

PB 21344-March 25, 1982-16 Pages

20-Cent Consumer Education Coil Stamp

The 20-cent Consumer Education postage stamp will be placed on sale April 27, 1982, in Washington, DC.

Positively Do Not Sell Before April 28, 1982



Copyright U.S. Postal Service 1982.

Stamp issued in coils of 100, 500, and 3,000. Collec-

tor information will be found on page 11.

Supply. An automatic distribution of only the coils of 100 stamps will be furnished to stamp distribution offices designated to distribute accountable paper and those post offices with over 949 revenue units that receive new issue commemorative stamps from the Bureau of Engraving and Printing. Approximate quantities to be shipped are:

Stamp Distribution Offices—200 coils for each package of 5,000 commemorative stamps.

Post offices with over 949 revenue units—100 coils for each package of 5,000 commemorative stamps.

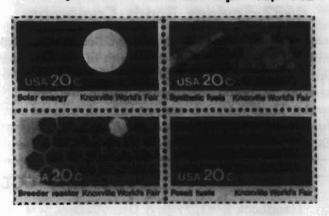
Bulk Quantities. Post offices with over 949 unit revenue units requiring this coil or additional stock in bulk quantities should immediately submit Form 3356, Stamp Requisition-Bulk Quantities, to the Bureau of Engraving and Printing using the following item numbers: 770 for coils of 100; 771 for coils of 500; and 772 for coils of 3,000. Quantities must be in the standard ordering increments of a 20-cent coil stamp.

Less than Bulk Quantitles. Post offices with over 949 or more revenue units and all other offices should immediately submit a separate Form 17, Stamp Requisition, to their designated Stamp Distribution Office.—Customer Services Dept., 3-25-82.

20-Cent World's Fair Commemorative Stamp

A block of four 20-cent Knoxville World's Fair commemorative postage stamps will be placed on sale April 29, 1982, in Knoxville, TN.

Positively Do Not Sell Before April 30, 1982



Copyright U.S. Postal Service 1982

Stamp issued in panes of 50, Collector information will be found on page 13.

Supply. All post offices under the automatic distribution system will receive a supply of this stamp. However, some post offices will receive less than the normal distribution quantities automatically furnished on a 50-subject commemorative. Since the total quantity of this stamp is being distributed automatically, no supplemental requisitions will be honored at the Bureau of Engraving and Printing for Item 416.

Post offices requiring additional stamps in less-thanbulk quantities should immediately requisition on a separate Form 17, Stamp Requisition, from their Stamp Distribution Office.—Customer Services Dept., 3-25-

CONTENTS	Page
1982 Savings Bonds Campaign	2
20-Cent Consumer Education Coil Stamp	1
20-Cent World's Fair Commemorative Stamp	1
Carrier Route Information Systems (CRIS)	3
Consumer Protection Week	9
Credit Card Identification	2
Express Mail Forwarding, Address Correction	3
Form 1507 Revised	2
Health Benefits Open Season	4
International Mail—Suspension of Mail Service to Kampuchea (Cambodia) and Vietnam——————	9
Money Orders U.S. Missing or Stolen	15
Post Office Changes No. 5	10
Property Code Number Changes	2
Reassignment to Equivalent Grade	3
Special Cancellations	3
Stamp Poster 82-12	11
Stamp Poster 82-13	13
Treasury Department Checks	2
Uniform Program-Licensed Vendors	2

Credit Card Identification

Management Instruction PO 740-81-2, Use of Oil Company Credit Cards, dated 5/12/81, states the policy and procedures for obtaining and using credit cards for procurement of vehicle fuel and services at retail outlets. Please refer to section IV-A, Application for Credit Cards. Embossing of the post office name, finance number, city, state and ZIP Code on the credit card(s) is absolutely necessary. Credit cards not imprinted as instructed must be removed from service immediately, destroyed, and replaced with properly imprinted cards.—Delivery Services Dept., 3-25-82.

1982 Savings Bonds Campaign

The 1982 Postal Service Savings Bonds Campaign will be conducted during the month of May. Savings Bonds promotional material for the Campaign will be arriving at postal installations within the next few weeks. These materials are not to be distributed until further instructions are issued.—Employee Relations Dept., 3-25-82.

Treasury Department Checks

The Treasury Department has advised that April Social Security benefit payment checks are to be delivered on Friday, April 2. The envelopes for these payments will bear the following endorsement:

POSTMASTER: Requested delivery date is the 2nd day of the month

Postmasters and supervisors are asked to plan to complete delivery of these checks on the date specified above.—Mail Processing Dept., 3-25-82.

Form 1507 Revised

Revised Form 1507, Request to Provide Proper Mail Receptacle, October 1981, is available in the supply centers and may be ordered using Form 7380, Supply Center Requisition, during regular requisitioning cycles. The previous edition may be used until the supply is exhausted.

The revised form provides a more detailed checklist for mail receptacle irregularities on city delivery

routes .- Delivery Services Dept., 3-25-82.

PROPERTY CODE NUMBER CHANGES

Handbook F-43, Property Code Numbers, was revised November 15, 1979, and provides space at the bottom of each page to allow for temporarily recording new PCN additions, changes and deletions until the affected pages are reprinted. To keep the Handbook current, make the following changes in the three sections: PCN Numeric, Budget Index Code (BIC) and Alphabetical Sequence:

 Description	Service Life	Commitment Acct. No.	Property Code No.	BIC	Change Action
Forming Mach, Carton/Tray	10	86532	2623. 03	2LB	idition
Board Produc Trol	10	86532	3006. 09	2MY	fore
Board Production Control	10	86532	3006. 09	2MY	nange
Sound Communication System	20	86233	3008. 02	3DE	fore
P/A—Intercom—Music—Sys	20	86233	3008. 02	3DE	nange
Mach Cal Math Prog Cent Sta	10	86531	3058. 01	IHD	fore
Calculator—Programmable	10	86531	3058. 01	1HD	nange
Dosimeter Audio	10	86531	3206. 08	IRE	ldition
Prompter	10	86531	3601. 22	1MY	ldition
Facsimile Transceiver	10	86531	3943. 31	lHY	fore
Telecopier	10	86531	3943. 31	lHY	nange
Ltr Sortg Mach Lsm Mod Misc	15	86232	9903. 05	2DD	fore
Lam Misc Modification Costs	15	86232	9903. 05	2DD	nange
Auto Encode Sys for Lsm Aes	10	86232	9911.01	2DD	fore
ZMT—ZIP Mail Translator	10	86232	9911.01	2DD	nange
Mplsm Ezr System	10	86232	9911.02	2DD	fore
EZR—Expanded ZIP Retrofit	10	86232	9911.02	2DD	nange
Lamzmt Data Collector Module	10	86232	9911.05	2DD	fore
Adapt Module (or wiring)	10	86232	9911.05	2DD	nange
Small Bar Code Sorter (SBCS)	15	86232	9940. 02	2DD	ldition

-Finance Dept., 3-25-82.

