone (904) 484-4093

Partners Health Plan (RI 73-349)

Serves: Birmingham area

Contact: Jeff Winokur, Marketing Manager, Partners Health Plan, 600 Beacon Parkway W., Suite 280, Birmingham, AL 35209—Phone (205) 942-5787

PRIME HEALTH (RI 73-280)

Serves: Mobile area

Contact: Ida E. Singleton, Senior Account Executive, PRIME HEALTH, 124 South University Boulevard, Mobile, AL 36608—Phone (205) 342-0022

ARIZONA

CIGNA HealthPlan of Arizona, Inc.—Phoenix (RI 73-28)

Serves: Phoenix area

Contact: Maureen Wells, Senior Account Executive, CIGNA HealthPlan of Arizona, Inc., 11001 N. Black Canyon Highway, Phoenix, AZ 85029—Phone (602) 224-3914

CIGNA HealthPlan of Arizona, Inc.—Tucson (RI 73-95)

Serves: Tucson area

Contact: Barbara Walters, Manager of Account Services, CIGNA HealthPlan of Arizona, Inc.—Tucson, 4907 E. Broadway, Suite 100, Tucson, AZ 85713—Phone (602) 571-6533

Equicor Health Plan, Inc.—Arizona (RI 73-400)

Serves: Most of Arizona

Contact: Dennis Linéhan, Group Marketing Representative, Equicor Health Plan, Inc., Arizona, 5353 N. 16th Street, Suite 380, Phoenix, AZ 85016—Phone (602) 264-4057

FHP—Arizona (RI 73-18)

Serves: Phoenix and Tucson areas

Contact: Bobbi Aughtry, Account Executive, Federal Department, FHP, 1600 W. Broadway, #260, Tempe, AZ 85282—Phone (602) 966-9252

Health Horizons (RI 73-546)

Serves: Southeastern Arizona

Contact: William H. Leinbach, President, Health Horizons, 5505 E. Broadway, Suite A-114, Tucson, AZ 85732-3206—Phone (602) 747-2555

ARIZONA—Continued

Humana Health Plan of Arizona, Inc. (RI 73-401)

Serves: Phoenix area

Contact: Lee Trujillo, Sales Representative, Humana Health Plan of Arizona, Inc., Anchor Center III, 2231 E. Camelhead Road, Suite 208, Phoenix, AZ 85016—Phone (602) 381-4300

Intergroup of Arizona, Inc. (RI 73-283)

Serves: Phoenix/Tucson/Cochise areas

Contact: Linda Wagganer, Senior Account Service Representative, Intergroup of Arizona, Inc., 707 N. Alvernon Way, Tucson, AZ 85711—Phone (602) 322-2911

ARKANSAS

American HMO (RI 73-427)

Serves: Little Rock area

Contact: Ramesh Joshi, Director, American HMO, 19740 Governor's Highway, Flossmoor, IL 60422—Phone (312) 957-2550

CALIFORNIA

Bay Pacific Health Plan (RI 73-111)

Serves: Greater San Francisco Bay area

Contact: Martha Calland, Account Representative, Bay Pacific Health Plan, 1111 Bayhill Drive, Suite 300, San Bruno, CA 94066—Phone (415) 952-2005 or 1 (800) 345-8883

CaliforniaCare (RI 73-517)

Serves: Most of California

Contact: Donna Torregano, Administrative Support, CaliforniaCare, 3878 Old Town Avenue, Suite 106, San Diego, CA 92110—Phone (619) 294-9862

CareAmerica—Southern California (RI 73-290)

Serves: Los Angeles area

Contact: Virginia LeBlanc, Employer Service Representative, CareAmerica—Southern California, 20520 Nordhoff Street, Chatsworth, CA 91311—Phone (818) 700-2180

CIGNA Private Practice Plan (RI 73-402)

Serves: Los Angeles and San Diego areas

Contact: Rudy Vlasak, Communications Manager, CIGNA Private Practice Plan, 10833 Shoemaker Avenue, Santa Fe Springs, CA 90670—Phone (213) 946-6351 x 22

FHP (RI 73-18)

Serves: Southern California

Contact: Sarah Holtan, Government Account Executive, FHP, 18000 Studebaker Road, Cerritos, CA 90701—Phone (213) 809-5399

Foundation Health Plan (RI 73-74)

Serves: Northern and Central California

Contact: Michele Lehuta, Major Accounts Coordinator, Foundation Health Plan, 11344 Coloma Road, Building 400, Gold River, CA 95670—Phone (916) 636-7689 or 636-7692

CALIFORNIA—Continued

HEALS—The Personal Care Physician Health Plan (RI 73-176)
 Serves: Northern California
 Contact: Carolyn Anderson, Account Service Representative, HEALS The Personal Care Physician Health Plan, 5801 Christie Avenue, 6th Floor, Emeryville, CA 94608—Phone (415) 420-2659

Health Net (RI 73-159)
 Serves: Most of California
 Contact: Steven Johnston, Account Manager, Health Net, 21600 Oxnard Street, Woodland Hills, CA 91367—Phone (818) 719-7086

Health Plan of America (RI 73-220)
 Serves: Most of California
 Contact: Vince McVittie, Marketing Communications Specialist, Health Plan of America, 505 South Main Street, Suite 300, Orange, CA 92668—Phone (714) 972-9200 ext. 1011

Health Plan of the Redwoods (RI 73-221)
 Serves: Sonoma and Marin Counties
 Contact: Julie Quam, Senior Marketing Service Representative, Health Plan of the Redwoods, 3093 Cleveland Avenue, Suite 108, Santa Rosa, CA 95403—Phone (707) 544-2273

Partners Health Plan (RI 73-538)
 Serves: Southern California
 Contact: Theresa Gonzales, Marketing Secretary, Partners Health Plan, 303 E. Vanderbilt Way, San Bernardino, CA 92408—Phone (714) 824-1860 x 1106 or 1107

Bridgeway Plan for Health (RI 73-115)
 Serves: San Francisco area
 Contact: Christine Thomas, Marketing Analyst, Bridgeway Plan for Health, 100 Corporate Place, Vallejo, CA 94590—Phone (707) 648-8400 or 1-800-554-3110

Kaiser Foundation Health Plan, Inc.—Northern California (RI 73-3)
 Serves: Northern California
 Contact: Robert Zimmerman, Director, Policy Development & Contract Administration, Kaiser Foundation Health Plan, Inc.—Northern California, 1924 Broadway, Oakland, CA 94612—Phone (415) 987-3196

Kaiser Foundation Health Plan, Inc.—Southern California (RI 73-2)
 Serves: Southern California/Bakersfield, California
 Contact: Marilyn Herron, Supervisor Enrollment Publications, Kaiser Foundation Health Plan, Inc.—Southern California, 393 E. Walnut St., 5th Floor, Pasadena, CA 91188-8532—Phone (818) 405-3150

LifeGuard, Inc. (RI 73-188)
 Serves: Greater San Francisco Bay area
 Contact: Kathy Maynard, Associate Marketing Director, LifeGuard, Inc., 1851 McCarthy Boulevard, Milpitas, CA 95035—Phone (408) 943-9400

MAXICARE Northern California, Inc. (RI 73-246)
 Serves: San Francisco and Sacramento areas
 Contact: Verna DeMartis, Administrative Assistant, Marketing, Maxicare Northern California, One Bay Plaza, 1350 Bayshore Highway, Burlingame, CA 94010—Phone (415) 375-8600

CALIFORNIA—Continued

Maxicare Southern California, Inc. (RI 73-043)
 Serves: Los Angeles area
 Contact: Cherie Walker, Account Executive, Maxicare Health Plans, Inc., 5200 W. Century Boulevard, Suite 470, Los Angeles, CA 90045—Phone (213) 568-9000 x 2000

National Med (RI 73-512)
 Serves: Merced, San Joaquin, Stanislaus Counties
 Contact: Becky Reid, Director of Communications, National Med, 1524 McHenry Avenue, #425, Modesto, CA 95350—Phone (209) 527-3350

PacificCare of California (RI 73-105)
 Serves: Southern California
 Contact: John Vara, Marketing Service Representative, PacificCare of California, 5796 Corporate Avenue, Cypress, CA 90630—Phone (714) 236-5555

Lincoln National (Peak) Health Plan of California, Inc. (RI 73-260)
 Serves: Southern California
 Contact: Libby Sustachek, Senior Marketing Representative, Lincoln National Health Plan of California, Inc., 2655 Camino Del Rio North, Suite 300, San Diego, CA 92108—Phone (619) 299-6464

Ross Loos Medical Group Inc. (RI 73-14)
 Serves: Los Angeles, California
 Contact: Rudy Vlasak, Communications Manager, Ross Loos Medical Group, 10833 Shoemaker Avenue, Santa Fe Springs, CA 90670—Phone (213) 946-6351 x 22

St. Joseph's—Omni Health Plan, Inc. (RI 73-406)
 Serves: San Joaquin County
 Contact: Scott Brodie, Marketing Representative, St. Joseph's—Omni Health Plan, Inc., 1805 North Carolina Street, Suite 303, Stockton, CA 95204—Phone (209) 956-4141

TAKECARE Health Plan (RI 73-144)
 Serves: Northern California and Los Angeles California areas
 Contact: Jun Lsip, Marketing Assistant, TAKECARE Health Plan, 2300 Clayton Road, Suite 1000, Concord, CA 94524-4059—Phone (415) 246-1416

United Health Plan (RI 73-269)
 Serves: Los Angeles and Orange Counties
 Contact: Deborah Williams, Commercial Accounts Service Manager, United Health Plan, 3405 W. Imperial Highway, Suite 600, Inglewood, CA 90303—Phone (213) 671-3465 x 371

ValuCare (Central Valley Health Plan, Inc.) (RI 73-403)
 Serves: Central Valley area
 Contact: Liz Atkins, Member Services Director, ValuCare, P.O. Box 25790, Fresno, CA 93729-5790—Phone (209) 435-8366

COLORADO

COMPRECARE (RI 73-49)
 Serves: Denver/Colorado Springs/Fort Collins, and Greeley Areas
 Contact: Ruth Anderson, Production Control Clerk, COMPRECARE, 12100 E. Iliff, Suite 200, Aurora, CO 80014—Phone (303) 695-6685

COLORADO—Continued**HMO Colorado (RI 73-147)**

Serves: Front Range Colorado
 Contact: Dennis Videtich, Senior Billing Specialist,
 HMO Colorado, 700 Broadway, 7th
 Floor/Membership, Denver, CO 80203—Phone
 (303) 831-3356

Kaiser Foundation Health Plan of Colorado, Inc. (RI 73-19)

Serves: Denver area
 Contact: Janet Moore, Supervisor, Account Management,
 Kaiser Foundation Health Plan of Colorado, Inc.,
 10350 East Dakota Avenue, Denver, CO
 80231-1914—Phone (303) 344-7740

Peak Health Plan (RI 73-78)

Serves: Colorado Springs, Denver, Northern, and Southern
 Colorado
 Contact: Brenda Lecklider, Employee Benefits Specialist,
 Peak Health Plan, Creekside Two, 2629 Redwing
 Road, Suite 150, Ft. Collins, CO 80526—Phone
 (303) 223-9898

Qual-Med (RI 73-514)

Serves: Pueblo/Colorado Springs/Denver/Upper Ark
 Valley
 Contact: Leslie Wood, Assistant to the Vice President of
 Marketing, Qual-Med, Inc., 5450 Tech Center
 Drive, Suite 206, Colorado Springs, CO 80919—
 Phone (719) 598-0553

Rocky Mountain HMO (RI 73-27)

Serves: Grand Junction area
 Contact: Alice Finch, Member Services Manager, Rocky
 Mountain HMO, 2784 Crossroads Boulevard, P.O.
 Box 60129, Grand Junction, CO 81506—Phone
 (303) 243-7050

CONNECTICUT**HMO IPA (RI 73-194)**

Serves: Portions of Connecticut
 Contact: Barbara Tierney, Marketing Manager,
 HMO/IPA, 77 Boylston Street, Springfield, MA
 01104—Phone (413) 499-4009

CIGNA Healthplan of Connecticut, Inc. (RI 73-410)

Serves: Hartford area
 Contact: Lynn Loeff, Account Representative,
 CIGNA Healthplan of Connecticut, Inc.,
 Employees Benefits Group—EBG, P.O. Box 2975,
 Hartford, CT 06104—Phone (203) 725-2980

Community Health Care Plan (RI 73-24)

Serves: New Haven and Fairfield Counties
 Contact: Stan Maigarie, Marketing Manager,
 Community Health Care Plan, 160 Robbins Street,
 Waterbury, CT 06709—Phone (203) 597-5744

Constitution Health Network, Inc. (RI 73-411)

Serves: Hartford, Waterbury, and Bridgeport areas
 Contact: Floyd Hartfield, Marketing Supervisor,
 Constitution Health Network, Inc., 321 Research
 Parkway, Meriden, CT 06450—Phone (203)
 630-4815

Health New England (RI 73-437)

Serves: Northern Connecticut
 Contact: Ann Moriarty, Group Service Representative,
 Health New England, 66 Industry Avenue,
 Springfield, MA 01104—Phone (413) 787-4000

CONNECTICUT—Continued**Kaiser Foundation Health Plan of Connecticut, Inc. (RI 73-114)**

Serves: Hartford and Stamford Metropolitan areas
 Contact: Alice DeCapua, Area Marketing Manager,
 (Hartford), Kaiser Permanente, 60 Washington
 Street, Hartford, CT 06106—Phone (203)
 280-1200 or Amy Walsh, Health Plan
 Representative (Stamford), Kaiser Permanente, 780
 Summer St., Stamford, CT 06901—Phone (203)
 351-9200

Physicians Health Services (RI 73-140)

Serves: Eastern, Southern and Western Connecticut
 Contact: Barbara Vernon, Account Manager,
 Physicians Health Services, 120 Hawley Lane,
 Trumbull, CT 06611—Phone (203) 381-6422

U.S. Healthcare (RI 73-412)

Serves: Fairfield and New Haven Counties
 Contact: Kelbourne J. Ritter, Vice President—Marketing,
 U.S. HealthCare, 980 Jolly Road, P.O. Box 1109,
 Blue Bell, PA 19422—Phone (215) 283-6744

DELAWARE**Delaware Valley HMO (RI 73-65)**

Serves: State of Delaware
 Contact: Janet Soriano, Marketing Representative,
 Delaware Valley HMO, P.O. Box 1111,
 Concordville, PA 19331—Phone (215) 358-5454

Healthcare Delaware (RI 73-513)

Serves: New Castle County
 Contact: JoAnn Ferguson, Account Service Executive,
 Healthcare Delaware, 7th & Clayton Streets,
 Wilmington, DE 19805—Phone (302) 421-4143

Principal Health Care of Delaware (RI 73-544)

Serves: State of Delaware
 Contact: Carol A. Elwood, Director, Marketing Services,
 Principal Health Care of Delaware, 1801 Rockville
 Pike, Suite 601, Rockville, MD 20852—Phone (202)
 881-1033

U.S. HealthCare—Delaware (RI 73-527)

Serves: New Castle County
 Contact: Kelbourne J. Ritter, Vice President—Marketing,
 U.S. HealthCare, 980 Jolly Road, P.O. Box 1109,
 Blue Bell, PA 19422—Phone (215) 283-6744

DISTRICT OF COLUMBIA**CAPITALCARE (RI 73-196)**

Serves: Washington, D.C. area
 Contact: Barbara Majors-Johnson, FEHBP Coordinator,
 CapitalCare, Inc., 1921 Gallows Road, Vienna, VA
 22182-3929—Phone (703) 761-5455

CareFirst (RI 73-268)

Serves: Washington, D.C. area
 Contact: Gina Chmielewski, Account Executive, CareFirst,
 7939 Honeygo Boulevard, Baltimore, MD 21236—
 Phone (301) 335-1546

George Washington University Health Plan, Inc. (RI 73-46)

Serves: Washington, D.C. area
 Contact: Jane G. Edwards, Public Relations Manager,
 George Washington University Health Plan, Inc.,
 1901 Pennsylvania Ave., N.W., Washington, D.C.
 20006—Phone (202) 676-3585

DISTRICT OF COLUMBIA—Continued

Group Health Association (RI 73-8)

Serves: Washington, D.C. Metropolitan area
 Contact: Deborah Winston, Account Executive, Group Health Association, 4301 Connecticut Avenue, N.W., Washington, D.C. 20008—Phone (202) 364-7400

HealthPlus, Inc. (RI 73-67)

Serves: Washington, D.C. Metropolitan area
 Contact: Douglas C. Hoffman, Marketing Director, HealthPlus, Inc., 6611 Kenilworth Avenue, Riverdale, MD 20737—Phone (301) 277-6520

Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. (RI 73-47)

Serves: Metropolitan Washington, D.C. area
 Contact: Jan Nugent, District Marketing Manager, Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc., 4200 Wisconsin Avenue, Washington, D.C. 20016—Phone (301) 897-2340