UNIFORM PROGRAM—LICENSED VENDORS

Each of the following uniform vendors has received a vendor's license since distribution of Publication 136, Licensed Vendor Listing. These lists must be posted where they are readily available for employees to read.

Cindedella Arch Built Shoos, Inc.	945 Southern Blvd.	Bronx	NY :	10459	Kinney Shoes	University Mall	Carbondale	IL	62601
Eastmond's Uniforms, Inc.		35 Middletown	NJ (07748	#8938 The Bootery	416 Main Street	Placerville	CA	95667

DMM Revision

Express Mail Forwarding, Address Correction

Regulations were changed to allow the nationwide forwarding of Express Mail, at no additional charge, and the purchase of address correction service for Express Mail, effective December 6, 1981. Domestic Mail Manual (DMM) 222.2, 223.3, 224.4, and 230 are revised to indicate that no refund of Express Mail postage will be made if the item was available for claim or delivery was attempted within the time specified, and the item is then delayed because it must be forwarded or returned.

222.2 Refund of Postage

d. provision of forwarding or return service after the item is available for claim at the time specified in accordance with 222.1.

223.3 Service Guarantee. Except where a service agreement provides for claim or delivery more than 24 hours after scheduled tender at point of origin, the Postal Service will refund postage under provisions in 295 for an item not available for claim, or not delivered, within 24 hours of mailing unless the item was delayed by strike or work stoppage, or if the item was made available for claim or delivery was attempted within 24 hours after tender or by the time specified in the service agreement, and then the item was delayed because forwarding or return service had to be provided.

224.4 Service Guarantee. The Postal Service will refund postage under provisions in 295 for an item not available for claim, or for which delivery was not attempted (see 230), in accordance with 224.2, unless the item was delayed by strike or work stoppage, or if the item was available for claim or delivery was attempted within the times specified in 224.2, and then the item was delayed because forwarding or return service was provided.

230 Service Guarantee

Service guarantees for the various service offerings of Express Mail are prescribed in 222.2, 223.3, and 224.4. Postage will be refunded if an item is delayed because forward or return service was provided after the item was made available for claim or delivery was attempted within the times specified in 221.1, 223.2 (and see service agreement) or 224.2. Otherwise no postage refund will be made. Note: Attempted delivery occurs when delivery is physically attempted, but cannot be made; or the delivery employee discovers that the item is undeliverable-as-addressed prior to leaving on the delivery route.

These changes will be incorporated into a future issue of the DMM.—Rates & Classification Dept., 3-25-82.

Carrier Route Information Systems (CRIS)

The February 15, 1982 National Scheme Tape has been published. Use of information on the tape will be mandatory for carrier route presort mailings entered in the mails on or after May 1, 1982. Its use is optional for carrier route presort mailings entered between February 15 and April 30. Mailers may use the July 15, 1981 National Scheme Tape until April 30, 1982.

One copy of the February 15, 1982 scheme will be sent to every delivery unit. This copy will be used for rate verification purposes until October 1, 1982, after

which time it may be destroyed.

Postmasters and delivery unit managers are reminded that the use of interim scheme changes (between National Scheme Tape publications) is optional on the parts of mailers. The semiannual National Scheme Tapes and listings are the Official Postal Service Scheme referred to in sections 622.11e, 467.62b(1) and 323.2 of the Domestic Mail Manual.

Questions concerning the accuracy and use of CRIS schemes should be directed to the MSC Address Information Systems manager servicing the office in question.—Delivery Services Dept., 3-25-82.

Special Cancellations

Cancer

Postmasters who have special Cancer cancelling machine die hubs are authorized to use them during the period April 1 through April 30, 1982.

CARIH

Postmasters who have special CARIH cancelling machine die hubs are authorized to use them during the period April 1 through May 7, 1982.

Law Day

Postmasters who have special Law Day cancelling machine die hubs are authorized to use them during the period April 1 through May 1, 1982.

After the authorized periods, withdraw the die hubs and retain them for future use.—Rates & Classification

Dept., 3-25-82.

Reassignment To Equivalent Grade

POSTAL BULLETIN 21342 (03-11-82) contained new procedures for calculating the salaries of bargaining unit employees who are permanently assigned to non-bargaining positions of equivalent grade. This is to advise that these procedures are effective retroactively to 11-14-81 (PP 25-81) instead of immediately as previously stated.

Personnel offices must prepare an individual Form 50 for Pay Adjustment (NOA Code 894), as necessary, to correct the salaries of those employees who have been reassigned out of a bargaining unit since 11-14-

81.—Employee Relations Dept., 3-25-82.

HEALTH BENEFITS OPEN SEASON

The Office of Personnel Management (OPM) has announced that an open enrollment period will be held in the Federal Employees Health Benefits (FEHB) Program from May 3 through May 28, 1982. Enrollment the program of the federal Employees Health Benefits (FEHB)

ment changes will be effective July 10.

There will be no transfer fees levied on those who change enrollments. There will be no change in the rules governing pre-existing medical conditions. Employees who have paid all or part of the 1982 deductible in their current plan will have the amount credited to the deductible of their new plan. Details concerning how the deductible will be credited will be issued in a later POSTAL BULLETIN.