Lincoln National Health Plan (RI 73-442)

Serves: Washington, D.C. area
 Contact: Robert E. Sekkes, Director of Sales, Lincoln National Health Plan, 7200 Wisconsin Avenue, Suite 801, Bethesda, MD 20814—Phone (301) 986-0222

M.D. IPA Health Plan (RI 73-100)

Serves: Metropolitan Washington, D.C.
 Contact: Sherrie Gingery, Senior Marketing Assistant, M.D. IPA Health Plan, 4 Taft Court, Rockville, MD 20850—Phone (301) 294-5120

PARTNERS Health Plan of the Mid-Atlantic (RI 73-250)

Serves: Washington, D.C. Metropolitan area
 Contact: Joseph L. Murgo, Regional Director, Marketing, PARTNERS Health Plan of the Mid-Atlantic, 8550 Lee Highway, Fairfax, VA 22031—Phone (703) 573-8500

Physicians CareFirst (RI 73-331)

Serves: Washington, D.C. area
 Contact: Merat Hall, Heather Pyle, Physicians CareFirst, 1901 N. Moore Street, Arlington, VA 22305—Phone (703) 525-0602

PruCare of Washington, D.C. (RI 73-413)

Serves: Washington, D.C. area
 Contact: Richard A. Meyer, Director, Health Care Management, PruCare of Washington, D.C., 2001 L Street, N.W., Suite 500, Washington, D.C. 20036—Phone (202) 775-4000

FLORIDA

AV-MED Health Plan—Gainesville (RI 73-126)

Serves: Gainesville area
 Contact: Stephanie Stone, Account Service Representative, AV-MED Health Plan, 912 S.W. 2nd Avenue, Gainesville, FL 32601—Phone (904) 338-2193

AV-MED Health Plan—Jacksonville (RI 73-126)

Serves: Jacksonville area
 Contact: Denise Nelson/Cindy McBride, Account Service Representative, AV-MED Health Plan, 9424 Baymeadows Road, Suite 200, Jacksonville, FL 32216—Phone (904) 733-8159 or 1-800-227-4184

FLORIDA—Continued

AV-MED Health Plan—Miami (RI 73-126)

Serves: Miami area
 Contact: Eloisa L. Sanchez, Account Service Representative, AV-MED Health Plan, 9400 South Dadeland Boulevard, Suite 200, Miami, FL 33156—Phone (305) 662-4795 or 1-800-423-6676 FL, Watts

AV-MED Health Plan—Orlando (RI 73-126)

Serves: Orlando area
 Contact: Karen Phillips, Account Service Representative, AV-MED Health Plan, 851 Trafalgar Court, Suite 100, Maitland, FL 32751—Phone (407) 660-0333 or 1-800-227-4848

AV-MED Health Plan—Tampa (RI 73-126)

Serves: Tampa area
 Contact: Jill Mills, Account Service Representative, AV-MED Health Plan, 2701 Rocky Point Road, Suite 1050, Tampa, FL 33607—Phone (813) 884-1556 or 1-800-257-2273

Capital Health of Tallahassee (RI 73-197)

Serves: Tallahassee area
 Contact: Paul E. Ryan, Marketing Director, Capital Health Plan, P.O. Box 13267, Tallahassee, FL 32317—Phone (904) 386-3161

CIGNA Healthplan of Florida—Orlando and Tampa (RI 73-170)

Serves: Tampa and Orlando areas
 Contact: Gayle Adams, Account Manager, CIGNA Healthplan of Florida, Inc., 2502 Rocky Point Road, Tampa, FL 33607—Phone (813) 286-4901

CIGNA Healthplan of South Florida, Inc.—Miami (RI 73-72)

Serves: Miami, Ft. Lauderdale and Palm Beach areas
 Contact: Gracie Bechtol, Manager, CIGNA Healthplan of South Florida, Inc., 15450 New Barn Road, Suite 320, Miami Lakes, FL 33014—Phone (305) 821-0780

Health Options of Central Florida (RI 73-391)

Serves: Orlando area
 Contact: Victoria Muhlenpoh, Marketing Specialist, Health Options, Central Florida Region, 3191 Maguire Boulevard, Suite 200, Orlando, FL 32804—Phone (407) 894-7200

Health Options Jacksonville/Gainesville Region (RI 73-219)

Serves: Jacksonville area
 Contact: Melanie Williams, Account Representative, Health Options, Jacksonville area, 8665 Baypine Road, Suite #300, Jacksonville, FL 32256—Phone (904) 731-1037

Serves: Gainesville area
 Contact: Arlene Herring, Field Service Representative, Health Options, Jacksonville/Gainesville, 2002 N. 13th Street, Suite 400, Gainesville, FL 32609—Phone (904) 377-2511

Health Options—South Florida, Inc.—Miami (RI 73-82)

Serves: Miami and Palm Beach areas
 Contact: Jeff Kalish, Sales Manager, Health Options—South Florida, Inc., 3343 West Commercial Boulevard, Fort Lauderdale, FL 33309—Phone (305) 735-4673

Health Options—Pensacola (RI 73-385)

Serves: Escambia, Okaloosa, and Santa Rosa Counties
 Contact: Steven K. Dauser, Project Manager, Health Options, 700 South Palafox Street, Suite 2-A, Pensacola, FL 32501—Phone (904) 484-7500

FLORIDA—Continued**Health Options of Tampa Bay (RI 73-384)**

Serves: Tampa area

Contact: Tim Waymonth, Account Executive,
Health Options of Tampa Bay, 1715 N. Westshore
Blvd., Suite 400, Tampa, FL 33607—Phone (813)
289-8222

HIP Network of Florida (RI 73-421)

Serves: Broward/Dade/Palm Beach

Contact: Ann Trimboli, Enrollment Coordinator,
HIP Network of Florida, 1895 West Commercial
Boulevard, Suite 120, Ft. Lauderdale, FL
33309—Phone (305) 491-9055

Humana Medical Plan, Inc. (RI 73-278) (one brochure for the following areas)

Serves: Daytona, Orlando, South Florida and Tampa areas

Contact: Bob Wieckert, Sales Manager, Humana Medical
Plan, Inc., 1505 N.W. 167 Street, Miami, FL
33169—Phone (305) 621-4222

Medical Center Health Plan (RI 73-355)

Serves: Northwest Florida

Contact: Chuck Trinchitella, Marketing Manager, Medical
Center Health Plan, Inc., 8201 University Parkway,
Pensacola, FL 32514—Phone (904) 484-4080

Principal Health Care of Florida (RI 73-395)

Serves: Jacksonville area

Contact: Brenda Tate, Marketing Assistant, Principal
Health Care of Florida, 515 Lomax Street,
Jacksonville, FL 32232—Phone (904) 355-2952

PruCare of Jacksonville (RI 73-261)

Serves: Jacksonville area

Contact: Laurie Davis, Group Account Coordinator,
PruCare of Jacksonville, 841 Prudential Dr.,
12th Floor, Jacksonville, FL 32207—Phone (904)
391-3415

PruCare of Orlando (RI 73-164)

Serves: Orlando area

Contact: Robert A. Levy, Group Representative, PruCare of
Orlando, 2301 Lucien Way, Suite 230, Maitland, FL
32751-7086—Phone (407) 875-6601

PruCare of S. Florida (RI 73-422)

Serves: South Florida

Contact: Dominick Messano, Group Representative,
PruCare of South Florida, 5900 N. Andrews
Avenue, Suite 1000, Ft. Lauderdale, FL
33309—Phone (305) 938-6808

PruCare of Tampa Bay (RI 73-343)

Serves: Tampa Bay area

Contact: Paul F. Deininger, CLU, Group Manager, PruCare
of Tampa Bay, 3450 West Busch Boulevard, Suite
245, Tampa, FL 33618—Phone 1 (800) 284-4302

GEORGIA**HMO Georgia, Inc. (RI 73-424)**

Serves: Atlanta and Augusta areas

Contact: Valerie Baginski, Sales and Service Consultant,
HMO Georgia, Inc., P.O. Box 3417, Atlanta, GA
30302—Phone (404) 842-8400

GEORGIA—Continued**Kaiser Foundation Health Plan of Georgia, Inc. (RI 73-321)**

Serves: Atlanta area

Contact: Ms. Dana Jackson, Marketing Communication
Specialist, Kaiser Foundation Health Plan of
Georgia, Inc., 3355 Lenox Road, NE, Suite 1000,
Atlanta, GA 30326—Phone (404) 233-0555

Partners Health Plan of Georgia (RI 73-304)

Serves: Atlanta area

Contact: Cathy Barrett, Sales Director,
PARTNERS Health Plan, 300 Interstate North
Parkway, Suite 630, Atlanta, GA 30339—Phone
(404) 951-9115

PruCare of Atlanta (RI 73-107)

Serves: Atlanta area

Contact: Gail P. Cox, Group Marketing Representative,
PruCare of Atlanta, 3100 Cumberland Circle, N.W.,
Suite 1200, Atlanta, GA 30339—Phone (404)
955-8010

GUAM**FHP, Inc. (RI 73-18)**

Serves: Island of Guam

Contact: Diane Canovas, Sales Manager, FHP,
P.O. Box 6690-C, Tamuning, Guam 96911—
Phone 671-1984

Guam Memorial Health Plan (RI 73-213)

Serves: Island of Guam

Contact: Frank B. Rosario, President, Guam
Memorial Health Plan, 142 W. Seaton Blvd.,
Agana, Guam, 96910—Phone (671) 472-4647

Health Maintenance Life (RI 73-36)

Serves: Island of Guam

Contact: Diane Canovas, Sales Manager, Health
Maintenance Life, P.O. 9399 Tamuning, Guam,
96911—Phone (671) 646-7826

HAWAII**HMSA (RI 73-10)**

Serves: Hawaii

Contact: Mr. Ed Kato, Group Administrator, Hawaii Medical
Service Association, P.O. Box 860, Honolulu, HI
98608—Phone (808) 944-2495

HMSA-Community Health Program (RI 73-60)

Serves: Hawaii

Contact: Ed Kato, Group Administrator, HMSA's
Community Health Program, P.O. Box 860,
Honolulu, HI 96808—Phone (808) 944-2495

Island Care (RI 73-319)

Serves: Hawaii

Contact: Steve Goth, Director of Marketing,
Island Care, 1600 Kapiolani Boulevard, Honolulu,
HI 96817—Phone (808) 943-1127

Kaiser Foundation Health Plan/Hawaii Region (RI 73-5)

Serves: Hawaii

Contact: Ted Freeland, Accounts Manager, Kaiser
Foundation Health Plan/Hawaii Region, 3288
Moanalua Road, Honolulu, HI 96819—Phone
(808) 529-5257

IDAHO

- Foundation Health Plan (RI 73-287)**
Serves: Northern Idaho
Contact: Laurie Shorett, Account Executive,
Foundation Health Plan, P.O. Box 3387, Bellevue,
WA 98009-3387—Phone (206) 451-8063
- Group Health of Northwest (RI 73-96)**
Serves: Kootenai and Bonner Counties
Contact: Nancy Ross, Director of Marketing, Group Health
of Northwest, West 1500 4th Avenue, Spokane, WA
99204—Phone (509) 838-9100
- Lincoln National (Peak) Health Plan (RI 73-426)**
Serves: Ada and Canyon Counties
Contact: JoAnn McGruder, Executive Secretary,
Lincoln National Health Plan, 300 Mallard Drive,
Boise, ID 83706—Phone (208) 343-3330

ILLINOIS

- American HMO (RI 73-427)**
Serves: Chicago area
Contact: Ramesh Joshi, Director, American HMO,
19740 Governor's Highway, Flossmoor, IL
60422—Phone (312) 957-2550
- ANCHOR Organization for Health Maintenance (RI 73-29)**
Serves: Chicago Metropolitan area
Contact: Ms. Suzette Dubs, Senior Account Representative,
ANCHOR Organization for Health Maintenance,
33 E. Congress, Suite 600, Chicago, IL 60605—
Phone (312) 347-3440
- Blackhawk Health Assurance Plan (RI 73-149)**
Serves: Rockford area
Contact: Linda Fryjoff, Senior Marketing
Representative, the Blackhawk Plan, P.O. Box 998,
Rockford, IL 61105-0998—Phone (815) 965-6755
- BlueChoice (RI 73-516)**
Serves: St. Clair and Madison Counties
Contact: Diane Tyler, Administrative Assistant,
BlueChoice, 4444 Forest Park, St. Louis, MO
63108—Phone (314) 658-4808
- CARLECARE, Inc. (RI 73-168)**
Serves: East Central Illinois
Contact: Ann Suslavich, Marketing Communications
Manager, CARLECARE, Inc., 602 West University
Avenue, Urbana, IL 61801—Phone (217) 337-3469
- Chicago HMO, Ltd. (RI 73-199)**
Serves: Chicago area
Contact: Martha Garber, Director, Certification and
Compliance, Chicago HMO Ltd., 540 North
LaSalle Street, Chicago, IL 60610—Phone (312)
751-7715
- Dreyer HMO (RI 73-300)**
Serves: Northern Illinois
Contact: Mark Nelson, Marketing Representative, Dreyer
HMO, 2111 Plum Street, Aurora, IL 60506—Phone
(708) 859-0400
- Foundation Program (RI 73-151)**
Serves: Springfield area
Contact: Penny Dunlevy, Marketing Executive, The
Foundation Program, Blue Cross and Blue Shield
of Illinois, 200 Iles Park Place, Springfield, IL
62718—Phone (217) 753-5280

ILLINOIS—Continued

- Group Health Plan, Inc. (RI 73-104)**
Serves: St. Louis area
Contact: Susan Lewis, Marketing, Group Health
Plan, 11475 Olde Cabin Road, St. Louis, MO
63141—Phone (313) 993-6494
- HMO Illinois, Inc. (RI 73-152)**
Serves: Chicago Metropolitan area and Downstate Illinois
Contact: Rodney McGary, Senior Account Representative,
HMO Illinois, Inc., 2001 Midwest Road—3rd
Floor, Oakbrook, IL 60521—Phone (312)
620-3000
- HealthChicago (RI 73-310)**
Serves: Chicago area
Contact: Karen Christiansen, Employer Services Manager,
HealthChicago, Inc., 950 Warrenville Road, Lisle,
IL 60532—Phone (312) 964-6200 ext 488
- Great Lakes Health Plan (RI 73-231)**
Serves: Chicago area
Contact: Jim O'Connell, Employee Benefits Sales
Representative, Great Lakes Health Plan, 747 East
22nd Street, Lombard, IL 60148-9881—Phone
(312) 953-1690
- Maxicare Illinois, Inc. (RI 73-58)**
Serves: Chicago and Champaign area
Contact: Helen Harper, Account Executive,
Maxicare Illinois, 310 S. Michigan Avenue, Suite
1730, Chicago, IL 60604—Phone (312) 786-9830
- MetLife HealthCare Network of St. Louis (RI 73-32)**
Serves: St. Louis area
Contact: Martha Bromley, Manager of Account Services,
MetLife HealthCare Network of St. Louis, 14500
South Outer 40 Road, Suite 333, St. Louis, MO
63017—Phone (314) 542-1433
- Michael Reese Health Plan (RI 73-25)**
Serves: Chicago area
Contact: Andrea Mitchell, Account Representative, Michael
Reese Health Plan, 2545 S. Martin Luther King
Drive, Chicago, IL 60616—Phone (312) 808-3801
- Partners HMO of Missouri (RI 73-541)**
Serves: Madison and St. Clair Counties
Contact: Annette Cunningham, Marketing Director,
Partners HMO, One City Place Drive, Suite 670,
St. Louis, MO 63141—Phone (314) 567-6660
- PersonalCare's HMO (RI 73-257)**
Serves: Champaign area
Contact: Dorothy McCrory, Customer Service
Representative, PersonalCare's HMO, 510
Devonshire Drive, Suite G, Champaign, IL 61280—
Phone (217) 351-1226
- PruCare of Illinois (RI 73-45)**
Serves: Chicago area
Contact: Madeline Kepner, Administrative Assistant,
PruCare of Illinois, 300 S. Riverside Plaza, Suite
1900, Chicago, IL 60606—Phone (312) 454-5028
- Sanus of St. Louis (RI 73-345)**
Serves: St. Louis area
Contact: Gary Hawkins, Sanus of St. Louis, 969 Executive
Parkway Drive, Suite 100, St. Louis, MO 63141—
Phone (314) 434-6114

ILLINOIS—Continued**Share Health Plan of Illinois (RI 73-187)**

Serves: Chicago area

Contact: Lee Green, Vice President of Sales,
SHARE Health Plan of Illinois, One Pierce Place,
Suite 600, Itasca, IL 60143—Phone (312)
250-3225

Union Health Service, Inc. (RI 73-26)

Serves: Chicago Metropolitan area

Contact: Jill M. Rock, Marketing Director, Union Health
Service, Inc., 1634 N. Polk Street, Chicago, IL
60612—Phone (312) 829-4224