A. Permissible Changes

During the open season, eligible employees not enrolled in a plan under the Federal Employee Health Benefits (FEHB) Program may enroll. Employees such as casuals and substitute rural carriers are not eligible to enroll. (See 521.2, EMPLOYEE & LABOR RELATIONS MANUAL (ELM)). Employees already enrolled may change plans, options, from self only to self and family,

or any combination of these changes.

New enrollments (new hires) and changes in enrollment permitted at times other than during an open season may also be made in the usual manner between May 3 and May 28. However, make sure these new enrollments or enrollment changes are not identified as open season changes. Instead, show the event permitting the change in Part D of Standard Form 2809, Health Benefits Registration Form. The Table of Permissible Changes on the reverse of page 2, carrier copy of SF 2809 lists the events which permit enrollment changes. The classification of the event determines the effective date of the enrollment or change in enrollment.

B. Requisitioning Forms

All installations are to make sure that a sufficient supply of the following forms are on hand to take care of increased demand during the upcoming open season:

1. SF 2809, Health Benefits Registration Form.

2. SF 2809-A, The Federal Employees Health Benefits Program.

3. SF 2810, Notice of Change in Health Benefits Enrollment.

4. BRI 41-210, Information To Consider in Choosing a Health Plan.

Order forms from area supply centers on Form 7380, Supply Center Requisition, during the installation's regular requisitioning period.

C. Automatic Distribution of Health Benefits Material

The supply centers will make an automatic distribution of the 1982 government-wide and employee organization plans' brochures and open season instructional materials to all installations. The automatic distribution is expected to be completed in sufficient time for the open season. In the meantime, do not submit requisitions for the revised publications to the supply centers or to OPM.

D. Comprehensive Medical Plan Brochures

Each postal installation located in an area served by a comprehensive plan must request a sufficient supply of the plan's brochures directly from that plan. Postal Bulletin 21328, 12-3-81, pages 11-18, contains a list of comprehensive medical plans (alphabetically by state) with the name, address, and phone number of the person to contact for brochures.

Pages 7 through 9 of this BULLETIN contain addi-

tions, corrections, and deletions to this list.

E. Distribution of Brochures

The distribution of the 1982 brochures depends upon enrollment status as follows:

1. Enrollment in Government-wide or Comprehensive Plan. Employees enrolled in a government-wide or comprehensive plan must be given a brochure in their plan as soon as they are received from the supply centers. Due to the many changes in the 1982 benefit levels, it is essential that these brochures be distributed immediately upon receipt.

Employees should be notified that if they are enrolled in a government-wide or comprehensive plan,
they may pick up a 1982 brochure for the plan in which
enrolled from the point designated by the installation.
Due to the limited supply of brochures, the distribution
must be controlled and employees should be given only
one copy of the brochure for the plan in which enrolled. The additional brochures for government-wide
and comprehensive plans should be used as references
for employees who are considering changing enrollments during the open season or for those who become
eligible to enroll during 1982. Close control should be
maintained over the additional quantity of brochures.
The brochures should be returned to the designated
point when the review is completed.

2. Enrollment in Employee Organization Plan. As in past years, enrollees of employee organization plans receive their 1982 brochures directly from the organization sponsoring the plan. The employee organization brochures are being provided as a reference for employees who are considering changing enrollments during open season or for those who become eligible to enroll in 1982. The same control procedures should be exercised in the distribution of these brochures as in the government-wide and comprehensive plan brochures (see E-1 above).

3. New Enrollment or Change in Enrollment. If an employee enrolls in the FEHB Program or changes enrollment to another plan, the employee must be given a brochure of the plan in which enrolled.

F. Distribution of Instructional Material

Information concerning how employing offices should distribute OPM's open season instructional and informational material will be issued in a later POSTAL BULLETIN.

G. Open Season Procedures

1. Timely Registration. An open season enrollment or change in enrollment (SF 2809, Health Benefits Registration Form) must be received in the employing installation no later than May 28, 1982.

2. Late Registration. Installation heads have authority to accept and process a late registration if they determine, under ELM 523.2, that the employee was unable to enroll or change enrollment in time, for cause beyond control. Failure to receive the open season material during the open season is cause beyond control if the employee applies to change registration within a reasonable time after the material becomes available.

Belated open season changes accepted by installation heads should be so identified under Remarks on SF 2809 and properly documented in a memorandum attached to the official personnel folder copy of the SF 2809.

3. Effective Date of Open Season Changes

a. New Enrollment. A new open season enrollment (from not enrolled to enrolled) is effective July 10, 1982, if the employee was in a pay status in any part of the preceding pay period. If the employee was not in a pay status during the pay period before July 10, 1982, the enrollment becomes effective on the first day of the first pay period which follows one in which he or she was in a pay status. The enrollment of a new or newly eligible employee (such as a substitute rural carrier who is appointed as a regular rural carrier) who happens to register during the open season is effective the same as for all new employees.

b. Change in Enrollment. An open season change in enrollment is effective July 10, 1982, regardless of whether or not the employee was in pay status during

the preceding pay period.

c. Late Registration. An open season change belatedly filed and accepted is effective on the first day of the first pay period which begins after July 10, 1982, and after the SF 2809 is received in the employing postal installation. The requirement of having been in pay status during the preceding pay period also applies to belatedly filed changes from not enrolled to enrolled.

4. Separating Employees

a. Expected Separations. If it is known that an employee will transfer, retire, or separate before the effective date of the open season change, do not process the open seasons SF 2809. Rather, the installation head (or designee) should write his initials and the date the SF 2809 was received in part F of the form to show that it was filed in time.

(1) In retirement cases, attach the unprocessed SF 2809 to other health benefits documents and process

in the usual manner. (See item H.)

(2) In transfer cases, return the form to the employee and instruct the employee to give it to the new

agency promptly when entered on duty there.

3) In both retirement and transfer cases, the losing and gaining installations must prepare transfer-out and transfer-in SF 2810's as usual, transferring the old enrollment in effect at the time of the employee's transfer or retirement.

b. Unexpected Transfer or Retirement. If an open season change has been processed but the employee unexpectedly transfers or retires before the effective date of that change, the losing installation should-

(1) Void all open season forms and transfer the

existing enrollment (if any) to the gaining office.