INDIANA**American HMO (RI 73-427)**

Serves: Lake and Porter Counties

Contact: Ramesh Joshi, Director, American HMO,
19740 Governor's Highway, Flossmoor, IL
60422—Phone (312) 957-2550

ANCHOR Organization for Health Maintenance (RI 73-29)

Serves: Lake and Porter Counties

Contact: Ms. Suzette Dubs, Senior Account Representative,
Anchor Organization for Health Maintenance, 33
E. Congress, Suite 600, Chicago, IL 60605—Phone
(312) 347-3440

Arnett HMO (RI 73-288)

Serves: Greater Lafayette area

Contact: R. Drew Weaver, Marketing Director, Arnett HMO
3768 Rome Drive, Lafayette, IN 47905—Phone
(317) 448-8200

HealthChicago, Inc. (RI 73-310)

Serves: Lake, Laporte and Porter Counties

Contact: Karen Christiansen, Employer Services Manager,
HealthChicago, Inc., 950 Warrenville Road, Lisle,
IL 60532—Phone (312) 964-6200 ext 488

HMO America—Indiana (RI 73-518)

Serves: Northwestern Indiana

Contact: Martha Garber, Director, Certification and
Compliance, HMO America—Indiana, 540 N.
LaSalle St., Chicago, IL 60610—Phone (312)
751-7500

HMO Illinois, Inc. (RI 73-152)

Serves: Lake and Porter Counties

Contact: Rodney McGary, Senior Account Representative,
HMO Illinois, Inc., 2001 Midwest Road, 3rd Floor,
Oakbrook, IL 60521—Phone (312) 620-3000

Great Lakes Health Plan (RI 73-231)

Serves: Lake, LaPorte, and Porter Counties

Contact: Jim O'Connell, Employee Benefits Sales
Representative, Great Lakes Health Plan, 747 East
22nd Street, Lombard IL 60148-9881—Phone
(312) 953-1690

HMO Kentucky (RI 73-314)

Serves: Southern Indiana

Contact: Irene Mimms, Telephone Counselor,
HMO Kentucky, 9901 Linn Station Road,
Louisville, KY 40223—Phone (502) 499-8898 or
1-800-759-4499

Humana Health Plan, Inc.—Louisville (RI 73-434)

Serves: Louisville area

Contact: Joseph Ward, Sales Representative, Humana Health
Plan, Inc., 9300 Shelbyville Road, Suite 700,
Louisville, KY 40222—Phone (502) 423-1355

INDIANA—Continued**Key Health Plan (RI 73-163)**

Serves: North and Central area

Contact: Sandy Ward, Special Accounts Coordinator,
Key Health Plan, 333 N. Alabama, Suite 300,
Indianapolis, IN 46204—Phone (317) 262-4648

Humana Care Plan (RI 73-238)

Serves: Louisville area

Contact: Carla Whaley, Account Executive,
Humana Care Plan, 9300 Shelbyville Road, Suite
700, Louisville, KY 40222—Phone (502) 423-1355

Maxicare Illinois, Inc. (RI 73-58)

Serves: Lake and Porter Counties

Contact: Helen Harper, Account Executive,
Maxicare Illinois, 310 S. Michigan Avenue, Suite
1730, Chicago, IL 60604—Phone (312) 786-9830

Maxicare Indiana, Inc. (RI 73-183)

Serves: Indianapolis area

Contact: Karen Bower, Account Executive,
Maxicare Indiana, 9480 Priority Way, West Drive,
Indianapolis, IN 46240—Phone (317) 844-5775

Michael Reese Health Plan (RI 73-25)

Serves: Lake County

Contact: Andrea Mitchell, Account Representative, Michael
Reese Health Plan, 2545 S. Martin Luther King
Drive, Chicago, IL 60616—Phone (312) 808-3801

Partners National Health Plans of Indiana (RI 73-506)

Serves: Elkhart/South Bend areas

Contact: Steve Hamilton, Marketing Director, Partners
National Health Plans of Indiana, Inc., One
Michigan Square, Suite 502, 100 E. Wayne Street,
South Bend, IN 46624—Phone (219) 233-4677

Welborn HMO (RI 73-430)

Serves: Evansville area

Contact: Larry Powell, Sales Manager, Welborn HMO,
19 N.W. 4th Street, Suite 600, Evansville, IN
47708—Phone (812) 425-3939

IOWA**CareChoices (RI 73-444)**

Serves: Sioux City area

Contact: Sam Brack, Marketing Department Assistant,
Care Choices Health Plans, 34605 Twelve Mile
Road, Farmington Hills, MI 48331—Phone (313)
489-6400

Principal Health Care of Nebraska (RI 73-453)

Serves: Council Bluffs

Contact: Judy Bronstad, Marketing Secretary,
Principal Health Care, 10810 Farnam Drive, Suite
425, Omaha, NE 68154—Phone (402) 333-1720

Share Health Plan of Iowa (RI 73-186)

Serves: Des Moines area

Contact: Steve Kammeyer, Account Executive,
Share Health Plan of Iowa, 2700 Westown Parkway,
Suite 200, West Des Moines, IA 50265—Phone
(515) 225-4537

KANSAS

EQUICOR Health Plans, Inc.—Kansas (RI 73-175)
 Serves: Salina, Kansas City and Wichita
 Contact: Jana Bleakley, Regional Market Analyst,
 EQUICOR Health Plans, Inc.—Kansas, 2959 N.
 Rock Road, Wichita, KS 67226—Phone (316)
 681-1152

Principal Health Care of Kansas City (RI 73-275)
 Serves: Kansas City area
 Contact: Karen Holliday, Marketing Secretary,
 Principal Health Care of Kansas City, 1001 East
 101st Terrace, Suite 360, Kansas City, MO
 64151—Phone (816) 941-3030

HMO Kansas (RI 73-232)
 Serves: Capital area, Central Kansas, and Wichita
 Contact: Michelf Revell, Field Representative,
 National & Special Accounts, Blue Cross & Blue
 Shield of Kansas, 419 S.W. 29th, Topeka, KS
 66611-1105—Phone (913) 291-8684

Kaiser Foundation Health Plan of Kansas City, Inc. (RI 73-128)
 Serves: Kansas City area
 Contact: John Heny, Health Plan Representative, Kaiser
 Foundation Health Plan of Kansas City, 6900
 Squibb Road, Suite 201, Shawnee Mission, KS
 66202—Phone (913) 384-9090

Prime Health (RI 73-54)
 Serves: Kansas City area
 Contact: Laurie G. Rockhill, Member Retention Specialist,
 Prime Health, 5799 Broadmoor, Mission, KS
 66202—Phone (913) 722-5000

Total Health Care (RI 73-142)
 Serves: Kansas City area
 Contact: Jackie Biggs, Sales Consultant, Total Health
 Care, 2301 Main, Kansas City, MO 64111—Phone
 (816) 395-2430

KENTUCKY

HMO Kentucky (RI 73-314)
 Serves: Major Kentucky Cities
 Contact: Irene Mimms, Telephone Counselor, HMO
 Kentucky, 9901 Linn Station Road, Louisville, KY
 40223—Phone (502) 499-8898 or
 1-800-759-4499

HealthWise of Kentucky (RI 73-433)
 Serves: Central Kentucky
 Contact: Daniel Atherton, Director of Marketing and Sales,
 HealthWise of Kentucky, 489 E. Main Street, Suite
 200, Lexington, KY 40507—Phone (606) 259-1771

Humana Health Plan, Inc.—Louisville (RI 73-434)
 Serves: Louisville area
 Contact: Joseph Ward, Sales Representative, Humana
 Health Plan, Inc., 9300 Shelbyville Road, Suite 700,
 Louisville, KY 40222—Phone (502) 423-1355

Humana Care Plan, (RI 73-238)
 Serves: Lexington and Louisville area
 Contact: Carla Whaley, Account Executive, Humana Care
 Plan, 9300 Shelbyville Road, Suite 700, Louisville,
 KY 40222—Phone (502) 423-1355

Lincoln National (Peak) Health Plan (RI 73-254)
 Serves: Northern Kentucky area
 Contact: Fredericka Cohen, Marketing Coordinator, Lincoln
 National Health Plan, 11260 Chester Road, Suite
 800, Cincinnati, OH 45246—Phone (513)
 772-7325 or 1-800-543-8737

LOUISIANA

Maxicare Louisiana, Inc. (RI 73-244)
 Serves: New Orleans area
 Contact: Darlene Babin, Account Executive, Maxicare,
 Louisiana, 3850 N. Causeway Boulevard, Suite 990,
 Metairie, LA 70002—Phone (504) 836-2022

Principal Health Care of Louisiana (RI 73-542)
 Serves: New Orleans and the River Region
 Contact: Andrea Oppenheim, Marketing Assistant, Principal
 Health Care, 3421 North Causeway Boulevard,
 Suite 600, Metairie, LA 70002—Phone (504)
 834-0840

MAINE

Healthsource Maine (RI 73-515)
 Serves: Southern and Central Maine
 Contact: Nancy Connelie, Marketing Director, Healthsource,
 Maine, 30 U.S. Route One, Yarmouth, ME
 04096—Phone (207) 846-6430

HMO Maine (RI 73-443)
 Serves: Southern and Central Maine
 Contact: John Harris, Manager, Finance, HMO Maine,
 110 Free Street, P.O. Box 8883, Portland, ME
 04104-5028—Phone (207) 856-6196

MARYLAND

CapitalCare (RI 73-196)
 Serves: Portions of Maryland
 Contact: Barbara Majors-Johnson, FEHBP Coordinator,
 CapitalCare, 1921 Gallows Road, Vienna, VA
 22182-3929—Phone (703) 761-5455

CareFirst (RI 73-268)
 Serves: Most of Maryland
 Contact: Gina Chmielewski, Account Executive, CareFirst,
 7939 Honeygo Blvd., Suite 700, Baltimore, MD
 21236—Phone (301) 335-1546

Chesapeake Health Plan (RI 73-441)
 Serves: Baltimore, Anne Arundel and Harford
 Contact: Darlene Burton, Director of Communications,
 Chesapeake Health Plan, Inc., 814 Light Street,
 Baltimore, MD 21230—Phone (301) 539-8622

Columbia Medical Plan (RI 73-20)
 Serves: Central Maryland
 Contact: Shirley McPhail, Government Account
 Representative, Columbia Medical Plan, 2 Knoll
 North Drive, Columbia, MD 21045—Phone (301)
 964-8168

Free State Health Plan (RI 73-146)
 Serves: Baltimore Metro area
 Contact: Shirley McPhail, Government Account
 Representative, Free State Health Plan, 2 Knoll
 North Drive, Columbia, MD 21045—Phone (301)
 964-8168

George Washington University Health Plan (RI 73-46)
 Serves: Metropolitan Washington, D.C.
 Contact: Jane G. Edwards, Public Relations Manager,
 George Washington University Health Plan, 1901
 Pennsylvania Ave., N.W., Suite 600 Washington,
 D.C. 20006—Phone (202) 676-3585

MARYLAND—Continued

Group Health Association (RI 73-8)

Serves: Washington, D.C., area

Contact: Deborah Winston, Account Executive, Group Health Association, 4301 Connecticut Avenue, N.W., Washington, D.C. 20008—Phone (202) 364-7400

HealthPlus, Inc. (RI 73-67)

Serves: Baltimore Metropolitan area

Contact: Douglas C. Hoffman, Marketing Director, HealthPlus, Inc., 6611 Kenilworth Avenue, Riverdale, MD 20737—Phone (301) 277-6520

Lincoln National Health Plan (RI 73-442)

Serves: Baltimore area Prince Georges and Montgomery Counties

Contact: Robert E. Sekkes, Director of Sales, Lincoln National Health Plan, 7200 Wisconsin Avenue, Suite 801, Bethesda, MD 20814—Phone (301) 986-0222

Johns Hopkins Health Plan (RI 73-320)

Serves: Central Maryland area

Contact: C.R. Dyckman, Manager, Commercial Marketing, Johns Hopkins Health Plan, 4308 Harford Road, Baltimore, MD 21214—Phone (301) 444-5472

Kaiser Foundation of the Mid-Atlantic States, Inc. (RI 73-47)

Serves: Metropolitan Washington, D.C., Metropolitan Baltimore, MD

Contact: Jan Nugent, District Marketing Manager, Kaiser Foundation of the Mid-Atlantic States, Inc., 4200 Wisconsin Avenue, N.W., Washington, D.C. 20016—Phone (202) 364-3434

Potomac Health (formerly Medicare Maryland) (RI 73-225)

Serves: Portions of Maryland

Contact: Gina Chmielewski, Account Executive, Potomac Health, 7939 Honeygo Boulevard, Suite 700, Baltimore, MD 21236—Phone (301) 335-1546

M.D. IPA Health Plan (RI 73-100)

Serves: Metropolitan Washington, D.C., Maryland and Virginia areas

Contact: Sherrie Gingery, Senior Marketing Assistant, M.D. IPA Health Plan, 4 Taft Court, Rockville, MD 20850—Phone (301) 294-5085

PARTNERS Health Plan of the Mid-Atlantic (RI 73-250)

Serves: Washington, D.C. Metropolitan area

Contact: Joseph L. Murgo, Regional Director, Marketing, PARTNERS Health Plan of the Mid-Atlantic, 8550 Lee Highway, Fairfax, VA 22031—Phone (703) 573-8500

Physicians CareFirst (RI 73-331)

Serves: Prince Georges and Montgomery Counties

Contact: Merart Hall, Heather Pyle, Physicians CareFirst, 1901 N. Moore Street, Arlington, VA 22305—Phone (703) 525-0602

ProCare of Washington, D.C. (RI 73-413)

Serves: Washington, D.C., area

Contact: Richard A. Meyer, Director, Health Care Management, PruCare of Washington, D.C., 2001 L Street, N.W., Suite 500, Washington, D.C., 20036—Phone (202) 775-4000

MASSACHUSETTS

Bay State Health Care (RI 73-193)

Serves: Eastern Massachusetts

Contact: Lisa T. Motyl, Account Representative, Bay State Health Care, 101 Main Street, Cambridge, MA 02142—Phone (617) 499-6600

HMO IPA (RI 73-194)

Serves: Portions of Massachusetts

Contact: Barbara Tierney, Marketing Manager, 77 Boylston Street, Springfield, MA 01104—Phone (413) 499-4009

Central Massachusetts HealthCare (RI 73-291)

Serves: Worcester County

Contact: Linda Gregoire, Secretary, Central Massachusetts Health Care, Mechanics Tower, Suite 300, 100 Front Street, Worcester, MA 01608—Phone (508) 798-8667

CIGNA Healthplan of Massachusetts (RI 73-295)

Serves: Greater Springfield area

Contact: Christine Short, Sales Director, CIGNA Healthplan of Massachusetts, 1350 Main Street, Springfield, MA 01103—Phone (413) 733-1177

Community Health Plan (RI 73-53)

Serves: Berkshire, Franklin, and Worcester Counties

Contact: Carol DeLaMarter, Marketing Representative, Community Health Plan, 1201 Troy-Schenectady Road, Latham, NY 12110—Phone (518) 783-1864

Fallon Community Health Plan (RI 73-90)

Serves: Central Massachusetts

Contact: Cynthia Falcone, Account Representative, Fallon Community Health Plan, 100 Hartwell Street, West Boylston, MA 01583—Phone (508) 835-2550

Harvard Community Health Plan (RI 73-21)

Serves: Eastern and Western Massachusetts

Contact: Rachel Paul, Account Supervisor, Harvard Community Health Plan, 27 Mica Lane, Wellesley, MA 02181—Phone (617) 431-6590

Health New England (RI 73-437)

Serves: Western Massachusetts

Contact: Ann Moriarty, Group Service Representative, Health New England, 66 Industry Avenue, Springfield, MA 01104—Phone (413) 787-4000

Kaiser Foundation Health Plan of Massachusetts, Inc. (RI 73-86)

Serves: Portions of Western Massachusetts

Contact: James Watson, Health Plan Representative, Kaiser Foundation Health Plan of Massachusetts, Inc., 100 University Drive, Amherst, MA 01004—Phone (413) 256-0151

Lahey Clinic (RI 73-106)

Serves: Greater Burlington area

Contact: Ms. Mary McCann, Special Market Manager, Lahey Clinic, One Alewife Center, Second Floor, Cambridge, MA 02140—Phone (617) 273-8556

Matthew Thornton Health Plan, Inc. (RI 73-76)

Serves: Northern Massachusetts

Contact: Joy Ouellette, Marketing Representative, Matthew Thornton Health Plan, Inc., 410 Amherst Street, Suite 201, Nashua, NH 03061—Phone (603) 595-4441

MASSACHUSETTS—Continued

Medical East Community Health Plan, Inc. (RI 73-112)
 Serves: North and South Shore areas
 Contact: Marianne Sybertz, Government Programs Coordinator, Medical East Community Health Plan, Inc., 449 Neponset Street, Norwood, MA 02062—Phone (617) 769-2676

Medical West Community Health Plan, Inc. (RI 73-97)
 Serves: Springfield
 Contact: Paula Deglis, Government Programs Coordinator, Medical West Community Health Plan, Inc., 77 Boylston Street, Springfield, MA 01104—Phone (413) 781-7320

Montachusett Health Plan, Inc. (RI 73-249)
 Serves: North Worcester County
 Contact: Arlene Grabau, Senior Representative, Montachusett Health Plan, 285 Central Street, Leominster, MA 01453—Phone (508) 343-3267

Pilgrim Health Care (RI 73-139)
 Serves: Eastern Massachusetts
 Contact: Carolyn Oliveri, Group Service Supervisor, Pilgrim Health Care, 10 Accord Executive Drive, P.O. Box 200, Norwell, MA 02061—Phone (617) 871-3950

Rhode Island Group Health Association (RI 73-23)
 Serves: Southeastern Massachusetts
 Contact: Edna Boyes, Division Manager, Rhode Island Group Health Association, Two Davol Square, Providence, RI 02903—Phone (401) 421-4410 x 552

Tufts Associated Health Plan (RI 73-134)
 Serves: Eastern Massachusetts area
 Contact: Julia Robinson, Account Executive, Tufts Associated Health Plan, 400-2 Totten Pond Road, Waltham, MA 02254—Phone (617) 466-9467

U.S. HealthCare—Massachusetts (RI 73-526)
 Serves: Boston Metro area
 Contact: Kelbourne J. Ritter, Vice President—Marketing, U.S. HealthCare, 980 Jolly Road, P.O. Box 1109, Blue Bell, PA 19422—Phone (215) 283-6744

MICHIGAN

Blue Care Network—Health Central (RI 73-154)
 Serves: Lansing area
 Contact: Richard J. Forton, Account Executive, Blue Care Network—Health Central, 1403 S. Creyts Road, Lansing, MI 48917—Phone (517) 322-8022

BlueCare Network of East Michigan (RI 73-306)
 Serves: Greater Flint and Saginaw Bay areas
 Contact: Mark Sterglein, Public Relations/Advertising Manager, BlueCare Network of East Michigan, 4200 Fashion Square Boulevard, Saginaw, MI 48603—Phone (517) 791-3236

Blue Care Network, Great Lakes (RI 73-272)
 Serves: Northern, Western, and Southwestern Michigan
 Contact: Merideth Trahan, Account Executive, BlueCare Network, Great Lakes, 3624 S. Westnedge, Kalamazoo, MI 49008—Phone (616) 388-9500

BlueCare Network of Southeast Michigan (RI 73-153)
 Serves: Southeastern Michigan
 Contact: Christopher W. Munsell, Account Executive, BlueCare Network of Southeast Michigan, 27000 West 11 Mile Road, P.O. Box 5043, Southfield, MI 48086-5043—Phone (313) 350-4266

MICHIGAN—Continued

Care Choices (RI 73-444)
 Serves: Grand Rapids, Lansing, Ann Arbor and Muskegon
 Contact: Sam Brack, Marketing Department Assistant, Care Choices, 34605 Twelve Mile Road, Farmington Hills, MI 48331—Phone (313) 489-6400

Blue Care Network of West Michigan (RI 73-272)
 Serves: Grand Rapids and Muskegon areas
 Contact: Paula J. White, Representative, Blue Care Network of West Michigan, 611 Cascade West Parkway, Grand Rapids, MI 49506—Phone (616) 957-5057

Care Choices (RI 73-444)
 Serves: Grand Rapids, Lansing, Ann Arbor and Muskegon
 Contact: Donna Backus, Account Executive, Care Choices, P.O. Box 9082, Farmington Hills, MI 48333—Phone (313) 489-6400

Comprehensive Health Services (RI 73-75)
 Serves: Southeastern Michigan
 Contact: Jeffery S. Richardson, Manager, Group Marketing, Comprehensive Health Services, 6500 John C. Lodge, Detroit, MI 48202—Phone (313) 875-WELL

Health Alliance Plan (RI 73-15)
 Serves: Southeastern Michigan area
 Contact: Weston Diggs, Account Executive, Health Alliance Plan, 2850 West Grand Boulevard, Detroit, MI 48202—Phone (313) 874-7979

M-CARE (RI 73-445)
 Serves: Southeastern Michigan
 Contact: Bob Gould, Account Executive, M-CARE, 3601 Plymouth Road, Ann Arbor, MI 48105—Phone (313) 747-8700

Medical Value Plan (RI 73-473)
 Serves: Monroe and Lanawee Counties
 Contact: Karen Richardson, Benefits Consultant, Medical Value Plan, 405 Madison Avenue, P.O. Box 2147, Toledo, OH—Phone (419) 245-5142

OmniCare Health Plan (RI 73-62)
 Serves: Southeastern Michigan
 Contact: Sheila Powell, Marketing Representative, OmniCare Health Plan, 7650 Second Avenue, Detroit, MI 48202—Phone (313) 873-2800

SelectCare MedExtend (RI 73-69)
 Serves: Greater Detroit area
 Contact: Beth Montgomery, Service Representative, SelectCare MedExtend, 363 West Big Beaver, Troy, MI 48084—Phone (313) 524-8045

Total Health Care (RI 73-534)
 Serves: Detroit
 Contact: Gary Francis, Total Health Care, 2500 Fisher Building, Detroit, MI 48202—Phone (313) 871-7805

MINNESOTA

Group Health, Inc. (RI 73-9)
 Serves: Minneapolis and St. Paul
 Contact: Jim Erlandson, Senior Account Manager, Group Health, Inc., 2829 University Avenue, Southeast, Minneapolis, MN 55414—Phone (612) 623-8430

MINNESOTA—Continued**Partners HMO of Missouri (RI 73-541)**

Serves: The City of St. Louis and St. Louis, St. Charles and Franklin County

Contact: Annette Cunningham, Marketing Director, Partners HMO, City Place One, One City Place Drive, Suite 670, St. Louis MO 63141—Phone (314) 567-6660

Physicians Health Plan of Minnesota (RI 73-169)

Serves: Minneapolis and St. Paul areas

Contact: Debra Piltz, Account Executive, Physicians Health Plan of Minnesota, 5601 Smetana Drive, P.O. Box 1587, Minneapolis, MN 55440-7001—Phone (612) 936-6007

Share Health Plan (RI 73-30)

Serves: Minneapolis and St. Paul

Contact: Carol Dalton, Account Executive, Share Health Plan, 3600 West 80th Street, Bloomington, MN 55431—Phone (612) 830-3128

MISSOURI**BlueChoice (RI 73-516)**

Serves: St. Louis area

Contact: Diane Tyler, Administrative Assistant, BlueChoice, 4444 Forest Park, St. Louis, MO 63108—Phone (314) 658-4808

EQUICOR Health Plans—Kansas (RI 73-175)

Serves: Kansas City area

Contact: Jana Bleakley, Regional Market Analyst, Equicor Health Plan—Kansas, 2959 N. Rock Road, Wichita, KS 67226—Phone (316) 681-1152

Group Health Plan, Inc. (RI 73-104)

Serves: St. Louis area

Contact: Susan Lewis, Marketing, Group Health Plan, Inc., 11475 Olde Cabin Road, St. Louis, MO 63141—Phone (313) 993-6494

Principal Health Plan of Kansas City (RI 73-275)

Serves: Kansas City area

Contact: Karen Holliday, Marketing Secretary, Principal Health Plan of Kansas City, 1001 East 101st Terrace, Suite 360, Kansas City, MO 64131—Phone (816) 941-3030

Kaiser Foundation Health Plan of Kansas City, Inc. (RI 73-128)

Serves: Kansas City metropolitan area

Contact: John Heny, Health Plan Representative, Kaiser Foundation Health Plan of Kansas City, 6900 Squibb Road, Suite 201, Shawnee Mission, KS 66202—Phone (913) 384-9090

MetLife HealthCare Network of St. Louis (RI 73-32)

Serves: St. Louis area

Contact: Martha Bromley, Manager of Account Services, MetLife HealthCare, Network of St. Louis, 14500 South Outer Forty, Suite 333, St. Louis, MO 63017—Phone (314) 542-1400

Prime Health (RI 73-54)

Serves: Kansas City area

Contact: Laurie G. Rockhill, Prime Health, 5799 Broadmoor, Mission, KS 66202—Phone (913) 722-5000

Sanus of St. Louis (RI 73-345)

Serves: St. Louis area

Contact: Gary Hawkins, Marketing Director, Sanus of St. Louis, 969 Executive Parkway Drive, Suite 100, St. Louis, MO 63141—Phone (314) 434-6114

MISSOURI—Continued**Total Health Care (RI 73-142)**

Serves: Kansas City metropolitan area

Contact: Jackie Biggs, Sales Consultant, Total Health Care, 3737 Broadway, Kansas City, MO 64110—Phone (816) 395-2430

NEBRASKA**Amicare Advantage Plan (RI 73-451)**

Serves: Omaha area

Contact: Andy Arnone, Account Executive, Amicare Advantage Plan, 1620 Dodge, Suite 1600, Omaha, NE 68102—Phone (402) 341-7500

CareChoices (RI 73-444)

Serves: South Sioux City area

Contact: Sam Brack, Marketing Department Assistant, CareChoices, 34605 Twelve Mile Road, Farmington Hills, MI 48331—Phone (313) 489-6400

Principal Health Care Nebraska (RI 73-453)

Serves: Omaha and Lincoln areas

Contact: Judy Bronstad, Marketing Secretary, Principal Health Care, 10810 Farnum Drive, Suite 425, Omaha, NE 68154—Phone (402) 333-1720

SHARE Health Plan of Nebraska (RI 73-265)

Serves: Omaha area

Contact: Les Swick, Director of Marketing, SHARE Health Plan of Nebraska, 302 South 36th Street, 300 Blackstone Centre, Omaha, NE 68131—Phone (402) 345-9900

NEVADA**Health Plan of Nevada (RI 73-129)**

Serves: Las Vegas

Contact: Deborah Schmidt, Large/Major Accounts Specialist, Health Plan of Nevada, P.O. Box 15645, Las Vegas, NV 89114-5645—Phone (702) 646-8350

NEW HAMPSHIRE**Harvard Community Health Plan (RI 73-21)**

Serves: Southern New Hampshire

Contact: Rachel Paul, Account Supervisor, Harvard Community Health Plan, 27 Mica Lane, Wellesley, MA 02181—Phone (617) 431-6590

Healthsource New Hampshire (RI 73-312)

Serves: New Hampshire

Contact: Susan W. Kitchen, Senior Account Executive, Healthsource New Hampshire, Inc., P.O. Box 2041, Donovan Street Extension, Concord, NH 03302—Phone (603) 692-5452

Kaiser Foundation Health Plan of Massachusetts (RI 73-86)

Serves: Southwestern New Hampshire

Contact: James Watson, Health Plan Representative, Kaiser Foundation Health Plan of Massachusetts, Inc., 100 University Drive, Amherst, MA 01004—Phone (413) 256-0151

Matthew Thornton Health Plan (RI 73-76)

Serves: Southcentral New Hampshire

Contact: Joy Ouellette, Marketing Representative, Matthew Thornton Health Plan, 410 Amherst Street, Suite 201, C.S. 2028, Nashua, NH 03061—Phone (603) 595-4441

NEW HAMPSHIRE—Continued

Medical East Community Health Plan (RI 73-112)
 Serves: Southeastern New Hampshire towns
 Contact: Carole Martyn, Government Claims Coordinator,
 Medical East Community Health Plan, 449
 Netonset Street, Norwood, MA 02062—Phone
 (617) 769-0700

US Healthcare—Massachusetts (RI 73-526)
 Serves: Salem New Hampshire area
 Contact: Kelbourne J. Ritter, Vice President Marketing,
 US Healthcare—Massachusetts, 980 Jolly Road, P.O.
 Box 1109, Blue Bell, PA 19422—Phone
 (215) 283-6744

NEW JERSEY

COMED HMO (RI 73-87)
 Serves: Most of New Jersey
 Contact: Cindy DeGrado, Administrative Assistant,
 COMED HMO, 3 Stewart Court, Denville, NJ
 07834—Phone (201) 361-8808

GHI Health Plan (RI 73-7)
 Serves: Northern New Jersey
 Contact: Ava Spanier, Account Representative, GHI
 Health Plan, 330 West 42nd Street, New York, NY
 10036—Phone (212) 760-6424

Greater Atlantic Health Service (RI 73-40)
 Serves: Camden, Burlington, and Gloucester counties
 Contact: Rey Thomas, Special Account Executive,
 Greater Atlantic Health Service, 3550 Market
 Street, Philadelphia, PA 19103—Phone
 (215) 823-8620

Healthways, Inc. (RI 73-127)
 Serves: All of New Jersey
 Contact: Colleen Galmin, Marketing Services Coordinator,
 Healthways, Inc., 485-A US Route 1, Iselin, NJ
 08830—Phone (201) 636-6200

HIP of New Jersey (RI 73-84)
 Serves: Northern and Southern New Jersey
 Contact: Barbara Kenny, Senior Account Executive, HIP of
 New Jersey, 165 Old Marlton Pike, Route 70,
 Medford, New Jersey 08055—Phone
 1-609-654-6600

Medigroup HMO (RI 73-393)
 Serves: All of New Jersey
 Contact: Sales Consultant, Medigroup HMO, 750
 Allentown-Robbinsville Road, Mercer Corporate
 Park, Suite 900, Robbinsville, NJ 08691—Phone
 (609) 259-5965

OMNICARE/the hmo (RI 73-252)
 Serves: Southern New Jersey
 Contact: Cynthia Wright, FEHB (Open Season)
 Representative, OMNICARE/the hmo, 1138 E.
 Chestnut Avenue, Building 3B, Vineland, NJ
 08360—Phone (609) 696-8009

Oxford Health Plans (RI 73-466)
 Serves: Northern New Jersey
 Contact: Art Sadler, Account Executive, Oxford
 Health Plans, Inc., 320 Post Road, Darien, CT
 06820—Phone (203) 656-1442

NEW JERSEY—Continued

Premier Health Plan (RI 73-545)
 Serves: Portions of New Jersey
 Contact: Noelle WeHrman, Marketing Coordinator,
 Premier Health Plan, 6th & Chestnut Streets,
 Philadelphia, PA 19106—Phone (215) 238-5960

PruCare of New Jersey (RI 73-73)
 Serves: Most of New Jersey
 Contact: James Kilgore, Group Representative, PruCare of
 New Jersey, One Campus Drive, Parsippany, NJ
 07054—Phone (201) 631-2460

Rutgers Community Health Plan (RI 73-57)
 Serves: Central and Northern New Jersey area
 Contact: Kerin J. Braudaway, Manager, Marketing,
 Administrator, Rutgers Community Health Plan,
 One Worlds Fair Drive, Somerset, NJ 08873—
 Phone (201) 469-5228

Sanus Health Plan of New York/New Jersey (RI 73-468)
 Serves: New York Metropolitan area
 Contact: Marty Rosen, Vice President, Sanus Health
 Plan of New York/New Jersey, 75-20 Astoria
 Boulevard, Jackson Heights, NY 11370—Phone
 (718) 899-5200

U.S. Healthcare/HMO NJ (RI 73-116)
 Serves: Most of New Jersey
 Contact: Kelbourne J. Ritter, Vice President Marketing,
 U.S. Healthcare/HMO NJ, 980 Jolly Road, P.O.
 Box 1109, Blue Bell, PA 19422—Phone
 (215) 283-6744

U.S. Healthcare—HMO of Pennsylvania (RI 73-52)
 Serves: Southern New Jersey
 Contact: Kelbourne J. Ritter, Vice President Marketing,
 U.S. Healthcare, HMO of Pennsylvania, 980 Jolly
 Road, P.O. Box 1109, Blue Bell, PA 19422—Phone
 (215) 283-6744

NEW MEXICO

FHP, Inc. (RI 73-18)
 Serves: Albuquerque area
 Contact: Richard Leyba, Public Accounts Marketing
 Specialist, FHP, 4300 San Mateo, N.E.,
 Albuquerque, NM 87110—Phone (505) 881-7900

Qual-Med New Mexico (RI 73-251)
 Serves: Albuquerque and Santa Fe areas
 Contact: Andri Connors, Account Representative,
 Qual-Med New Mexico, 6100 Uptown Boulevard,
 Suite 400, Albuquerque, NM 87110—Phone (505)
 889-8800

Lovelace Health Plan (RI 73-79)
 Serves: Albuquerque, Santa Fe, Belen, Los Lunas, Los
 Alamos and Espanola areas
 Contact: Dean Penneman, Account Representative, Lovelace
 Health Plan, P.O. Box 27107, Albuquerque, NM
 87125-7107—Phone (505) 262-7510

NEW YORK

Blue Choice of New York (RI 73-510)
 Serves: Rochester area
 Contact: Karen Pezzulo, Senior Account Executive,
 Blue Choice, 150 E Main Street, Gateway Centre,
 Rochester, NY 14647—Phone (716) 238-4348