(2) Tell the employee that the open season change has been voided, and, if possible, have the employee

complete a new SF 2809 and handle it as stated in

paragraph 4a above.

(3) If it is impossible to take this action quickly, notify the gaining office that the employee's open season change which was filed in time, has been voided, and that a new open season SF 2809 must be accepted by the gaining agency.

c. Other Separations. If an open season change has been processed, but the employee separates (including separation because of death) before the effective date

of the change:

(1) Note in Remarks, if the change in plans and the enrollment must be terminated, on all copies of the SF 2810 terminating the enrollment, "Separated (or died)—Open Season SF 2809 void." In the case of separation by death where the family enrollment must be transferred to the retirement system because of a survivor entitled to annuity, void the open season SF 2809 and transfer the old enrollment in effect at the

time of the employee's death.

- (2) Void the open season SF 2809 if the change involved a change in plans. If the enrollment must be terminated, prepare SF 2810 terminating the old enrollment, and note in Remarks on all copies of the SF 2810 terminating the enrollment, Termination supersedes "Change in Plan" SF 2810 (give date). If the family enrollment is transferred to the retirement system because of survivors entitled to annuity, note in Remarks on all copies of the SF 2810 transferring the enrollment, Transfer supersedes "Change in Plan" SF 2810 (give date). Also, on the carrier's copy of termination or transfer SF 2810, give the SF 2811 report number by which the Change in Plan SF 2810 was
- 5. Processing Open Season Forms. Employees who wish to make an open season change should do so as soon as they have the informational literature. Installations should quickly and accurately process open season changes on a daily basis to appropriate postal data centers so the data centers may send the changes to the insurance carriers. The carriers can then issue identification cards and verify their liability to doctors and hospitals.

Open season SFs 2809 generally should be processed the same as registrations handled at other times. However, observance of the following will eliminate many of the mistakes that usually take place during the open

a. Show I (one) as the number of the event permitting the open season change in Part D of SF 2809. Enter May 1982 as the date of event which permits

b. If there is a change from one plan or option to another, show the old enrollment code number in the

appropriate section of Part D.

c. If the employee changes options or from self only to family, but remains within the same plan, the employing office should strike through the carrier's control number preprinted in the upper-right corner of SF 2809 and insert, in the space below that number, the old carrier's control number. This number may be obtained from the most recent health benefits form in the employee's official personnel folder. No. SF 2810, Notice of Change in Health Benefits Enrollment, should be prepared in these cases.

d. If the employee changes to a different plan during the open season, he/she acquires a new carrier's control number. The preprinted number in the upperright corner of the newly submitted SF 2809 becomes the new carrier's control number and the old number should not be inserted in the space below the preprinted carrier's control number. In such cases, SF 2810 must be prepared by the employing office to notify the losing carrier that the employee has changed to another plan. In completing the SF 2810, the old carrier's control number must be used. Also, give the effective date of the action (Part A, Item 8) as the day before the one on which the new enrollment becomes effective, and check Part C on the SF 2810. Do not send the original of this SF 2810 to the employee.

H. Continuing Health Benefits Into Retirement

The OPM continues to receive complaints from employees and new retirees who claim they were unaware of the requirements necessary to continue health benefits upon retirement. The Federal Employees Health Benefits law allows an employee to continue health benefits into retirement if the employee has been enrolled (or covered as a family member) in the health benefits program for the 5 years immediately preceding retirement, or if less than 5 years, enrolled from the date of first opportunity. Military health coverage (Champus) is creditable toward the five year requirement.

These requirements are contained in the pamphlet Standard Form 2809-A, The Federal Employees Health Benefits Program, which should be given to all new employees and any other employee who requests one. In addition, postmasters should place the following notice in a conspicuous place:

Any employee who is contemplating retirement should request a copy of pamphlet Standard Form 2809-A, The Federal Employees Health Benefits Program from the postmaster or personnel office.

Employees who process health benefits enrollments should do everything within their means to assure that employees are made aware of these requirements, particularly when they elect not to enroll or cancel their enrollments.

I. Dual Enrollment

The OPM continues to receive reports of illegal dual enrollments under the Federal Program. Dual enrollments occur when a Federal employee is covered under self-enrollment and under the enrollment of a family member who is also a Federal employee.

The note between Parts A and B on SF 2809 concerning dual enrollment should be called to the attention of all new enrollees and to those changing enrollments. Employing offices should periodically place notices on bulletin boards or in appropriate publications, reminding employees that they cannot be covered by two enrollments under the Federal Program. It must be stressed that dual coverage is illegal.

J. Advice to Employees

1. Postal installations are responsible for giving information to employees who ask for help on health benefits matters. Advice should be limited to answering questions about the health benefits program and the application of health benefits law and regulations to particular circumstances. The employee should be told to contact the local office or representative of the health plan on techical questions relative to benefits or

conversion (individual) contacts.

2. If an employee submits SF 2809 to cancel an enrollment, the installation should contact the individual to make sure that he/she is sure of this decision. The opportunity to enroll again and the requirements for continuing an enrollment after retirement should be pointed out to the employees before the cancellation is processed. Employees who are contemplating retirement should be aware that annuitants can cancel their enrollment in the FEHB Program at any time, just as an employee can. However, unlike employees, an annuitant's enrollment cannot be reinstated, and that individual cannot later enroll in another plan in the FEHB Program, even during a later open season.

3. An employee who does not want to change plans or enrollment does not have to take any action during the open season and the current enrollment will continue. If the employee is enrolled and does not change enrollment, any rate changes made by the plan automatically apply, effective July 10, 1982, for postal

employees.

K. Publicity

1. Installation heads are urged to give the open season wide publicity so that all eligible employees will be aware of their health benefits rights during this period.

2. It is the Postal Service's policy to permit representatives of the Federal Employees Health Benefits carriers to use postal facilities to address employees, but only on the employees' off-the-clock time.

L. 1982 Premium Rates

A table showing biweekly employee withholdings and U.S. Postal Service contributions for 1982 is contained in PB 21334, 1-14-82, pages 11-14. The last column, Annuitant Pays, indicates the share of the enrollment cost deducted from a retired employee's monthly annuity check. The rates are also contained in Handbook EL-503. Changes in Headquarters and field employees' biweekly withholding, resulting from a change in enrollment during open season, will be reflected in pay checks dated July 29 and July 30, respectively.