NEW YORK—Continued**BlueCARE Plus (RI 73-460)**

Serves: Greater Utica/Rome area
 Contact: JoAnn M. Saba, Account Executive,
 BlueCARE Plus, Suite 309, 258 Genesee Street,
 Utica, NY 13502—Phone (315) 798-4399

Capital District Physicians Health Plan (RI 73-549)

Serves: Albany, New York area
 Contact: L. Patrick Bender, Senior Account Manager,
 Capital District Physicians Health Plan, 5
 Washington Square, Albany, NY 12205—Phone
 (518) 452-1941

ChoiceCare (RI 73-294)

Serves: Queens, Nassau and Suffolk Counties
 Contact: Irene DiMaria, Marketing Director,
 ChoiceCare, 50 Charles Lindbergh Boulevard,
 Uniondale, NY 11553—Phone (516) 222-1460

Community Blue, the HMO of Blue Cross of Western New York, Inc. (RI 73-298)

Serves: Western New York area
 Contact: Sandra Tomasik, Senior Account Clerk,
 Community Blue, the HMO of Blue Cross of
 Western New York, Inc., 1901 Main Street, P.O.
 Box 159, Buffalo, NY 14240-0159—Phone
 (716) 887-8721

Community Health Plan (RI 73-53)

Serves: Capitol Region
 Contact: Carol Delamarter, Marketing Representative,
 Community Health Plan, 1201 Troy-Schenectady
 Road, Latham, NY 12110—Phone (518) 783-1864

Empire BC/BS HealthNet (RI 73-33)

Serves: Parts of New York
 Contact: Kim Nunziato, Marketing Representative,
 Empire HMO, 622 3rd Avenue, New York, NY
 10017—Phone (212) 973-7437

Foundation Health Plan (RI 73-461)

Serves: Southern Tier
 Contact: Melanie Rich, Communications Manager,
 Foundation Health Plan, 8278 Willett Parkway,
 Baldwinsville, NY 13027—Phone (315) 638-2133

Group Health of New York (RI 73-35)

Serves: Greater Rochester area
 Contact: Karen Pezzulo, Account Manager, Group Health,
 Gateway Centre, 150 East Main Street, Rochester,
 NY 14647—Phone (716) 238-4348

GHI Health Plan (RI 73-7)

Serves: State of New York
 Contact: Ava Spanier, Account Representative, GHI
 Health Plan, 330 West 42nd Street, 7th Floor, New
 York, NY 10036—Phone (212) 760-6424

Health Care Plan (RI 73-71)

Serves: Buffalo area
 Contact: Stanley Duda, Senior Marketing Representative,
 Health Care Plan, Inc., 900 Guaranty Building,
 Buffalo, NY 14202—Phone (716) 847-1480

Health Insurance Plan of Greater New York (RI 73-1)

Serves: Greater New York
 Contact: Frank Kelly, Marketing Representative, Health
 Insurance Plan of Greater New York, 220 West
 58th Street, New York, NY 10019—Phone
 1-212-373-5232

NEW YORK—Continued**Healthshield Inc. (RI 73-136)**

Serves: Dutchess/Orange/Ulster/Putnam counties
 Contact: Celeste Massey, Marketing Representative,
 Healthshield, 160 Union Street, Poughkeepsie, NY
 12110—Phone (914) 471-2800

HealthWays, Inc. (RI 73-127)

Serves: Metropolitan New York
 Contact: Arline Connor, Coordinator Public Enrollment,
 HealthWays, Inc., 485A US Route 1, Iselin, NJ
 08830—Phone (201) 636-6200

Independent Prepaid Health Plan (RI 73-462)

Serves: Central New York
 Contact: Melanie Rich, Communications Manager,
 Independent Prepaid Health Plan, 8278 Willett
 Parkway, Baldwinsville, NY 13027—Phone (315)
 638-2133

Independent Health Association (RI 73-103)

Serves: Western New York/Hudson Valley
 Contact: Jill Syracuse, Assistant Director, Marketing,
 Independent Health Association, 777 International
 Drive, Buffalo, NY 14221—Phone (716) 631-5392

Kaiser Foundation Health Plan of New York (RI 73-55)

Serves: Westchester County, NY
 Contact: Phyllis Farano, Health Plan Representative,
 Kaiser Foundation Health Plan of New York, 7-11
 South Broadway, White Plains, NY 10601—Phone
 (914) 682-0025

Mid-Hudson Health Plan (RI 73-464)

Serves: Hudson Valley area
 Contact: Patck Dodge, Senior Account Executive,
 Mid-Hudson Health Plan, P.O. Box 3786,
 Kingston, NY 12401—Phone (914) 338-0202

Mohawk Valley Physicians' Health Plan (RI 73-465)

Serves: Eastern, Central New York, Capital District area
 and Dutchess County
 Contact: Joseph Doherty, Operations Director,
 Mohawk Valley Physicians' Health Plan,
 108 Union Street, Schenectady, NY 12305—
 Phone (518) 370-4793

Oxford Health Plans—New York (RI 73-466)

Serves: Metropolitan New York
 Contact: Art Sadler, Account Executive, Oxford
 Health Plans, Inc., 320 Post Road, Darien, CT
 06820—Phone (203) 656-1442

Physicians Health Services of New York (RI 73-531)

Serves: Westchester County
 Contact: Barbara Vernon, Account Manager,
 Physicians Health Services of Connecticut, RE:
 Physicians Health Services of New York, 120
 Hawley Lane, Trumbull, CT 06611—Phone
 (203) 381-6422

Preferred Care (RI 73-467)

Serves: Rochester and Surrounding counties
 Contact: Betty Willer, Marketing Representative,
 Preferred Care, 259 Monroe Avenue, Suite A,
 Rochester, NY 14607—Phone (716) 325-3920

Prepaid Health Plan (RI 73-98)

Serves: Syracuse area
 Contact: Melanie Rich, Communications Manager,
 Prepaid Health Plan, 8278 Willett Parkway,
 Baldwinsville, NY 13027—Phone (315) 638-2133

NEW YORK—Continued

Sanus Health Plan of New York (RI 73-468)

Serves: New York Metropolitan area
 Contact: Marty Rosen, Vice President, Sanus Health Plan of New York/New Jersey, 75-20 Astoria Boulevard, Jackson Heights, NY 11370—Phone (718) 899-5200

Total Health (RI 73-469)

Serves: New York Metropolitan area
 Contact: Annette Raddick, Vice President Marketing, Total Health, 1010 Northern Boulevard, Suite 324, Great Neck, NY 11021—Phone (201) 361-3444

US Healthcare, Inc. New York (RI 73-365)

Serves: Metropolitan New York City area
 Contact: Kelbourne J. Ritter, Vice President-Marketing, US Healthcare, 980 Jolly Road, P.O. Box 1109, Blue Bell, PA 19422—Phone (215) 283-6744

NORTH CAROLINA

Maxicare of North Carolina (RI 73-227)

Serves: Charlotte area
 Contact: Dianne Baist, Account Executive, Maxicare North Carolina, 5550 Seventy-Seven Center Drive, Suite 380, Charlotte, NC 28217—Phone (704) 525-0880

Kaiser Foundation Health Plan of North Carolina (RI 73-240)

Serves: Triangle Area/Charlotte
 Contact: Beth Pack, Contracts Administrator, Kaiser Foundation Health Plan of North Carolina, 3120 Highwoods Boulevard, Raleigh, NC 27604—Phone (919) 878-9870

PruCare of Charlotte (RI 73-340)

Serves: Portions of North Carolina
 Contact: Anita Strauss-LaRowe, Association Group Manager, PruCare of Charlotte, 2100 Rexford Road, Suite 320, Charlotte, NC 28211—Phone (704) 365-6070

NORTH DAKOTA

Heart of America HMO (RI 73-543)

Serves: Northcentral North Dakota
 Contact: Tom Solberg, Marketing Representative, Heart of America HMO, Human Service Center, Rugby, ND 58368—Phone (701) 776-5848

OHIO

AdvaCare (RI 73-505)

Serves: Southwestern Ohio
 Contact: Mary Kropka, Operations Manager, AdvaCare, P.O. Box 680, 385 Jackson Pike, Gallipolis, OH 45631—Phone (614) 446-5281

CIGNA Healthplan of Ohio, Inc. (RI 73-471)

Serves: Central Ohio
 Contact: Eugene Motycka, Finance Director, CIGNA Healthplan of Ohio, Inc., 445 Hutchinson Avenue, Suite 900, Columbus, Ohio 43235—Phone (614) 847-7100

Community Health Plan (RI 73-53)

Serves: Southwestern Ohio
 Contact: Carol Delamarter, Marketing Representative, Community Health Plan, 1201 Troy Schenectady Road, Latham, NY 12110—Phone (518) 783-1864

OHIO—Continued

HMP/Ohio (RI 73-31)

(one brochure to serve all of the following areas)
 Serves: Akron, Canton, Cincinnati, Cleveland, Columbus, Dayton, Defiance, Toledo areas
 Contact: Eric Elam, Communications Manager, Health Maintenance Plan, 4665 Cornell Road, Suite 300, Cincinnati, OH 45241—Phone (513) 247-6644

Health Guard (RI 73-504)

Serves: Portions of Ohio
 Contact: Arthur Pugh, Vice President of Marketing, Health Guard, 51 11th Street, Wheeling, WV 26003—Phone (304) 233-2055

Health One (RI 73-99)

Serves: Columbus area
 Contact: Valerie McGregor, Manager, Member Services, Health One, 4885 Olentangy River Road, Columbus, OH 43214—Phone (614) 451-1551 x 478

HealthOhio, Inc. (RI 73-56)

Serves: Marion, Ohio area
 Contact: Wayne Corzatt, Marketing Representative, HealthOhio, Inc., 372 E. Center Street, Marion, OH 43302—Phone (614) 387-6355 or 1-800-858-1472

HHP/Licking Memorial (RI 73-508)

Serves: Licking County/Newark
 Contact: Mary Deffet, Director of Marketing, HHP/Licking Memorial, 1320 West Main Street, Suite HP, Newark, OH 43055—Phone (614) 366-0533

HMO Health Ohio (RI 73-157)

Serves: Northern Ohio area
 Contact: Denise Navis, Account Executive, HMO Health Ohio, 2060 E. 9th Street, Cleveland, OH 44115—Phone (216) 687-7886

Hospital Choice Health Plan (RI 73-472)

Serves: Central Ohio
 Contact: Janice Gregor, Staff & Marketing Coordinator, Hospital Choice Health Plan, 119 Dillmont Dr., Worthington, OH 43085—Phone (614) 888-2223 or 1-800-826-9017

Kaiser Foundation Health Plan of Ohio (RI 73-17)

Serves: Cleveland and Akron areas
 Contact: Carolyn Abraham, District Sales Manager, Kaiser Foundation Health Plan of Ohio, 1100 Bond Court Building, 1300 East Ninth Street, Cleveland, OH 44114—Phone (216) 621-5600 ext. 5180

MagnaCare Health Plan (RI 73-537)

Serves: Greater Cincinnati area
 Contact: Richard Moore, Manager, Commercial Account, MagnaCare Health Plan, 2133 Lury Avenue, Cincinnati, OH 45206—Phone (513) 961-4300

Medical Value Plan (RI 73-473)

Serves: Greater Toledo
 Contact: Karen M. Richardson, Benefits Consultant, Medical Value Plan, 405 Madison Avenue, P.O. Box 2147, Toledo, OH 43603—Phone (419) 245-5142

Lincoln National (Peak) Health Plan (RI 73-254)

Serves: Cincinnati and Dayton areas
 Contact: Fredericka Cohen, Marketing Coordinator, Lincoln National Health Plan, 11260 Chester Road, Suite 800, Cincinnati, OH 45246—Phone (513) 772-7325 or 1-800-543-8737

OHIO—Continued**PruCare of Central Ohio (RI 73-339)**

Serves: Columbus area
 Contact: Kendra Phillips, Administrative Technician,
 PruCare of Central Ohio, 100 E. Campus View
 Boulevard, Suite 350, Columbus, OH
 43085—Phone (614) 431-0980

Partners Health Plan of Northern Ohio (RI 73-273)

Serves: Northeast Ohio
 Contact: Kathy Suhodolsky, Service Representative,
 Partners Health Plan of Northern Ohio, 19201
 Villaview Road, Cleveland, OH 44119—Phone
 (216) 486-0152

Western Ohio (RI 73-539)

Serves: Dayton, Ohio
 Contact: Pat M. Huguenard, Senior Account Executive,
 Western Ohio Health Care Plan, 6601 Centerville
 Business Parkway, P.O. Box 591208, Centerville,
 OH 45459-8028—Phone (513) 439-6490

OKLAHOMA**BlueLines HMO (RI 73-267)**

Serves: Tulsa and Oklahoma City areas
 Contact: Lisa Putt, BlueLines HMO,
 3401 N.W. 63rd, Oklahoma City, OK 73116—
 Phone (918) 841-9615 or Dick Bonwell, Marketing
 Manager, BlueLines HMO, 1437 South Boulder,
 Tulsa, OK 74119—Phone (918) 561-9983

EQUICOR Health Plan, Inc.—Oklahoma City (RI 73-216)

Serves: Oklahoma City area
 Contact: Jana Bleakley, Regional Market Analyst,
 EQUICOR Health Plan, Inc., 2959 N. Rock Road,
 Wichita, KS 67226—Phone (316) 681-1152

PacificCare (RI 73-530)

Serves: Oklahoma City area
 Contact: Sherry Bellack, Employer Service
 Representative, PacificCare, 525 Central Park Drive,
 Suite 202, Oklahoma City, OK 73105—Phone
 (405) 525-9200

PacificCare of Oklahoma, Inc. (RI 73-396)

Serves: Tulsa area
 Contact: Kit Donovan, Employer Service Representative,
 PacificCare of Oklahoma, Inc., 7134 South Yale
 Street, Suite 700, Tulsa, OK 74136—Phone (918)
 496-2888

PruCare of Oklahoma (RI 73-108)

Serves: Oklahoma City area
 Contact: Hayden Haller, Associate Manager, PruCare
 of Oklahoma, 3330 NW 56th, Suite 500, Oklahoma
 City, OK 73112—Phone (405) 945-1378

PruCare of Tulsa (RI 73-118)

Serves: Tulsa area
 Contact: Jean Hausmann, Assistant Account Consultant,
 PruCare of Tulsa, 7912 East 31st Court, Suite 170,
 Tulsa, OK 74145—Phone (918) 624-4733

OREGON**Kaiser Foundation Health Plan of the Northwest (RI 73-4)**

Serves: Portland/Salem areas
 Contact: William Lindekugel, Account Executive,
 Kaiser Foundation Health Plan of the Northwest,
 2701 N.W. Vaughn Street, Suite 300, Portland, OR
 97210—Phone (503) 721-4614

OREGON—Continued**Qual-Med Oregon Health Plan (RI 73-327)**

Serves: Portland area
 Contact: Lee Taylor, Marketing Manager, Qual-Med
 Oregon Health Plan, 4800 SW Macadam Avenue,
 Suite 400, Portland, OR 97201—Phone
 (503) 222-5217

PacificCare of Oregon (RI 73-362)

Serves: Portland, Corvallis, and Salem areas
 Contact: Linda Walton, Employer Relations
 Representative, PacificCare of Oregon, Inc., Five
 Centerpointe Drive, Lake Oswego, OR 97035—
 Phone (503) 620-9324

SelectCare (RI 73-83)

Serves: Eugene, Corvallis and Albany areas
 Contact: Sandi M. Kellogg, Account Executive,
 SelectCare, P.O. Box 10106, Eugene, OR 97401—
 Phone (503) 687-4646

PENNSYLVANIA**Central Medical Health Plan (RI 73-42)**

Serves: Pittsburgh area
 Contact: James M. Fenn, Director of Marketing, Central
 Medical Health Plan, 564 Forbes Avenue, Suite
 900, Pittsburgh, PA 15219—Phone (412) 471-6887

Delaware Valley HMO (RI 73-65)

Serves: Southeastern Pennsylvania
 Contact: Janet Soriano, Marketing Representative, Delaware
 Valley HMO, P.O. Box 1111, Concordville, PA
 19331—Phone (215) 358-5454

Foundation Health Plan (RI 73-461)

Serves: New York Southern Tier
 Contact: Melanie Rich, Communications Manager,
 Foundation Health Plan, 8278 Willett Parkway,
 Baldwinsville, NY 13027—Phone (315) 638-2133

Freedom Health Care (RI 73-478)

Serves: Reading and Philadelphia
 Contact: Edward Moranz, Account Specialist, Freedom
 Health Care, 150 Strafford Avenue, Wayne, PA
 19087—Phone (215) 293-9338

FreeState Health Plan (RI 73-146)

Serves: South York County
 Contact: Shirley McPhail, Government Account
 Representative, Free State Health Plan, Inc., 2
 Knoll N. Drive, Columbia, MD 21045—Phone
 (301) 964-8168

Geisinger Health Plan (RI 73-303)

Serves: Central and Northeast Pennsylvania
 Contact: Megan King, Marketing Coordinator, Geisinger
 Health Plan, Geisinger Office Building 30-20,
 Danville, PA 17822-3020—Phone (717) 271-8768

Greater Atlantic Health Service (RI 73-40)

Serves: Southeast Pennsylvania
 Contact: Rey Thomas, Special Accounts Executive,
 Greater Atlantic Health Service, 3550 Market
 Street, Philadelphia, PA 19104—Phone (215)
 823-8620

HealthAmerica Pennsylvania (RI 73-255)

Serves: Central Pennsylvania and Pittsburgh areas
 Contact: Emmett Garbett, Director of Sales,
 HealthAmerica Pennsylvania, Five Gateway Center,
 Pittsburgh, PA 15022—Phone (412) 553-7300

PENNSYLVANIA—Continued

HealthGuard of Lancaster (RI 73-311)
 Serves: Lancaster County
 Contact: Mary Simmons, Manager, Membership Services, HealthGuard of Lancaster, 270 Granite Run Dr., Lancaster, PA 17601—Phone (717) 560-9049

Healthways, Inc. (RI 73-127)
 Serves: Lower Bucks County
 Contact: Arline Connor, Coordinator of Public Enrollment, Healthways, Inc., 485-A US Route 1, Iselin, NJ 08830—Phone (201) 636-6200

HMO of Northeastern Pennsylvania (RI 73-480)
 Serves: Northeastern Pennsylvania
 Contact: Joyce Birk, Manager—Marketing Development, HMO of Northeastern Pennsylvania, 70 North Main Street, Wilkes-Barre, PA 18711—Phone (717) 829-6053

Independent Health (RI 73-481)
 Serves: Erie County
 Contact: Kathleen Hoyt, Marketing Representative, Independent Health, 150 East 8th Street, Erie, PA 16501—Phone (814) 453-5090

Keystone Health Plan Central (RI 73-242)
 Serves: Lehigh Valley area
 Contact: Monica R. Smith, Account Executive, Keystone Health Plan Central, P.O. Box 8812, Camp Hill, PA 17011—Phone (717) 975-7029

Keystone Health Plan Central (RI 73-241)
 Serves: Harrisburg area
 Contact: Monica R. Smith, Account Executive, Keystone Health Plan Central, P.O. Box 8812, Camp Hill, PA 17011—Phone (717) 975-7029

Keystone Health Plan East (RI 73-483)
 Serves: Greater Philadelphia area
 Contact: Jeffrey D. Powell, Marketing Representative, Keystone Health Plan East, 251 St. Asaphs Rd., Bala Cynwyd, PA 19004—Phone (215) 668-3070

Keystone Health Plan West (RI 73-484)
 Serves: Pittsburgh area
 Contact: Debra Trybus, Account Specialist, Keystone Health Plan West, Foster Plaza VI, 681 Andersen Drive, Pittsburgh, PA 15220—Phone (412) 937-4312

Medigroup, HMO (RI 73-393)
 Serves: Part of Bucks County
 Contact: Sales Consultant, Medigroup HMO, 750 Allentown-Robbinsville Rd., Mercer Corporate Park, Suite 900, Robbinsville, NJ 08691—Phone (609) 259-5965

Partners Health Plan (RI 73-485)
 Serves: Five County/Philadelphia area
 Contact: Kathleen Tillman, Senior Account Executive, Partners Health Plan, 150 Monument Road, Suite 106, Bala Cynwyd, PA 19004—Phone (215) 668-1440

Premier Health Plan (RI 73-545)
 Serves: Philadelphia area
 Contact: Noelle Wehrman, Marketing Coordinator, Premier Health Plan, 6th & Chestnut Streets, Philadelphia, PA 19106—Phone (215) 238-5960

Riverside Health Plan (RI 73-487)
 Serves: Beaver Valley area in Western Pennsylvania
 Contact: Mary Alicandro, Marketing, Riverside Health Plan, Stone Point Landing, Suite 107, 500 Market Street, Bridgewater, PA 15009—Phone (412) 775-4404

PENNSYLVANIA—Continued

Silver Spring Health Plan (RI 73-366)
 Serves: South Central Pennsylvania
 Contact: Marie Clark, Marketing Director, Silver Spring Health Plan, Inc., One PHICO Drive, P.O. Box 85, Mechanicsburg, PA 17055-0085—Phone (717) 691-1777

U.S. Healthcare—HMO of New Jersey (RI 73-116)
 Serves: Southeast Pennsylvania
 Contact: Kelbourne J. Ritter, Vice President-Marketing, U.S. Healthcare—HMO of Pennsylvania, 980 Jolly Road, P.O. Box 1109, Blue Bell, PA 19422—Phone (215) 283-6744

U.S. Healthcare—HMO of Pennsylvania (RI 73-52)
 Serves: Southeast and Southwest Pennsylvania and the Pittsburgh area
 Contact: Kelbourne J. Ritter, Vice President-Marketing, U.S. Healthcare—HMO of Pennsylvania, 980 Jolly Road, P.O. Box 1109, Blue Bell, PA 19422—Phone (215) 283-6744

Vista Health Plan (RI 73-488)
 Serves: Southeast Pennsylvania/Philadelphia
 Contact: Sherri Beiderman, Account Executive, Vista Health Plan, 2002 Renaissance Boulevard, Suite 220, King of Prussia, PA 19406—Phone (215) 277-4800

PUERTO RICO

Health Plus of Puerto Rico (RI 73-507)
 Serves: Puerto Rico
 Contact: Jose Malave, Director of Marketing, Health Plus of Puerto Rico, Metro Office Part, Victory Plaza, Calle 1, #2, Suite 200, Caparra Heights, San Juan, PR 00920-1705—Phone (809) 782-7900

SSS Plan (RI 73-16)
 Serves: Puerto Rico
 Contact: Maria C. Moscoso, Administrative Services Division, SSS Plan, 1441 Franklin Roosevelt Avenue, San Juan, PR 00920—Phone (809) 749-4133

RHODE ISLAND

Harvard Community Health Plan (RI 73-21)
 Serves: Northern Rhode Island
 Contact: Rachel Paul, Account Supervisor, Harvard Community Health Plan, 27 Mica Lane, Wellesley, MA 02181—Phone (617) 431-6590

HMO Rhode Island (RI 73-489)
 Serves: Rhode Island
 Contact: Marc Ganon, Account Executive, HMO Rhode Island, 30 Chestnut Street, Providence, RI 03903—Phone (401) 274-6674

RIGA (RI 73-23)
 Serves: Rhode Island
 Contact: Edna Boyes, Rhode Island Group Health Association, Two Davol Square, Providence, RI 02903—Phone (401) 421-4410 x 552

SOUTH CAROLINA

Companion HealthCare Corporation (RI 73-548)
 Serves: Columbia, South Carolina
 Contact: Nancy R. Reid, Marketing Manager, Companion HealthCare Corporation, C/O Blue Cross Blue Shield-3rd Floor Tower, Columbia, SC 29219—Phone (803) 788-3860 ext 2797

SOUTH CAROLINA—Continued**Healthsource South Carolina (RI 73-536)**

Serves: Charleston area

Contact: Warren Laird, Account Representative,
Healthsource South Carolina, 215 East Bay Street,
Suite 401, Charleston, S.C. 29401—Phone
(803) 723-5520

Maxicare North Carolina (RI 73-227)

Serves: Portions of South Carolina

Contact: Dianne Baist, Account Executive,
Maxicare North Carolina, 5550 Seventy-Seven
Center Drive, Suite 380, Charlotte, NC 28217—
Phone (704) 525-0880

Maxicare South Carolina (RI 73-180)

Serves: Columbia, Greenville, Spartansburg

Contact: Larke Jameson, Maxicare South Carolina,
535 N. Pleasantburg Drive, Suite 210, Greenville,
SC 29606—Phone (803) 233-7437

PruCare of Charlotte (RI 73-340)

Serves: York County

Contact: Anita Strauss-LaRowe, Associate Group Manager,
PruCare of Charlotte, 2100 Rexford Road, Suite
320, Charlotte, NC 28211—Phone (704) 365-6070

TENNESSEE**EQUICOR Health Plan, Inc.—Tennessee (RI 73-356)**

Serves: Nashville and Memphis areas

Contact: Linda Wright, Group Marketing Representative,
EQUICOR Health Plan, Inc., 155 Franklin Road,
Suite 150, Brentwood, TN 37024—Phone (615)
373-9342

PruCare of Memphis (RI 73-122)

Serves: Shelby County

Contact: Bonnie C. Hardy, Group Representative,
PruCare of Memphis, 845 Crossover Lane, Suite
220, Memphis, TN 38117—Phone (901) 766-7909

PruCare of Nashville (RI 73-92)

Serves: Nashville area

Contact: Lyn James, Associate Group Manager,
PruCare of Nashville, 227 French Landing Drive,
Nashville, TN 37228—Phone (615) 248-7175

Tennessee First Health Plan (RI 73-491)

Serves: Knoxville area

Contact: Jim Sikes, Senior Account Executive,
Tennessee First Health Plan, 912 South Gay Street,
Suite 1100, Knoxville, TN 37902—Phone (615)
546-2529

TEXAS**CIGNA Healthplan of Texas, Inc.—Dallas (RI 73-119)**

Serves: Dallas/Fort Worth area

Contact: Sally Cochran, Account Manager, CIGNA
Healthplan of Texas, Inc.—Dallas, 600 E. Las
Colinas Boulevard, Suite 1100, Irving, TX 75039—
Phone (214) 401-5383

CIGNA HealthPlan of Texas, Inc.—Houston (RI 73-124)

Serves: Houston area

Contact: John A. Baumann, Senior Account Executive,
CIGNA HealthPlan of Texas, Inc.—Houston, 1360
Post Oak Boulevard, Suite 1100, Houston, TX
77056—Phone (713) 552-7600

TEXAS—Continued**Coastal Bend Health Plan (RI 73-299)**

Serves: Corpus Christi area

Contact: Judy Hale, Marketing Manager, Coastal Bend
Health Plan, 2502 Morgan, P.O. Box 3457, Corpus
Christi, TX 78404—Phone (512) 887-0101

EQUICOR Health Plan—Houston (RI 73-271)

Serves: Metropolitan Houston, Texas

Contact: Lynn Carter, Group Marketing Representative,
EQUICOR Health Plan—Houston, 1300 Post Oak,
Suite 1500, Houston, Texas 77056—
Phone (713) 623-7808

FIRSTCARE (RI 73-496)

Serves: Potter-Randall area

Contact: Dortha Everitt, Member Service Representative,
FIRSTCARE, 1901 Medi Park, Suite 2000,
Amarillo, TX 79106—Phone (806) 353-2131

Harris Methodist Health Plan (RI 73-547)

Serves: Ft. Worth/Dallas Metroplex

Contact: Mike Clark, Vice President of Marketing,
Harris Methodist Health Plan, 1325 Pennsylvania
Avenue, Ft. Worth, TX 76104—Phone (817)
878-5831

Humana Care Plan (RI 73-70)

Serves: San Antonio area

Contact: Victoria Martinez, Sales Representative,
Humana Care Plan, 8431 Fredericksburg Road, San
Antonio, TX 78229—Phone (512) 558-1000

Humana Health Plan of Corpus Christi (RI 73-237)

Serves: Corpus Christi, Texas area

Contact: Gary Ziegler, Sales Manager, Humana
Health Plan of Texas, 3301 S. Alameda, Suite 506,
Corpus Christi, TX 78411—Phone (512) 854-8955

Humana Health Plan of San Antonio (RI 73-236)

Serves: San Antonio area

Contact: Cindy Miller, Sales Manager, Humana Health
Plan of Texas, Inc., 8431 Fredericksburg Road, San
Antonio, TX 78229—Phone (512) 558-1000

Kaiser Foundation Health Plan of Texas (RI 73-63)

Serves: Dallas/Fort Worth area

Contact: Jeanette Gregory, Administrative Secretary,
Kaiser Foundation Health Plan of Texas, 12720
Hillcrest, Suite 600, Dallas, TX 75230—Phone
(214) 458-5054

PacificCare of Texas, Inc. (RI 73-498)

Serves: San Antonio area

Contact: Kevin Jaques, Marketing Administrator, PacificCare
of Texas, Inc., 8122 Datapoint Drive, Suite 1010,
San Antonio, TX 78229—Phone (512) 641-9800

PruCare of Austin (RI 73-91)

Serves: Austin area

Contact: Karen Little, Account Coordinator, PruCare of
Austin, P.O. Box 26725, Austin TX
78731-0725—Phone (512) 465-6662

PruCare of Houston (RI 73-48)

Serves: Houston area

Contact: David Burton, Group Manager PruCare of
Houston, 24 Greenway Plaza, Suite 500, Houston,
TX 77046—Phone (713) 993-3709

TEXAS—Continued

PruCare of North Texas (RI 73-499)
 Serves: Dallas/Ft. Worth area
 Contact: Dana Schwaiger, Assistant Account Coordinator, PruCare of North Texas, 6060 N. Central Expressway, Suite 750, Dallas, TX 75206—Phone (214) 369-8480 or Metro 263-3861

Sanus Texas Health Plan—Dallas (RI 73-264)
 Serves: Dallas/Fort Worth Metroplex
 Contact: Marty Rosen, Sanus Texas Health Plan—Dallas, 8600 Freeport Parkway, Suite 3040, Dallas TX 75063—Phone (314) 929-0276

Sanus/New York Life Health Plan (RI 73-120)
 Serves: Houston Gulf Coast
 Contact: Marty Rosen, Sanus/New York Life Health Plan, 3800 Buffalo Speedway, Suite 230, Houston, TX 77098—Phone (713) 993-9520

Scott and White Health Plan (RI 73-102)
 Serves: Bryan, College Station, Temple, Killeen, and Waco Counties
 Contact: Suzanne Smith, Marketing Representative, Scott and White Health Plan, 2401 South 31st Street, Temple, TX 76508—Phone (817) 774-3236

Texas Health Plan, Inc. (RI 73-198)
 Serves: Austin, Waco, Temple, College Station and Bryan area
 Contact: Mr. Troy Farha, Texas Health Plan, Inc., 8303 Mopac, Suite 450, Austin, TX 78759-8370—Phone (512) 338-6100

UTAH

FHP (RI 73-18)
 Serves: Ogden/Salt Lake City area
 Contact: Sharon Baker, Senior Account Executive, FHP, 35 West Broadway, Salt Lake City, UT 84101—Phone (801) 355-9680

VERMONT

Community Health Plan (RI 73-53)
 Serves: Parts of Vermont
 Contact: Carol Delamarter, Marketing Representative, Community Health Plan, 1201 Troy-Schenectady Road, Latham, NY 12110—Phone (518) 783-1864

Harvard Community Health Plan (RI 73-21)
 Serves: Southern Vermont
 Contact: Rachael Paul, Account Supervisor, Harvard Community Health Plan, 27 Mica Lane, Wellesley, MA 02181—Phone (617) 431-6590

Kaiser Foundation Health Plan of Massachusetts (RI 73-86)
 Serves: Southeastern Vermont
 Contact: James Watson, Health Plan Representative, Kaiser Foundation Health Plan of Massachusetts, 100 University Drive, Amherst, MA 01004—Phone (413) 256-0151

VIRGINIA

CapitalCare (RI 73-196)
 Serves: Northern Virginia
 Contact: Barbara Majors-Johnson, FEHBP Coordinator, CapitalCare, 1921 Gallows Road, Vienna, VA 22182-3929—Phone (703) 761-5455

VIRGINIA—Continued

EQUICOR Health Plan of Virginia, Inc. (RI 73-270)
 Serves: Central and Southeastern Virginia
 Contact: Stephen J. O'Connell, Group Marketing Representative, EQUICOR Health Plan of Virginia, Inc., REFLECTIONS II, 200 Golden Oak Court, Virginia Beach, VA 23452—Phone (804) 463-8606

George Washington University Health Plan, Inc. (RI 73-46)
 Serves: Metropolitan Washington, D.C.
 Contact: Jane Edwards, Public Relations Manager, George Washington University Health Plan, Inc., 1901 Pennsylvania Ave., N.W., Suite #600, Washington, D.C. 20006—Phone (202) 676-3585

Group Health Association (RI 73-8)
 Serves: Northern Virginia
 Contact: Deborah Winston, Account Executive, Group Health Association, 4301 Connecticut Avenue, N.W., Washington, D.C. 20008—Phone (202) 364-7400

HealthPlus, Inc. (RI 73-67)
 Serves: Washington, D.C. area
 Contact: Douglas C. Hoffman, Marketing Director, HealthPlus, Inc., 6611 Kenilworth Avenue, Riverdale, MD 20737—Phone (901) 277-6520