List of Comprehensive Medical Plans Currently Participating in Federal Employees Health Benefits Program

Additions to PB 21328, 12-3-81, pages 11-18:

State and Plan	Service Area	Contact Point for Ordering Material	State and Plan	Service Area	Contact Point for Ordering Material
ALABAMA	and the second	A CONTRACTOR OF THE PARTY OF TH	Louisiana	And Thinks	
Blue Cross and Blue Shield CMP Network (Health Maintenance Group of Birmingham)	Area within a 25-mile radius of Lloyd Nolan Hospital in Birmingham	Judy White Blue Cross and Blue Shield Assns. 676 N. St. Clair Street 10th Floor Chicago, IL 60611 (312) 440-5528	Blue Cross and Blue Shield CMP Network	Baton Rouge and surrounding area	Judy White Blue Cross and Blue Shield Assas. 676 N. St. Clair Street 10th Floor Chicago, IL 60611 (312) 440-5528
ARIZONA		Effer 1993	MARYLAND		
of Tucson, Inc. part of Pima Mar County east of INA the Papago T Indian Reser- vation Tuc		Mr. Kurt Weimer Marketing Director INA Healthplan of Tucson, Inc. 5100 East Grant Road Tucson, AZ 85712 (602) 327-9501 Blue Cross and Blue Shield CMP Network (Clinical Associates Medical Plan, East Baltimore Medical		Metropolitan Baltimore	Judy White Blue Cross and Blue Shield Assns. 676 N. St. Clair Street 10th Floor Chicago, IL 60611 (312) 440-5528
CALIFORNIA			Plan, and Greater Dun-		
Blue Cross and Blue Shield	San Francisco Bay area, and	Judy White Blue Cross and Blue	dalk Medical Plan)		et like is
CMP Network (Health Net)	portions of Southern	Shield Assns. 676 N. St. Clair Street	MASSACHUSETTS		Strange Miles
(TakeCare)	California	10th Floor Chicago, IL 60611 (312) 440-5528	Fallon Community Health Plan	Worcester and surrounding area	Denyse Newbery Fallon Community Health Plan 630 Plantation Street
INA Health Plan of California	Los Angeles and Orange Coun- ties, and por-	Gary Turner INA Health Plan of Calif.	4 1 1 de		Worcester, MA 01615 (617) 852-7085
	tions of San Bernardino and Santa Barbara counties	700 N. Brand Blvd. Glendale, CA 91203 (213) 500-6262	Healthway Medi- cal Plan	Brockton, Taunton, Attleboro and surround-towns in Southeastern Massachusetts	Joseph G. Russo Healthway Medical Plan 37 Pearl Street Brockton, MA 02401 (617) 584-3130
National Hospital Association Foundation for Medical Care Plan	42 Counties throughout the state of California	Ms. Julie S. Nelson National Hospital Assn. P.O. Box 4107 Portland, OR 97208 (503) 222-0396	Matthew Thorn- ton Health Plan	Nashua and towns Dun- stable, Groton, Pepperell, Townsend, and	Ms. Sally Crawford Matthew Thornton Health Plan 155 Main Dunstable Rd. Nashua, NH 03060
CONNECTICUT			1.4	Tyngsboro	(603) 883-1143
Blue Cross and Blue Shield CMP Network (Connecticut Health Plan)	Portions of Fair- field and New Haven Coun- ties	Judy White Blue Cross and Blue Shield Assns. 676 N. St. Clair Street 10th Floor Chicago, IL 60611 (312) 440-5528	Medical West Community Health Plan	Greater Spring- field, Chicopee, Holyoke, and Westfield	Gary Thomas Medical West Com- munity Health Plan 77 Boylston Street Springfield, MA 01104 (413) 781-7320
GEORGIA			MICHIGAN	L animal I	
HealthCare	Cobb, Dekalb, and Gwinnett Counties, and most of Fulton County	Mr. Tim Eikamp HealthCare 4484 N. Shallowford Rd. Atlanta, GA 30338 (404) 393-9710	Blue Cross and Blue Shield CMP Network (Health Central)	Portions of Clinton, Eaton, Ingham, Ionia, and Shiawassec Counties	Judy White Blue Cross and Blue Shield Assns. 676 N. St. Clair Street 10th Floor Chicago, IL 60611 (312) 440-5528
ILLINOIS			MINNESOTA		
Blue Cross and Blue Shield CMP Network (Health Assurance Plan) (Foundation for Medical Care of Central Illinois) (Blackhawk Area IPA)	Cook and DuPage Counties; Springfield and 8 sur- rounding counties; Rockford and 9 counties in northwest Illinois	Judy White Blue Cross and Blue Shield Assns. 676 N. St. Clair Street 10th Floor Chicago, IL 60611 (312) 440-5528	Blue Cross and Blue Shield CMP Network (HMO Minnesota)	Metropolitan Minneapolis- St. Paul, in- cluding Carver, Dakota, Anoka, Scott, Henne- pin, Wright, Ramsey, and Washington Counties, St.	

State and Plan	Service Area	Contact Point for Ordering Material	State and Plan	Service Area	Contact Point for Ordering Material
MINNESOTA—Con	cloud; and the		Corrections to		1—81, pages 11—18 type):
	towns of Hib- bings, Virginia, Chisholm, and		Colorado		
New Hampshire	Greater Duluth		COMPRECARE Health Plan	No change	(303) 695–6685
Matthew Thorn-	Nashua and sur-	Ms. Sally Crawford	FLORIDA		
ton Health Plan	rounding area	Matthew Thornton Health Plan 155 Main Dunstable Rd. Nashua, NH 03060 (603) 883-1143	INA Healthplan (formerly American Health Plan)	No change	No change
New York			HAWAII		
Prepaid Health Plan	Syracuse and portions of surrounding counties	James W. Jerose Prepaid Health Plan 8280 Willett Parkway Baldwinsville, NY	HMSA's Commu- nity Health Program	No change	Mr. Edmund T. Kate (808) 944–2357
		12027 (315) 638–2133	Ідано		
OREGON			National Hospital Association Plan	No change	Ms. Julie A. Nelson National Hospital Assn.
Blue Cross & Blue Shield CMP Network (Capitol Health Care, Inc.)	Salem, and the surrounding counties of Benotn, Linn, Marion, and	Judy White Blue Cross & Blue Shield Assns. 676 N. St. Clair Street 10th Floor			P.O. Box 4107 Portland, Oregon 97208 (503) 222-0396
	Polk	Chicago, IL 60611	ILLINOIS		
RHODE ISLAND Blue Cross & Blue Shield	Newport County and the Paw-	Judy White Blue Cross & Blue	Intergroup Pre- paid Health Services	Cook, Kane, Champaign, DuPage, Peoria, Taze-	Pattie Joseph Intergroup 19W CNA Plaza Chicago, Illinois
CMP Network (Aquidneck Medigroup) (Blackstone Valley Medi- group) Tennessee	tucket area	Shield Assns. 676 N. St. Clair Street 10th Floor Chicago, IL 60611 (312) 440-5528		well, and Woodford Counties and portions of De Witt, Douglas, Ford, Iroquois, McLean, Piatt, and Vermillion	60685 (312) 822–6018
Blue Cross & Blue Shield CMP Network (Memphis Indi- vidual Practice Association)	Shelby, Fayette, Haywood, Lauderdale, and Tipton Counties	Judy White Blue Cross & Blue Shield Assns. 676 N. St. Clair Street 10th Floor Chicago, IL 60611 (312) 440-5528	PruCare of Illinois Plan (formerly Northcare)	Counties	Helen Moag PruCare of Illinois 2050 Pfingsten Road Glenview, Illinois 60025 (312) 998-4132
PruCare of	Nashville and	Sharon Cassidy	New Jersey	N	Maskatina Doot
Nashville	surrounding counties	PruCare of Nashville 421 Great Circle Drive Nashville, TN 37228 (615) 242-1795	Philadelphia Health Plan	No change	Marketing Dept. Philadelphia Health Plan 1760 Market St.
TEXAS					Philadelphia, PA 19103
Blue Cross & Blue Shield CMP Network	San Antonio and surrounding counties	Judy White Blue Cross & Blue Shield Assns.	Оню		(215) 561-3970
(Alamo Health Care Plan, Inc.)		676 N. St. Clair Street 10th Floor Chicago, IL 60611 (312) 440-5528	Group Health Plan of North- east Ohio	No change	2800 Euclid Avenue (216) 579–9100
WASHINGTON			Kaiser/Ohio	The Cleveland metropolitan	No change
INA Healthplan of Washington, Inc.	· Spokane County	Mr. Carlos Reynoso Marketing Director INA Healthplan of Washington North 3919 Maple Street Spokane, WA 99210 (509) 326-6900		metropolitan area, includ- ing Cuyahoga, Geauga, Lake, Lorain, Medina and portions of Portage, and Summit Counties	

State and Plan	Service Area	Contact Point for Ordering Material	State and Plan	Service Area	Contact Point for Ordering Material			
OREGON				Washington,	S CAMPIAN COMPANY			
National Hospital Association Plan	No change	P.O. Box 4107 Portland, OR 97208	1 100	Waukesha, Rau Claire, and Price				
SelectCare	No change	503 East 11th Avenue		Counties				
PENNSYLVANIA	South Spare of the		Deletions from	PB 21328, 12-	3-81, pages 11-1			
hiladelphia	No change	Marketing Depart-	7 1 1					
Health Plan		ment Philadelphia Health Plan 1760 Market Street Philadelphia, PA	Connecticut					
			Connecticut Health Plan					
			Southern Connecticut Community Health Plan					
		19103 (215) 561-3370	ILLINOIS					
Texas			Health Assurance P	lan				
PruCare of Houston	No change	Houston, TX 77001	MICHIGAN					
Washington			Health Central		7 SHL			
National Hospital	No change	Julie A. Nelson	New Mexico					
Association		National Hospital	MasterCare					
		P.O. Box 4107 Portland, OR 97208	NEW YORK					
		(503) 222-0396	Community Health	Plan of Suffolk, I	nc.			
Wisconsin			OREGON					
Compcare Health	Rusk, Milwaukee, Clark, and	No change	Klamath Medical S	Service Bureau				
1 (41)	Taylor Coun-		Portland Metro He	alth Plan				
	ties, and por-			Sarry V				
	Marathon,		Washington					
	Ozaukee,		Portland Metro He	alth Plan				

-Employee Relations Dept., 3-25-82.

CONSUMER PROTECTION WEEK

The United States Postal Service, in cooperation with the U.S. Office of Consumer Affairs, will sponsor Consumer Protection Week as part of National Consumers' Week scheduled for April 25-May 1. National Consumers' Week is sponsored by Mrs. Virginia Knauer, Special Assistant to the President, and a Presidential Proclamation will be issued to highlight the occasion. These activities offer excellent opportunities to increase employee and consumer awareness of our Consumer Affairs Program.

All post offices will soon be receiving either Poster 31-C, Tell Us, for larger offices or 31-E, Tell Us, designed for smaller offices. These wall posters, distributed for the first time in 1980 in conjunction with National Consumer Education Week, are designed to increase customer awareness and use of the Consumer

Service Cards.

The posters should be distributed to retail units for lobby display to support our participation in National Consumers' Week. These should be prominently displayed in all post office lobbies as soon as possible after receipt.

All offices are also reminded that adequate supplies of Form 4314-C, Consumer Service Card, (4-part set, yellow), should be maintained in the card holders (Poster 31-B, Mail Problem) in post office lobbies.

Form 4314-P, Consumer Service Card (3-part set, green), for employee use, should be available to retail clerks and at supervisors' telephones to record inperson contacts and customer telephone calls. Publication 201, A Consumer's Guide to Postal Services and Products, should also be available in all post office lobbies.—Customer Services Dept., 3-25-82.

International Mail—Suspension of Surface Mail Service to Kampuchea (Cambodia) and Vietnam

Effective immediately, surface mail service to Kampuchea (Cambodia) and to Vietnam is suspended due to the lack of surface transportation. Until further notice, surface mail to these two countries must not be

accepted at post offices.