HMO Virginia (RI 73-235)
 Serves: Hampton Roads and Richmond areas
 Contact: Leslie Perry, Marketing Coordinator, HMO Virginia, P.O. Box 26623, Richmond, VA 23261—Phone (804) 254-3860

Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. (RI 73-47)
 Serves: Metropolitan Washington, D.C.
 Contact: Jan Nugent, District Marketing Manager, Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc., 4200 Wisconsin Avenue, N.W., Washington, D.C. 20016—Phone (301) 897-2340

Lincoln National Health Plan (RI 73-442)
 Serves: Northern Virginia
 Contact: Robert E. Sekkes, Director of Sales, Lincoln National Health Plan, 7200 Wisconsin Avenue, Suite 801, Bethesda, MD 20814—Phone (301) 986-0222

M.D. IPA Health Plan (RI 73-100)
 Serves: Metropolitan Washington, D.C.
 Contact: Sherrie Gingery, Senior Marketing Assistant, M.D. IPA Health Plan, 4 Taft Court, Rockville, MD 20850—Phone (301) 294-5120

Optima Health Plan (RI 73-253)
 Serves: Tidewater area
 Contact: Heather Johnson, Optima Health Plan, 6015 Poplar Hall Drive, Suite 100, Norfolk, VA 23502—Phone (804) 455-7440

PARTNERS Health Plan of the Mid-Atlantic (RI 73-250)
 Serves: Northern Virginia
 Contact: Joseph L. Murgo, Regional Director, Marketing, PARTNERS Health Plan of the Mid-Atlantic, 8550 Lee Highway, Fairfax, VA 22031—Phone (703) 573-8500

Physicians CareFirst (RI 73-331)
 Serves: Northern Virginia
 Contact: Merart Hall, Heather Pyle, Physicians CareFirst, 1901 N. Moore Street, Arlington, VA 22305—Phone (703) 525-0602

VIRGINIA—Continued**PruCare of Richmond (RI 73-132)**

Serves: Richmond area

Contact: Ron Peterson, Associate Group Manager,
PruCare of Richmond, 1000 Boulders Parkway,
Richmond, VA 23225—Phone (804) 323-0911

PruCare of Washington, D.C. (RI 73-413)

Serves: Washington, D.C. area

Contact: Richard A. Meyer, Director, Health Care
Management, PruCare of Washington, D.C., 2001
L Street, N.W., Suite 500, Washington, D.C.
20036—Phone (202) 775-4000

Sentara Health Plan (RI 73-228)

Serves: Hampton Roads, Virginia

Contact: Maggie Fortson, Sentara Health Plan,
22 The Koger Center, Norfolk, VA 23502—Phone
(804) 461-0712

WASHINGTON**Foundation Health Plan (RI 73-287)**

Serves: State of Washington

Contact: Jeanie Phillips, Director of Quality
Assurance, Foundation Health Plan, 10700
Northup Way, Suite 280, P.O. Box 3387, Bellevue,
WA 98009-3387—Phone (206) 889-3025

Group Health Cooperative of Puget Sound (RI 73-12)

Serves: Puget Sound area

Contact: Liliane Moloney, Special Accounts Executive,
Marketing, Group Health Cooperative of Puget
Sound, 521 Wall Street, Seattle, WA 98121—
Phone (206) 448-4174

Group Health of Northwest (RI 73-96)

Serves: Spokane/Tri Cities/Yakima areas

Contact: Nancy Ross, Director of Marketing,
Group Health of Northwest, West 1500 4th
Avenue, Spokane, WA 99204—Phone
(509) 838-9100

Kaiser Foundation Health Plan of the Northwest (RI 73-4)

Serves: Vancouver/Longview areas

Contact: William Lindekugel, Account Executive, Kaiser
Foundation Health Plan of Northwest, 2701 N.W.
Vaughn Street, Suite 300, Portland, OR 97210—
Phone (503) 721-4614

Kitsap Physicians Service (RI 73-51)

Serves: Kitsap Peninsula area

Contact: Margaret Turnley, Contact Coordinator,
Kitsap Physicians Service, 400 Warren Avenue
North, P.O. Box 339, Bremerton, WA 98310—
Phone (206) 377-5576

Qual-Med Oregon Health Plan (RI 73-327)

Serves: Clark County

Contact: Lee Taylor, Marketing Manager, Qual-Med
Oregon Health Plan—Northwest, 4800 SW
Macadam Avenue, Suite 400, Portland, OR
97201—Phone (503) 222-5217

Pacific Health (RI 73-329)

Serves: Greater Seattle, including North and South King Counties

Contact: Claudia Manning, Marketing Services Assistant,
Pacific Health, 401 Second Avenue South, Suite
300, Seattle, WA 98104—Phone (206) 326-4645

WASHINGTON—Continued**PacifiCare of Oregon, Inc. (RI 73-362)**

Serves: Clark County

Contact: Linda Walton, Employer Relations Representative,
PacifiCare of Oregon, Inc., Five Centerpointe
Drive, Lake Oswego, OR 97035—Phone (503)
620-9324

SelectCare (RI 73-83)

Serves: Cowlitz and Wahkiakum Counties

Contact: Sandi M. Kellogg, Account Executive,
SelectCare, P.O. Box 10106, Eugene, OR 97401—
Phone (503) 687-4646

WEST VIRGINIA**AdvaCare (RI 73-505)**

Serves: Northwestern West Virginia

Contact: Mary Kropka, Operations Manager, AdvaCare,
P.O. Box 680, 385 Jackson Pike Gallipolis, OH
45631—Phone (614) 446-5281

Free State Health Plan (RI 73-146)

Serves: Portions of Northwestern West Virginia

Contact: Shirley McPhail, Government Account
Representative, Free State Health Plan, 2 Knoll
North Drive, Columbia, MD 21045—Phone (301)
964-8168

Health Guard (RI 73-504)

Serves: Portions of West Virginia

Contact: Arthur Pugh, Vice President of Marketing,
Health Guard, 51 11th Street, Wheeling, WVA
26003—Phone (304) 233-2055

WISCONSIN**Compcare Health Services (RI 73-22)**

Serves: Southeastern Wisconsin

Contact: Kyle Johnston, Customer Relations Consultant,
Compcare Health Services, 401 West Michigan
Street, Milwaukee, WI 53201—Phone (414)
226-5348

DeanCare HMO (RI 73-189)

Serves: Southern and Central Wisconsin

Contact: Joe Hinkes, Marketing Director, DeanCare
HMO, 2711 Allen Blvd., Middleton, WI 53562—
Phone (608) 836-1400

Family Health Plan (RI 73-81)

Serves: Greater Milwaukee

Contact: Ms. Tina Graham, Marketing Representative,
Family Health Plan, 12500 W. Bluemound Road,
Elm Grove, WI 53122—Phone (414) 786-8853

Greater Marshfield Community Health Plan (RI 73-38)

Serves: Greater Marshfield area

Contact: Jean Halvorson, OCI Compliance Assistant,
Greater Marshfield Community Health Plan, 1000
N. Oak Avenue, Marshfield, WI 54449—
Phone (715) 387-5971

Group Health Cooperative of South Central Wisconsin (RI 73-61)

Serves: Madison and Fox Valley

Contact: Judith Anderson, Marketing Representative, Group
Health Cooperative of South Central Wisconsin,
One South Park Street, Madison, WI 53715—
Phone (608) 251-3356

WISCONSIN—Continued

HMO Midwest (RI 73-454)

Serves: Northern and Western Wisconsin

Contact: Michael Christensen, Marketing Director, HMO Midwest, 502 2nd Street, Hudson, WI 54016—Phone (715) 386-6886

HMO of Wisconsin (RI 73-317)

Serves: Southern and Central Wisconsin

Contact: Mr. Kerry Kravik, Marketing Coordinator, HMO of Wisconsin, 576 Third Street, Prairie du Sac, WI 53578—Phone (608) 643-2491

Maxicare Wisconsin (RI 73-179)

Serves: Milwaukee areas

Contact: Terry Murray, Account Executive, Maxicare Wisconsin, 733 N. Van Buren, Milwaukee, WI 53202—Phone (414) 271-6371

WISCONSIN—Continued

Midelfort Health Plan (RI 73-325)

Serves: West and Central Wisconsin

Contact: Jill Payne, Member Services Representative, Midelfort Health Plan, 2620 Stein Boulevard, Eau Claire, WI 54701—Phone (715) 832-3235, or 1-800-472-5411

Samaritan Health Plan (RI 73-172)

Serves: Milwaukee area

Contact: Mark Sorenson, Account Executive, Samaritan Health Plan, 1101 N. Market St., Milwaukee, WI 53202—Phone (414) 277-9000

Wisconsin Health Organization (RI 73-367)

Serves: Southeastern Wisconsin

Contact: Patrick T. Flanagan, Marketing Representative, Wisconsin Health Organization, 2350 W. Villard Avenue, Suite 205, Milwaukee, WI 53209—Phone (414) 527-9950

INVALID EXPRESS MAIL CORPORATE ACCOUNT NUMBERS

To be posted and used by retail/acceptance clerks. This supersedes all previous notices. Destroy PB 21748 listing. Retail/acceptance clerks must not accept Express Mail shipments bearing any of the invalid numbers (listed below) in the "customer number" or "agreement number" section of the label or form.

Note: The first 6 digits of a 9-digit Custom Designed Service and Next Day Pickup Service Agreement make up the Corporate Account Number.

008149	027077	065549	077676	092433	106193	142490	208129	283149	301801	314365	328110	330758
009755	027080	065553	077741	092498	106319	146084	208138	283173	301807	314554	328124	330783
009783	027126	065581	077754	092511	107016	146124	208175	283179	301830	314594	328137	330848
009814	027135	065594	078091	092536	108026	146136	208196	283316	301833	314605	328142	330863
010110	027145	065630	080085	092634	109122	146180	208224	283340	301839	314677	328158	330906
010122	027183	065670	080190	092687	109137	146373	208279	292184	301842	314716	328173	331014
010191	027326	065756	080207	100097	109190	148261	208329	292200	301874	314738	328174	331305
011002	027351	065786	080322	100173	109269	150048	208366	292221	301877	314739	328181	331307
011027	028073	065823	080338	100364	109270	150095	209081	293003	301899	314801	328204	331334
011092	028078	065842	085049	100853	109334	150096	212227	294136	301918	317193	328207	331363
011132	028109	065881	085092	101203	109373	152040	212259	294351	301939	317206	328212	331383
013083	028110	066043	085093	101278	109487	152177	212274	294362	301940	319056	328230	331710
014021	028138	066045	085148	101373	110040	152360	212276	294376	301957	320725	328247	331734
014085	028170	066050	085166	101374	110291	152500	212285	295120	301964	320751	328263	331769
016051	028202	066110	085201	101380	110335	152541	212353	295122	301975	320769	328266	331830
016074	028257	066155	085217	101462	110369	152577	212370	295278	302039	320799	328267	331831
016086	028306	066191	085252	101559	110372	152676	212388	295300	302040	320801	328274	331842
016176	028322	068015	085287	101630	110474	152751	212423	295306	302066	320900	328279	331903
016290	028342	068017	085323	101631	112219	152821	212541	295318	302084	320939	328286	331926
016354	028377	068029	089143	101723	112304	170134	212563	296182	302086	320946	328297	331962
016424	028427	068038	089209	101764	112424	170142	212566	296226	302087	320950	328310	331963
016673	028458	068041	089220	101833	112557	171106	212592	296229	302096	320952	328311	332003
016845	028478	068297	089240	101892	112789	171146	212596	296238	302097	320963	328322	332053
016854	028500	069142	089326	102002	112839	172027	212606	296261	302105	322384	328324	332146
016919	028523	069230	089387	102028	112997	175058	212608	296300	302117	322395	328339	332153
016984	028535	069252	089430	102077	113140	176070	212619	300137	302118	322430	328367	332159
017002	029050	069383	089444	102122	113148	176079	212646	300180	302147	322435	328457	332221
018110	029103	069403	089489	102154	113479	176100	212661	300229	302263	322451	329026	332231
018220	029136	069434	089545	102176	113636	176101	212668	300231	302322	322487	329028	332258
018271	029138	069505	089555	102215	114154	176112	212702	300273	302335	322494	329030	332260
018290	029143	069534	089572	102288	115098	180024	212727	300330	302361	322510	329038	332298
018308	029212	069536	089606	102298	115122	180028	212735	300398	302363	322519	329044	332307
018311	029290	069571	089644	102316	115269	180061	212741	300417	302429	322530	329078	332346
018374	029335	069600	089657	102336	115286	180066	220025	300431	302451	322554	329087	332411
018480	029458	069602	090064	102379	115333	181043	220059	300467	302500	322601	329100	332424
018638	029510	069666	090071	102424	115411	187043	220192	300496	302521	322610	329113	332438
019029	029585	069676	090122	102428	115813	187051	220192	300631	302522	322616	329129	332466
019211	030038	069695	090135	102462	115923	191123	220216	300646	302528	322632	329142	332551
019324	030054	069728	090146	102491	115961	191484	220219	300674	302544	322661	329152	332698
019349	030089	069754	090170	102494	115988	191523	221045	300677	302586	322686	329163	332711
019374	030118	069888	090246	102557	116018	191560	221173	300690	302596	322692	329169	332732
019410	030133	069936	090257	102573	116019	191575	221179	300754	302601	322727	329177	332790
020054	031062	069945	090345	102590	117136	191592	223025	300913	302607	322728	329178	332799
020070	031073	069985	090384	102597	117226	191598	223109	300937	302630	322768	329190	332823
021440	031095	070571	090434	102647	117286	191700	223110	300955	302641	322778	329208	332827
021475	034311	071465	090448	102687	117336	191711	223111	300959	302654	322802	329217	332848
021520	038098	071634	090482	102694	117357	191732	223126	300994	302655	322829	329218	332889
021613	038130	071839	090538	102700	117431	191782	232134	301038	302677	322840	329223	333013
021755	038146	075099	090754	102774	117921	191815	251011	301039	302742	322841	329234	333089
021772	038162	075176	090755	102857	117960	191842	251203	301083	302766	323113	329247	333171
021775	038183	075178	090767	102877	118030	191843	253092	301117	302771	324591	329255	333191
021871	040039	075326	090773	102891	118035	191867	253093	301136	302773	325365	329261	333197
021986	041046	075365	090788	102902	118062	191887	253132	301204	302784	325488	329286	333203
021988	041085	075366	090817	102920	118151	191889	253154	301236	302787	325613	329292	333248
022083	041091	075368	090921	102955	118158	191915	253173	301247	302842	325622	329302	333260
022101	042056	075407	091012	102968	118165	192108	253225	301259	302827	326170	329312	333265
022238	044045	075442	091040	102977	118169	192119	261005	301310	303642	326179	329314	333306
022243	046009	075465	091050	103050	118236	192131	263001	301326	303643	326183	329330	333318
022358	048001	075484	091064	103089	120139	192246	271038	301327	303652	326274	329344	333322
023041	050031	076152	091068	103638	121159	193237	271059	301343	303671	326304	329394	333344
023082	050041	076196	091077	103705	121166	196103	271086	301353	303678	327088	329398	333411
023087	054115	076226	091169	104077	121171	196106	271088	301366	303683	327090	329425	333411
023201	060186	076252	091241	104090	121176	196107	272010	301368	303693	327104	329445	333450
023257	060270	076263	091288	104129	122167	196112	272044	301428	303745	327120	330080	333458
023272	060374	076279	091294	104190	122201	196130	272070	301471	303762	327164	330058	333466
024083	060402	076289	091297	104299	125034	200517	274031	301474	303829	327189	330059	333578
025062	060412	076336	091383	104317	128507	200545	274036	301479	303841	327205	330088	333590
025086	061176	076341	091442	104336	129805	200568	275001	301502	303924	327210	330135	333660
025131	061220	076388	091492	105089	129806	200575	275019	301527	305009	327212	330136	333701
026012	061258	076435	091536	105128	130891	200612	275057	301534	305015	327239	330141	333798
026080	061265	076485	091571	105156	131652	200660	275065	301562	305189	327254	330160	333908
026115	064064	076527	091578	105193	135164	200674	276005	301574	307008	327264	330351	333964
026133	065087	076532	091711	105197	139019	200725	276248	301584	312136	327268	330431	333981
026145	065177	076631	091746	105202	142160	200755	280060	301615	312235	327273	330452	334276
026157	065244	077536	091980	105203	142183	200855	281053	301671	312240	327280	330534	334283
026193	065327	077565	092112	105245	142204	207285	282401	301675	312255	327293	330625	334471
026227	065351	077574	092199	105308	142220	207287	282421	301680	314261	327326	330643	334474
027054	065438	077667	092231	105314	142236	207335	282432	301698	314362	327331	330679	334476
027075	065457	077668	092300	105393	142257	207345	282525	301712	314359	327375	330707	334476