Surface mail already deposited must be endorsed Mail Service Temporarily Suspended and returned to the sender. Postage and fees may be refunded on mail that is returned due to the suspension of mail service. Part 941. International Mail Manual, governs the refund of postage and fees-Rates & Classification Dept., 3-25-82.

POST OFFICE CHANGES NO. 5

(Supplemental to 1982 National Five Digit ZIP Code and Post Office Directory.)

Abbreviations: B=Branch. C=City Delivery. Conv.=Converted. CPO=Community Post Office. Disc.=Discontinued. Estab.=Established. F=Finance. Fac.=Facility. I=Independent Post Office. IC=Independent City. MOU=Money Order Unit. MPO=Main Post Office. MR=Mailing Restrictions (from Part 125 DMM) apply. NP=Nonpersonnel. NZCD=National ZIP Code and Post Office Directory. P=Postal facility discontinued, name retained for address purposes. Resc.=Rescinded. S=Station. x=Classified. (Contract stations and branches do not have the symbol "x" following the symbol of type of installation.) Symbols: (1)=Officially closed on date shown. Notice is for administrative record purposes. (2)=Officially established on date shown. Notice is for administrative record purposes. (3)=All services previously terminated. Date shown is official discontinued date for administrative purposes.

State	Name of post office	County/parish	Name of station, branch, or unit	Туре 8/В	ZIP	Change action	Effective date	Explanation of change
L	Montgomery	Montgomery	South	Bx	36116	Add	1- 1-82	Sx estab. (2)
K	Annette (Mail to Metlakatla).				99920 99926	Delete	5- 1-82	PO and ZIP disc. (3)
Z	Flagstaff		Gray Mountain (Mail to Cameron).	CPO I	86016 86020	Delete	1-12-82	CPO and ZIP Code disc. (1)
ZA ZA	San Franciscodo	San Francisco	APO 96222	В	96222 96333	Add		APO estab. MR=A & B. APO estab. MR=A & B.
N N	Buffaloville	Spencerdo	Buffaloville	I P	47518 47550	Delete	4-16-82 4-16-82	PO disc. change ZIP Code only Continue address of Buffaloville IN. (3)
A	Baton Rouge	East Baton Rougedo	Scotlandvilledo	Br Sr	70907 70807	Dalete	4- 1-82 1- 1-82	Bx conv. Sx.
48 48 48 48	Baird Indianola Tribbett Leland Fitler Rolling Fork	Washingtondo	Baird	CPO I CPO	38724 38724 38779 38779 38779	DeleteAdd	3-26-82 3-26-82 3-26-82 3-26-82	PO conv. to CPO. Retain ZII Code. (1).
48 47 47	Lamoille	Elko			89628 89828	Delete	4-19-82	PO conv. to CPO. Retain ZII Code. (3)
41	Lakewood	Ocean	Leisure Square Mall	В	06701	Delete	3- 1-82	B disc. Retain ZIP Code. (1)
ND D	Whitman Michigan	Nelsondo	Whitman	I P	58283 58259	Delete	4-16-82 4-16-82	PO disc. Change ZIP Code only Continue address of Whitman ND. (3)
H	Union City Dillonvale				45390 43917	Add Delete	The state of the s	ZIP Code and address estab. for customers in Union City, OH 8 disc. Retain ZIP Code. (1)
)K	Oklahoma Citydo	Oklahoma	Capitol Hill	8x	73109 73109	Delete	3-2-82	Sx name changed. Retain ZI
OK OK	Orienta Fairview	Majordo	Orienta	I P	73765 73737	Delete		PO disc. Change ZIP Code only Continue address of Orienta, O. (3)
PA	Berwyn	Chesterdo		I	19312 19333	Add		C estab.
rn	McKensie	Carroll	South Fulton 1	P	38257	Add	4-18-82	ZIP Code and address estab. for customers in South Fulton, Ti
rx	Holliday	- Archer	Dundee	CPO	76358	Delete	2-19-82	CPO & ZIP Code disc. (1)
VA	McLean	- Fairfax	Tysons Corner	Bx	22103	Add	2-1-62	Bx estab. (2)
WA	Bellingham			8	98225 98225	Delete	2-1-82 2-1-82	8 name changed. Retain ZIP Code

1 South Fulton, TN is located in Obion County.

-Delivery Services Dept., 3-25-82.



LOCK DELIVERY VEHICLE DOORS



Copyright U.S. Postal Service 1982

Issue Date: April 27, 1982 First Day City: Washington, DC

Designer: John Boyd

New York City, New York

Modeler: No modeling credits

Engravers: Joseph S. Creamer, Jr. (vignette)

Albert Saavedra (lettering & numerals)

Press: Intaglio Colors: Blue

Image Area: .74 x .87 inches or

19.05 x 22.10 millimeters

Plate Numbers: One

Stamps Per Coil: 100, 500, and 3,000

Consumer Education Regular Stamp

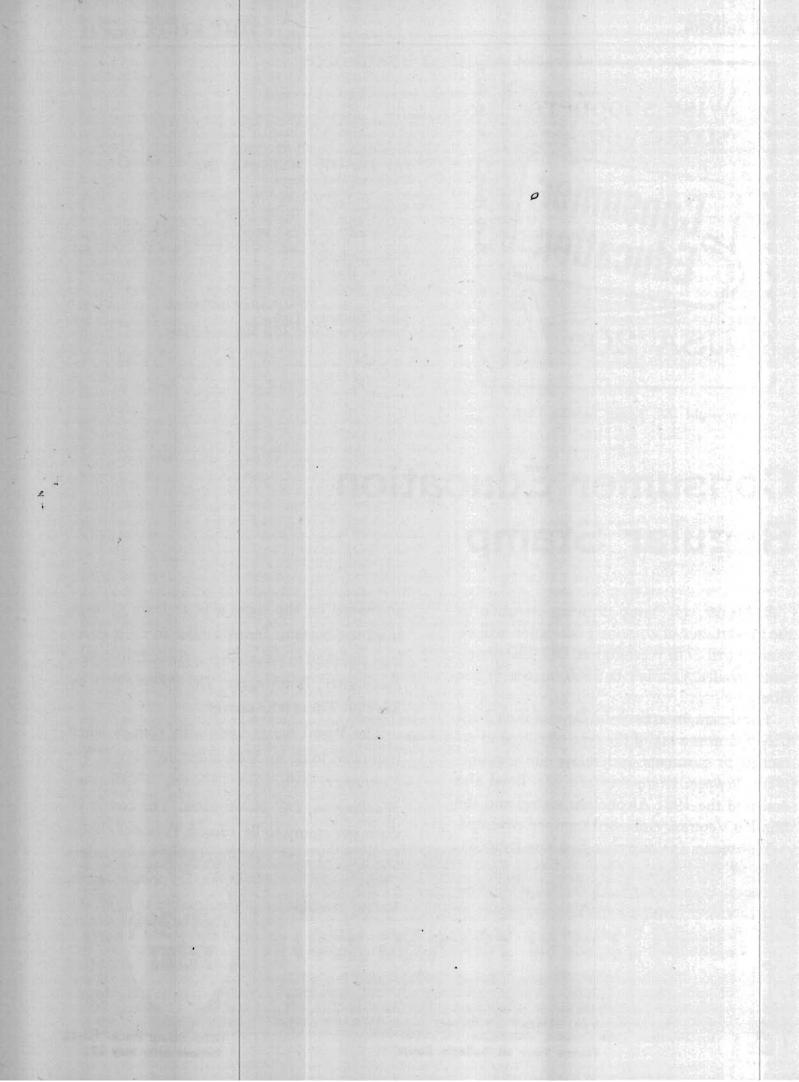
A 20-cent coil stamp drawing attention to the importance of consumer education will be issued April 27 in Washington, DC. The design was unveiled October 6, 1980, at the White House.

The design, by artist John Boyd of New York City, features a tag of the type often found attached to garments and relays the message, Wise shoppers stretch dollars. Mr. Boyd also designed the 1981 Alcoholism stamp and the Blinded Veterans embossed stamped envelope.

Procedures for ordering first day cancellations are as follows:

Customers are urged to buy stamps and affix them to their own covers. All covers must be addressed on the right side at least 5% inch from the bottom. Insert a filler in each envelope and mail to: Customer Affixed Envelopes, Postmaster, Washington, DC 20066-9991 by May 27. There is no charge.

The Postal Service will affix stamps when requested to do so. Mail orders by May 27 to: Consumer Education Stamp, Postmaster, Washington, DC 20066-9992. The cost is 20 cents per stamp to be affixed. Personal checks in the exact amount will be accepted for orders up to the limit of 50 covers. Do not send cash. Postage stamps are unacceptable as payment.





Copyright U.S. Postal Service 1982

Issue Date: April 29, 1982

First Day City: Knoxville, Tennessee

Designer: Charles Harper

Cincinnati, Ohio

Modeler: Clarence Holbert

Press: Gravure

Colors: Yellow, magenta, cyan, black tone, and black

line

Image Area: .84 x 1.44 inches or

21.3 x 36.57 millimeters

Plate Numbers: One group

Stamps Per Pane: 50

Selvage: @U.S. Postal Service 1982

®Use Correct ZIP Code

®Mr. ZIP

World's Fair Commemorative Stamps

A block of four 20-cent commemorative stamps featuring the energy theme of the 1982 Knoxville World's Fair will be issued April 29 in Knoxville, Tennessee. The first day of issue ceremony will be held at the U.S. Pavilion on the fair grounds.

Artist Charles Harper developed the energy theme by graphically depicting four energy sources. The designs emphasize the importance of solar power, fossil fuel energy, nuclear energy, and synthetic fuel energy.

Procedures for ordering first day cancellations are as follows:

Customers are urged to buy stamps and affix them to their own covers. All covers must be addressed on the right side at least 5% of an inch up from the bottom. Insert a filler in each envelope and mail them to: Customer Affixed Envelopes, Postmaster, Knoxville, TN 37901-9991 by May 29. There is no charge.

The Postal Service will affix stamps when requested to do so. Mail orders by May 29 to: World's Fair Stamps, Postmaster, Knoxville, TN 37901-9992. The cost is 20 cents per stamp to be affixed. Personal checks in the exact amount will be accepted for orders up to the limit of 50 covers. Do not send cash. Postage stamps are unacceptable as payment.





MISSING U.S. MONEY ORDER FORMS—DO NOT CASH

To be posted and used by window clerks. As directed, destroy previous notices. Any interim notices, including Inspection Service Forms 577, should be destroyed when the numbers listed appear in the Postal Bulletin. The actual serial numbers consist only of the first 10 digits on the money orders. A. New Style. (Listed below). Destroy PB 21342 listing. B. Old Style. (Gray) C. Counterfelt. The listing from PB 21240 remains valid for both B. and C.

UNITED STATES POSTAL SERVICE

WASHINGTON, DC 20260-1571 OFFICIAL BUSINESS

PENALTY FOR PRIVATE **USE TO AVOID PAYMENT** OF POSTAGE, \$300



FIRST CLASS

Schedule

The POSTAL BULLETIN is published every Thursday by the Document Control Division, Information Resource Management, USPS, Washington, DC 20260-1571.

Distribution

The Postal Service distributes the POSTAL BULLETIN to all postal facilities. The Government Printing Office distributes copies to all public subscribers.

Effective Period

POSTAL BULLETIN articles are effective for six months unless otherwise specified.

Index

A quarterly index of BULLETIN articles appears early in the months of January, April, July, and October.

USPS Requisitions

One-time copies:

Send Form 7380 to the Eastern Area Supply Center.

Quantity Changes:

Send Form 1286 to your Regional Administration Branch, giving justification.

Address Changes:

Send Form 1286 to your Regional Administration Branch.

Public Sale

Superintendent of Documents U.S. Government Printing Office

Washington, DC 20402

Single copy: \$2.00; \$2.50 foreign

Annual Subscription: \$65.00; \$81.25 for foreign mailing

Address Changes for Public:

Superintendent of Documents U.S. Government Printing Office Washington, DC 20402