INVALID EXPRESS MAIL CORPORATE ACCOUNT NUMBERS—Continued

334505	335962	338236	339517	339862	381746	433003	468298	496068	600070	602003	641735	705087
334511	335970	338266	339528	340038	381761	436073	471013	497131	600098	602043	641758	705103
334520	335986	339011	339532	340058	381771	436075	471030	503171	600107	603023	641773	705121
334545	335992	339014	339539	340149	381772	436077	472012	503215	600127	603028	641774	705129
334618	335995	339015	339541	340167	381800	436078	473024	504290	600172	603036	641791	705136
334667	335999	339018	339547	340218	381819	436083	477048	504280	600179	604336	641874	705142
334742	336017	339024	339552	340228	381820	436097	478043	510110	600193	604725	641881	707439
334744	336026	339026	339553	340264	381836	436100	478050	520043	600200	604872	641900	708279
334746	336030	339050	339559	340342	381860	436112	478340	524091	600252	605481	641920	708317
334802	336042	339053	339562	340386	381865	436148	478341	524103	600286	605566	641921	708323
334818	336045	339055	339566	340471	381877	436174	480012	527008	600314	605577	652230	708334
334826	336074	339056	339567	340578	381899	436199	480058	531124	600315	605902	658150	708352
334835	336084	339064	339570	340720	381901	436209	480095	531132	600331	605955	658174	708370
334836	336092	339071	339573	340724	381943	436214	480104	531153	600336	606648	658208	708425
334840	336107	339073	339575	340734	381946	437018	480113	531177	600349	606727	658210	711294
334842	336111	339077	339577	340755	383022	441128	480119	531197	600352	606751	660036	711531
334847	336124	339080	339580	340778	388047	441487	480139	532046	600446	606776	662219	711550
334873	336129	339085	339582	340785	392312	441542	480142	532426	600462	606829	662221	712126
335002	336171	339093	339592	340832	392342	441566	480153	532470	600491	606832	662297	712146
335003	336187	339094	339596	340905	392476	441715	480195	532517	600521	606834	662317	712154
335004	336216	339096	339600	340982	393110	441881	480369	532575	600547	606835	662357	712174
335031	336252	339098	339603	340999	400017	443126	480371	532578	600574	606872	662393	723035
335041	336269	339101	339608	349032	401015	443168	480393	532604	600595	606877	662424	724021
335059	336301	339104	339609	349439	401020	447047	480399	532667	600602	607077	662425	724032
335090	336334	339111	339610	349779	402241	447058	480422	532725	600620	607133	666016	724033
335097	336384	339124	339611	349802	402276	449015	480477	532744	600646	607159	666200	724037
335105	336437	339125	339630	349809	402347	450048	480492	537106	600673	607168	666666	725013
335109	336501	339133	339640	349820	402360	450054	480558	537134	600691	607173	668100	730096
335115	336521	339138	339643	349837	402363	450055	480615	537151	600707	607216	672192	730171
335118	336555	339142	339645	349855	402516	451058	480634	537152	600708	607242	672212	730204
335126	336605	339300	339646	349890	402595	452264	480650	542080	600729	607303	672241	730214
335140	336607	339310	339651	349913	402618	452340	480671	544200	600737	607336	672260	730237
335144	336639	339316	339654	349930	402645	452406	480683	549052	600742	607378	672264	730245
335146	336687	339320	339661	349947	402649	452456	480721	549061	600768	607569	672369	730248
335148	336698	339323	339663	349959	402693	452523	480807	549075	600771	607585	672371	730305
335159	336730	339327	339704	349968	402698	452541	480808	549078	600774	607612	672372	730324
335180	336741	339329	339707	349973	403052	452580	480814	551528	600836	607622	679009	730409
335205	336748	339335	339712	349977	405075	452611	480815	553006	600837	607755	679023	730415
335206	336764	339344	339719	352229	405107	452670	480917	553087	600886	607795	680008	730547
335210	336771	339354	339722	352268	410037	452683	480977	553107	600903	607808	681303	730553
335239	336788	339357	339731	352357	410069	452711	480978	553514	600905	607841	681383	730558
335254	336796	339361	339732	352395	410088	452741	480980	553526	600941	607865	681405	731266
335256	336869	339364	339735	352410	410094	452817	480985	553534	600953	607969	683004	731361
335272	336870	339377	339736	352444	410112	452951	482255	553547	600959	611154	685001	731409
335305	336896	339382	339738	352456	410161	454165	482416	553588	600975	611158	685043	731420
335309	336911	339387	339742	352457	410162	454177	482717	553592	600985	613104	685110	731455
335334	336915	339388	339751	352466	420013	454256	482756	553599	601039	616074	685118	731485
335344	336932	339389	339752	354012	420033	454281	483055	553656	601048	616104	687014	731514
335347	336946	339390	339765	354049	420036	454335	483061	553690	601079	617101	693013	731588
335351	336947	339395	339766	358040	421001	454340	483178	554575	601082	618091	701467	731589
335360	336964	339402	339767	358943	421004	454350	483225	554664	601133	618093	701505	731627
335366	337026	339403	339771	359900	421005	454368	483257	554719	601177	618103	701532	731815
335367	337129	339405	339772	361046	421015	454403	485086	554792	601190	618104	701542	731820
335370	337133	339411	339774	361047	427004	454438	486052	554934	601204	618113	701549	731871
335395	337166	339413	339775	361052	427005	460031	486056	554939	601213	618121	701562	731877
335410	337208	339415	339780	365020	427009	460047	486058	554967	601227	620026	701582	731897
335413	337221	339419	339782	366158	427012	462231	486059	554996	601255	622066	701586	731943
335435	337248	339422	339787	366163	427013	462274	486066	558054	601366	624016	701597	731966
335450	337252	339427	339788	372283	432140	462284	486074	563016	601388	624025	701607	735021
335455	337289	339431	339790	372316	432203	462292	486078	572004	601396	624062	701613	735034
335458	337291	339435	339793	372460	432287	462311	486083	574015	601426	627075	701616	740007
335469	337309	339438	339796	372462	432331	462324	486084	575009	601477	628062	701626	740008
335471	337323	339443	339797	372503	432337	462357	486091	581031	601511	629073	701629	740047
335483	337361	339446	339800	378101	432338	462395	486149	581056	601550	631328	701648	740088
335500	337363	339448	339809	378116	432348	462426	487147	581069	601557	631400	701679	740225
335613	337365	339450	339812	379223	432361	462466	488104	581079	601601	631688	701691	740305
335660	337372	339452	339813	379239	432368	464099	488224	581085	601625	631699	701708	740349
335673	337374	339454	339814	379241	432373	464165	488267	585221	601627	631852	701710	740475
335682	337388	339355	339819	379247	432383	464166	489251	585224	601659	631861	701712	740515
335792	337397	339456	339820	379254	432396	466529	489268	591450	601662	631898	701718	740551
335799	337404	339457	339825	380125	432401	468092	490071	591510	601667	631926	701734	740622
335819	337405	339461	339826	380144	432412	468151	490169	597505	601675	631950	701738	740661
335836	337411	339467	339829	381416	432416	468160	492022	597512	601708	631976	701739	740663
335845	337426	339476	339831	381418	432417	468174	493022	598502	601724	641109	701741	741030
335847	337430	339483	339834	381431	432418	468177	494061	598512	601755	641118	701781	741061
335876	337437	339484	339838	381462	432425	468178	494063	598520	601768	641260	701796	741149
335889	338142	339487	339839	381496	432480	468183	494083	598526	601784	641288	701814	741156
335914	338172	339491	339842	381517	432491	468187	494090	598548	601829	641386	701815	741222
335915	338191	339499	339844	381557	432496	468189	495134	598550	601869	641441	701819	741229
335934	338201	339500	339846	381558	432511	468222	495135	600004	601891	641448	701843	741233
335941	338203	339507	339856	381581	432524	468244	495168	600031	601897	641458	701844	741235
335942	338223	339510	339859	381603	432533	468278	495184	600060	601963	641491	701921	741272
335943	338235	339511	339860	381702	43256							

INVALID EXPRESS MAIL CORPORATE ACCOUNT NUMBERS—Continued

741304	752758	771123	773117	791261	802619	841394	860012	901219	914084	927348	945392	972841
741365	752803	771132	773140	791294	802672	841443	860013	901223	914161	927396	945453	973215
741437	752823	771139	773192	791295	802708	841455	860017	901238	914291	927446	945514	973258
741446	752831	771146	773250	791298	802718	841482	860019	901244	914302	927450	945616	974116
741454	752878	771161	773262	794004	802745	841490	860020	901372	914324	927552	946301	974137
741595	752900	771171	773301	794023	802746	841512	860026	901415	914363	927554	946643	976004
741684	752902	771174	773302	794065	802933	841558	860030	901422	914388	927565	949038	980079
741763	752918	771175	775007	794132	802938	841587	860031	901468	914407	927578	949058	981332
741892	752941	771177	775014	794158	802980	841589	860033	901703	917598	927590	949104	981332
741941	752985	771183	776007	794159	803034	841594	860034	901892	917797	927592	949113	981557
741983	753005	771195	777018	794173	803063	841669	860035	901906	918026	927656	949120	981579
741995	753024	771208	777105	794185	803069	843030	860036	901967	918050	927684	949123	981625
743047	753050	771210	778007	794197	803082	844083	860037	901977	918080	928115	949125	981635
744013	753053	771219	778073	794217	803089	846040	860039	902420	918090	928172	949140	981655
744021	753059	771228	778074	794262	803154	850089	860040	902449	918142	928195	949201	981665
744031	753082	771231	778080	794304	804038	850145	860041	902549	918237	928208	949203	981675
750125	753096	771237	780015	794308	804052	850182	860042	902737	920034	928248	949219	981676
750152	753100	771243	782006	794309	804054	850192	860047	902845	920076	928261	950007	981688
750155	753113	771244	782015	794320	804076	850225	860063	902971	920239	928587	950066	981690
750204	753122	771261	782049	794332	805066	850233	860073	902979	920296	928699	950138	981699
750215	754014	771262	782056	794341	805096	850264	860096	903011	920323	928716	950155	981731
750224	754040	771280	782074	794345	805206	850320	860117	903034	921425	928729	950231	981793
750242	757024	771281	782095	794363	805284	850324	860121	903168	921527	928735	950400	981793
750244	757142	771282	782113	794374	806050	850357	860124	903228	921540	928757	951105	981794
750262	757320	771298	782173	794378	806058	850362	860126	903231	921557	928787	951161	981834
750293	760244	771310	782210	796507	809010	850591	860136	903249	921624	931300	951171	981839
750332	760267	771341	782211	796516	809012	850446	860145	903257	921625	931311	951182	981841
750334	760288	771343	782217	796518	809024	850461	860148	903287	921773	931345	951358	981870
750445	760342	771360	782229	797148	809047	850468	871008	903339	921821	931346	952202	981899
750567	760358	771375	782259	800057	809048	850565	871080	903342	921823	931351	952217	981932
750586	760371	771379	782305	800153	809059	850599	871350	903395	921848	931356	952218	981952
750615	760378	772009	782342	800217	809061	850604	871352	903483	921860	931367	952226	981969
750696	760398	772041	782361	800221	809078	850614	891202	903500	921964	931413	952233	981974
750713	760421	772084	782395	800239	809082	850617	891203	906003	922048	931570	952248	981974
750736	760427	772175	782411	800259	809084	850639	891238	906007	922056	931811	952272	981993
750755	760474	772229	782473	800266	809108	850717	891246	906013	922070	931833	953215	988021
750762	760515	772297	782495	800268	809115	850731	891267	906064	922078	931884	953229	992189
750785	760536	772324	782511	801026	809120	856006	891324	906138	922097	932524	953235	992202
750786	760548	772336	782520	801071	809122	856015	891339	907032	922102	932565	953236	992219
751050	760587	772546	784132	801093	809124	856027	891428	907039	922109	932567	953246	992219
751088	761276	772556	784209	801101	809143	856035	895158	907069	922153	932582	953251	992221
751090	761389	772582	784250	801104	809146	856038	895289	907121	922162	932590	953262	992233
752049	761415	772621	784261	801108	809152	856072	898011	907171	922167	933167	954105	992249
752084	761423	772729	785315	801110	809160	856075	898021	907204	924066	933237	954110	992255
752107	761427	772753	785333	801128	809179	856090	898024	907333	924115	933245	954124	992349
752139	761461	772759	785358	801195	810025	856112	898028	907349	924193	933264	954127	992376
752159	761468	772762	785359	801211	812005	856123	900051	907363	924198	935102	954137	992443
752169	761563	772787	785382	801274	813014	856154	900083	907412	924206	935140	958140	992453
752182	761570	772797	786008	802034	814029	856156	900085	907453	924216	937217	958175	992474
752183	761602	772818	787084	802056	815077	856168	900115	907538	924235	937238	958194	992492
752186	761648	772841	787418	802108	815096	856184	900256	907652	924237	937257	958329	992999
752187	761650	772876	787453	802120	816217	856263	900260	907670	924243	937336	958403	995189
752188	761685	772877	787460	802127	816247	856304	900265	907795	924281	937408	958404	995225
752203	761707	772892	787579	802147	832066	856306	900352	907819	924282	937422	958415	995235
752216	762026	772900	787625	802199	832069	856312	900376	907915	924294	937450	958422	995256
752240	763104	772902	787638	802228	833285	856315	900431	907995	924315	939105	958434	995277
752248	763117	772920	787642	802251	833520	856323	900458	910255	924329	940339	960231	995296
752266	769509	772932	787648	802255	834021	856386	900576	910281	924348	940424	967002	995300
752271	769511	772938	787657	802260	837151	856419	900692	911128	924356	940497	967055	995385
752289	769522	772958	788027	802278	837154	856450	900776	912247	924358	941328	967103	995443
752300	769524	772977	788046	802292	837156	860001	900790	912274	925052	941475	968222	995448
752316	769530	773009	790307	802314	840121	860002	900822	912313	925082	941486	968315	995526
752328	769534	773014	790353	802326	840136	860003	900868	912340	926027	941504	968643	995550
752346	770569	773035	791094	802433	840161	860004	900893	913478	926089	941512	972098	995617
752372	770826	773056	791129	802449	840162	860005	900970	913524	926232	941525	972531	997061
752388	770865	773066	791204	802521	840193	860006	900973	913623	926275	941546	972539	997276
752623	770886	773101	791219	802527	840205	860007	900996	913640	926833	941556	972644	998149
752690	771106	773106	791232	802569	841322	860008	901012	913770	927280	941608	972675	
752731	771111	773107	791241	802592	841334	860009	901109	913814	927283	941689	972711	
752753	771115	773109	791257	802605	841392	860010	901176	913876	927300	945355	972760	

UNITED STATES POSTAL SERVICE

WASHINGTON, DC 20260-1571
OFFICIAL BUSINESS

PENALTY FOR PRIVATE USE TO
AVOID PAYMENT OF POSTAGE, \$300

FIRST-CLASS MAIL
POSTAGE & FEES PAID
USPS
PERMIT NO. G-10

FIRST-CLASS

To order the **POSTAL BULLETIN**, follow instructions below and return this entire page.
Do **NOT** detach the address label.

1. Postal Service Requisitions	2. Public Orders
<p>a. Missing Issues. To order copies not received in regular distribution, call the Materiel Distribution Center at PEN 440-4211 or (201) 707-4211, ext. 211.</p> <p>b. Single Issue. To order additional copies, send Form 7380, <i>Supply Center Requisition</i>, to the Materiel Distribution Center, Somerville, NJ 08877-9991.</p> <p>c. Quantity Changes. Complete form below and send entire page, including mailing label, to: Document Control Division USPS Headquarters Washington, DC 20260-1571</p> <p>d. Address Changes. Same as 1-c.</p>	<p>a. Source. Superintendent of Documents U.S. Government Printing Office Washington, DC 20402-0001 Tel. (202) 783-3238</p> <p>b. Single Copy. Complete form below and send this entire page and check or money order for \$1.50 per copy (payable to Superintendent of Documents) to address in 2-a above.</p> <p>c. Subscription. Complete form below. Send this entire page and check or money order for \$71.00 (per year) to address in 2-a above.</p> <p>d. Address Changes. Complete form below and send entire page to address in 2-a above.</p>

POSTAL BULLETIN ORDER FORM

Postal Facility, Company, or Personal Name	Old Quantity	New Quantity
Attention Line (if needed)	Customer's Home Phone ()	Customer's Office Phone ()
Street Address	Name of Approving Manager	
City, State, ZIP + 4	Signature of Approving Manager	
Country (if needed)	Credit Card No. (if used)	Exp. Date (month)

Check one:

MasterCard VISA accepted



Effective Period: **POSTAL BULLETIN** Articles are effective for 1 year unless articles change the text of permanent directives or unless otherwise specified. **Distribution:** USPS distributes the **BULLETIN** to all postal facilities. The Government Printing Office distributes copies to all public subscribers. **Index:** A quarterly index of **BULLETIN** articles appears in January, April, July, and October; a yearly index appears early the following year.